

**BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554**

In the Matter of)
)
Revision of the Commission's Rules To)
Ensure Compatibility with Enhanced 911) CC Docket No. 94-102
Emergency Calling Systems)
)
Request for Waiver By Southern)
Communications Services d/b/a)
SouthernLINC Wireless)

To: The Commission

**SOUTHERNLINC WIRELESS E911 PHASE II QUARTERLY REPORT:
FEBRUARY 1, 2007**

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Dated: February 1, 2007

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Pursuant to the *Order* of the Federal Communications Commission (“FCC” or “Commission”) of November 3, 2005,¹ Southern Communications Services, Inc. d/b/a SouthernLINC Wireless (“SouthernLINC Wireless”) hereby provides the Commission its quarterly report regarding the status of its efforts to achieve ninety-five percent penetration of automatic location identification (ALI)-capable handsets among its subscribers pursuant to Section 20.18(g)(1)(v) of the Commission’s Rules, 47 C.F.R. § 20.18(g)(1)(v). SouthernLINC Wireless notes that it filed a Petition for Reconsideration and Clarification of the *Order* on December 5, 2005, which is still pending before the Commission, and clarifies that this quarterly status report is submitted separate from and

¹ / *Revision of the Commission’s Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Request for Waiver by Southern Communications Services, Inc. d/b/a SouthernLINC Wireless*, CC Docket No. 94-102, Order, FCC 05-188 (rel. Nov. 3, 2005) (“*Order*”) (granting SouthernLINC Wireless until November 3, 2006, to achieve ninety-five percent penetration of location-capable handsets among its subscriber base and requiring the filing of quarterly status reports).

without prejudice to its pending Petition.² SouthernLINC Wireless also notes that, on November 2, 2006, it filed an additional petition with the Commission requesting a further waiver of the deadline to achieve ninety-five percent penetration of location-capable handsets among its customer base.³ This Request for Further Waiver is still pending before the Commission.

I. BACKGROUND

On July 26, 2005, SouthernLINC Wireless, a “qualified Tier III carrier” as that term is defined in Section 107 of the *ENHANCE 911 Act*,⁴ submitted a Request for Waiver seeking a limited extension of the Commission’s December 31, 2005, handset deployment deadline to allow SouthernLINC Wireless an additional twenty-four months to achieve ninety-five percent penetration of location-capable handsets among its subscriber base.⁵ As set forth in the Request for Waiver and subsequent filings, SouthernLINC Wireless faces numerous challenges in its efforts to achieve the required level of penetration of location-capable handsets, including (i) a latent software defect in the Motorola A-GPS-equipped handsets used by SouthernLINC Wireless subscribers that rendered all A-GPS services in these handsets unusable for E911 location in July 2004; (ii) the substantial portion of handsets assigned to enterprise or government accounts that typically have long-term equipment replacement cycles and are both reluctant and

² / Petition for Reconsideration and Clarification of SouthernLINC Wireless, CC Docket No. 94-102, filed December 5, 2005 (“Petition”).

³ / Request for Further Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed Nov. 2, 2006 (“Request for Further Waiver”).

⁴ / National Telecommunications and Information Administration Organization Act – Amendment, Publ. L. No. 108-494, 118 Stat. 3986 (1994) (“*ENHANCE 911 Act*”).

⁵ / Request for Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed July 26, 2005 (“Request for Waiver”).

resistant to upgrading from their current handsets to new location-capable handsets; and (iii) the number of SouthernLINC Wireless subscribers who utilize and rely on the range and coverage of higher-power 1 watt and 3 watt phones and who are unwilling to upgrade to a lower-power (0.6 watt) location-capable handset, which could decrease their ability to receive any communications services – including emergency services – in remote areas.⁶

On November 3, 2005, the Commission released its *Order* granting SouthernLINC Wireless a limited ten-month extension of the ninety-five percent handset penetration deadline and requiring SouthernLINC Wireless to file status reports on a quarterly basis. On December 5, 2005, SouthernLINC Wireless filed a Petition for Reconsideration and Clarification of the *Order*. This Petition is still pending before the Commission. On July 24, 2006, SouthernLINC Wireless filed its first Request for Further Waiver, seeking an additional extension of the ninety-five percent penetration deadline until December 31, 2007.⁷ On October 20, 2006, SouthernLINC Wireless submitted a request to the Commission for leave to withdraw without prejudice its Request for Further Waiver so that it could provide the Commission with additional relevant information on SouthernLINC Wireless' compliance efforts.⁸ On November 2,

⁶ / See, e.g., Request for Waiver at 2 – 3; See also SouthernLINC Wireless Notice of *Ex Parte* Presentation, CC Docket No. 94-102, filed September 9, 2005; SouthernLINC Wireless Response to Request for Additional Information Supporting its Request for Waiver of the E911 Phase II Handset Deployment Deadline, CC Docket No. 94-102, filed Oct. 26, 2005 (“Supplemental Filing”).

