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FILED/ACCEPTED

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554

MAR 14 2007

Federal Communications Commission  
Office of the Secretary

In the Matter of	)	
	)	
Section 63.71 Application of	)	WC Docket No. 07-34
	)	
QWEST CORPORATION	)	
	)	
	)	
For Authority to Discontinue	)	
Certain Services	)	

AMENDMENT TO SECTION 63.71 APPLICATION

Qwest Corporation ("Qwest"), files this amendment to the Section 63.71 application of Qwest Corporation filed with the Federal Communications Commission ("Commission") on February 22, 2007, for approval to discontinue local telephone service in a certain portion of Qwest's Oregon City, Oregon exchange that had previously been transferred to Beaver Creek Cooperative Telephone Company. Qwest files this amendment at the request of Commission staff to provide more detailed information about the process that Qwest used to provide notice to the wholesale customers. In addition, Qwest updates its statement in the above-referenced application concerning the method Qwest used to send its wholesale and retail customers notice of the discontinuance of local service.

Qwest sent the letters to wholesale customers, Exhibits B and C of the February 22 application, via its normal process for sending notification to wholesale customers. This process is used by Qwest's wholesale group to communicate official notification to its wholesale customers on a variety of subjects, including product promotions, deployment of new products, modifications and price changes to existing products, cancellation or retirement of existing products, and operational issues. When wholesale customers sign interconnection agreements

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List A B C D E

with Qwest, the customers provide their e-mail address, are made aware that notices are via email, and are made aware of the subscription tool described below. As a result, the wholesale customers expect to receive product discontinuance notices via this process.

Qwest's process allows each wholesale customer to designate multiple contacts to receive notices. Qwest has an online subscription tool through which customers can submit names and contact information for individuals to receive notices. The tool is found at <http://www.qwest.com/wholesale/notices/cnla/maillist.html>. Customers can also submit names and contact information for individuals to receive notices through their Service Manager or Sales Manager or via postal mail. If a particular customer contact person states a preference to receive postal mail, then Qwest provides notice to that contact by postal mail. Similarly, if Qwest does not have an e-mail address for a contact person, then Qwest assumes that the individual would prefer to receive postal mail, and sends that individual postal mail. When Qwest has information that it wishes to communicate to its wholesale customers, it sends the notification to the individuals designated as recipients by each wholesale customer according to the information regarding mail preferences in the database. Qwest has used this process for over seven years, and has found it to be the most effective and efficient method of communicating with its wholesale customers.

Thus, the method of providing notice to wholesale customers was both postal mail and e-mail. One customer of the three that received Exhibit B has some individuals who prefer postal mail, so those contact people received postal mail. Certain contact people at five of the 308 wholesale customers that received Exhibit C prefer postal mail, so those contact people received postal mail notices of Exhibit C. The other recipients of Exhibits B and C received notice via e-mail.

In addition, Qwest has provided corrected notice to retail and certain wholesale customers. Qwest discovered that some retail customers did not receive notice of the discontinuance, Exhibit A of the February 22 filing. Accordingly, on Friday, March 9 and Monday, March 12, Qwest mailed notice to its entire retail customer base whose service will be discontinued. Roughly half of the notices were mailed on each day. Exemplars are attached as Exhibits D and E. Further, Qwest discovered that it provided an incomplete list of circuits to each of the competitive local exchange carrier ("CLEC") customers who received Exhibit B of the February 22 application. Accordingly, on Monday, March 12, Qwest sent corrected notification including the complete list of circuits to each of the CLEC customers. An exemplar of that notice is attached as Exhibit F. That notice was sent via e-mail and postal mail using the process described above.

Respectfully submitted,

QWEST CORPORATION

By: Daphne E. Butler  
Craig J. Brown  
Daphne E. Butler  
Suite 950  
607 14<sup>th</sup> Street, N.W.  
Washington, DC 20005  
303-383-6653  
[Daphne.Butler@qwest.com](mailto:Daphne.Butler@qwest.com)

Its Attorneys

March 14, 2007

Attachments

## EXHIBIT D



March 9, 2007

### Important Information about Your Qwest Service

«name1» «name2»  
«address1» «address2»  
«city», «state» «zip»

Dear «name1»:

Our goal at Qwest is to provide you with products that meet your communications needs and to share information regarding changes or events that impact your service.

As we notified you in September, under Oregon Public Utility Commission (PUC) Order No. 04-225 in Docket No. UA 55, Qwest will no longer provide local telephone service to your area after April 26, 2007, or as soon thereafter as all government approvals are received. We have filed petitions with both the PUC and the Federal Communications Commission (FCC) to formally discontinue our local service and associated features and packages in the portion of Qwest's Oregon City exchange area that was transferred to Beaver Creek Cooperative Telephone Company.

