AT&T
P.O. Box 430
Bedminster, NJ 07921-0430

February 16, 2007

**********SNGLP
WK00000830
Richard Wing
10744 Us Highway 27 S Lot 228
Fort Wayne, IN 46816-3466

Dear Richard Wing,

We want to update you on some important and positive changes underway at the new AT&T that may require you to take some action. As you may know, in November 2005, AT&T Corp. and SBC Communications Inc. joined together to form what is today the new AT&T. As a result of this merger, local services for residential customers will be provided by AT&T Indiana, one of the AT&T family of companies. In an effort to pass the full benefits of this union on to our customers, we are integrating the best of our combined services to provide you with an opportunity to take advantage of exciting new products and services.

Beginning March 23, 2007, your **local residential telephone service provider, a pre-merger AT&T operating company,** will stop offering local residential telephone service in Indiana. You will need to make a choice as to your new provider. This transition means you have three options to consider:

- **Call AT&T Indiana to select your new plan** – Take this opportunity to contact an AT&T Indiana customer care representative who stands ready to answer your questions, assess your current calling plan, and recommend a new plan based on your communications and entertainment needs. Let us tell you how our customized bundles may save you money and simplify your life. Simply call toll free 1-866-746-4717 and reference program code BB by March 15, 2007. There are no costs associated with transferring your local service to AT&T Indiana.

  For your convenience, we have enclosed a list of current AT&T services, applicable rates, terms and conditions. You may be eligible for some customized bundled packages that can include your voice and entertainment needs as well as wireless phone service, AT&T Yahoo! High Speed Internet and DISH Network. Best of all, by bundling your services, you may qualify for even greater savings. We also invite you to visit our website, att.com, to view available products and services in your area before calling AT&T Indiana for your free, personal consultation.

- **You always have the right to select another local telephone service provider** – You are a valued customer and we sincerely hope you will continue to remain with the AT&T family, but you do have the option of selecting another local telephone service provider. If you select another provider, that carrier will be able to provide you with a list of their services and charges. They can also tell you if there are any charges associated with moving to their service. A listing of available local service providers may be found in your AT&T White Pages Directory. If you do want to select another service provider, you should make that selection before March 15, 2007, to avoid automatic transfer of your account to AT&T Indiana.

- **If you do not choose a new provider, your local service will be automatically transferred to AT&T Indiana** – You can decide to take no action, in which case we will transfer your local service automatically to AT&T Indiana during a transition period from March 23 through April 7, 2007. We will transfer you to an AT&T Indiana service plan that is most comparable to your current telephone service plan. In most cases, upon transfer, your monthly recurring charges will automatically be equal to or less than what you pay now. In cases where your monthly charges would be higher, you will receive a special transition discount so that you do not see an increase over what you pay now. This special discount will end on or after December 31, 2007. The AT&T Indiana service plan may also include features or services not included in your current plan. Once you receive your bill, if you have any questions about what's included in your service plan, just contact us at the number provided on the bill. There are no costs associated with this transfer to AT&T Indiana.

Important Information:

- **Long Distance Service**
  If you select a new local service provider, you should contact your current long distance provider to ensure there is no change to your long distance calling plan. Not doing so may result in a change in the rates applied to your long distance calls.

- **Billing, Payments and Refunds**
  Once your service has been transitioned **to AT&T Indiana or another carrier**, you will receive a final bill from your previous local provider, AT&T Communications of Indiana GP. Please return your final payment via the remittance document provided in your bill. Failure to pay your telephone bill may result in your account being referred to a collection agency.

  If you currently have a deposit for your local or long distance service, you will receive a refund of the deposit, including applicable interest, minus any amount due on your account when service is transferred. If a refund is due to you, you should receive it within four to six weeks after receipt of your final bill.

Additional information if you are automatically transferred to, or choose AT&T Indiana:

- **Frozen or blocked accounts**
  You will be transferred automatically to AT&T Indiana unless an alternate local provider selection is made. Contact AT&T Indiana toll free at 1-866-746-4717 if you would like to re-establish a freeze/block for your account after the transition period.

- **Reprogramming of calling features**
  Once the transition to AT&T Indiana has been established, you will need to reprogram your Call Forwarding and other features.

- **Update banking/bill payment information**
  If you currently make payments via your bank, on-line bill pay, or credit card, please update your records to reflect your new AT&T Indiana account information. This will ensure proper payment. Your new billing account information will be your **10 digit billing telephone number plus a three digit customer code** that will appear on your new AT&T Indiana bill.

- **Questions about new service**
  If you have any questions regarding your new service(s), contact AT&T Indiana toll free at 1-866-746-4717 and reference program code BB (7:00am – 8:00pm, Monday-Friday; 7:00 – 5:30pm Saturday).

