

Hospitals reported use, interest and disinterest of Telehealth services and applications

Hospital Name	Receive	Want	Don't Want	Don't Know
Cascade Medical Center	2	4	0	15
Cascade Valley Hospital	0	1	1	19
Coulee Community Hospital	6	1	0	14
Dayton General Hospital	7	2	9	3
East Adams Rural Hospital	3	14	4	0
Ferry County PHD	10	11	0	1
Forks Community Hospital	7	9	0	11
Garfield County Hospital	4	16	1	0
Island Hospital	2	1	14	1
Jefferson Healthcare	4	12	0	5
Kennewick General Hospital	14	6	0	1
Kittitas Valley Community Hospital	3	0	15	3
Klickitat Valley Health	2	0	2	17
Lake Chelan Community Hospital	9	12	0	0
Lincoln Hospital	9	9	0	3
Mark Reed Hospital	3	3	6	9
Mid-Valley Hospital	6	2	0	0
Morton General Hospital	4	15	0	3
North Valley Hospital	3	17	0	0
Ocean Beach Hospital	5	5	0	11
Odessa Memorial Healthcare Center	8	3	10	0
Okanogan Douglas District Hospital	2	14	0	5
Olympic Medical Center	3	0	0	4
Othello Community hospital	10	1	10	0
Prosser Memorial Hospital	1	1	0	19
Pullman Regional Hospital	5	0	0	15
Samaritan Healthcare	4	0	0	13
Skagit Valley Hospital	1	0	0	20
Skyline Hospital	3	10	2	9
United General Hospital	4	2	0	15
Valley General Hospital	0	0	0	21
Whidbey General Hospital	1	2	0	18
Whitman Hospital & Medical Center	15	0	0	6
Willapa Harbor Hospital	0	0	0	0

If full utilization of Telehealth services and applications were possible. what would be different?

Hospital Name	Comments
Cascade Valley Hospital	We have not yet discussed this with our medical staff Also, we are not rural, so services are accessible only 20 miles away.
Coulee Community Hospital	Perhaps hospital and clinic true EMR
East Adams Rural Hospital	Offer more specialized services to patients.
Ferry County PHD	We currently utilize the telehealth network. If more equipment such as scopes, monitoring devices, etc were available it may allow more options for our facility versus transporting patients out of their home environment.
Forks Community Hospital	More easily collaborate with other rural or urban hospitals to leverage equipment, staffing, services and other resources to meet the needs of our rural Hospital. Provide increasing Tele-Specialty services to our patients. Provide increased locally perti
Garfield County Hospital	We would be able to offer direct access to referred providers in-house.
Island Hospital	More CME offerings for physicians. More Administrative meetings.
Jefferson Healthcare	Enhanced service would allow us to keep more patient services within our community that we are currently transfer off site. It would also give our providers a level of consultation they do not currently enjoy.
Kennewick General Hospital	We would be able to allow more education for Physicians and staff on site, instead of driving to Spokane. This would maximize the use of their time to continue seeing and educating our patients.
Klickitat Valley Health	We primarily like to use the service for educational purposes. We have no other current plans for this service at this time.
Lake Chelan Community Hospital	We are Members of MedicalWAN and its daily increasing its services.
Lincoln Hospital	PROVIDE ACCESS TO IMMOBILE POPULATION
Mark Reed Hospital	Telehealth capability could be useful in disaster situations.
Mid-Valley Hospital	We want to have teleER for burn and stroke. We would like to be a provider for teleinterpreting (Spanish) if we can find a way to fund it.
Morton General Hospital	Be able to advertise outside to public the availability in our remote area. Doctors would have amore readily available service
North Valley Hospital	These services will decrease travel time patients need to reach a specialist. Services that they do not pursue due to travel costs or time involved. Therefore will increase the likelihood of patients receiving treatment and preventing higher risk cases.
Odessa Memorial Healthcare Center	TelePharmacy is just rolling out to meet a critical community need. Full utilization would provide better rural patient care.
Okanogan Douglas District Hospital	We would be able to offer services to our local communities that are being currently serviced out of the area or not at all. Not all patients have the means to travel a couple of hours to get their medical needs met. Telehealth would increase the quality
Prosser Memorial Hospital	Telepharmacy might be of interest for after-hours and shifts not covered by on site pharmacist. We currently use a radiology night hawk service. Feel that we are too close to Tri-Cities for us to be able to 'sell' tele specialists to our patient population
Skyline Hospital	I don't know if we would do anything significantly differently.
United General Hospital	Being able to utilize telehealth more fully would allow United to implement a number of improvements to existing services such as neurology, cardiology, ENT, critical and intensive care.
Whidbey General Hospital	I am not sure at this point. We are not very far along as we just received the video conferencing equipment last month.
Whitman Hospital & Medical Center	Nothing noted at this time.

