NewGlobal

April 11, 2007

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 Twelfth St., SW
Washington, DC 20554

RE: 911 Compliance Status Report, WC Docket No. 05-196; New Global Telecom, Inc. 911 Compliance Letter

Dear Ms. Dortch:

New Global Telecom, Inc. ("NGT") hereby submits this report in response to the FCC letter dated March 12, 2007, requesting that NGT provide additional information regarding its compliance with the FCC's 911 regulations. *See* Letter to Ron W. Wessel from Kathryn S. Berthot (March 12, 2007). This report addresses the managed Voice over Internet Protocol ("VoIP") service NGT provides to its retail, end user subscribers. NGT notes that it also provides managed VoIP services on a wholesale basis to other service providers, which provide VoIP services on a retail basis to their own end-user subscribers.

Description of NGT's E-911 Solution.

NGT's "SafeCall E-911 Service" utilizes the network capabilities of another company, Intrado, Inc. (hereafter, "Intrado"), to provide a compliant E-911 service for VoIP 911 calls. NGT provides its customers with SafeCall E-911 services to facilitate compliant E-911 connectivity to those PSAPs where Intrado has the necessary access to the PSAPs through its underlying providers.

In order to implement SafeCall E-911 Service for its retail customers, NGT (a) provides ready access to allow end users to provide Registered Locations, and (b) make the effort to obtain and validate Registered Locations for every existing end-user VoIP subscriber. All 911 calls from those subscribers are then routed either via Selective Routers over dedicated lines or via the PSTN directly (for those PSAPs not utilizing 911 Selective Routers) to the appropriate PSAP for the subscriber's Registered Location along with the call-back number and location information (to the extent that the PSAP is capable of receiving and utilizing location information).

The Public Notice includes several bullet points specifying the information that the VoIP providers must submit in their 911 Compliance Status Letters, each addressed below.

1. Provision of Compliant 911 Service.

The first of these bullet points requires information regarding the quantification, on a percentage basis of the provider's end-user subscribers to whom the provider is able to provide 911 services in compliance with the rules established in the *VoIP 911 Order*.

As of April 6, 2007, NGT has a fully compliant E-911 service, available for 100% of its retail customer base.

2. 911 Coverage.

The second of these bullet points requires a list of PSAPs where service is provided but there is no E-911 coverage and a description of the plan to come into full compliance with the requirements of the order for those PSAPs.

NGT has 100% of its retail customers covered for VoIP-originated 911 calls which are transmitted over NGT's SafeCall E-911 Service within NGT's E-911 coverage area ("Coverage Area") via the appropriate Selective Routers. As a more general matter, Intrado's nationwide deployment schedule is attached as Exhibit A.

3. 911 Routing Information/Connectivity to Wireline E911 Network.

The third of these bullet points requires a statement as to whether NGT is transmitting, as specified in Paragraph 42, the *VoIP 911* calls to the appropriate PSAP.

For all of NGT's retail customers, NGT is transmitting all 911 calls to the appropriate PSAP, designated statewide default answering point, or appropriate local emergency authority utilizing the Selective Router, the trunk line(s) between the Selective Router and the PSAP, and such other elements of the Wireline E911 Network as are necessary in those areas where Selective Routers are utilized.

No response to (i) or (ii) is required.

4. New VoIP Customer and/or Marketing of VoIP service in Non-Complaint Areas

NGT stopped accepting orders for new retail customers in areas not covered by E911 on November 11, 2005. If new service is requested in a non-covered area, the requesting customer is notified that 911 coverage is not available and that service can not be activated for the request area through NGT.

If you have any questions or need any further information, please contact the undersigned.

Respectfully submitted,

John Guillaume
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Attachments

cc: (w/attachments)
Kathy Berthot
Carol Simpson
Best Copy and Printing, Inc.
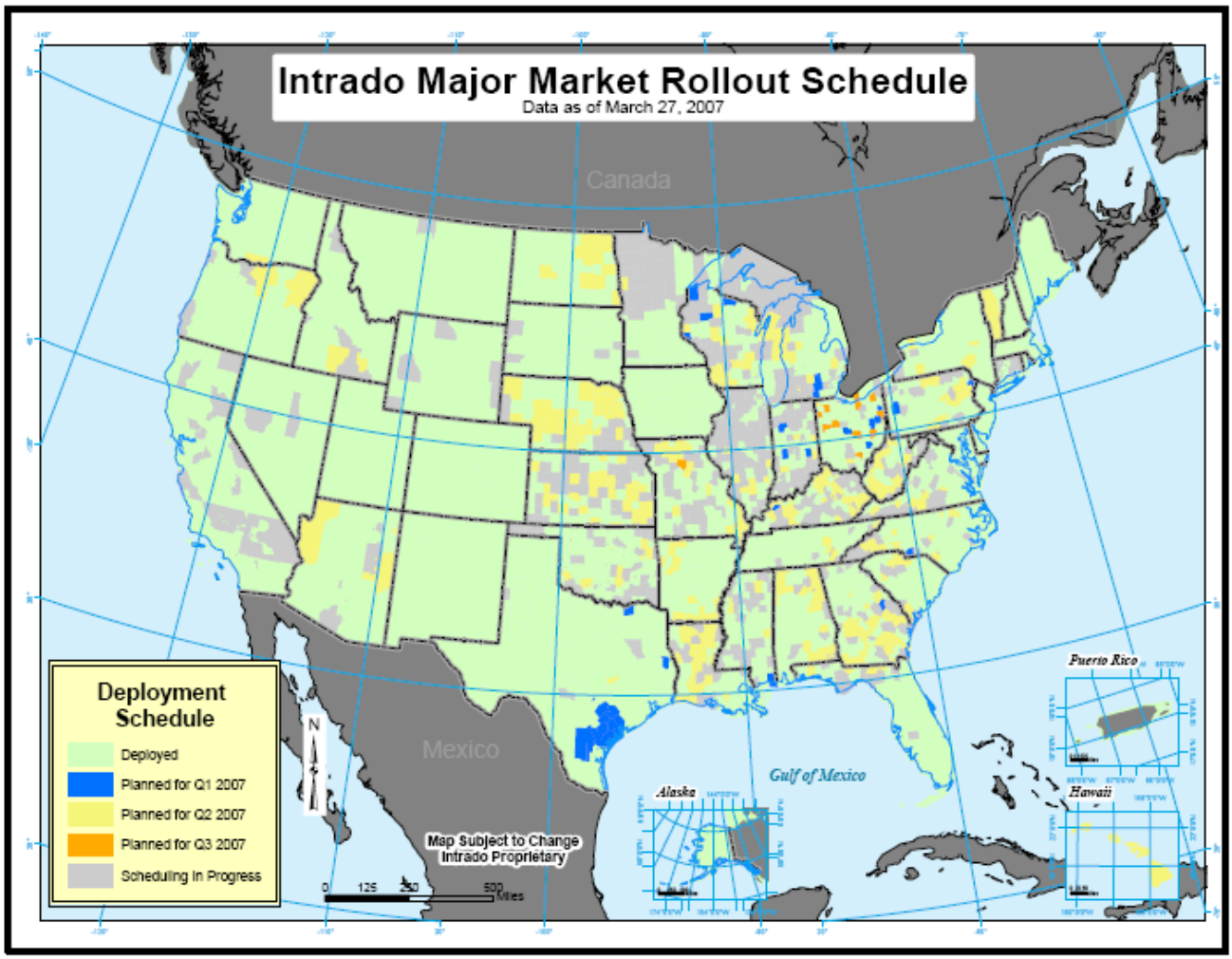
Exhibit A
Intrado Rollout Schedule