

RATES, TERMS AND CONDITIONS OF LOCAL SERVICE

Rate Conditions

Monthly rates for telephone line charges in the state of Michigan vary depending on the area in which you live. All rates and charges are subject to change.

Basic Line Services

AT&T Michigan offers *Message* and *Flat Rate* line service. Rates do not include taxes; surcharges, municipal fees or FCC approved line charge. Customers who do not currently subscribe to packages, listed on the chart on the back of this page, will be transferred to the most comparable service from the basic line services described below.

Message Rate Service best serves customers who make very few outgoing local calls. A local call (message) is defined by tariff as a communication between “two access lines in the same local calling area”. Message Rate Service includes 50 outgoing local calls per month and the price ranges from \$10.85 to \$11.30. Additional calls over 50 cost \$0.066 per call. Another option for Message Rate Service is Call Plan 100 which includes 100 outgoing local calls per month and the price ranges from \$12.35 to \$12.80. Additional calls over 100 cost \$0.066 per call.

Flat Rate Service provides you with unlimited local calling. For residential customers, the monthly rate ranges from \$14.97 to \$16.97 for AT&T Michigan touch-tone one-party flat rate service.

Lifeline Service is also available to qualified customers, who can qualify based on participation in one of several federal programs or if household income is at or below 150% of the federal poverty level. Benefits include a monthly discount of over \$10.00 on basic local service. An additional \$2.35 lifeline discount is available to seniors aged 65 and over.

Optional Services

In addition to the basic line service, AT&T Michigan offers optional calling services. These services are also available in packages for cost savings. The rates for some of these packages and optional services are enclosed with this letter. Or you can contact the AT&T Michigan customer service center toll free at 1-866-746-4717 or access att.com for package availability and prices.

More information

You may find more information about AT&T services and your rights as a customer in the AT&T White Pages, which you will receive as a new AT&T Michigan customer. AT&T Michigan rates, terms and conditions will apply as of the date your services are transferred. You will be notified by mail of any changes.



For your convenience, below is a chart that identifies the most common plans provided by your current carrier and the new AT&T local service plan to which you will be automatically transferred, if you make no selection. Just find your current service plan and it will show you the new AT&T service plan. If you are unsure of your current service plan, please refer to your last bill.

Package List, Pricing, and Features

Call Plan 50-3 Feature Plus	uSelect(sm)	Access Line with unlimited local calling and uSelect(sm)Standard: 4 features, (excluding Caller ID)	
Call Plan 50-3 Feature Enhanced	Standard with Access Line		
Call Plan Unlimited 2 Features Enhanced			
Call Plan Unlimited Two Pack- 60 Toll			
Call Plan Unlimited 3 Features Enhanced	Or		\$24.00
Call Plan Unlimited 3 Features Plus			
Expanded Unlimited Plan Enhanced 3	uSelect(sm)3 with Access Line	Access Line with unlimited local calling and uSelect(sm) 3: Caller ID with Name, 2 features	
AT&T One Rate® State Plan			
AT&T One Rate ® Local Plan			
AT&T One Rate ® USA II Plan			
AT&T One Rate ® Multi-Line Plan	2-Line uSelect(sm) 3 with 2 Access Lines	Access Line, additional line with unlimited local calling and 2-Line uSelect(sm)3: Caller ID with Name, 2 features	\$33.95 - \$36.19
Call Plan Unlimited 7 Features Deluxe	Select Feature Package	Access Line with unlimited local calling plus our 10 most popular features including Call Waiting, Call Waiting ID, Three-Way Calling, Call Forwarding, Speed Calling 8, Call Screening, Repeat Dialing, Automatic Callback, Privacy Manager® and Caller ID with Name	
AT&T One Rate ® Advantage Plan			
AT&T One Rate ® Multi-Line Unlimited Plan			
AT&T One Rate ® USA Plan			

If your plan or service is not listed above, please call us for information on other available packages and features at our AT&T Michigan Customer Service Center toll free at 1-866-746-4717. For a-la-carte or additional features, see tables below.

Automatic Callback *69	\$ 5.99	Multi-Ring 1st Number	\$ 4.99
Automatic Callback Pay-Per-Use	\$ 1.99	Outgoing Call Control	\$ 7.95
Call Forwarding 72#	\$ 5.99	PHONE PROTECT®	\$ 6.00
Call Screening *60 / *80	\$ 5.99	Privacy Manager®	\$ 6.99
Caller ID	\$ 7.86	Repeat Dialing *66	\$ 5.99
Call Waiting	\$ 6.00	Repeat Dialing Pay-Per-Use	\$ 1.49
Talking Call Waiting	\$ 5.00	Speed Calling 8	\$ 5.99
Caller ID Name & Number	\$ 9.95	Speed Calling 30	\$ 5.99
Unified Messaging (Voice Mail)	\$12.95	Three-Way Calling	\$ 5.99
LINE-BACKER®	\$ 6.99	Three-Way Calling Pay-Per-Use	\$ 1.99
Multi-Ring 2nd Number	\$ 2.00	Distinctive Ringing	\$ 6.00

