E REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Trouble Reports	--	3	6	4	9	5	3	5	4	7	2
		AverageRepair Interval	--	2.20	5.64	3.62	2.49	7.18	2.14	4.98	6.70	3.98	0.46
		Standard Deviation	--	1.73	2.38	0.54	1.95	7.13	1.13	2.06	7.27	3.25	0.41
	Verizon 272 Affiliates	Trouble Reports	2	9	1	6	7	2	2	5	1	1	5
		AverageRepair Interval	3.04	4.31	4.30	9.64	8.66	8.73	8.98	10.99	5.83	15.67	2.05
		Standard Deviation	1.19	2.00	--	4.94	7.16	4.56	9.05	13.77	--	--	1.28
	Non-272 Affiliates	Trouble Reports	--	--	--	--	--	--	--	--	--	--	--
		AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate	Trouble Reports	27	16	21	56	34	44	28	51	18	24	35
		AverageRepair Interval	4.32	4.04	3.90	5.00	7.20	5.24	5.23	5.13	5.19	3.57	4.20
		Standard Deviation	2.42	2.46	1.99	3.17	5.96	3.60	2.79	3.71	2.19	2.43	2.51
	Verizon 272 Affiliates	Trouble Reports	2	4	3	12	9	12	8	12	12	7	3
		AverageRepair Interval	6.66	6.03	4.56	3.67	3.83	4.05	3.27	4.28	3.72	3.37	3.23
		Standard Deviation	4.96	3.70	1.50	1.92	2.17	3.02	2.30	3.68	2.61	2.37	1.33
	Non-272 Affiliates	Trouble Reports	1	1	--	2	8	4	2	10	6	9	2
		AverageRepair Interval	3.73	9.60	--	5.87	4.96	7.41	10.34	3.25	3.85	5.61	2.31
		Standard Deviation	--	--	--	0.00	3.13	4.79	9.56	2.88	2.05	3.44	0.18
DS3	Non-Affiliate	Trouble Reports	--	1	--	--	1	--	--	1	--	--	--
		AverageRepair Interval	--	0.95	--	--	0.97	--	--	1.52	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
	Verizon 272 Affiliates	Trouble Reports	--	--	--	--	--	--	--	--	--	--	--
		AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
	Non-272 Affiliates	Trouble Reports	--	--	1	--	--	--	--	--	--	--	--
		AverageRepair Interval	--	--	3.12	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--

VERIZON VERMONT 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	19	1	18	69	57	693	380	582	1017	683	612	624
	INTERVALS	0:46	0:41	2:12	1:52	1:40	0:59	1:48	0:52	1:03	1:08	1:12	1:06
	STD. DEV.	0:43	0:00	1:48	1:09	1:33	1:14	2:35	0:59	1:32	1:40	1:48	1:36
NON-AFFILIATES	RECORDS	1077	1558	3864	1819	1087	734	549	775	492	1749	321	425
	INTERVALS	1:23	1:24	1:38	0:57	1:18	1:16	1:36	1:21	1:15	1:11	1:28	1:04
	STD. DEV.	1:27	1:48	1:31	1:14	1:33	1:09	1:24	1:34	1:08	0:45	1:29	1:06

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affilate and non-affiliates.

VERIZON VERMONT 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	405	486	162	209	222	229	88	117	230	152	147	277
	INTERVALS	0:47	1:15	0:57	0:48	0:49	0:49	0:56	1:09	0:49	0:45	0:50	0:50
	STD. DEV.	0:33	1:13	1:03	0:10	0:10	0:03	0:58	1:43	0:04	0:04	0:06	0:04
NON AFFILIATES	RECORDS	485	408	678	727	813	596	423	484	778	618	286	416
	INTERVALS	1:01	2:35	1:31	1:11	1:40	3:46	3:11	1:23	1:24	1:21	1:12	1:36
	STD. DEV.	1:05	3:00	1:56	1:14	2:09	3:51	3:30	1:37	1:13	1:31	0:49	2:15

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affilate and non-affiliates.

DER CONFIRMATION (FOC) TIMELINESS - 2005

ervType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
S0	Non-Affiliate	Circuit Orders	129	90	95	76	88	46	42	37	56	34	49
		% Confirmed on Time	98.45	98.89	97.89	100.00	98.86	95.65	92.86	89.19	98.21	79.41	73.47
		Standard Deviation	0.12	0.11	0.14	0.00	0.11	0.21	0.26	0.31	0.13	0.41	0.45
	Verizon 272 Affiliates	Circuit Orders	0	0	1	0	1	39	21	70	44	25	25
		% Confirmed on Time	--	--	100.00	--	0.00	100.00	100.00	95.71	95.45	96.00	64.00
		Standard Deviation	--	--	--	--	--	0.00	0.00	0.20	0.21	0.20	0.49
	Non 272 Affiliates	Circuit Orders	0	3	2	2	1	2	5	1	3	1	12
		% Confirmed on Time	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
		Standard Deviation	--	0.00	0.00	0.00	--	0.00	0.00	--	0.00	--	0.00
S1	Non-Affiliate	Circuit Orders	1116	894	985	1043	1074	887	791	1116	1062	882	801
		% Confirmed on Time	95.70	96.09	95.74	94.63	95.44	93.01	87.23	90.77	94.07	83.45	87.27
		Standard Deviation	0.20	0.19	0.20	0.23	0.21	0.26	0.33	0.29	0.24	0.37	0.33
	Verizon 272 Affiliates	Circuit Orders	25	20	18	32	34	308	238	351	297	217	225
		% Confirmed on Time	92.00	100.00	94.44	93.75	91.18	95.13	94.12	94.59	95.96	83.87	90.22
		Standard Deviation	0.28	0.00	0.24	0.25	0.29	0.22	0.24	0.23	0.20	0.37	0.30
	Non 272 Affiliates	Circuit Orders	39	41	32	24	20	13	11	34	16	6	19
		% Confirmed on Time	97.44	97.56	90.63	87.50	90.00	76.92	72.73	100.00	100.00	83.33	94.74
		Standard Deviation	0.16	0.16	0.30	0.34	0.31	0.44	0.47	0.00	0.00	0.41	0.23
S3 and above	Non-Affiliate	Circuit Orders	54	38	62	62	46	44	35	35	48	33	28
		% Confirmed on Time	77.78	84.21	87.10	83.87	71.74	79.55	71.43	62.86	66.67	72.73	64.29
		Standard Deviation	0.42	0.37	0.34	0.37	0.46	0.41	0.46	0.49	0.48	0.45	0.49
	Verizon 272 Affiliates	Circuit Orders	3	6	8	4	8	13	15	21	12	17	8
		% Confirmed on Time	100.00	50.00	87.50	100.00	87.50	69.23	73.33	85.71	58.33	64.71	62.50
		Standard Deviation	0.00	0.55	0.35	0.00	0.35	0.48	0.46	0.36	0.51	0.49	0.52
	Non 272 Affiliates	Circuit Orders	2	3	1	4	5	4	1	1	0	1	5
		% Confirmed on Time	100.00	66.67	100.00	75.00	80.00	100.00	100.00	100.00	--	0.00	80.00
		Standard Deviation	0.00	0.58	--	0.50	0.45	0.00	--	--	--	--	0.45