- Upon request from affected customers or providers, the PUC may, but is not required to, deny Qwest's petition to discontinue local telephone service or set it for hearing.
- The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the FCC releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the "\$63.71 Application of Qwest." Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We wanted to also let you know the following information related to this issue:

- Qwest will no longer be your local telephone service provider after April 26, 2007, or as soon thereafter as all government approvals are received. To avoid being without local service after that date, you must arrange service with another provider.
- Payments received for any Qwest services billed after April 26, 2007, will be refunded on your final Qwest bill.
- If you have paid Qwest a deposit for service, your deposit will also be refunded on your final Qwest bill.
- If you subscribe to DIRECTV® and it is included in your Qwest bill, you may continue to receive DIRECTV®. However, you will begin to be billed directly by DIRECTV® when you discontinue your Qwest local service. You do not need to do anything for this to happen. If you receive a bundled discount on the service based on a qualifying Qwest package, the discount will no longer apply.
- Qwest Wireless® service will still be available in your area. However, if you receive a bundled discount on the service based on a qualifying Qwest package, the discount will no longer apply once you discontinue your Qwest local service.

## EXHIBIT D

If you have any questions about this issue, please call us at 1 877-440-8959, or write us at the following address:

Qwest Corporation  
1801 California Street Room 430  
Denver CO 80202

We appreciate your business and hope we may continue to serve you in any way we can in the future.

Sincerely,

A handwritten signature in black ink that reads "Laura Sankey". The signature is written in a cursive, flowing style.

Laura Sankey  
Executive Vice President, Marketing

## EXHIBIT E



March 9, 2007

### Important Information about Your Qwest Service

«name1» «name2»  
«address1» «address2»  
«city», «state» «zip»

Dear «name1»:

Our goal at Qwest is to provide you with products that meet your communications needs and to share information regarding changes or events that impact your service.

Under Oregon Public Utility Commission (PUC) Order No. 04-225 in Docket No. UA 55, Qwest will no longer provide local telephone service to your area after April 26, 2007, or as soon thereafter as all government approvals are received. We have filed petitions with both the PUC and the Federal Communications Commission (FCC) to formally discontinue our local service and associated features and packages in the portion of Qwest's Oregon City exchange area that was transferred to Beaver Creek Cooperative Telephone Company.

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- If you subscribe to DIRECTV® and it is included in your Qwest bill, you may continue to receive DIRECTV®. However, you will begin to be billed directly by DIRECTV® when you discontinue your Qwest local service. You do not need to do anything for this to happen. If you receive a bundled discount on the service based on a qualifying Qwest package, the discount will no longer apply.
- Qwest Wireless® service will still be available in your area. However, if you receive a bundled discount on the service based on a qualifying Qwest package, the discount will no longer apply once you discontinue your Qwest local service.

## EXHIBIT E

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Qwest Corporation  
1801 California Street Room 430  
Denver CO 80202

We appreciate your business and hope we may continue to serve you in any way we can in the future.

Sincerely,

A handwritten signature in black ink that reads "Laura Sankey". The signature is written in a cursive, flowing style.

Laura Sankey  
Executive Vice President, Marketing

## EXHIBIT F

**Announcement Date:** March 12, 2007  
**Effective Date:** April 26, 2007  
**Document Number:** GNRL.03.12.07.A.001593.LocalSvc\_OregonCity\_XXXXXX2nd  
Notice  
**Notification Category:** General Notifications  
**Target Audience:** XXXXXX  
**Subject:** Qwest No longer providing Local Service – Oregon City  
Exchange – 2<sup>nd</sup> Notice

Our goal at Qwest Wholesale is to provide you with products and services that meet your business requirements. As we notified you last month, the Oregon Public Utility Commission (PUC) issued Order No. 04-225 in Docket No. UA 55, mandating that after April 26, 2007, pending FCC approval, Qwest no longer provide local telephone service to the portion of Qwest's Oregon City exchange area that was transferred to Beaver Creek Cooperative Telephone Company. The result of this order is that Qwest will no longer providing you the services that you've historically purchased via your Interconnection Agreement with Qwest. In our February notice (**GNRL.02.09.07.A.001580.LocalSvc\_OregonCity\_XXXXXX**) we provided an incomplete list of the affected services. Please refer to the following list of services:

### Unbundled Loops

- XXXXXXXXXXXX
- XXXXXXXXXXXX
- XXXXXXXXXXXX
- XXXXXXXXXXXX
- XXXXXXXXXXXX

Qwest has filed a petition with the Federal Communications Commission (FCC) to formally discontinue our local service and associated features and packages in that area.

- The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the §63.71 Application of Qwest. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Richard Grozier, do hereby certify that I have caused the foregoing **AMENDMENT TO SECTION 63.71 APPLICATION** to be 1) filed with the Secretary of the FCC (original and four copies plus one for stamp and return), 2) served, via U.S. Mail on the Governor of Oregon, 3) served, via U.S. Mail on the Oregon Public Utilities Commission, and 4) served via U.S. Mail on the Special Assistant for Telecommunications under the Secretary of Defense.

/s/ Richard Grozier

March 14, 2007

Governor of Oregon  
Governor Kulongoski  
160 State Capitol  
900 Court Street  
Salem, OR 97301-4047

Oregon Public Utilities Commission  
Lee Beyer  
POB 2148  
Salem, OR 97308-2148

Secretary of Defense  
Attn: Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301