⁷ / Request for Further Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed July 24, 2006.

⁸ / See SouthernLINC Wireless Request for Further Waiver of Section 20.18(g)(1)(v) of the Commission's Rules, CC Docket No. 94-102, filed Oct. 20, 2006 (“Withdrawal Request”).

2006, SouthernLINC Wireless filed its revised Request for Further Waiver, which is currently pending before the Commission.

II. INFORMATION REGARDING THE STATUS OF SOUTHERNLINC WIRELESS' E911 PHASE II DEPLOYMENT EFFORTS

In accordance with the *Order*,⁹ SouthernLINC Wireless provides the Commission with the following information regarding its E911 Phase II deployment status and efforts.

A. Number and Status of Phase II Requests from PSAPs

As of January 29, 2007, SouthernLINC Wireless had received 117 requests for Phase II service out of a total of 298 PSAPs in its service territory. SouthernLINC Wireless has completed deployment in response to 111 of these requests, with six requests still pending. Of these six pending requests, two requests have extended past the six month deadline due to equipment issues on the part of the PSAP. SouthernLINC Wireless has remained in regular communication with these PSAPs and is ready to complete Phase II service deployment as soon as the PSAPs resolve their equipment issues. An additional two requests may extend past the six month deadline, as the PSAPs have advised SouthernLINC Wireless that they are awaiting extended ALI provisioning into the selective router by the incumbent local exchange carrier. SouthernLINC Wireless has completed all of its Phase II provisioning work for these PSAPs, and they should be able to receive location data as soon as the extended ALI is available to them. Finally, SouthernLINC Wireless has one outstanding Phase I request that extends beyond the six month deadline, which is due to technical issues between the PSAP and the incumbent local exchange carrier. In all cases, SouthernLINC Wireless remains in regular communication with PSAPs regarding Phase I and Phase II deployment and

⁹ / *Order* at ¶ 23.

stands ready to take whatever steps it can to ensure that enhanced 911 services are made available as expeditiously as possible.

A chart summarizing SouthernLINC Wireless' deployment of E911 Phase I and Phase II service to PSAPs is provided as Attachment A. Pending Phase II requests are detailed in the chart enclosed as Attachment B.

Because SouthernLINC Wireless has chosen to deploy a handset-based solution to provide caller location data to PSAPs, it is currently capable of providing E911 Phase II service to any and all Phase II-capable PSAPs in its service territory.

B. Estimated Dates on Which Phase II Service Will Be Available to PSAPs Served by SouthernLINC Wireless' Network

As described above, SouthernLINC Wireless is capable of providing Phase II service to any requesting Phase II-capable PSAP in its service territory. Estimated deployment dates for pending Phase II requests are provided in the chart enclosed as Attachment B.

C. Status of Coordination Efforts With PSAPs for Alternative Handset Penetration Dates

SouthernLINC Wireless remains in constant communication with all PSAPs in its territory regarding E-911 services, its ability to provide Phase I and Phase II service, and any problems that may arise that affect service availability. These communications may be written or verbal, and they include information on SouthernLINC Wireless' ability to provide Phase II service to its customers and the degree to which its customers can benefit from Phase II capabilities. SouthernLINC Wireless' 911 services coordinator interacts with the 911 community on a regular basis, including attending meetings where she provides verbal updates on SouthernLINC Wireless' Phase II deployment status.

Depending on the nature of the meeting, such information may be provided to all attendees in the form of a general announcement or may be targeted to interested parties in specific discussions.

Since the submission of SouthernLINC Wireless' 4th Quarter 2006 Report,¹⁰ the 911 services coordinator has provided updates at the Northwest Alabama E911 Directors Meeting (November 9, 2006), the Alabama APCO Quarterly Meeting (November 14, 2006), and the Alabama NENA Quarterly Meeting (January 25, 2007).

