

I support the Comments of the American Association of People With Disabilities (AAPD), American Council of the Blind (ACB), and the National Spinal Cord Injury Association (NSCIA), that is there should be no requirement for a passcode for customers to access account information. While this may be useful, it should be an Opt-In for a customer. Likewise, I support making information about this to be made available in alternate formats, pursuant to Sec. 255 of the Communications Act. I have a serious disability from cerebral palsy which limits my dexterity and I need visual feedback in order to know that I typed my passcode correctly. As that feedback is unavailable I strongly favor opt-in pass codes.