DER CONFIRMATION (FOC) TIMELINESS - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuit Orders	33	39	31	34	38	63	45	65	55	51	44
		% Confirmed on Time	100.00	94.87	100.00	97.06	100.00	100.00	100.00	100.00	100.00	98.04	97.73
		Standard Deviation	0.00	0.22	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.14	0.15
	Verizon 272 Affiliates	Circuit Orders	20	21	75	34	31	23	19	28	32	18	26
		% Confirmed on Time	95.00	95.24	94.67	97.06	93.55	95.65	100.00	100.00	100.00	94.44	100.00
		Standard Deviation	0.22	0.22	0.23	0.17	0.25	0.21	0.00	0.00	0.00	0.24	0.00
	Non-272 Affiliates	Circuit Orders	--	--	--	--	--	--	--	--	--	--	--
		% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate	Circuit Orders	717	677	898	701	897	909	701	940	763	834	693
		% Confirmed on Time	94.70	93.35	94.65	94.86	94.98	96.37	97.29	97.55	98.69	98.68	96.54
		Standard Deviation	0.22	0.25	0.23	0.22	0.22	0.19	0.16	0.15	0.11	0.11	0.18
	Verizon 272 Affiliates	Circuit Orders	248	241	297	242	335	287	284	412	335	412	298
		% Confirmed on Time	93.15	97.10	89.90	96.28	94.93	93.73	93.66	97.57	96.72	96.60	95.97
		Standard Deviation	0.25	0.17	0.30	0.19	0.22	0.24	0.24	0.15	0.18	0.18	0.20
	Non-272 Affiliates	Circuit Orders	2	--	1	2	2	13	8	1	17	2	4
		% Confirmed on Time	50.00	--	100.00	50.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
		Standard Deviation	0.71	--	--	0.71	0.00	0.00	0.00	--	0.00	0.00	0.00
DS3	Non-Affiliate	Circuit Orders	42	32	44	42	49	41	35	69	38	52	39
		% Confirmed on Time	80.95	62.50	84.09	80.95	85.71	85.37	82.86	92.75	97.37	96.15	100.00
		Standard Deviation	0.40	0.49	0.37	0.40	0.35	0.36	0.38	0.26	0.16	0.19	0.00
	Verizon 272 Affiliates	Circuit Orders	14	29	22	24	23	30	24	29	16	27	25
		% Confirmed on Time	92.86	65.52	63.64	66.67	91.30	90.00	75.00	93.10	87.50	92.59	92.00
		Standard Deviation	0.27	0.48	0.49	0.48	0.29	0.31	0.44	0.26	0.34	0.27	0.28
	Non-272 Affiliates	Circuit Orders	4	1	3	2	--	1	--	--	2	--	--
		% Confirmed on Time	50.00	0.00	100.00	100.00	--	100.00	--	--	100.00	--	--
		Standard Deviation	0.58	--	0.00	0.00	--	--	--	--	0.00	--	--

INSTALLATION APPOINTMENTS MET - 2005

Type	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
	Non-Affiliate	Circuits Installed	108	98	98	131	93	37	40	62	90	36	42
		% Installation Appointments Met	93.52	89.80	91.84	93.89	94.62	70.27	87.50	90.32	95.56	83.33	88.10
		Standard Deviation	0.25	0.30	0.28	0.00	0.23	0.46	0.33	0.30	0.21	0.38	0.33
	Verizon 272 Affiliates	Circuits Installed	0	0	0	1	0	31	24	35	68	35	28
		% Installation Appointments Met	--	--	--	100.00	--	83.87	91.67	91.43	91.18	82.86	78.57
		Standard Deviation	--	--	--	--	--	0.37	0.28	0.28	0.29	0.38	0.42
	Non 272 Affiliates	Circuits Installed	0	1	3	1	1	4	1	2	4	1	4
		% Installation Appointments Met	--	100.00	66.67	100.00	100.00	75.00	100.00	0.00	100.00	100.00	100.00
		Standard Deviation	--	--	0.58	0.00	--	0.50	--	0.00	0.00	--	0.00
	Non-Affiliate	Circuits Installed	1561	1775	1870	1692	1705	1740	1155	1604	1412	1320	1508
		% Installation Appointments Met	95.52	95.38	94.76	96.04	95.07	92.59	89.44	88.59	90.93	88.41	91.64
		Standard Deviation	0.21	0.21	0.22	0.23	0.22	0.26	0.31	0.32	0.29	0.32	0.28
	Verizon 272 Affiliates	Circuits Installed	29	14	20	14	30	373	366	382	378	281	261
		% Installation Appointments Met	86.21	92.86	95.00	92.86	90.00	85.79	86.89	85.34	90.74	91.46	93.10
		Standard Deviation	0.35	0.27	0.22	0.25	0.31	0.35	0.34	0.35	0.29	0.28	0.25
	Non 272 Affiliates	Circuits Installed	123	111	94	103	63	103	96	103	52	50	41
		% Installation Appointments Met	87.80	80.18	84.04	82.52	96.83	93.20	83.33	75.73	78.85	86.00	73.17
		Standard Deviation	0.33	0.40	0.37	0.34	0.18	0.25	0.37	0.43	0.41	0.35	0.45
and above	Non-Affiliate	Circuits Installed	52	45	51	66	44	38	27	41	43	37	40
		% Installation Appointments Met	94.23	93.33	96.08	98.48	88.64	92.11	77.78	80.49	81.40	81.08	87.50
		Standard Deviation	0.24	0.25	0.20	0.37	0.32	0.27	0.42	0.40	0.39	0.40	0.33
	Verizon 272 Affiliates	Circuits Installed	2	1	11	5	4	6	10	13	24	27	15
		% Installation Appointments Met	100.00	100.00	100.00	80.00	100.00	66.67	60.00	61.54	75.00	74.07	86.67
		Standard Deviation	0.00	--	0.00	0.00	0.00	0.52	0.52	0.51	0.44	0.45	0.35
	Non 272 Affiliates	Circuits Installed	0	2	1	3	2	4	1	8	1	2	1
		% Installation Appointments Met	--	100.00	100.00	100.00	100.00	75.00	100.00	62.50	100.00	100.00	100.00
		Standard Deviation	--	0.00	--	0.50	0.00	0.50	--	0.52	--	0.00	--

INSTALLATION APPOINTMENTS MET - 2006

ervType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
S0	Non-Affiliate	Circuits Installed	115	103	99	88	115	181	105	196	192	149	213
		% Installation Appointments Met	98.26	98.06	97.98	97.73	97.39	98.34	91.43	97.45	94.27	96.64	98.12
		Standard Deviation	0.13	0.14	0.14	0.15	0.16	0.13	0.28	0.16	0.23	0.18	0.14
	Verizon 272 Affiliates	Circuits Installed	25	25	32	59	36	24	13	31	22	17	19
		% Installation Appointments Met	100.00	96.00	90.63	96.61	97.22	100.00	84.62	96.77	90.91	94.12	100.00
		Standard Deviation	0.00	0.20	0.30	0.18	0.17	0.00	0.38	0.18	0.29	0.24	0.00
	Non-272 Affiliates	Circuits Installed	7	--	1	1	--	1	2	--	--	1	--
		% Installation Appointments Met	71.43	--	100.00	100.00	--	100.00	50.00	--	--	100.00	--
		Standard Deviation	0.49	--	--	--	--	--	0.71	--	--	--	--
S1	Non-Affiliate	Circuits Installed	1352	1331	1793	1500	1409	1490	1427	1516	1337	1635	1247
		% Installation Appointments Met	92.01	94.29	97.04	95.73	94.96	95.57	92.01	94.06	92.60	96.02	96.31
		Standard Deviation	0.27	0.23	0.17	0.20	0.22	0.21	0.27	0.24	0.26	0.20	0.19
	Verizon 272 Affiliates	Circuits Installed	291	277	335	251	364	359	319	441	434	581	400
		% Installation Appointments Met	82.47	91.70	94.33	95.62	96.15	94.15	89.34	94.56	93.32	96.21	95.75
		Standard Deviation	0.38	0.28	0.23	0.21	0.19	0.24	0.31	0.23	0.25	0.19	0.20
	Non-272 Affiliates	Circuits Installed	84	61	99	102	78	140	113	85	37	47	61
		% Installation Appointments Met	75.00	86.89	96.97	96.08	89.74	88.57	95.58	92.31	97.30	100.00	98.36
		Standard Deviation	0.44	0.34	0.17	0.20	0.31	0.32	0.21	0.27	0.16	0.00	0.13
S3 and above	Non-Affiliate	Circuits Installed	44	46	39	31	40	65	51	52	53	49	42
		% Installation Appointments Met	88.64	97.83	97.44	100.00	97.50	96.92	92.16	94.23	100.00	100.00	97.62
		Standard Deviation	0.32	0.15	0.16	0.00	0.16	0.17	0.27	0.24	0.00	0.00	0.15
	Verizon 272 Affiliates	Circuits Installed	15	34	60	45	29	80	21	30	30	43	53
		% Installation Appointments Met	86.67	85.29	80.00	100.00	96.55	93.75	100.00	96.67	93.33	100.00	100.00
		Standard Deviation	0.35	0.36	0.40	0.00	0.19	0.24	0.00	0.18	0.25	0.00	0.00
	Non-272 Affiliates	Circuits Installed	9	11	8	4	5	9	3	9	3	4	2
		% Installation Appointments Met	55.56	72.73	100.00	100.00	100.00	100.00	100.00	88.89	100.00	100.00	100.00
		Standard Deviation	0.53	0.47	0.00	0.00	0.00	0.00	0.00	0.33	0.00	0.00	0.00