As described in its previous quarterly status reports, SouthernLINC Wireless has undertaken a communications program for Phase II-capable PSAPs in its service territory focusing on the customer handset penetration issue.¹¹ Specifically, SouthernLINC Wireless is providing these PSAPs with regular updates every two months via U.S. mail on the number of SouthernLINC Wireless customers using location-capable handsets and its progress towards the goal of ninety-five percent penetration of location-capable handsets. The most recent of these written updates was sent to PSAPs on November 29, 2006.

In addition, SouthernLINC Wireless always provides PSAPs with written confirmation of Phase II implementation once all activities, including testing, have been completed. These communications also include information on the number of SouthernLINC Wireless customers using location-capable handsets and its progress towards the ninety-five percent penetration goal. These PSAPs will also receive the regular mail updates described above.

¹⁰ / SouthernLINC Wireless E911 Phase II Quarterly Report: November 1, 2006, CC Docket No. 94-102, filed Nov. 1, 2006 (“4th Quarter 2006 Report”).

¹¹ / *See, e.g., Id.* at 6.

D. Efforts to Encourage Subscribers to Reflash or Upgrade Handsets

To communicate with customers about E-911 services and capabilities, SouthernLINC Wireless launched a bill message communications plan for 2006 to provide information to its customers about E-911. The bill message runs twice each quarter. This bill message is designed to draw customers' attention to the issue of wireless E-911 service – as well as the need for an A-GPS-capable phone – and send them to a dedicated area on the SouthernLINC Wireless website for more details on E-911 services, including the availability of basic, Phase I, and Phase II services across SouthernLINC Wireless' service territory and information on which handset models are location-capable. A link to information on SouthernLINC Wireless' current handset promotions is also featured at this location so that customers can make decisions on handset upgrades, should they choose to do so. This section of the website was launched in early February 2006. In the second quarter of 2006, SouthernLINC Wireless also added a message about A-GPS handsets and 911 service to its “on hold” message at its customer support center, providing customers with another avenue from which to learn about the importance of location capabilities in emergency situations.

In addition to the customer communications measures described above, SouthernLINC Wireless has also undertaken numerous aggressive efforts to increase customer adoption of location-capable handsets as rapidly as possible, as described in its Compliance Plan, which was filed with the Commission on May 3, 2006,¹² as well as in

¹² / *Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Request for Waiver by Southern Communications Services, Inc. d/b/a SouthernLINC Wireless*, CC Docket No. 94-102, SouthernLINC Wireless E911 Phase II “Compliance Plan,” filed May 3, 2006, at 6 – 9. SouthernLINC Wireless hereby incorporates its Compliance Plan by reference.

previous quarterly status reports¹³ and the Request for Further Waiver. SouthernLINC Wireless notes that many of these efforts – such as customer calling and direct-mail campaigns, direct customer outreach programs, numerous offers of free phones and heavily discounted phones, rebates, and offers of free services (including free minutes and a month of free location/navigation services) – have also been taken by other carriers and cited to approvingly by the Commission.¹⁴ For example, efforts undertaken by SouthernLINC Wireless over the past two-and-a-half years include:

- Providing customers multiple options for restoring location-capability to handsets affected by the July 2004 A-GPS software problem, including reprogramming of customer handsets at any SouthernLINC Wireless sales office and at some Southern Company utility offices, the distribution of free “self-update kits,” making available the ability to download the necessary software for free over the Internet, and offering free replacement phones to government customers with no strings attached.
- Holding fifteen separate “Customer Appreciation Days” in 2005 where customers were invited to the SouthernLINC Wireless booth at various trade shows, government conferences, fairs, and other community events, in order to have their handsets rebanded and reflashed, and to persuade other subscribers using incentive offers to upgrade their phones to A-GPS-capable handsets.
- Holding a three-day “Call the Customer” campaign that reached several thousand existing SouthernLINC Wireless customers.
- Dispatching SouthernLINC Wireless service technicians on free site visits to customers with twenty or more handsets (*i.e.*, enterprise and government customers) in order to carry out rebanding and A-GPS upgrades.

¹³ / See, e.g., 4th Quarter 2006 Report; See also SouthernLINC Wireless E911 Phase II Quarterly Report: August 1, 2006, CC Docket No. 94-102, filed Aug. 1, 2006.

¹⁴ / See, e.g., *Revision of the Commission’s Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Request for Waiver of Location-Capable Handset Penetration Deadline by Sprint Nextel Corporation*, CC Docket No. 94-102, Order, FCC 06-183 (rel. Jan. 5, 2007) ¶ 32 (citing examples of aggressive efforts by Tier III carriers, including free and discounted phones, free minutes, a month of free service, customer calling campaigns, etc.).