How Certain Changes would Improve Utilization of Telehealth Services and Applications

	High	Moderate	Low	No Impact	Don't Know	No Response
Lower cost of subscription	13	14	5	0	1	1
Lower cost of equipment/hardware/software	14	10	5	1	3	1
Increase inventory of on-site telehealth equipment	15	8	6	1	3	1
Lower cost of qualified personnel	7	10	7	4	4	2
More adequate bandwidth connectivity to hospital	6	7	11	6	2	2
Improved community infrastructure/connectivity	10	13	6	2	1	2
More sufficient wiring in your facility (internal infrastructure)	8	5	14	2	3	2
Training for service and application utilization	9	14	7	0	2	2
Training in equipment utilization	7	14	9	1	1	2
Improved access to established telehealth networks	15	10	4	1	2	2
Improved network protocol compatibility	9	8	6	6	3	2
More time to address telehealth issues	8	14	5	3	3	1
Buy-in/acceptance of telehealth by your hospital's physicians/providers	11	11	6	1	3	2
Clarification of liability issues in regard to telehealth services	8	10	5	3	6	2
Clarification of reimbursement issues in regard to telehealth services	12	9	5	1	4	3

Additional comments on changes that would improve utilization of Telehealth Services and Applications

Hospital Name	Comments
Coulee Community Hospital	Time of all staff is a critical issue. There is too much to learn and absorb and not enough qualified staff. We have to choose between actually giving care/actually doing our jobs and learning better ways. Doing both is impossible in today's environment
East Adams Rural Hospital	Redesign of our current facility to allow adequate space for attending programs.
Ferry County PHD	community connectivity is limited, thus limiting our capabilities - need national standard
Klickitat Valley Health	We could use some training materials for when we have new employees, etc., that use the system.
Mid-Valley Hospital	More equipment, Better reimbursement for services. More Grants for services/equipment.
Morton General Hospital	Cost, time and interest
Ocean Beach Hospital	Faster access to funds authorized by grants. The waiting kills us.
Okanogan Douglas District Hospital	Catalog of services offered in Washington State and connected areas.
Prosser Memorial Hospital	It is very difficult to say since we are using telehealth in such a very limited way at this time. I do not know what the costs are - as I recall the cost with INHS seemed very reasonable.
Pullman Regional Hospital	The need for outside expertise in certain areas could drive a need to improve the current telehealth network.
Samaritan Healthcare	If we could offer a wider range of continued education for staff and providers from a wider range of facilities

Priority of Key activities aided by Telehealth Services and Applications

	Strongly Important (1)	Important (2)	Moderately Important (3)	Unimportant (4)	Strongly Unimportant (5)	No Response	Response Average
Pursuing continuing education credits	16	7	7	2	0	2	1.84
Communicating with patients	14	5	6	5	2	2	2.25
Communicating with other healthcare providers	18	4	7	3	0	2	1.84
Arranging patient transfers	8	4	8	6	6	2	2.94
Teleconsulting	11	7	7	5	1	3	2.29
Administrative work processes	6	12	9	1	4	2	2.53

Are there other issues related to improved utilization of Telehealth services and applications?

Hospital Name	Comments
Coulee Community Hospital	Cost versus benefit is important. Cost is <i>not</i> just equipment, software, and IS support. The biggest cost is with our staff actually learning and using.
Ferry County PHD	Ferry County has limited Broadband (to date 1.5 mb) we use 4 X 384 kb if all in use at same time we would exceed 1.5 capacity. Minimum requirement for near future is 3 mb
Forks Community Hospital	Acquisition of telehealth services should not require 'club membership' (as alluded to in question #3). The ability should exist for any medical facility to acquire the technology and receive services from whom they are willing and able to partner with. T
Lake Chelan Community Hospital	Need more sites to join and help share the costs to the existing members. It already is very low or free to most sites but as it grows, the costs are able to be spread out even more.
Morton General Hospital	Compatibility between differing systems is our biggest hurdle in our WWRHCC
North Valley Hospital	This is a remote rural hospital.
Okanogan Douglas District Hospital	Currently we have vendors that offer Telehealth services to our hospital if we install a T1 private line of communication. This is not acceptable if it wastes monies no matter if the government or the facility is responsible for the cost associated with

