



Business Technologies, Inc.
 33 Market Point Drive
 Greenville, SC 29607
 (864) 527-0438 Voice
 (800) 398-8021 FAX
 www.btech.us

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Wednesday, February 21, 2007

Appeal
 FCC
 CC Docket No. 96-45
 CC Docket No. 02-6

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To Whom It May Concern:

We would like to request for review the USAC decision to deny our appeal. Attached is a copy of our original Letter of Appeal that explains why we believe an appeal should be granted. I am also including a copy of the letter we received from USAC denying our appeal. Please consider this the first page of our appeal to the FCC and append it to the included copy of our original appeal and the letter of denial from USAC.

If you have any questions about this appeal please contact me at 864-616-6895 or email me at jeff@btech.us my fax number is 877-275-9690. Thank you for your help with this appeal.

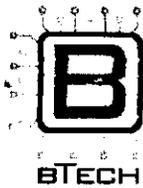
CC Docket No. 96-45
CC Docket No. 02-6
Service Provider: Business Technologies, Inc, 33 Market Point Drive, Greenville, SC 29607
SPIN Number: 143029920
Form 471 Application No: 530811
Funding Year: 07/01/2006 – 06/30/2007
Billed Entity: The South Carolina Department of Juvenile Justice
Billed Entity Class: School District
Billed Entity Number: 147963

Sincerely,

Jeffrey W Bolin
 Vice President Integration services
jeff@btech.us

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147963



Business Technologies, Inc.
33 Market Point Drive
Greenville, SC 29607
(864) 527-0438 Voice
(800) 388-8821 FAX
www.btech.us

December 3rd, 2006

Letter of Appeal

Schools and Libraries Division - Correspondence Unit
100 S. Jefferson Rd
P.O. Box 902
Whippany, NJ 07981

To Whom It May Concern:

Please accept this letter as an official Letter of Appeal to a non-funded 471 Application with the following information:

Service Provider: Business Technologies, Inc., 33 Market Point Drive, Greenville, SC 29607
SPIN Number: 143029920
Form 471 Application No. 530811
Funding Year: 07/01/2006 - 06/30/2007
Certified Postmark Date Of: 02/16/2006
Billed Entity: The South Carolina Department of Juvenile Justice
Billed Entity Class: School District
Billed Entity Number: 147963

This 471 application was not funded based on the belief that "30% or more of this FRN includes a request for Network Monitoring and Management which is an ineligible product(s)/service(s) based on program rules." This funding year was the first year that either Business Technologies or the Billed Entity participated in the E-Rate program. Due to this fact, an experienced third party representing himself as a professional and experienced E-Rate consultant, Mr. Leroy Butler of Columbia, SC., was hired by the Billed Entity to ensure that all guidelines were followed and forms completed correctly.

Business Technologies has partnered with the Billed Entity for several years and provides the expertise to maintain, troubleshoot, install, configure and upgrade virtually every aspect of the organizations wide area and local area networks including all central school locations and over 40 remote satellite locations. The Billed Entity was excited about participating in the E-Rate program and filed several applications. Some of these, such as an application for over 35 routers, CSU/DSU units, switches and upgraded WAN connections, were in fact funded. The central intent for the non-funded 471 Application being appealed here was to provide the integration and installation services for all hardware funded in the other 471 applications as well as to provide services listed below.

A portion of the project included 1-Year of maintenance, extended warranty of hardware installed, remote basic technical support and basic remote help desk functionality. Within this standard offering provided by Business Technologies, we include a web-based help desk ticket system as well as remote monitoring of all network equipment at no additional charge. This service allows us to determine the cause of network outages much faster than on-site personnel are able to and therefore allows us to better serve the Billed Entity. The remote monitoring/management essentially is a tool that makes fulfilling our other services easier on our support staff, which is why over the years we have determined that it benefits us enough to provide this service for free. It is often highlighted as a sales and marketing tool. This remote monitoring service is common today with large server, SAN and mainframe manufacturers and is provided for the same reason. Mr. Butler, the E-Rate consultant, explicitly recommended that we highlight this aspect of our offering to ensure that the 471 Application be funded. He led us to believe that if remote monitoring and management were the focus of the application that it was virtually assured to receive funding. Having no prior experience, both Business Technologies and the Billed Entity took this advice and submitted the 471 Application extensively highlighting this service.