- Offering a variety of promotions throughout the past two-plus years providing customers who upgrade with free handsets, heavily discounted handsets, rebates, etc. For example, one promotion provided customers with a choice of three different location-capable phones, each of which was free with a mail-in rebate, and another promotion offered a new A-GPS-capable phone for only \$9.99 with a second one for free. SouthernLINC Wireless has applied these incentives and promotions across its entire range of handset models and price points in order to persuade as many customers as possible to upgrade to location-capable phones.
- Holding a direct-mail campaign targeting all known subscribers without E911 Phase II compliant phones. The letter sent to these customers urged them to act and upgrade to A-GPS-capable phones in order to receive the additional safety benefits that these phones may provide. The letter also included upgrade incentives such as offers of free phones (after rebate) and free minutes. This letter was followed up with a calling campaign to these customers.
- Offering customers a free 30-day trial of SouthernLINC Wireless' "Tele Nav 10" location service, which requires an A-GPS-capable phone and thus provides yet another reason to upgrade to a location-capable handset.

Since SouthernLINC Wireless filed its last quarterly report on November 1, 2006, it has both planned and undertaken additional measures to achieve E911 Phase II compliance, including:

- In the fourth quarter 2006, SouthernLINC Wireless offered a "buy one, get one free" upgrade program for five different handset models and offered a sixth handset model for free with a mail-in rebate.
- In the first quarter of 2007, SouthernLINC Wireless' handset promotion includes one handset that is "buy-one-get-one-free" and two additional handset models that are free following a mail-in rebate. Existing customers can take advantage of these promotional offers.
- SouthernLINC Wireless launched a data service promotion in the fourth quarter of 2006 that provides customers with a free 30-day trial of SouthernLINC Wireless' "Tele Nav 10" location service, a promotion that has been extended through the end of the first quarter of 2007. This service requires an A-GPS-capable phone, thus providing customers yet another reason to switch handsets.

- SouthernLINC Wireless launched BlackBerry service in the fourth quarter of 2006 and is currently offering a \$50 mail-in rebate for customers who upgrade to a BlackBerry handset (which is A-GPS-capable). While subscriber uptake of the Phase II compliant BlackBerry devices will include customers that already have compliant handsets, SouthernLINC Wireless believes that the opportunity to receive BlackBerry service (along with a rebate) will persuade a portion of those customers still using legacy non-AGPS phones to upgrade to an A-GPS-capable BlackBerry.

In addition to these efforts, SouthernLINC Wireless, working with Motorola, has just completed a large-scale audit of handsets currently activated on SouthernLINC Wireless' network in order to specifically identify individual handsets affected by the A-GPS software defect that must still be reflashed or upgraded in order to restore their location capability. This information would then enable SouthernLINC Wireless to focus its efforts and resources towards specific customers, thus allowing for the development and implementation of even more targeted marketing, outreach, promotional, and other measures to bring customer handsets into compliance. As discussed below, however, this audit demonstrated that SouthernLINC Wireless has in fact been far more successful than it previously realized in increasing the level of penetration of location-capable handsets among its subscribers.

Late in the third quarter of 2006, SouthernLINC Wireless first learned of the existence of this audit mechanism and began working with Motorola to implement it on SouthernLINC Wireless' system. As described in its Request for Further Waiver, the audit process involved sending an inquiry in the form of a message to individual handsets.¹⁵ If the customer chose to respond to the message, the handset would then transmit information regarding the handset to a server for collection. This data would

¹⁵ / Request for Further Waiver at 17 – 19.

then be analyzed to determine whether the handset had received the software necessary to restore its A-GPS functionality. SouthernLINC Wireless initially hoped to be able to complete this audit and accumulate the necessary data by November 2006. However, the need to overcome numerous unforeseen technical challenges compelled SouthernLINC Wireless to revise its original audit plan and delayed its completion until late January 2007.