C. Healthcare Facilities Included in Project

126 healthcare facilities in Washington State will benefit from the Phase 1 of the WTE Plan. Each is listed in the following tables. The organization's name, address, city, zip code, phone, RUCA code and network affiliation are included for each listed facility. Network Affiliation is indicated by the following key:

- 1 – INHS's Northwest Telehealth Network
- 3 – University of Washington Medicine
- 4 – North Olympic Telehealth Network.
- 5 – GCI's Medical Wide Area Network
- 6 – Virginia Mason Medical Center Network

	Organization	Address	City	Zip Code	Phone	RUCA	Ntwk
1	Caribou Trail Professional Medical Services	520 W Indian Ave.	Brewster	98812	(509) 689-4000	10	5
2	Caribou Trail Professional Medical Services	529 Jasmine St.	Omak	98841	(509) 826-6704	7	5
3	Cascade Medical Center #	817 Commercial Street	Leavenworth	98826	(509) 548-5815	10.4	5
4	Central Washington Hospital	1201 South Miller Street	Wenatchee	98807	(509)662-1511	1	1, 5
5	Children's Hospital & Regional Medical Center	4800 Sand Point Way NE	Seattle	98105	(206) 987-2000	1	2, 3
6	Clallam Bay Medical Clinic	74 Bogachief St	Clallam Bay	98326	(360) 374-6998	10	3, 4
7	Clallam County Department of Health and Human Services	223 E 4th St	Port Angeles	98362	(360) 417-2303	4	4
8	Columbia Basin Hospital *	200 Nat Washington Way	Ephrata	98823	(509) 754-4631	7.4	1
9	Columbia Valley Community Health Clinic	600 Oronclo Avenue, Ste 1	Wenatchee	98801	(509) 662-6000	1	1, 5
10	Coulee Community Hospital *	411 Fortuyn Road	Grand Coulee	99133	(509) 633-1753	10	1, 5
11	Coyote Ridge Corrections Center	1301 N Ephrata Ave	Connell	99326	(509) 543-5800	7.3	1
12	Dayton General Hospital *	1012 S. Third Street	Dayton	99328	(509) 382-2531	7.4	1
13	Deaconess Behavioral Medicine	800 W 5th Avenue	Spokane	99204	(509) 458-5800	1	1
14	Deaconess Medical Center	800 West Fifth Avenue	Spokane	99204	(509) 458-5800	1	1

	Organization	Address	City	Zip Code	Phone	RUCA	Ntwk
15	Deconess Reginal Hyperberic and Comp Wound Care Center	800 W 5th Avenue	Spokane	99204	(509) 458-5800	1	1
16	Deer Park Hospital *	1015 E. D Street	Deer Park	99006	(509) 382-2531	2	1
17	Enumclaw Regional Hospital *	1450 Battersby Avenue	Enumclaw	98022	(360) 825-2505	1	1
18	Family Medicine Spokane / Internal Medicine	104 W 5th Avenue	Spokane	99204	(509) 624-2313	1	1
19	Ferry County Memorial Hospital *	36 Klondike Road	Republic	99166	(509) 775-3333	10	1, 5
20	Forks Community Hospital *	530 Bogachiel Way	Forks	98331	(360) 374-6271	7	3, 4, 6
21	Fred Hutchinson Cancer Research Center	1100 Fairview Ave. N.	Seattle	98109	(206) 667-5000	1	3
22	Garfield County Public Hospital *	66 North 6th St.	Pomeroy	99347	(509) 843-1591	10.4	1
23	Grays Harbor Community Hospital	915 Anderson Drive	Aberdeen	98520	(360) 537-5000	4	3
24	Grays Harbor County Public Health & Social Services Dept	2109 Sumner Ave	Aberdeen	98520	(360) 532-8631	4	1
25	Harborview Medical Center	325 Ninth Avenue	Seattle	98104	(206) 731-3000	1	3
26	Harrison Medical Center	2520 Cherry Avenue	Bremerton	98310	(360) 377-3911	1	3
27	Healthy Options Home Health	657 Okanogan Avenue	Wenatchee	98801	(509) 663-9585	1	5
28	Highline Medical Center/Specialty Campus	12844 Military Road South	Tukwila	98168	(206) 244-0180	1	1
29	Holy Family Hospital	5633 North Lidgerwood St	Spokane	99208	(509) 482-0111	1	1
30	Inland Imaging / Duvoisin & Associates	501 N Riverpoint	Spokane	99202	(509) 363-7300	1	1
31	Inland Northwest Blood Center	210 W Cataldo Ave	Spokane	99201	(509) 232-4492	1	1
32	Inter Island Medical Center	550 Spring St.	Friday Harbor	98250	(360) 378-2141	10	3
33	Island Hospital	1211 24th	Anacortes	98221	(360) 299-1300	4.2	3
34	Jefferson Healthcare	834 Sheridan Avenue	Port Townsend	98368	(360) 385-2200	7	3
35	Jefferson Mental Health Services	884 W. Park Street	Port Townsend	98368	(360) 385-2200	7	3, 4

