

Hearing Aid Compatible Telephones
WT Docket No. 01-309
RM-8658

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The following information is provided to update and supplement the carrier's
report filed with the Commission on November 17, 2007:

(1) Digital wireless phones tested:

On September 15, 2006 WestLink Communications, LLC added to its offerings,
making available in all of its retail stores, the following Hearing Aid Compatible
handset:

M3T Phone - Model tested:

Motorola RAZR V3i
FCC Identifier: IHDT56GW1
CE: 0168
Rating on the box: M3T3

Below is a summary of actions taken by WestLink to offer two handsets rated
M3T by September 18, 2006.

WestLink purchases most of its handsets from two companies, Brightpoint (Nokia and Sony/Ericsson re-seller) and Brightstar (Motorola re-seller). A few “smart phone” are purchased from Portix (HTC and Imate branded phones)

August 11, 2006 through September 5, 2006

Robert Carlson, WestLink’s Retail Administrator contacted WestLink’s primary vendors, Brightstar and Brightpoint USA, to determine which available handsets met M3T requirements. Mr. Carlson received the following responses:

From Brightpoint/Nokia: Two handset models were available which met the M3T: Nokia 6126 and the Nokia 8801. No documentation was provided other than a phone call from Nokia representative Brec Esnard assuring WestLink that the 8801 was T-Coil compatible.

From Brightpoint/Sony/Ericsson: Sony/Ericsson did not offer phone models which were M3T compliant.

From Brightstar/Motorola: One handset was available which possibly met the M3T standard, the Motorola RAZR V3i, however, Brightstar was unable to supply the handset by the September 18th deadline.

September 6, 2006

WestLink issued an order to Brightpoint for a small quantity of Nokia 8801 and Nokia 6126 phones to satisfy the FCC requirement to offer two M3T-rated handsets. The phones were received by WestLink and distributed to retail locations before September 16, 2007.

WestLink also issued an order to an aftermarket vendor for a few Motorola RAZR V3i phones to possibly help ensure that Westlink met or exceeded the minimum of two M3T handsets available at all of its retail locations.

November 13, 2006

WestLink compiled for FCC reporting purposes a list of handset models currently for sale in all retail locations which WestLink believed met the M3T requirement. The Motorola RAZR V3i was not included in the list or in the report filed with the FCC on November 17, 2006 because WestLink had not received confirmation from Motorola or Brightstar that the handset was M3T compliant.

WestLink relied upon verbal confirmation obtained from Nokia thru Brightpoint that both the Nokia 6126 and Nokia 8801 were M3T

compliant and served to meet WestLink's obligations to provide two compliant handsets.

June 6, 2007

WestLink received word from counsel that the FCC was requesting verification of the M3T rating of the Nokia 8801.

After several phone calls from Bob Carlson, Retail Administrator to Brightpoint and Nokia, WestLink received a response from Brightpoint that the 8801 was not HAC compliant for the M3T standard. Brightpoint noted that a Nokia employee had misrepresented the HAC rating of the device. That employee is no longer employed by Nokia. Nokia has withdrawn the Nokia 8801 from the US market due to lack of consumer interest.

June 8, 2007

WestLink began selling the Nokia 6085h handset rated M3/T3 in all of its retail locations.

June 11, 2007

Further research confirms that the Motorola RAZR V3i is rated M3/T3 and has been available in WestLink's retail locations since September 16, 2006. Compliance information relied upon is found at the following websites:

Motorola website: <http://direct.motorola.com/ens/accessibility/V3i.html>

FCC website:

https://gullfoss2.fcc.gov/oetcf/eas/reports/ViewExhibitReport.cfm?mode=Exhibits&RequestTimeout=500&calledFromFrame=N&application_id=226143&fcc_id='IHDT56GW1'

WestLink made a good faith effort to provide the required handsets and report its compliance status to the FCC, based upon information provided to WestLink by its primary handset vendors. Although the Nokia 8801 has been determined not to be HAC M3/T3 compliant, WestLink has been providing two models of M3/T3 compliant handsets since the September 16, 2006 deadline: the Nokia 6126 and the Motorola RAZR V3i. The Nokia 6085h is a third, new handset offering rated M3/T3.