

## BOARD of TRUSTEES

Gigi Armbrecht, *Chair*  
G. Robert Baker, *Vice-Chair*  
Celia J. Collins, *Secretary*  
Goodman G. Ledyard, *Treasurer*  
Edward H. O'Gwynn, III, *Past Chair*

### ELECTED TRUSTEES

Melissa C. Beard  
Dr. Joseph Busta  
Jerome Carter  
Brendan Chambers  
Jerry Driskell  
Mike Gibney  
Terry H. Harbin  
Chuck Harmon  
Clifton C. Inge, Jr.  
Dianne K. Irby  
Dr. Yvonne Kennedy  
Sidney King  
Allen H. Ladd  
Goodman G. Ledyard  
C. S. Liolio  
Frank Lott, Jr.  
Mike Marshall  
E.B. Peebles, III  
Richard Perry  
Rick Russell  
William Seifert  
Capt. Edwin M. Stanton  
Cheryl Thompson  
John M. Turner, Jr.  
Ellen Wingard

### EX-OFFICIO TRUSTEES

Janee Bonner  
Linda H. Breedlove  
Richmond Chaney  
Lulu Crawford  
Jackie Davidson  
Thomas H. Davis, Jr.  
Larry W. Fincher  
Rose Johnson  
Michelle Jones  
Rick Lambert  
Richard Long  
Beth Morrisette  
Sydney G. Raine  
Vanessa A. Shoots

### EMERITUS TRUSTEES

Sarah Damson  
O.H. Delchamps, Jr.  
Gerald Friedlander  
Tom Hinds  
G. Russell Ladd, III  
Ron Melton  
W.O. Mozingo  
Charles Nicholson  
Danny Price  
Jim Robson  
Doris Claire Stein  
Dr. William Weaver  
Edith Wilcox  
Robert Williams

*Angelo Miller*  
*Executive Director*

COMMUNICATIONS SECTION

May 29, 2007

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Subject: Designation of 2-1-1 and 5-1-1 as Abbreviated dialing Codes CC Docket No. 92-105

United Way 2-1-1, an initiative of United Way of Southwest Alabama, hereby submits its Reply Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementing of the 211 and 511 Dialing Codes. Further, the Public Notice Comments on actions the Commission should take if these Dialing Codes are not widely used. United Way 2-1-1 is limiting its comments to the status of 2-1-1 service in Alabama.

United Way 2-1-1 in Mobile, Alabama employs 1.5 employees and since April 12, 2007 has provided 2-1-1 service to Mobile, Washington and Clarke Counties reaching a population of 500,000 people. United Way 2-1-1 plans to serve Choctaw and Monroe Counties in the future. The database of service providers used for making referrals has listings of 479 agencies and programs in the database. Since April 12, 2007 the 2-1-1 Call Center has received 5,442 calls.

The most common reasons clients give for calling United Way 2-1-1 are Utility Assistance, Rent/ Mortgage Assistance and food. Since Hurricane Katrina many families are still trying to put their lives back together. Their homes were destroyed and many of them were forced to find another place to live. United Way 2-1-1 will continue to assist families through the Long-Term rebuilding process.

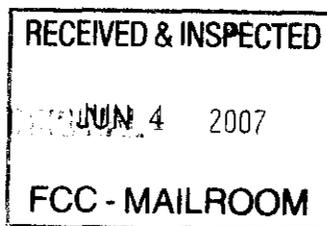
The United Way 2-1-1, an initiative of United Way of Southwest Alabama, has worked closely with community partners including Family Counseling/Lifelines, Millry Communication, Washington and Clarke County stakeholders, United Way 2-1-1 State Association and other local authorities in devoting significant time and resources to implementing and operating 2-1-1 service to ease access for people in need of information about health and human services.

We respectfully request that the Commission find the public is well-served by the use of 2-1-1, that the Commission continues to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its authority to facilitate more widespread use of the service.

Sincerely,



Angelo Miller  
Executive Director  
United Way of Southwest Alabama



United Way  
of Southwest Alabama

No. of Copies rec'd 014  
List ABCDE