	Organization	Address	City	Zip Code	Phone	IRUCA	Ntwk
36	Kennewick General Hospital	900 South Auburn	Kennewick	99336	(509) 586-6111	1	1
37	Kitsap Mental Health	5455 Almira Drive NE	Bremerton	98311	(360) 692-1582	1	3, 4
38	Kittitas Valley Community Hospital	603 S Chestnut	Ellensburg	98926	(509) 962-9841	4	1
39	Klickitat Valley Health *	310 S. Roosevelt Box 5	Goldendale	98620	(509) 773-4022	7	1
40	Lake Chelan Clinic. P.C. #	219 E. Johnson	Chelan	98816	(509) 682-2511	7.3	5
41	Lake Chelan Community Hospital						
42	Lincoln Hospital *	503 E. Highland	Chelan	98816	(509) 682-3300	7.3	1, 5
43	Makah Tribe - Indian Health Services Clinic	10 Nicholls Street	Davenport	99122	(509) 725-7101	10.4	1
44	Mark Reed Hospital	PO Box 115	Neah Bay	98357	(360) 645-2201	10	3, 4
45	Mason General Hospital *	322 South Birch Street	McCleary	98557	(360) 495-3244	3	3
46	Medical WAN	901 Mt. View Dr., Bldg. 1	Shelton	98584	(360)426-1611	4.2	3
47	Mid-Valley Hospital	285 Technology Center Way	Wenatchee	98801	(509) 669-1030	1	5
48	Mid-Valley Medical Group Clinic #	810 Jasmine	Omak	98841	(509) 826-1760	7	1, 5
49	Morton General Hospital *	529 Jasmine St	Omak	98841	(509) 826-1600	7	5
50	Mount Carmel Hospital *	521 Adamr Street	Morton	98356	(360) 496-5112	10.5	3
51	Newport Hospital & Health Services *	982 East Columbia	Colville	99114	(509) 684-2561	8	1
52	North Central EMS	714 West Pine	Newport	99156	(509) 447-2441	2	1
53	North Valley Hospital *	135 S Woithen Ave Ste 300	Wenatchee	98801	(509) 664-4032	1	1
54	Northwest Medstar	203 S. Western Avenue	Tonasket	98855	(509) 486-2151	10.6	1, 5
55	Northwest TeleHealth	6315 E. Rutter	Spokane	99212	(509) 536-5462	1	1
56	NW Neurological / NW Collaborative Care	601 W 1st Ave	Spokane	99201	(509) 232-8100	1	1
57	Ocean Beach Hospital *	507 S. Washington	Spokane	99204	(509) 458-7720	1	1
58	Odessa Memorial Healthcare Center *	174 First Ave. North	Ilwaco	98624	(360) 642-3181	7	3
		502 E. Amende	Odessa	99159	(509) 982-2611	10.4	1