If at any time you have questions or complaints regarding this transition, or you want to know how you can take advantage of AT&T's new suite of products and services, we invite you to contact AT&T Indiana toll free at 1-866-746-4717 and reference program code BB (7:00am – 8:00pm Monday-Friday; 7:00 – 5:30pm Saturday). If you have questions regarding your final bill or your existing service please contact the AT&T Customer Care Center at 1-800-288-2747. We hope you will continue to be a part of our new AT&T family, and we look forward to serving you well into the future.

Sincerely,

Customer Care
AT&T Communications of Indiana GP

Customer Service
AT&T Indiana

Enclosure

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RATES, TERMS AND CONDITIONS OF LOCAL SERVICE

Rate Conditions

Monthly rates for telephone line charges in the state of Indiana vary depending on the area in which you live. The Indiana Utility Regulatory Commission approves the rates based on the number of telephone lines in a specific serving area. All rates and charges are subject to change.

Basic Line Services

AT&T Indiana offers *Message* and *Flat Rate* line service. Rates do not include taxes; surcharges, municipal fees or FCC approved line charge.

Message Rate service has the lowest monthly rate. This service best serves customers who make very few outgoing local calls. A local call is defined by tariff as "a communication between telephone stations located within the area defined as the local service area of the station from which the message originates." Message Rate Service includes 45 outgoing local calls per month for $6.48, and $0.21 for each additional local call over 45. Outgoing local calls are charged based on distance, time of day, day of week and length of call.

Flat Rate service provides you with unlimited local calling. For residential customers, the monthly rates range from $9.75 to $13.17 for AT&T Indiana touch-tone one-party flat rate service.

Lifeline Telephone Service is also available and provides monthly assistance for low income residential households, rates vary by area, but message rate service costs $4.73 per month for up to 45 calls, with additional calls charged $0.21 a minute. Flat rate Lifeline service rates range from $8.00 to $9.76 per month.

Optional Services

In addition to the basic line service, AT&T Indiana offers optional calling services. These services are also available in packages for cost savings. The rates for some of these packages and optional services are enclosed with this letter. Or you can contact the AT&T Indiana customer service center toll free at 1-866-746-4717 or access ATT.com for package availability and prices.

More information

You may find more information about AT&T services and your rights as a customer in the AT&T White Pages, which you will receive as a new AT&T Indiana customer. AT&T Indiana rates, terms and conditions will apply as of the date your services are transferred. You will be notified by mail of any changes.

AT&T Indiana

For your convenience, below is a chart that identifies the new AT&T local service plan to which you will be automatically transferred, if you make no selection. Just find your current service plan and it will show you the new AT&T service plan.

Package List, Pricing, and Features

Current Service Plan	Post Transfer Service Plan	Features	Statewide Price
Call Plan Unlimited Call Plan Unlimited 3 Features Plus Call Plan Unlimited 3 Features Enhanced Call Plan Unlimited 2 Features Enhanced AT&T One Rate ® Local Plan AT&T One Rate ® State Plan AT&T One Rate® USA II Plan	uSelect[sm] Standard with an Access Line Or uSelect[sm] 3 with an Access Line	Access Line + uSelect[sm] Standard: 4 features **(excluding Caller ID)**, Unlimited Local Calling Access Line + uSelect[sm] 3: **Caller ID** with Name, 2 features, Unlimited Local Calling	$23.00
AT&T One Rate® Multi-Line Plan	2-Line uSelect[sm] 3 with an Access Line and add'l line	Access Line, additional line, + 2-line uSelect[sm] 3: Caller ID with Name, 2 features, Unlimited Local Calling	$30.67
Call Plan Deluxe AT&T One Rate® Multi-Line Unlimited Plan AT&T One Rate® USA Plan AT&T One Rate® Advantage Plan	Select Feature Package	Access Line plus our 10 most popular features including Call Waiting, Call Waiting ID, Three-Way Calling, Call Forwarding, Speed Calling 8, Call Screening, Repeat Dialing, Automatic Callback, Privacy Manager®, and Caller ID with Name	$28.00

We have many more packages available for you to choose from. Please call our AT&T Indiana Customer Service Center toll free at 1-866-746-4717.

Feature	Price
Automatic Callback *69	$ 5.99
Automatic Callback Pay Per use	$ 1.99
Call Forwarding / 72#	$ 3.38
Call Screening *60 / *80	$ 5.99
Caller ID	$ 7.95
Call Waiting	$ 4.13
Caller ID Name & Number	$ 9.95
Unified Messaging	$12.95
LINE-BACKER®	$ 6.99
Multi-Ring 2nd Number	$ 2.00

Feature	Price
Multi-Ring 1st Number	$ 4.99
Outgoing Call Control	$ 7.95
PHONE PROTECT®	$ 6.00
Privacy Manager®	$ 6.99
Repeat Dialing *66	$ 5.99
Repeat Dialing Pay Per Use	$ 0.75
Speed Calling 8	$ 3.33
Speed Calling 30	$ 3.38
Three Way Calling	$ 3.88
Three Way Calling Pay Per Use	$ 1.99
Distinctive Ringing	$ 6.00
Call Waiting ID	$ 1.99
Talking Call Waiting	$ 5.00

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