In an initial test audit designed to determine whether the audit mechanism would work, SouthernLINC Wireless was stunned to discover that 97.3 percent of the handsets that it audited – all of which were listed in the company’s database as not having received the necessary A-GPS software fix – were in fact A-GPS compliant. After analyzing these results, SouthernLINC Wireless ran additional audits of random samples of phones that were listed in its records as non-AGPS-capable, with the last of these audits conducted on or about January 25, 2007. SouthernLINC Wireless was thus able to compile a statistically valid sample, the results of which show that, of the over [] phones listed in the company’s records as still affected by the 2004 software defect (and thus non-compliant), 95.5 percent of them have in fact already received the software and upgrades necessary to make them A-GPS-capable and compliant with the Commission’s E911 Phase II requirements.

Prior to this audit, SouthernLINC Wireless had no way to determine the status of those phones affected by the 2004 A-GPS software glitch that had not already been positively identified in the company’s database as “fixed.” Therefore, SouthernLINC Wireless had taken a “worst-case scenario” approach that treated all of these phones as non-compliant, regardless of their actual status. Accordingly, none of these phones were

included in any of the penetration figures SouthernLINC Wireless has previously reported to the Commission. Now that this audit has produced statistically valid data, SouthernLINC Wireless can confidently report to the Commission that, based on the results of this audit, together with additional customer handset conversions achieved through SouthernLINC Wireless' ongoing outreach and marketing efforts, it has achieved 82.8 percent penetration of location-capable phones among its subscriber base as of this report. This demonstrates that SouthernLINC Wireless' efforts to achieve full compliance have been far more successful than the company itself realized.

In addition, rather than having to continue to divide its resources and efforts between two distinct groups of customers – *i.e.*, those with older, non-GPS “legacy” handsets and those with relatively new handsets that needed only a software upgrade – SouthernLINC Wireless can now focus all of its resources and efforts on those customers still using legacy handsets to persuade them to upgrade to A-GPS-capable phones. SouthernLINC Wireless emphasizes that it began work on implementing the audit mechanism described above immediately upon learning of it. SouthernLINC Wireless believes that if it had known about the existence of this audit mechanism sooner, it would have been able to perform the audit sooner and thus begin these more targeted outreach, promotional, and marketing efforts much earlier. As it is, SouthernLINC Wireless will now be able to focus on a much smaller and more clearly-defined group of customers as it moves forward in its efforts to achieve full compliance as quickly as possible.

E. Extent of Subscribers Having Higher-Power, Non-A-GPS Handsets

Approximately [] percent of SouthernLINC Wireless customers currently use high-power handsets which are not location-capable.

F. Percentage of Customers With Location-Capable Handsets

Approximately 82.8 percent of SouthernLINC Wireless customers currently use location-capable handsets.

G. Status in Achieving Compliance

Although SouthernLINC Wireless faces numerous challenges in its efforts to achieve ninety-five percent penetration of location-capable handsets among its subscribers, it is committed to achieving full compliance as quickly as possible and has made significant progress towards this goal. As a result of the variety of outreach, promotional, and marketing efforts it has undertaken, SouthernLINC Wireless has succeeded in increasing its level of penetration of location-capable handsets from approximately forty-three percent on October 31, 2005, to approximately 82.8 percent as of February 1, 2007 – a level of success that only recently became apparent, as described in Section II.D. above. SouthernLINC Wireless is now building on these positive results in order to further accelerate customer adoption of location-capable handsets through additional promotional and outreach measures such as those described in Section II. D. above.

SouthernLINC Wireless believes that it will be able to achieve the ninety-five percent penetration level and will continue to put forth substantial effort and resources into doing so. However, SouthernLINC Wireless, despite its best efforts, has not been able to achieve this level by the revised deadline of November 3, 2006. As set forth in its pending Petition for Reconsideration and Clarification, SouthernLINC Wireless does not believe that the ten-month extension granted by the Commission provided sufficient time

in light of the extraordinary circumstances of its situation.¹⁶ SouthernLINC Wireless, while having made every effort to achieve compliance as rapidly as possible, requires additional time to reach the ninety-five percent penetration level due to the extraordinary circumstances that it has faced, and has therefore filed an additional petition with the Commission requesting a further waiver of the deadline to achieve ninety-five percent penetration of location-capable handsets among its customer base.

III. CONCLUSION

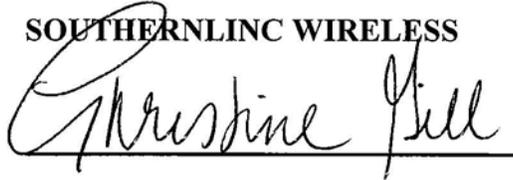
As demonstrated above, SouthernLINC Wireless is continuing to put forth substantial effort and resources into migrating as much of its subscriber base as possible to location-capable handsets, and it is committed to achieving full compliance with the Commission's handset penetration requirement as quickly as possible.