	Organization	Address	City	Zip Code	Phone	RUCA	Ntwk
59	Okanogan Douglas District Hospital *	507 Hospital Way	Brewster	98812	(509) 689-25 17	10	5
60	Okanogan Regional Home Health and Hospice	800 South Jasmine	Omak	98841	(509) 422-6721	7	5
61	Olympic Medical Cancer Center	844 N. Fifth Ave.	Sequim	98382	(360) 683-9895	7.4	6
62	Olympic Medical Center	939 Caroline Street	Port Angeles	98362	(360) 417-7000	4	3
63	Omak Clinic (Wenatchee Valley Clinic) #	916 Koala Dr.	Omak	98841	(809) 826-2 109	7	8
64	Othello Community Hospital *	315 North 14th	Othello	99344	(509) 488-2636	7	1
68	Partners with Families and Children	613 S Washington St.	Spokane	99204	(809) 473-4827	1	1
66	Pend Oreille County Counseling Services	105 S Garden Ave	Newport	99186	(509) 447-5651	2	1
67	Peninsula Mental Health	118 East 8th Street	Port Angeles	98362	(360) 457-0431	4	3, 4
68	Prosser Memorial Hospital *	723 Memorial Street	Prosser	99350	(509) 786-2222	7.3	1
69	Providence Services (Administrative)	9 E. 9th Avenue	Spokane	99202	(509) 474-7337	1	1
70	Pullman Regional Hospital *	835 SE Bishop Blvd.	Pullman	99163	(509) 332-2541	4	1
71	Quileute Tribal Health Clinic	560 Quileute Hts	La Push	98350	(360) 374-8700	7	4
72	Quincy Valley Medical Center *	908-10th Ave SW	Quincy	98848	(809) 787-3531	7	1
73	Sacred Heart Children's Hospital	101 West Eighth Avenue	Spokane	99204	(509) 474-4841	1	1
74	Sacred Heart Medical Center	101 West Eighth Avenue	Spokane	99204	(509) 474-3040	1	1
75	Sacred Heart Providence Neuroscience Center	101 West Eighth Avenue	Spokane	99204	(509) 474-3081	1	1
76	Sacred Heart Women's Health Center	101 West Eighth Avenue	Spokane	99204	(809) 474-2400	1	1
77	Seattle Cancer Care Alliance	825 Eastlake Ave E,	Seattle	98109	(206) 288-7222	1	3
78	Shriners Hospital for Children	911 West Fifth Avenue	Spokane	99204	(509) 455-7844	1	1
79	Skagit Valley Hospital	1415 E. Kincaid	Mount Vernon	98273	(360) 424-4111	1	3

	Organization	Address	City	Zip Code	Phone	RUCA	Ntwk
80	Skyline Hospital *	211 Skyline Drive Box 99	White Salmon	98672	(509) 493-1101	4	1
81	Spokane Department of Human Services	808 W. Spokane Falls Blvd	Spokane	99201	(509) 625-6130	1	1
82	Spokane Family Medicine	104 West 5th, Suite 200W	Spokane	99204	(509) 624-2313	1	1
83	Spokane Veterans Affairs Medical Center	4815 N Assembly 2901 Squalicum Parkway	Spokane	99205	(509) 434-7000	1	1
84	St. Joseph Hospital		Bellingham	98225	(360) 734-5400	1	3
85	St. Joseph's Hospital	500 East Webster	Chewelah	99109	(509) 935-8211	10	1
86	St. Luke's Rehabilitation Institute	711 South Cowley Ave	Spokane	99202	(509) 473-6298	1	1
87	St. Mary Medical Center	401 W. Poplar, Box 1477	Walla Walla	99362	(509) 525-3320	4	1
88	Sunnyside Community Hospital	1016 Tacoma Avenue	Sunnyside	98944	(509) 837-1500	4.2	1
89	Tri-State Memorial Hospital *	1221 Highland Ave.	Clarkston	99403	(509) 758-5511	1	1
90	United General Hospital *	2000 Hospital Drive	Sedro- Woolley	98384	(360) 856-6021	1	3
91	University of Washington Medical Center	1959 N.E. Pacific Street	Seattle	98195	(206) 598-3300	1	3
92	UW Eastside Specialty Center	1700 116th Avenue NE	Bellevue	98004	(425) 646-7777	1	3
93	UW Hall Health	University of Washington, E. Stevens Circle, Box 354410	Seattle	98195	(206) 685-1011	1	3
94	UW Medical Center at Roosevelt	4245 Roosevelt Way NE	Seattle	98105	(206) 598-5566	1	3
95	UW Medicine Neighborhood Clinic - Auburn	923 Auburn Way North	Auburn	98002	(253) 333-9000	1	3
96	UW Medicine Neighborhood Clinic - Belltown	2505 2nd Ave., Suite 200	Seattle	98121	(206) 443-0400	1	3
97	UW Medicine Neighborhood Clinic - Factoria	13231 SE 36th Street	Bellevue	98006	(425) 957-9000	1	3
98	UW Medicine Neighborhood Clinic - Federal Way	32018 23rd Ate. South	Federal Way	98003	(253) 839-3030	1	3