TALLATION TROUBLE REPORT RATE - 2005

ervType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
60	Non-Affiliate	Circuits Installed	105	109	98	98	131	72	37	40	62	90	36
		% New Circuit Failures	7.62	6.42	5.10	4.08	3.05	5.56	5.41	5.00	8.06	4.44	2.78
		Standard Deviation	0.27	0.25	0.22	0.20	0.17	0.23	0.23	0.22	0.27	0.21	0.17
	Verizon 272 Affiliates	Circuits Installed	0	0	0	0	1	21	31	24	35	68	35
		% New Circuit Failures	--	--	--	--	0.00	4.76	3.23	4.17	2.86	2.94	8.57
		Standard Deviation	--	--	--	--	--	0.22	0.18	0.20	0.17	0.17	0.28
	Non 272 Affiliates	Circuits Installed	0	0	1	3	1	1	4	1	2	4	1
		% New Circuit Failures	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	--	--	--	0.00	--	--	0.00	--	0.00	0.00	--
61	Non-Affiliate	Circuits Installed	1724	1563	1775	1870	1692	1392	1740	1155	1604	1412	1320
		% New Circuit Failures	3.48	3.13	3.10	3.58	2.66	4.02	3.74	4.59	4.18	3.61	3.33
		Standard Deviation	0.18	0.17	0.17	0.19	0.16	0.20	0.19	0.21	0.20	0.19	0.18
	Verizon 272 Affiliates	Circuits Installed	25	29	14	20	14	343	373	366	382	378	281
		% New Circuit Failures	0.00	0.00	0.00	5.00	0.00	4.08	6.17	6.01	3.14	1.85	1.78
		Standard Deviation	0.00	0.00	0.00	0.22	0.00	0.20	0.24	0.24	0.17	0.13	0.13
	Non 272 Affiliates	Circuits Installed	85	123	111	94	103	63	103	96	103	52	50
		% New Circuit Failures	3.53	4.07	1.80	0.00	1.94	1.59	2.91	4.17	3.88	0.00	0.00
		Standard Deviation	0.19	0.20	0.13	0.00	0.14	0.13	0.17	0.20	0.19	0.00	0.00
63 and above	Non-Affiliate	Circuits Installed	81	52	45	51	66	32	38	27	41	43	37
		% New Circuit Failures	2.47	7.69	4.44	1.96	0.00	3.13	2.63	3.70	4.88	4.65	8.11
		Standard Deviation	0.16	0.27	0.21	0.14	0.00	0.18	0.16	0.19	0.22	0.21	0.28
	Verizon 272 Affiliates	Circuits Installed	3	2	1	11	5	16	6	10	13	24	27
		% New Circuit Failures	33.33	0.00	0.00	0.00	0.00	0.00	0.00	10.00	0.00	0.00	0.00
		Standard Deviation	0.58	0.00	--	0.00	0.00	0.00	0.00	0.32	0.00	0.00	0.00
	Non 272 Affiliates	Circuits Installed	1	0	2	1	3	2	4	1	8	1	2
		% New Circuit Failures	0.00	--	0.00	0.00	33.33	0.00	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	--	--	0.00	--	0.58	0.00	0.00	--	0.00	--	0.00

ALLATION TROUBLE REPORT RATE - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuits Installed	78	115	103	99	88	115	181	105	196	192	149
		% New Circuit Failures	2.56	5.22	2.91	1.01	9.09	8.70	3.87	5.71	3.06	5.73	4.03
		Standard Deviation	0.16	0.22	0.17	0.10	0.29	0.28	0.19	0.23	0.17	0.23	0.20
	Verizon 272 Affiliates	Circuits Installed	24	25	25	32	59	36	24	13	31	22	17
		% New Circuit Failures	12.50	8.00	0.00	0.00	5.08	0.00	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	0.34	0.28	0.00	0.00	0.22	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates	Circuits Installed	3	7	--	1	1	--	1	2	--	--	1
		% New Circuit Failures	0.00	0.00	--	0.00	0.00	--	0.00	0.00	--	--	0.00
		Standard Deviation	0.00	0.00	--	--	--	--	--	0.00	--	--	--
DS1	Non-Affiliate	Circuits Installed	1101	1352	1331	1793	1500	1409	1490	1427	1516	1337	1635
		% New Circuit Failures	3.09	3.48	2.48	2.96	3.60	3.76	4.30	3.50	4.68	3.81	4.53
		Standard Deviation	0.17	0.18	0.16	0.17	0.19	0.19	0.20	0.18	0.21	0.19	0.21
	Verizon 272 Affiliates	Circuits Installed	278	291	277	335	251	364	359	319	441	434	581
		% New Circuit Failures	4.32	3.44	7.94	3.58	1.99	2.20	4.18	4.08	4.54	3.92	4.65
		Standard Deviation	0.20	0.18	0.27	0.19	0.14	0.15	0.20	0.20	0.21	0.19	0.21
	Non-272 Affiliates	Circuits Installed	46	84	61	99	102	78	140	113	65	37	47
		% New Circuit Failures	0.00	0.00	1.64	1.01	4.90	5.13	6.43	14.16	1.54	0.00	10.64
		Standard Deviation	0.00	0.00	0.13	0.10	0.22	0.22	0.25	0.35	0.12	0.00	0.31
DS3	Non-Affiliate	Circuits Installed	29	44	46	39	31	40	65	51	52	53	49
		% New Circuit Failures	3.45	2.27	6.52	2.56	0.00	0.00	3.08	11.76	1.92	3.77	2.04
		Standard Deviation	0.19	0.15	0.25	0.16	0.00	0.00	0.17	0.33	0.14	0.19	0.14
	Verizon 272 Affiliates	Circuits Installed	11	15	34	60	45	29	80	21	30	30	43
		% New Circuit Failures	9.09	6.67	8.82	1.67	4.44	6.90	0.00	0.00	0.00	0.00	2.33
		Standard Deviation	0.30	0.26	0.29	0.13	0.21	0.26	0.00	0.00	0.00	0.00	0.15
	Non-272 Affiliates	Circuits Installed	6	9	11	8	4	5	9	3	9	3	4
		% New Circuit Failures	0.00	0.00	0.00	12.50	0.00	0.00	22.22	33.33	0.00	0.00	0.00
		Standard Deviation	0.00	0.00	0.00	0.35	0.00	0.00	0.44	0.58	0.00	0.00	0.00