¹⁶ / Petition at 16 – 18.

REDACTED – FOR PUBLIC INSPECTION

Respectfully submitted,

SOUTHERNLINC WIRELESS

A handwritten signature in black ink, appearing to read "Christine Gill", written over a horizontal line.

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Dated: February 1, 2007

ATTACHMENT A

E911 Phase I and Phase II Deployment to PSAPs

Legal External Affairs
Project Status Report

E911 Phase I and II



A Southern

SouthernLINC Wireless External Affairs
Project Update

Last Reviewed: 1/29/2007

911 Deployments

Status as of January 29, 2007		Phase 1 Requests					Phase 2 Requests				
911 Implementation	Total PSAPs	Total Rec'd	Total Pending	Total Deployed	2007 Deployments	Total Past Deployment Deadline	Total Rec'd	Total Pending	Total Deployed	2007 Deployments	Total Past Deployment Deadline
AL	83	70	0	70	1	0	48	0	48	2	0
FL	12	11	0	11	0	0	10	2	8	0	0
GA	179	95	1	94	4	0	53	3	50	3	0
MS	24	11	0	11	0	0	6	1	5	0	0
Total	298	187	1	186	5	0	117	6	111	5	0

Status as of December 31, 2006		Phase 1 Requests					Phase 2 Requests				
911 Implementation	Total PSAPs	Total Rec'd	Total Pending	Total Deployed	2006 Deployments	Total Past Deployment Deadline	Total Rec'd	Total Pending	Total Deployed	2006 Deployments	Total Past Deployment Deadline
AL	83	69	0	69	6	0	47	1	46	13	0
FL	12	11	0	11	4	0	10	2	8	2	0
GA	179	95	5	90	26	0	52	5	47	30	0
MS	24	11	0	11	3	0	6	1	5	2	0
Total	298	186	5	181	39	0	115	9	106	47	0

Status as of December 31, 2005		Phase 1 Requests					Phase 2 Requests				
911 Implementation	Total PSAPs	Total Rec'd	Total Pending	Total Deployed	2005 Deployments	Total Past Deployment Deadline	Total Rec'd	Total Pending	Total Deployed	2005 Deployments	Total Past Deployment Deadline
AL	83	63	0	63	2	0	34	1	33	8	0
FL	12	8	1	7	1	0	7	1	6	1	0
GA	179	67	3	64	23	0	23	6	17	12	0
MS	24	9	1	8	1	0	4	1	3	1	0
Total	298	147	5	142	27	0	68	9	59	22	0

ATTACHMENT B

Status of Pending E911 Phase II Requests

Phase 1 Sites

First Name	Last Name	Work Phone	PSAP Name	P1 6 Mo Deployment Due Date	P1 Deployment Scheduled Date	P1 Deployment Date
Tim	McArthur	(706) 635-4652	Gilmer County GA 911 (1)	07-Jan-06	N/A	N/A

Phase 2 Sites

First Name	Last Name	Work Phone	PSAP Name	P2 6 Mo Deployment Due Date	P2 Deployment Scheduled Date	P2 Deployment Date
Ken	Bass	(850) 983-5350	Santa Rosa County FL 911 (2)	26-Jul-06	N/A	N/A
DeVane	Mason	(850) 875-8824	Gadsden County FL 911 (3)	26-Oct-06	N/A	N/A
Carl	McKinney	(706) 646-7997	Upson County GA 911 (4)	23-Feb-07	N/A	
Brian	Burgamy	(706) 453-1821	Greene County GA 911 (5)	28-Feb-07	N/A	
Sue	Broadway	(601) 776-6089	Clarke County MS 911 (6)	13-Mar-07	N/A	
Faye	Cooper	(912) 287-4335	Ware County GA 911 (7)	26-Mar-07	N/A	

Notes

- (1) PSAP not ready due to LEC 10-digit constraint
- (2) PSAP equipment NOT ready/PSAP states this is NOT a carrier issue but an equipment issue on their end
- (3) PSAP will NOT be ready to deploy until after 2/1/2007
- (4) PSAP extended ALI unavailable until 2/1/2007
- (5) Awaiting on wireless ESN from PSAP
- (6) PSAP extended ALI unavailable until 3/15/2007
- (7) PSAP extended ALI unavailable until 4/1/2007