	Organization	Address	City	Zip Code	Phone	RUCA	Ntwk
99	UW Medicine Neighborhood Clinic - Issaquah	1455 11th Ave. NW	Issaquah	98027	(425) 391-3900	1	3
100	UW Medicine Neighborhood Clinic - Kent / Des Moines	2321 3 Pacific Highway South	Kent	98032	(206) 870-8880	1	3
101	UW Medicine Neighborhood Clinic - Shoreline	1355 North 205th St	Shoreline	98133	(206) 542-5656	1	3
102	UW Medicine Neighborhood Clinic - Woodinville	17638 140th Ave. NE	Woodinville	98072	(425) 485-4100	1	3
103	UW Medicine Regional Heart Center - Alderwood	1863 1 Alderwood Mall Parkway	Lynnwood	98037	(425) 774-8251	1	3
104	UW Nursing Education	1959 NE Pacific Street	Seattle	98195	(206) 598-4741	1	3
105	UW Soorts Medicine Clinic'	3850 Montlake Blvd NE	Seattle	98195	(206) 543-1552	1	3
106	Valley Hospital and Medical Center Veteran's	12606 E Mission Avenue	Spokane Valley	99216	(509) 924-6650	1	1
107	Administration Puget Sound Health System	1660 South Columbian Way	Seattle	98108	(206) 762-1010	1	3
108	Virginia Mason Bellevue	222 112th Ave. N.E.	Bellevue	98004	(425) 637-1855	1	6
109	Virginia Mason Central Offices (Administrative)	1100 Ninth Ave.	Seattle	98101	(206) 624-1144	1	6
110	Virginia Mason Federal Way	33501 First Way S.	Federal Way	98003	(253) 838-2400	1	6
111	Virginia Mason Issaquah	100 N E. Gilman Blvd.	Issaquah	98027	(425) 557-8000	1	6
112	Virginia Mason Kirkland	13014 120th Ave. N.E.	Kirkland	98034	(425) 814-5100	1	6
113	Virginia Mason Lynnwood	19116 33rd Ave. W.	Lynnwood	98036	(425) 712-7900	1	6
114	Virginia Mason Sand Point Pediatrics	4575 Sand Point Way N.E.	Seattle	98105	(206) 525-8000	1	6
115	Virginia Mason Seattle Main Clinic / Hospital	1100 Ninth Avenue	Seattle	98101	(206) 223-6600	1	6
116	Virginia Mason Sports Medicine Clinic	904 Seventh Ave.	Seattle	98104	(206) 223-6487	1	6
117	Virginia Mason Winslow	380 Winslow Way E.	Bainbridge Island	98110	(206) 842-5632	1	6

	Organization	Address	City	Zip Code	Phone	RUCA	Ntwk
I18	Walla Walla Department of Human Services	1520 Kelly Place	Walla Walla	99362	(509) 527-3278	4	1
119	Washington Department of Health	101 Israel Road SE	Tumwater	98591	(360)236-4030	10.5	1
120	Washington State Penitentiary	1313 N. 13th Ave.	Walla Walla	99362	(509) 525-3610	4	1
121	Wenatchee Valley Medical Center	820 North Chelan Avenue	Wenatchee	98801	(509)663-8711	1	5
122	Wenatchee Valley Oroville Clinic	1617 Main St	Oroville	98844	(509) 476-3631	10	5
123	West End Outreach Services	530 Bogachiel Way	Forks	98331	(360)374-6177	7	3, 4
124	Whitman Hospital & Medical Center	1200 West Fairview	Colfax	99111	(509) 397-3435	7.4	1
125	Willapa Harbor Hospital	800 Alder Street	South Bend	98586	(360) 875-5526	7	3
126	Yakima Community Services	1002 N. 16th Ave	Yakima	98902	(509) 225-6100	1	1

D. Letters of Support

The following letters of support are attached in this section of the application. Additional letters are expected and will be forwarded to the FCC as they are received.

- Letter from Senator Patty Murray
- Letter from Congresswoman Cathy McMorris Rodgers
- Letter from Congressman Rick Larsen
- Letter from Mary Selecky, Washington State Secretary of Health
- Letter from the Washington Utilities and Transportation Commission
- Letter from Congressman Doc Hastings (pending)
- Letter from Congressman Jim McDermott (pending)

United States Senate
WASHINGTON, DC 205104704

April 26, 2007

The Honorable Kevin Martin
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20544

Dear Mr. Martin:

I am writing in support of the application filed by the Association of Washington Public Hospital Districts (AWPHD) for a Rural Health Care Pilot Program grant from the Federal Communications Commission. Their proposal to establish a statewide telehealth network will interconnect and support 33 rural sites throughout the state. This proposal is vital to the future of rural health care in Washington state and will establish an open, robust, multipurpose telehealth and information network that will be available to all health care providers.