RATE/TROUBLE REPORT RATE -2005

ervType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
S0	Non-Affiliate	Circuits in Service	12310	12161	11967	11803	11497	7126	7064	7011	6929	6813	6705
		Failure Report Rate	2.01	1.18	1.25	1.00	1.80	2.69	2.43	1.84	1.98	2.23	2.77
		Standard Deviation	0.14	0.11	0.11	0.10	0.13	0.16	0.15	0.13	0.14	0.15	0.16
	Verizon 272 Affiliates	Circuits in Service	9	9	9	10	10	4190	4114	4084	4033	3967	3875
		Failure Report Rate	0.00	0.00	0.00	10.00	0.00	2.41	2.02	2.42	1.39	1.74	1.83
		Standard Deviation	0.00	0.00	0.00	0.32	0.00	0.15	0.14	0.15	0.12	0.13	0.13
	Non 272 Affiliates	Circuits in Service	56	57	59	60	83	86	86	85	90	85	87
		Failure Report Rate	1.79	0.00	0.00	0.00	0.00	1.16	1.16	1.18	0.00	0.00	1.15
		Standard Deviation	0.13	0.00	0.00	0.00	0.00	0.11	0.11	0.11	0.00	0.00	0.11
S1	Non-Affiliate	Circuits in Service	51310	51837	52088	52355	52162	39589	40029	40670	41229	41906	42365
		Failure Report Rate	1.36	1.21	1.39	1.21	1.84	2.23	2.47	2.22	1.74	2.23	1.69
		Standard Deviation	0.12	0.11	0.12	0.11	0.13	0.15	0.16	0.15	0.13	0.15	0.13
	Verizon 272 Affiliates	Circuits in Service	147	162	161	172	203	13718	13817	13967	14156	14162	14229
		Failure Report Rate	0.68	1.85	1.86	1.74	0.99	1.83	2.13	1.60	1.64	1.81	1.63
		Standard Deviation	0.08	0.14	0.14	0.13	0.10	0.13	0.14	0.13	0.13	0.13	0.13
	Non 272 Affiliates	Circuits in Service	2466	2581	2689	2826	3034	3041	3138	3236	3256	3309	3589
		Failure Report Rate	1.62	1.20	1.52	1.27	2.11	2.24	2.80	2.78	1.84	2.75	2.09
		Standard Deviation	0.13	0.11	0.12	0.11	0.14	0.15	0.17	0.16	0.13	0.16	0.14
S3 and above	Non-Affiliate	Circuits in Service	1644	1658	1664	1673	1635	1113	1124	1136	1150	1171	1179
		Failure Report Rate	0.55	1.75	0.78	0.96	1.28	1.35	1.42	0.79	0.96	1.54	1.70
		Standard Deviation	0.07	0.13	0.09	0.10	0.11	0.12	0.12	0.09	0.10	0.12	0.13
	Verizon 272 Affiliates	Circuits in Service	38	41	47	51	54	574	579	572	589	588	588
		Failure Report Rate	2.63	4.88	6.38	0.00	0.00	1.05	1.04	1.92	0.85	1.02	0.85
		Standard Deviation	0.16	0.22	0.25	0.00	0.00	0.10	0.10	0.14	0.09	0.10	0.09
	Non 272 Affiliates	Circuits in Service	236	241	241	211	231	232	235	237	238	238	304
		Failure Report Rate	0.42	0.41	0.00	0.00	0.87	0.86	0.43	0.00	1.68	0.00	0.00
		Standard Deviation	0.07	0.06	0.00	0.00	0.09	0.09	0.07	0.00	0.13	0.00	0.00

RATE/TROUBLE REPORT RATE -2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuits in Service	6498	6398	6268	6167	6080	5999	5995	5882	5803	5713	5656
		Failure Report Rate	1.55	1.05	2.47	3.28	1.17	2.13	3.05	2.50	3.05	1.79	1.68
		Standard Deviation	0.12	0.10	0.16	0.18	0.11	0.14	0.17	0.16	0.17	0.13	0.13
	Verizon 272 Affiliates	Circuits in Service	3809	3747	3717	3724	3703	3657	3634	3583	3539	3446	3403
		Failure Report Rate	1.92	1.01	1.45	2.15	1.35	1.75	2.31	1.51	1.92	1.02	1.03
		Standard Deviation	0.14	0.10	0.12	0.15	0.12	0.13	0.15	0.12	0.14	0.10	0.10
	Non-272 Affiliates	Circuits in Service	71	67	69	68	67	67	67	67	66	67	64
		Failure Report Rate	2.82	0.00	2.90	0.00	0.00	1.49	0.00	0.00	1.52	2.99	0.00
		Standard Deviation	0.17	--	0.17	--	--	0.12	--	--	0.12	0.17	--
DS1	Non-Affiliate	Circuits in Service	43144	43456	43917	44324	44915	45715	46139	46513	46856	47180	47440
		Failure Report Rate	1.54	1.21	1.51	3.74	1.53	2.41	2.74	1.97	2.45	1.74	1.91
		Standard Deviation	0.12	0.11	0.12	0.19	0.12	0.15	0.16	0.14	0.15	0.13	0.14
	Verizon 272 Affiliates	Circuits in Service	14574	14790	14877	14845	14870	14952	15046	15156	15297	15548	15571
		Failure Report Rate	1.32	1.12	1.39	3.25	1.24	2.27	2.33	1.89	2.26	1.51	1.61
		Standard Deviation	0.11	0.11	0.12	0.18	0.11	0.15	0.15	0.14	0.15	0.12	0.13
	Non-272 Affiliates	Circuits in Service	3507	3538	3602	3642	3775	3797	3752	3785	3783	3798	3837
		Failure Report Rate	1.94	1.55	2.00	5.33	2.01	4.16	4.29	2.88	3.62	2.37	2.24
		Standard Deviation	0.14	0.12	0.14	0.22	0.14	0.20	0.20	0.17	0.19	0.15	0.15
DS3	Non-Affiliate	Circuits in Service	1189	1225	1235	1244	1264	1324	1342	1362	1391	1425	1431
		Failure Report Rate	1.35	1.31	1.13	2.09	0.63	0.53	0.60	1.17	0.86	0.70	0.91
		Standard Deviation	0.12	0.11	0.11	0.14	0.08	0.07	0.08	0.11	0.09	0.08	0.09
	Verizon 272 Affiliates	Circuits in Service	634	686	739	782	800	865	874	890	920	951	986
		Failure Report Rate	2.05	1.90	1.76	5.12	1.75	0.35	0.92	0.67	0.22	0.63	1.01
		Standard Deviation	0.14	0.14	0.13	0.22	0.13	0.06	0.10	0.08	0.05	0.08	0.10
	Non-272 Affiliates	Circuits in Service	288	298	304	302	306	306	306	310	313	311	311
		Failure Report Rate	0.35	0.00	1.64	3.31	0.98	0.65	0.65	0.32	1.60	0.32	0.64
		Standard Deviation	0.06	--	0.13	0.18	0.10	0.08	0.08	0.06	0.13	0.06	0.08

E REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

vType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
0	Non-Affiliate	Trouble Reports	247	144	150	118	207	192	172	129	137	152	186
		AverageRepair Interval	4.88	5.28	4.52	4.74	5.44	5.06	6.22	6.40	6.65	7.49	4.20
		Standard Deviation	5.30	5.10	3.91	4.15	4.26	4.67	5.10	5.53	5.94	10.43	5.01
	Verizon 272 Affiliates	Trouble Reports	0	0	0	1	0	101	83	99	56	69	71
		AverageRepair Interval	--	--	--	2.48	--	7.52	6.49	8.16	7.14	5.23	5.70
		Standard Deviation	--	--	--	--	--	7.17	4.90	10.63	5.87	3.52	7.04
	Non 272 Affiliates	Trouble Reports	1	0	0	0	0	1	1	1	0	0	1
		AverageRepair Interval	4.95	--	--	--	--	2.50	3.97	14.02	--	--	1.40
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
1	Non-Affiliate	Trouble Reports	697	628	723	636	961	882	987	904	718	936	714
		AverageRepair Interval	5.49	5.33	5.68	5.77	6.12	6.76	8.48	7.15	5.94	7.92	6.22
		Standard Deviation	5.16	5.15	4.86	5.55	5.37	6.61	9.27	8.23	5.92	9.20	5.39
	Verizon 272 Affiliates	Trouble Reports	1	3	3	3	2	251	294	223	232	257	232
		AverageRepair Interval	6.07	8.22	7.09	5.78	10.39	6.85	7.33	7.26	6.05	7.26	6.71
		Standard Deviation	--	8.02	4.68	3.26	5.64	6.55	8.41	8.85	6.74	5.89	6.33
	Non 272 Affiliates	Trouble Reports	40	31	41	36	64	68	88	90	60	91	75
		AverageRepair Interval	6.94	7.24	5.96	7.32	7.99	5.78	9.39	12.94	7.76	7.98	8.53
		Standard Deviation	7.31	8.64	4.24	8.03	6.80	6.53	11.38	17.22	7.02	6.80	7.12
3 and above	Non-Affiliate	Trouble Reports	9	29	13	16	21	15	16	9	11	18	20
		AverageRepair Interval	2.75	3.66	2.76	4.92	7.72	5.96	4.36	9.13	4.78	11.55	5.81
		Standard Deviation	1.97	2.72	1.93	5.96	5.59	7.08	4.03	13.77	3.84	11.13	6.65
	Verizon 272 Affiliates	Trouble Reports	1	2	3	0	0	6	6	11	5	6	5
		AverageRepair Interval	17.83	9.09	0.93	--	--	8.70	4.82	5.09	3.45	1.77	4.32
		Standard Deviation	--	9.65	0.23	--	--	6.42	2.65	2.28	3.81	1.73	4.54
	Non 272 Affiliates	Trouble Reports	1	1	0	0	2	2	1	0	4	0	0
		AverageRepair Interval	5.62	2.15	--	--	6.55	3.45	0.55	--	9.77	--	--
		Standard Deviation	--	--	--	--	0.31	3.63	--	--	15.53	--	--

E REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Trouble Reports	101	67	155	202	71	128	183	147	177	102	95
		AverageRepair Interval	4.81	4.54	4.73	5.73	5.27	5.51	6.46	6.17	6.66	3.97	6.38
		Standard Deviation	6.41	4.19	4.88	6.30	5.21	4.51	6.19	7.45	7.49	2.81	6.38
	Verizon 272 Affiliates	Trouble Reports	73	38	54	80	50	64	84	54	68	35	35
		AverageRepair Interval	5.39	4.00	4.20	4.76	6.73	6.38	5.80	6.37	8.94	7.61	8.40
		Standard Deviation	5.79	3.86	3.27	4.56	7.47	6.96	4.99	6.48	13.01	6.57	10.71
	Non-272 Affiliates	Trouble Reports	2	--	2	--	--	1	--	--	1	2	--
		AverageRepair Interval	3.85	--	5.17	--	--	5.30	--	--	4.53	3.76	--
		Standard Deviation	0.80	--	3.61	--	--	--	--	--	--	0.25	--
DS1	Non-Affiliate	Trouble Reports	665	525	662	1656	685	1101	1265	915	1150	822	908
		AverageRepair Interval	6.26	5.76	5.04	6.68	5.84	7.56	7.54	7.25	8.64	7.37	7.08
		Standard Deviation	6.39	5.91	4.02	6.63	5.22	7.52	8.54	8.25	10.06	6.98	7.40
	Verizon 272 Affiliates	Trouble Reports	193	165	207	482	185	340	351	287	345	235	250
		AverageRepair Interval	4.65	5.34	5.03	5.50	5.11	6.08	5.86	5.75	7.75	5.71	6.77
		Standard Deviation	4.11	4.99	4.37	4.98	4.07	5.86	6.36	6.69	9.62	5.01	6.16
	Non-272 Affiliates	Trouble Reports	68	55	72	194	76	158	161	109	137	90	86
		AverageRepair Interval	10.76	4.47	5.51	6.32	5.71	8.17	7.45	10.85	8.55	9.35	8.13
		Standard Deviation	11.35	5.88	4.35	5.15	4.22	7.45	6.68	11.39	12.15	11.03	7.03
DS3	Non-Affiliate	Trouble Reports	16	16	14	26	8	7	8	16	12	10	13
		AverageRepair Interval	4.21	1.76	2.59	2.33	2.85	4.07	5.79	3.75	3.18	2.81	2.57
		Standard Deviation	3.68	2.44	3.94	1.60	2.77	5.25	5.39	4.59	6.03	2.96	2.98
	Verizon 272 Affiliates	Trouble Reports	13	13	13	40	14	3	8	6	2	6	10
		AverageRepair Interval	5.21	5.03	3.74	6.48	2.98	6.63	5.75	4.51	1.79	6.14	2.96
		Standard Deviation	5.65	6.44	3.27	7.98	2.09	4.81	7.29	6.51	0.93	8.28	1.75
	Non-272 Affiliates	Trouble Reports	1	--	5	10	3	2	2	1	5	1	2
		AverageRepair Interval	8.95	--	3.70	2.32	3.04	3.29	1.83	0.37	3.29	7.08	8.64
		Standard Deviation	--	--	3.10	1.86	1.36	3.52	0.26	--	2.75	--	6.85

VERIZON VIRGINIA 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	87	385	79	357	221	3302	3247	3491	3005	2435	2508	3800
	INTERVALS	6:58	174:18:00	4:19	0:59	1:00	1:20	1:21	0:57	0:57	1:04	0:57	1:33
	STD. DEV.	9:59	43:50	8:08	3:02	1:30	2:20	2:12	2:01	1:24	1:58	1:00	2:26
NON-272 AFFILIATES	RECORDS	12131	14113	16148	11514	9265	10021	7514	12397	7648	22548	8870	15031
	INTERVALS	1:21	11:08	2:53	1:21	1:15	1:20	1:29	1:51	1:25	2:47	1:13	3:18
	STD. DEV.	2:02	38:55	4:37	2:06	1:42	2:20	1:58	2:25	8:08	2:18	1:27	6:35

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs.Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

2. For the 272 affiliate in February, the interval spiked extremely high (outside of the 24 window) as a result of our inability to successfully communicate with a particular (fGTE) switch as it relates to the exchange key (EXK) information. It took about a week to research the issue and implement the fix to process the outstanding requests, which impacted 357 of the 385 WTNs processed for that month for the 272 affiliate.

VERIZON VIRGINIA 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	2682	1787	977	531	720	827	748	652	837	1085	1877	643
	INTERVALS	1:02	1:10	1:50	1:35	1:03	1:37	1:00	1:00	4:21	3:23	1:47	1:11
	STD. DEV.	2:51	2:10	3:44	4:26	1:11	4:07	1:01	1:09	23:12	7:26	1:31	1:32
NON AFFILIATES	RECORDS	12129	8686	6275	8746	7784	7497	7402	9710	8298	6703	5113	7734
	INTERVALS	1:33	1:12	1:40	2:32	1:24	2:50	2:37	2:03	1:34	6:42	1:26	1:11
	STD. DEV.	14:26	1:41	2:20	3:06	2:02	3:23	2:47	2:43	2:04	12:50	1:59	1:24

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affilate and non-affiliates.

DER CONFIRMATION (FOC) TIMELINESS - 2005

rvType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
60	Non-Affiliate	Circuit Orders	15	22	23	16	25	13	10	9	1	4	6
		% Confirmed on Time	93.33	100.00	100.00	100.00	96.00	84.62	100.00	100.00	100.00	100.00	100.00
		Standard Deviation	0.26	0.00	0.00	0.00	0.20	0.38	0.00	0.00	--	0.00	0.00
	Verizon 272 Affiliates	Circuit Orders	0	0	0	0	0	7	5	1	2	2	5
		% Confirmed on Time	--	--	--	--	--	100.00	100.00	0.00	100.00	100.00	100.00
		Standard Deviation	--	--	--	--	--	0.00	0.00	--	0.00	0.00	0.00
	Non 272 Affiliates	Circuit Orders	0	0	0	0	0	0	1	0	4	3	0
		% Confirmed on Time	--	--	--	--	--	--	100.00	--	50.00	100.00	--
		Standard Deviation	--	--	--	--	--	--	--	--	0.58	0.00	--
61	Non-Affiliate	Circuit Orders	262	193	240	228	256	211	222	262	178	140	190
		% Confirmed on Time	99.24	98.96	98.75	99.12	97.27	97.63	94.14	97.33	98.31	87.86	94.74
		Standard Deviation	0.09	0.10	0.11	0.09	0.16	0.15	0.24	0.16	0.13	0.33	0.22
	Verizon 272 Affiliates	Circuit Orders	4	2	4	7	0	39	36	57	65	38	47
		% Confirmed on Time	100.00	100.00	100.00	100.00	--	100.00	94.44	100.00	100.00	94.74	97.87
		Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	0.23	0.00	0.00	0.23	0.15
	Non 272 Affiliates	Circuit Orders	4	6	6	3	3	8	2	0	0	1	2
		% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	--	--	100.00	100.00
		Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	--	--	0.00
63 and above	Non-Affiliate	Circuit Orders	16	20	21	18	18	12	15	23	18	15	15
		% Confirmed on Time	93.75	60.00	76.19	77.78	66.67	66.67	53.33	52.17	77.78	60.00	53.33
		Standard Deviation	0.25	0.50	0.44	0.43	0.49	0.49	0.52	0.51	0.43	0.51	0.52
	Verizon 272 Affiliates	Circuit Orders	0	0	0	1	1	5	4	5	2	1	2
		% Confirmed on Time	--	--	--	100.00	100.00	80.00	100.00	20.00	100.00	100.00	100.00
		Standard Deviation	--	--	--	--	--	0.45	0.00	0.45	0.00	--	0.00
	Non 272 Affiliates	Circuit Orders	0	0	0	2	0	0	0	1	0	0	0
		% Confirmed on Time	--	--	--	50.00	--	--	--	100.00	--	--	--
		Standard Deviation	--	--	--	0.71	--	--	--	--	--	--	--