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Business Technologies, Inc.
33 Market Point Drive
Greenville, SC 29607
(864) 527-0438 Voice
(800) 366-8821 FAX
www.btech.us

While the services listed in the 471 Application do focus on the remote management aspect of the project, they are by no means the only services provided. In fact, as mentioned, there is actually no charge associated with the remote management portion of the contract. The full project includes the following services, many of which are currently in process:

- Installation, Configuration, Warranty, Maintenance, Basic Help Desk Support and Basic Training of hardware and software funded in several other 471 Application for this same funding year
- Installation, Configuration, Warranty, Maintenance, Basic Help Desk Support and Basic Training of:
 - Routers, CSU/DSU units at central and remote locations
 - Layer 3 core switches at central locations
 - Layer 2 switches and hubs at remote locations/satellite locations
 - Firewall Installation and Upgrades at central locations
 - Firewalled Edge Devices at remote locations
 - Central Policy Management of Routers, Switches and Edge Devices
 - Email Server Installation/Upgrade
 - Proxy Server Installation/Upgrade
 - Virtual Private Networking (VPN) Installation/Upgrade
 - Wireless Internet Access & Wireless Access Points for remote classrooms/locations
 - DSL and Cable Modem Installation/Configuration for remote classrooms/locations
 - Network Operating System Upgrades
 - File Server Installations/Upgrades for Directory Services, DNS/DHCP, SLP and related
 - File Server Installations/Upgrades for Authentication Services/Directory Services
 - File Server Installations/Upgrades for Email servers
 - Storage Area Network (SAN) upgrades/reconfiguration for above
 - Tape Backup Systems installation/upgrades for above
 - Uninterruptable Power Supply installations/upgrades for above
 - Equipment required for the above such as basic cabling, racking, etc.
- Project Management to oversee all of the above tasks
- Remote Basic Technical Support for the above
- Remote Basic Help Desk for above
- On-Site Basic Training for above components
- All related technical services to accomplish the above tasks
- Maintenance services, both preventative and reactionary at all locations on all above components
- Travel time throughout the entire state of SC as required to provide these services

Business Technologies and the Billed Entity sincerely regret the inaccurate focus of the original 471 Application and have since released the services of the E-Rate consultant. We earnestly believe that the actual services being provided during this project are well within the eligible funding guidelines of the program. It is our hope that in reviewing this appeal the full nature of the services being provided will be better understood and that the decision to not fund this application be reversed. Both Business Technologies and the Billed Entity are able and willing to assist in any manner necessary to further researching this matter and providing additional documentation as requested. Please do not hesitate to contact either of us should you have any questions.

Sincerely,



Douglas C. Hewes
Business Technologies, Inc.

4/19/07

Jeffrey Bolin
Business Technologies, Inc.
33 Market Point Drive
Greenville, SC 29607

Billed Entity Number: 147963
Form 471 Application Number: 530811
Form 486 Application Number:



Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Appeal – Funding Year 2006-2007

February 09, 2007

Jeffrey Bolin
Business Technologies, Inc.
33 Market Point Drive
Greenville, SC 29607

Re: Applicant Name: DEPARTMENT OF JUVENILE JUSTICE
Billed Entity Number: 147963
Form 471 Application Number: 530811
Funding Request Number(s): 1466049
Your Correspondence Dated: December 03, 2006

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2006 Funding Commitment Decision Letter for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 1466049
Decision on Appeal: **Denied**
Explanation:

- Upon thorough review of the appeal letter and the relevant documentation, USAC has reviewed and assessed your appeal. USAC determined that this funding request was properly evaluated. The FRN was denied because 30% or more of this FRN includes a request for Remote Monitoring and Management, which is an ineligible product/service based on program rules. The Item 21 and Contract sent to USAC on October 18, 2006 identified Remote Monitoring and Management, which is 73% of the total funding request. FCC rules require that, if 30% or more of an applicant's funding request includes ineligible products/services, the funding request must be denied. Consequently, the appeal is denied.
- Your Form 471 application included costs for the following ineligible products and/or services: Remote Monitoring and Management. FCC Rules provide that

funding may be approved only for eligible products and services. 47 C.F.R. secs. 54.502, 54.503. The USAC website contains a list of eligible products and services. See the website, www.usac.org/sl, Eligible Services List. FCC Rules further require that if 30% or more of the applicant's funding request includes ineligible products and/or services, then the funding request must be denied, otherwise the funding request will be reduced accordingly. 47 C.F.R. sec. 54.504(d).

If your appeal has been approved, but funding has been reduced or denied, you may appeal these decisions to either USAC or the FCC. For appeals that have been denied in full, partially approved, dismissed, or canceled, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received or postmarked within 60 days of the date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division
Universal Service Administrative Company

cc: Raymond E. Gray

Extremely Urgent

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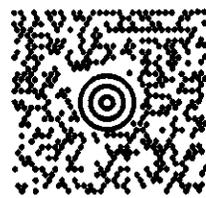


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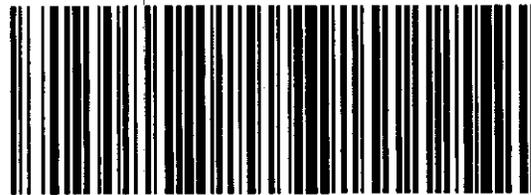


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