This project will increase affordable access to telehealth services in rural and underserved communities by enhancing existing telehealth networks in Washington state. With our state's many health care challenges, especially in rural areas, this network will allow our health care providers to use the latest technology to break down these barriers to care. Patients in rural areas will be able to connect with specialists without leaving their communities. Additionally, this network will boost the efficiency of the system, reducing costs for all patients.

I would like to commend AWPHD for their efforts to expand telehealth services in our state. This funding would significantly improve the access to health care for all residents of Washington. Thank you for your consideration of their application. Please feel free to contact Sheila Babb in my Seattle office at (206) 553-5545 with any questions you may have.

Sincerely,


Patty Murray
United States Senator

PM\smb

CATHY McMORRIS RODGERS
5TH DISTRICT, WASHINGTON
ASSISTANT WHIP

COMMITTEES
NATURAL RESOURCES
RANKING MEMBER, WATER & POWER

ARMED SERVICES
EDUCATION AND LABOR

WOMEN'S CAUCUS
CO-CHAIR

Congress of the United States
House of Representatives

May 2, 2007

COUNTIES
ADAMS
ASOTIN
COLUMBIA
FERRY
GARFIELD
LINCOLN
OKANOGAN
PEND OREILLE
SPOKANE
STEVENS
WALLA WALLA
WHITMAN

The Honorable Kevin Martin, Chairman
Federal Communications Commission
445 12th Street SW
Washington, DC 20515-0001

RE: Rural Health Care Pilot Program Application

Dear Chairman Martin.

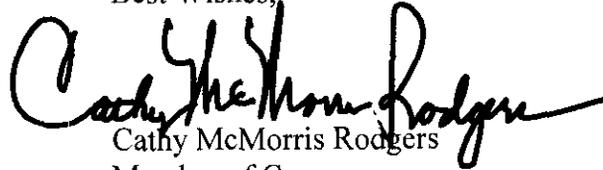
I am writing to express my support for the application filed by the Association of Washington Public Hospital Districts (AWPHD), titled the Establishing a Statewide Telehealth Network, for \$850,000. This application will interconnect and support 33 rural sites throughout the State of Washington.

Establishing an open, robust, multipurpose telehealth and information network that would be available to all health care providers and services is vital to the future of rural health care in Washington State. Much of Eastern Washington is rural, creating a challenge for those who do not live near a health center.

As a member of the bi-partisan Congressional Rural Health Care Coalition, I am working with others to advance important rural health care programs. Increased funding for critical rural health programs, ensuring rural communities have access to health care professional, and supporting new technologies are all crucial to improve rural health care.

The impact of this project will increase affordable access to telehealth services in rural and underserved communities, which will greatly benefit Eastern Washington. I want to commend you for establishing this pilot program. Please keep me informed as to the progress of the Association of Washington Public Hospital Districts' application.

Best Wishes,


Cathy McMorris Rodgers
Member of Congress

CMR/ks

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Congress of the United States
House of Representatives
Washington, DC 20515-4702

ARMED SERVICES

SMALL BUSINESS

May 4, 2007

The Honorable Kevin Martin, Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: Rural Health Care Pilot Program Application
Washington Telehealth [Consortium/Exchange]
Association of Washington Public Health Districts
State of Washington

Dear Chairman Martin:

I am writing to express my support for the application filed by the Association of Washington Public Hospital Districts (AWPHD), titled the Establishing a Statewide Telehealth Network, for \$850,000. This application will interconnect and support 33 rural sites throughout the State of Washington. Establishing an open, robust, multipurpose telehealth and information network that would be available to all health care providers and services is vital to the future of rural health care in Washington State.

The project will increase affordable access to telehealth services in rural and underserved communities; improve the ability of rural and underserved communities to effectively utilize telehealth services; sustain value for all members of the Washington Telehealth Consortium by interconnecting and enhancing existing telehealth networks in Washington State; and leverage telehealth services to make health care more effective and less expensive for all Washingtonians.