[redacted]

DER CONFIRMATION (FOC) TIMELINESS - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuit Orders	5	9	8	10	6	4	8	5	2	12	8
		% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	91.67	100.00
		Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.29	0.00
	Verizon 272 Affiliates	Circuit Orders	7	7	4	2	6	2	2	3	3	1	2
		% Confirmed on Time	85.71	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
		Standard Deviation	0.38	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00
	Non-272 Affiliates	Circuit Orders	--	--	--	--	--	--	--	--	--	--	--
		% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate	Circuit Orders	177	157	258	203	261	223	207	251	192	224	224
		% Confirmed on Time	99.44	99.36	98.84	98.52	96.93	99.55	98.07	98.41	100.00	99.55	97.77
		Standard Deviation	0.08	0.08	0.11	0.12	0.17	0.07	0.14	0.13	0.00	0.07	0.15
	Verizon 272 Affiliates	Circuit Orders	40	55	55	30	74	60	54	53	62	78	62
		% Confirmed on Time	100.00	98.18	100.00	100.00	97.30	90.00	92.59	98.11	96.77	100.00	98.39
		Standard Deviation	0.00	0.13	0.00	0.00	0.16	0.30	0.26	0.14	0.18	0.00	0.13
	Non-272 Affiliates	Circuit Orders	--	--	1	--	--	--	--	--	1	--	3
		% Confirmed on Time	--	--	100.00	--	--	--	--	--	100.00	--	100.00
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	0.00
DS3	Non-Affiliate	Circuit Orders	13	13	27	12	14	14	11	28	7	27	13
		% Confirmed on Time	69.23	69.23	55.56	83.33	85.71	71.43	63.64	89.29	85.71	96.30	100.00
		Standard Deviation	0.48	0.48	0.51	0.39	0.36	0.47	0.50	0.31	0.38	0.19	0.00
	Verizon 272 Affiliates	Circuit Orders	9	9	5	6	7	9	6	10	5	9	3
		% Confirmed on Time	77.78	33.33	80.00	83.33	71.43	66.67	100.00	100.00	100.00	100.00	100.00
		Standard Deviation	0.44	0.50	0.45	0.41	0.49	0.50	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates	Circuit Orders	--	--	--	--	--	--	--	--	--	--	--
		% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--

T INSTALLATION APPOINTMENTS MET - 2005

vType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
0	Non-Affiliate	Circuits Installed	31	39	45	35	46	35	36	18	58	12	14
		% Installation Appointments Met	100.00	94.87	95.56	85.71	91.30	82.86	97.22	88.89	94.83	91.67	85.71
		Standard Deviation	0.00	0.22	0.21	0.00	0.28	0.38	0.17	0.32	0.22	0.29	0.36
	Verizon 272 Affiliates	Circuits Installed	0	0	0	0	0	27	8	13	4	4	6
		% Installation Appointments Met	--	--	--	--	--	74.07	87.50	92.31	100.00	75.00	100.00
		Standard Deviation	--	--	--	--	--	0.45	0.35	0.28	0.00	0.50	0.00
	Non 272 Affiliates	Circuits Installed	0	0	0	0	0	0	0	0	0	0	0
		% Installation Appointments Met	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
1	Non-Affiliate	Circuits Installed	414	448	497	508	554	390	445	469	389	390	339
		% Installation Appointments Met	94.69	97.32	96.18	96.65	96.21	91.03	93.48	90.62	91.26	92.31	92.33
		Standard Deviation	0.22	0.16	0.19	0.09	0.19	0.29	0.25	0.29	0.28	0.27	0.27
	Verizon 272 Affiliates	Circuits Installed	11	3	12	15	7	57	56	102	83	93	52
		% Installation Appointments Met	90.91	100.00	83.33	86.67	85.71	92.98	87.50	91.18	87.95	91.40	86.54
		Standard Deviation	0.30	0.00	0.39	0.00	0.38	0.26	0.33	0.29	0.33	0.28	0.34
	Non 272 Affiliates	Circuits Installed	0	1	0	1	0	3	4	1	0	0	1
		% Installation Appointments Met	--	100.00	--	100.00	--	100.00	100.00	100.00	--	--	100.00
		Standard Deviation	--	--	--	0.00	--	0.00	0.00	--	--	--	--
3 and above	Non-Affiliate	Circuits Installed	22	21	37	36	27	20	15	20	19	26	19
		% Installation Appointments Met	90.91	100.00	91.89	88.89	81.48	85.00	73.33	75.00	78.95	96.15	100.00
		Standard Deviation	0.29	0.00	0.28	0.43	0.40	0.37	0.46	0.44	0.42	0.20	0.00
	Verizon 272 Affiliates	Circuits Installed	2	2	3	3	1	11	9	11	11	4	2
		% Installation Appointments Met	100.00	100.00	66.67	66.67	100.00	72.73	55.56	81.82	81.82	75.00	100.00
		Standard Deviation	0.00	0.00	0.58	--	--	0.47	0.53	0.40	0.40	0.50	0.00
	Non 272 Affiliates	Circuits Installed	0	0	0	0	0	0	0	1	0	0	0
		% Installation Appointments Met	--	--	--	--	--	--	--	100.00	--	--	--
		Standard Deviation	--	--	--	0.71	--	--	--	--	--	--	--

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T INSTALLATION APPOINTMENTS MET - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuits Installed	24	23	52	21	16	20	11	29	39	41	31
		% Installation Appointments Met	91.67	100.00	98.08	95.24	93.75	95.00	72.73	100.00	97.44	97.56	100.00
		Standard Deviation	0.28	0.00	0.14	0.22	0.25	0.22	0.47	0.00	0.16	0.16	0.00
	Verizon 272 Affiliates	Circuits Installed	4	10	6	4	7	3	1	8	5	2	6
		% Installation Appointments Met	75.00	100.00	83.33	100.00	85.71	100.00	100.00	100.00	80.00	100.00	100.00
		Standard Deviation	0.50	0.00	0.41	0.00	0.38	0.00	--	0.00	0.45	0.00	0.00
	Non-272 Affiliates	Circuits Installed	--	--	1	--	--	--	--	--	--	--	--
		% Installation Appointments Met	--	--	100.00	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate	Circuits Installed	325	254	375	294	334	412	332	481	417	382	332
		% Installation Appointments Met	94.46	93.70	96.27	95.58	95.51	94.42	92.17	95.01	91.37	96.07	98.19
		Standard Deviation	0.23	0.24	0.19	0.21	0.21	0.23	0.27	0.22	0.28	0.19	0.13
	Verizon 272 Affiliates	Circuits Installed	58	86	99	52	88	66	93	103	64	108	104
		% Installation Appointments Met	93.10	93.02	97.98	94.23	95.45	93.94	87.10	87.38	93.75	94.44	97.12
		Standard Deviation	0.26	0.26	0.14	0.24	0.21	0.24	0.34	0.33	0.24	0.23	0.17
	Non-272 Affiliates	Circuits Installed	--	--	1	--	--	--	--	--	--	--	--
		% Installation Appointments Met	--	--	100.00	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS3 and above	Non-Affiliate	Circuits Installed	25	22	29	18	23	33	60	58	59	32	34
		% Installation Appointments Met	92.00	81.82	96.55	94.44	100.00	96.97	96.67	100.00	100.00	100.00	100.00
		Standard Deviation	0.28	0.39	0.19	0.24	0.00	0.17	0.18	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates	Circuits Installed	4	14	12	9	8	8	9	14	11	10	4
		% Installation Appointments Met	100.00	92.86	100.00	100.00	100.00	100.00	88.89	100.00	100.00	100.00	75.00
		Standard Deviation	0.00	0.27	0.00	0.00	0.00	0.00	0.33	0.00	0.00	0.00	0.50
	Non-272 Affiliates	Circuits Installed	5	1	1	--	--	4	--	--	--	--	--
		% Installation Appointments Met	100.00	100.00	100.00	--	--	100.00	--	--	--	--	--
		Standard Deviation	0.00	--	--	--	--	0.00	--	--	--	--	--

