

# RATES, TERMS AND CONDITIONS OF LOCAL SERVICE

## Rate Conditions

Monthly rates for telephone line charges in the state of Wisconsin vary depending on the area in which you live. All rates and charges are subject to change.

## Basic Line Services

AT&T Wisconsin offers *Message Rate* service. Rates do not include taxes; surcharges, municipal fees or FCC approved line charge. Customers who do not currently subscribe to packages, listed on the chart on the back of this page, will be transferred to the most comparable service from the basic line services described below.

*Message Rate* service has a low monthly rate. This service best serves customers who make very few outgoing local calls. A local message is defined by tariff as a completed call between the originating party and any other location within the defined local exchange area of the originating location. *Message Rate Service* ranges from \$8.58 to \$12.50 per month depending on your service area. Message charges on a line vary from \$.02 to \$.04 per message, depending on the number of messages, or \$17.40 for an unlimited number of messages.

Lifeline Telephone Service is also available and provides monthly assistance for low income residential households, rates vary by area, and message rate service costs range from \$4.89 to \$7.28 per month depending on your service area.

## Optional Services

In addition to the basic line service, AT&T Wisconsin offers optional calling services. These services are also available in packages for cost savings. The rates for some of these packages and optional services are enclosed with this letter. Or you can contact the AT&T Wisconsin customer service center toll free at 1-866-746-4717 or access [att.com](http://att.com) for package availability and prices.

## More information

You may find more information about AT&T services and your rights as a customer in the AT&T White Pages, which you will receive as a new AT&T Wisconsin customer. AT&T Wisconsin rates, terms and conditions will apply as of the date your services are transferred. You will be notified by mail of any changes.

For your convenience, below is a chart that identifies the most common plans provided by your current carrier and the new AT&T local service plan to which you will be automatically transferred, if you make no selection. Just find your current service plan and it will show you the new AT&T service plan. If you are unsure of your current service plan, please refer to your last bill.

## Package List, Pricing, and Features

Call Plan Unlimited 2 Features Enhanced	uSelect(sm)	Access Line with unlimited local calling, 4 features ( <b>excluding Caller ID</b> )	\$24.00
Call Plan Unlimited 3 Features Enhanced	Standard		
Call Plan Unlimited Plus			
AT&T One Rate® Local Plan	Or		
AT&T One Rate® State Plan		Access Line with unlimited local calling, <b>Caller ID</b> with Name, 2 features	
AT&T One Rate® USA II Plan	uSelect(sm) 3		
AT&T One Rate® Multi-Line Plan	2-Line uSelect(sm) 3	Access Line and Additional Line with unlimited local calling, Caller ID with Name, 2 features	\$31.00
Call Plan Deluxe	Select Feature Package	Access Line with unlimited local calling plus our 9 most popular features including Call Waiting, Three-Way Calling, Call Forwarding, Speed Calling 8, Call Screening, Repeat Dialing, Automatic Callback, Privacy Manager®, and Caller ID with Name	\$28.00
Call Plan Unlimited			
AT&T One Rate® Advantage Plan			
AT&T One Rate® Multi-Line Unlimited Plan			
AT&T One Rate® USA Plan			

If your plan or service is not listed above, please call us for information on other available packages and features at our AT&T Wisconsin Customer Service Center toll free at 1-866-746-4717. For a-la-carte or additional features, see tables below.

Automatic Callback *69	\$ 5.99	Multi-Ring 1st Number	\$ 4.99
Automatic Callback Pay-Per-Use	\$ 1.99	Outgoing Call Control	\$ 7.95
Call Forwarding 72#	\$ 5.99	PHONE PROTECT®	\$ 6.00
Call Screening *60 / *80	\$ 5.99	Privacy Manager®	\$ 6.99
Caller ID	\$ 7.45	Repeat Dialing *66	\$ 5.99
Call Waiting	\$ 6.00	Repeat Dialing Pay-Per-Use	\$ 1.49
Caller ID Name & Number	\$ 9.95	Speed Calling 8	\$ 5.99
Unified Messaging (Voice Mail)	\$12.95	Speed Calling 30	\$ 5.99
LINE-BACKER®	\$ 6.99	Three-Way Calling	\$ 5.99
Multi-Ring 2nd Number	\$ 5.00	Three-Way Calling Pay-Per-Use	\$ 1.99
Distinctive Ringing	\$ 6.00	Talking Call Waiting	\$ 5.00