In addition, I want to commend you for establishing this pilot program and opening the door for the Commission to re-examine the rural health care (RHC) universal service support program. In particular, I am pleased that the Commission has significantly expanded the scope of the RHC under this pilot to encourage infrastructure investment and the deployment of dedicated networks. This is a badly needed expansion beyond the current very limited scope of the existing RHC program and I encourage you to revise the existing program with an expansive range of eligibility as you have done in the pilot program.

I thank you in advance for considering this very important application.

Sincerely,



Kick Larsen
Member of Congress



STATE OF WASHINGTON
DEPARTMENT OF HEALTH

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April 26,2007

The Honorable Kevin Martin, Chairman
Federal Communications Commission
445 12th Street, South West
Washington DC 20554

RE: Rural Health Care Pilot Program Applications,
Washington Telehealth [Consortium/Exchange]
Association of Washington Public Hospital Districts
State of Washington

Dear Chairman Martin:

I am pleased to send you this letter of support for the Washington Telehealth Consortium. Rural hospitals and other rural health care facilities in Washington have been working for several years to make a statewide telehealth network. This grant is critical to bringing the planning and development work to reality.

The Washington Telehealth Consortium includes Inland Northwest Health Services, the University of Washington (both UW Medicine and UW Computing and Communications), GCI (the telephone company that operates the North Central Washington MedWan), Virginia Mason Medical Center, the Washington State Hospital Association, and several rural hospitals. Representation from Washington's Statewide Office of Rural Health has also been involved. Seed money for this work came from my agency through the Office of Community and Rural Health using some federal Rural Hospital Flexibility grant funds. The Association of Washington Public Hospital Districts has also provided significant time and money to create this statewide telehealth network.

This is an important project and should be funded. Small rural hospitals and rural clinics in Washington State envision this telehealth backbone to work like the K-20 network - allowing rural health organizations to move telehealth information at no cost from remote places in Washington State to anywhere in the world. Washington's Governor Gregoire is committed to improving the affordability and quality of our health care system. Included in her priorities is - Using health information technology. This project is an important step for rural facilities to meet this priority goal. Thank you for your support.

Sincerely,

██████████

Mary C. Selecky
Secretary





STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 5. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

April 27, 2007

Kevin J. Martin, Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Kevin:

I strongly support the application of the Washington Telehealth Consortium (WTC) for the Rural Health Care Pilot Program that the Commission launched last fall. I appreciate your leadership in developing this innovative, enhanced funding initiative to help rural health care providers provide telehealth and telemedicine services throughout the nation. This consortium in Washington state marks an unprecedented step forward in the cooperation and coordination among important telemedicine stakeholders in Washington state. The Association of Washington Public Health Districts (AWPHD) took the initiative last summer in both bringing together the several key telemedicine stakeholders in our state and providing some important seed money and in-kind resources to establish important momentum in this state-wide effort.

Since I grew up in the largest urban area (Spokane) in the more rural part of our state, I am personally familiar with groups like Inland Northwest Health Services (INHS) and hospitals that have been providing services to rural areas throughout our state and region for many years. They have been doing a fine job, but with the rapid advances in advanced telecommunications with more bandwidth that can accommodate real-time, high-speed medical services, it is time to take these capabilities to the next level. It is also important to coordinate infrastructure, software, and services to a larger degree in order to take advantage of these new telecommunication capabilities, as well as recognize that limited resources can be maximized through a state-wide, collaborative approach.

We received a briefing on the Rural Health Care Pilot Program in the Telecommunications Committee of NARUC during last year's summer meeting in San Francisco. So I appreciate the fact that Tom Navin, and your staff, have been engaged in outreach to state commissions in order to spread the good word about this new, innovative pilot program. I think it's a good idea to educate the state commissions about this program, and urge them to work cooperatively with other agencies, private



companies, and noli-profit groups in each state on fashioning state-wide programs in telemedicine.

Therefore, I support this application for funding by the Washington Telehealth Consortium and urge favorable consideration of it by you and your staff that are responsible for managing this important program.

Sincerely,

A handwritten signature in black ink, appearing to read "Philip B. Jones". The signature is fluid and cursive, with a large initial "P" and "J".

Philip B. Jones
Commissioner

Washington Utilities and Transportation Commission (WUTC)

Cc: Tom Navin, Bureau Chief, Wireline Competition Bureau
Commissioner Michael J. Copps
Commissioner Jonathan S. Adelstein
Commissioner Deborah Taylor Tate
Commissioner Robert McDowell
Bill Gillis