TALLATION TROUBLE REPORT RATE - 2005

rvType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
60	Non-Affiliate	Circuits Installed	33	32	39	45	35	41	35	36	18	58	12
		% New Circuit Failures	12.12	6.25	5.13	8.89	0.00	7.32	5.71	2.78	0.00	0.00	0.00
		Standard Deviation	0.33	0.25	0.22	0.29	0.00	0.26	0.24	0.17	0.00	0.00	0.00
	Verizon 272 Affiliates	Circuits Installed	0	0	0	0	0	5	27	8	13	4	4
		% New Circuit Failures	--	--	--	--	--	0.00	7.41	12.50	7.69	0.00	0.00
		Standard Deviation	--	--	--	--	--	0.00	0.27	0.35	0.28	0.00	0.00
	Non 272 Affiliates	Circuits Installed	0	0	0	0	0	0	0	0	0	0	0
		% New Circuit Failures	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
61	Non-Affiliate	Circuits Installed	370	414	448	497	508	468	390	445	469	389	390
		% New Circuit Failures	2.70	1.45	2.68	2.62	1.77	2.14	3.85	1.35	3.84	4.63	3.85
		Standard Deviation	0.16	0.12	0.16	0.16	0.13	0.14	0.19	0.12	0.19	0.21	0.19
	Verizon 272 Affiliates	Circuits Installed	10	11	3	12	15	93	57	56	102	83	93
		% New Circuit Failures	20.00	0.00	0.00	8.33	0.00	0.00	3.51	1.79	4.90	2.41	1.08
		Standard Deviation	0.42	0.00	0.00	0.29	0.00	0.00	0.19	0.13	0.22	0.15	0.10
	Non 272 Affiliates	Circuits Installed	31	0	1	0	1	0	3	4	1	0	0
		% New Circuit Failures	0.00	--	0.00	--	0.00	--	0.00	0.00	0.00	--	--
		Standard Deviation	0.00	--	--	--	--	--	0.00	0.00	--	--	--
63 and above	Non-Affiliate	Circuits Installed	22	22	21	37	36	20	20	15	20	19	26
		% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	5.00	5.00	13.33	0.00	5.26	0.00
		Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.22	0.22	0.35	0.00	0.23	0.00
	Verizon 272 Affiliates	Circuits Installed	1	2	2	3	3	8	11	9	11	11	4
		% New Circuit Failures	0.00	0.00	50.00	0.00	0.00	12.50	0.00	11.11	9.09	18.18	0.00
		Standard Deviation	--	0.00	0.71	0.00	0.00	0.35	0.00	0.33	0.30	0.40	0.00
	Non 272 Affiliates	Circuits Installed	0	0	0	0	0	0	0	0	1	0	0
		% New Circuit Failures	--	--	--	--	--	--	--	--	0.00	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--

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TALLATION TROUBLE REPORT RATE - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuits Installed	42	24	23	52	21	16	20	11	29	39	41
		% New Circuit Failures	4.76	0.00	4.35	0.00	4.76	6.25	10.00	0.00	0.00	5.13	4.88
		Standard Deviation	0.22	0.00	0.21	0.00	0.22	0.25	0.31	0.00	0.00	0.22	0.22
	Verizon 272 Affiliates	Circuits Installed	11	4	10	6	4	7	3	1	8	5	2
		% New Circuit Failures	9.09	25.00	0.00	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	0.30	0.50	0.00	0.41	0.00	0.00	0.00	--	0.00	0.00	0.00
	Non-272 Affiliates	Circuits Installed	1	--	--	1	--	--	--	--	--	--	--
		% New Circuit Failures	0.00	--	--	0.00	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate	Circuits Installed	412	325	254	375	294	334	412	332	481	417	382
		% New Circuit Failures	3.16	2.46	4.72	6.40	5.10	4.19	3.64	5.42	4.37	3.12	3.66
		Standard Deviation	0.18	0.16	0.21	0.25	0.22	0.20	0.19	0.23	0.20	0.17	0.19
	Verizon 272 Affiliates	Circuits Installed	66	58	86	99	52	88	66	93	103	64	108
		% New Circuit Failures	3.03	1.72	1.16	4.04	0.00	2.27	3.03	5.38	8.74	0.00	4.63
		Standard Deviation	0.17	0.13	0.11	0.20	0.00	0.15	0.17	0.23	0.28	0.00	0.21
	Non-272 Affiliates	Circuits Installed	--	--	--	1	--	--	--	--	--	--	--
		% New Circuit Failures	--	--	--	0.00	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS3	Non-Affiliate	Circuits Installed	23	25	22	29	18	23	33	60	58	59	32
		% New Circuit Failures	8.70	4.00	4.55	3.45	5.56	8.70	0.00	3.33	1.72	0.00	0.00
		Standard Deviation	0.29	0.20	0.21	0.19	0.24	0.29	0.00	0.18	0.13	0.00	0.00
	Verizon 272 Affiliates	Circuits Installed	2	4	14	12	9	8	8	9	14	11	10
		% New Circuit Failures	0.00	0.00	0.00	8.33	11.11	12.50	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	0.00	0.00	0.00	0.29	0.33	0.35	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates	Circuits Installed	--	5	1	1	--	--	4	--	--	--	--
		% New Circuit Failures	--	0.00	0.00	0.00	--	--	0.00	--	--	--	--
		Standard Deviation	--	0.00	--	--	--	--	0.00	--	--	--	--

RATE/TROUBLE REPORT RATE -2005

ervType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
60	Non-Affiliate	Circuits in Service	2353	2325	2317	2258	2189	1494	1484	1460	1440	1445	1431
		Failure Report Rate	0.89	0.43	0.69	0.97	0.59	0.74	1.28	0.55	1.04	0.97	1.19
		Standard Deviation	0.09	0.07	0.08	0.10	0.08	0.09	0.11	0.07	0.10	0.10	0.11
	Verizon 272 Affiliates	Circuits in Service	0	0	0	0	0	686	675	657	651	642	629
		Failure Report Rate	--	--	--	--	--	1.02	0.89	1.07	0.61	0.62	1.27
		Standard Deviation	--	--	--	--	--	0.10	0.09	0.10	0.08	0.08	0.11
	Non 272 Affiliates	Circuits in Service	17	17	17	17	17	17	17	17	17	17	17
		Failure Report Rate	0.00	0.00	5.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
61	Non-Affiliate	Circuits in Service	11932	11965	11977	12048	12032	9105	9283	9452	9578	9690	9777
		Failure Report Rate	0.97	0.74	0.98	0.97	0.94	0.94	1.51	1.22	0.99	1.39	1.41
		Standard Deviation	0.10	0.09	0.10	0.10	0.10	0.10	0.12	0.11	0.10	0.12	0.12
	Verizon 272 Affiliates	Circuits in Service	27	30	29	34	38	3061	3005	2995	3024	3033	3029
		Failure Report Rate	0.00	3.33	0.00	2.94	2.63	0.72	1.20	0.83	0.96	0.92	0.86
		Standard Deviation	0.00	0.18	0.00	0.17	0.16	0.08	0.11	0.09	0.10	0.10	0.09
	Non 272 Affiliates	Circuits in Service	530	541	555	563	571	580	596	644	649	660	691
		Failure Report Rate	0.94	1.11	0.36	1.07	1.05	0.52	2.01	0.31	0.77	2.58	2.03
		Standard Deviation	0.10	0.10	0.06	0.10	0.10	0.07	0.14	0.06	0.09	0.16	0.14
63 and above	Non-Affiliate	Circuits in Service	667	677	675	681	677	498	503	509	509	514	522
		Failure Report Rate	1.80	1.18	0.30	0.44	1.03	0.40	0.60	0.98	0.39	0.58	0.96
		Standard Deviation	0.13	0.11	0.05	0.07	0.10	0.06	0.08	0.10	0.06	0.08	0.10
	Verizon 272 Affiliates	Circuits in Service	26	26	26	26	27	212	211	210	214	213	213
		Failure Report Rate	0.00	0.00	0.00	0.00	0.00	1.42	0.95	1.43	1.87	0.00	4.23
		Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.12	0.10	0.12	0.14	0.00	0.20
	Non 272 Affiliates	Circuits in Service	13	13	13	14	14	15	15	17	17	18	21
		Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

RATE/TROUBLE REPORT RATE -2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Circuits in Service	1400	1372	1352	1319	1291	1257	1246	1226	1221	1218	1216
		Failure Report Rate	0.86	1.17	0.96	1.82	1.08	0.64	0.96	0.73	1.15	1.40	0.33
		Standard Deviation	0.09	0.11	0.10	0.13	0.10	0.08	0.10	0.09	0.11	0.12	0.06
	Verizon 272 Affiliates	Circuits in Service	580	578	565	562	560	552	546	537	527	512	506
		Failure Report Rate	0.86	1.04	0.71	1.78	1.25	0.18	1.10	0.19	0.76	1.37	0.59
		Standard Deviation	0.09	0.10	0.08	0.13	0.11	0.04	0.10	0.04	0.09	0.12	0.08
	Non-272 Affiliates	Circuits in Service	14	14	14	14	14	14	14	14	14	14	14
		Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	7.14	0.00	0.00
		Standard Deviation	--	--	--	--	--	--	--	--	0.27	--	--
DS1	Non-Affiliate	Circuits in Service	10031	10118	10267	10392	11020	11408	11566	11759	11946	11858	11917
		Failure Report Rate	0.74	0.79	0.91	1.75	1.08	1.69	1.30	1.40	0.95	1.22	1.16
		Standard Deviation	0.09	0.09	0.09	0.13	0.10	0.13	0.11	0.12	0.10	0.11	0.11
	Verizon 272 Affiliates	Circuits in Service	3067	3101	3117	3099	3122	3124	3159	3164	3160	3198	3219
		Failure Report Rate	0.65	0.68	0.51	1.23	1.02	1.63	0.85	0.95	1.11	1.00	1.24
		Standard Deviation	0.08	0.08	0.07	0.11	0.10	0.13	0.09	0.10	0.10	0.10	0.11
	Non-272 Affiliates	Circuits in Service	726	730	740	750	751	746	732	732	727	717	716
		Failure Report Rate	0.96	1.23	1.22	3.47	2.00	2.41	1.78	3.01	1.38	1.39	2.37
		Standard Deviation	0.10	0.11	0.11	0.18	0.14	0.15	0.13	0.17	0.12	0.12	0.15
DS3	Non-Affiliate	Circuits in Service	533	540	545	553	560	586	594	597	607	618	631
		Failure Report Rate	0.56	2.41	1.10	1.08	1.43	1.37	1.01	0.50	0.49	0.97	0.79
		Standard Deviation	0.07	0.15	0.10	0.10	0.12	0.12	0.10	0.07	0.07	0.10	0.09
	Verizon 272 Affiliates	Circuits in Service	225	235	235	249	256	263	267	278	285	289	290
		Failure Report Rate	0.89	0.00	0.85	3.21	1.17	1.52	0.37	0.00	0.35	1.38	1.03
		Standard Deviation	0.09	--	0.09	0.18	0.11	0.12	0.06	--	0.06	0.12	0.10
	Non-272 Affiliates	Circuits in Service	26	27	28	27	23	27	27	27	26	26	26
		Failure Report Rate	0.00	0.00	0.00	22.22	4.35	3.70	0.00	0.00	3.85	3.85	3.85
		Standard Deviation	--	--	--	0.42	0.21	0.19	--	--	0.20	0.20	0.20

E REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

vType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
0	Non-Affiliate	Trouble Reports	21	10	16	22	13	11	19	8	15	14	17
		AverageRepair Interval	7.10	5.98	6.19	2.46	8.00	4.95	7.59	8.99	6.50	4.08	8.25
		Standard Deviation	10.10	6.72	6.98	1.48	10.93	3.96	7.37	11.64	7.49	3.89	11.73
	Verizon 272 Affiliates	Trouble Reports	0	0	0	0	0	7	6	7	4	4	8
		AverageRepair Interval	--	--	--	--	--	14.38	6.16	3.87	4.15	4.10	6.61
		Standard Deviation	--	--	--	--	--	22.72	4.11	3.31	0.74	2.07	10.59
	Non 272 Affiliates	Trouble Reports	0	0	1	0	0	0	0	0	0	0	0
		AverageRepair Interval	--	--	21.05	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
1	Non-Affiliate	Trouble Reports	116	89	117	117	113	86	140	115	95	135	138
		AverageRepair Interval	5.35	4.65	6.22	6.39	7.72	5.33	6.80	5.31	6.65	7.72	9.05
		Standard Deviation	4.39	3.99	8.53	6.36	8.62	5.24	6.21	6.93	6.86	8.20	11.33
	Verizon 272 Affiliates	Trouble Reports	0	1	0	1	1	22	36	25	29	28	26
		AverageRepair Interval	--	2.40	--	5.03	1.53	6.83	8.58	5.83	5.93	5.57	6.53
		Standard Deviation	--	--	--	--	--	12.08	9.24	7.17	8.26	5.56	9.37
	Non 272 Affiliates	Trouble Reports	5	6	2	6	6	3	12	2	5	17	14
		AverageRepair Interval	5.60	3.27	0.77	5.54	10.20	3.42	8.82	6.55	9.90	8.02	11.26
		Standard Deviation	3.44	6.25	0.01	5.09	8.62	1.67	8.94	1.20	8.97	11.91	9.63
3 and above	Non-Affiliate	Trouble Reports	12	8	2	3	7	2	3	5	2	3	5
		AverageRepair Interval	2.47	2.02	4.20	2.48	4.27	1.61	5.20	4.71	30.67	4.79	3.55
		Standard Deviation	2.05	2.54	2.97	2.26	3.25	1.87	4.19	6.70	8.37	5.40	3.91
	Verizon 272 Affiliates	Trouble Reports	0	0	0	0	0	3	2	3	4	0	9
		AverageRepair Interval	--	--	--	--	--	8.92	5.86	10.37	11.20	--	4.17
		Standard Deviation	--	--	--	--	--	8.64	4.35	6.00	13.04	--	4.57
	Non 272 Affiliates	Trouble Reports	0	0	0	0	0	0	0	0	0	0	0
		AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--

[redacted]

E REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
DS0	Non-Affiliate	Trouble Reports	12	16	13	24	14	8	12	9	14	17	4
		AverageRepair Interval	5.72	8.15	6.43	1.82	6.99	8.08	6.47	12.40	7.05	7.14	4.47
		Standard Deviation	5.43	9.05	6.79	1.47	5.53	5.50	4.85	11.40	4.77	12.95	1.02
	Verizon 272 Affiliates	Trouble Reports	5	6	4	10	7	1	6	1	4	7	3
		AverageRepair Interval	9.00	4.59	4.39	7.06	6.75	0.20	2.01	7.27	5.23	6.79	8.06
		Standard Deviation	5.43	4.81	3.33	3.68	4.53	--	0.19	--	2.13	6.38	1.10
	Non-272 Affiliates	Trouble Reports	--	--	--	--	--	--	--	--	1	--	--
		AverageRepair Interval	--	--	--	--	--	--	--	--	2.48	--	--
		Standard Deviation	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate	Trouble Reports	74	80	93	182	119	193	150	165	114	145	138
		AverageRepair Interval	6.42	6.28	6.20	5.88	6.38	7.48	8.59	5.27	7.36	6.93	7.22
		Standard Deviation	7.51	5.34	6.12	7.09	8.05	8.08	10.54	5.24	6.44	7.54	6.87
	Verizon 272 Affiliates	Trouble Reports	20	21	16	38	32	51	27	30	35	32	40
		AverageRepair Interval	6.10	11.65	5.12	6.13	9.77	11.01	6.86	7.49	10.11	5.12	8.47
		Standard Deviation	8.69	10.98	3.39	4.28	9.06	11.10	7.60	9.54	12.38	5.98	7.88
	Non-272 Affiliates	Trouble Reports	7	9	9	26	15	18	13	22	10	10	17
		AverageRepair Interval	4.59	10.13	7.08	4.82	6.53	6.73	5.47	6.05	6.25	6.76	3.80
		Standard Deviation	3.78	13.15	4.79	1.96	2.90	5.21	8.07	4.26	6.03	2.97	1.75
DS3	Non-Affiliate	Trouble Reports	3	13	6	6	8	8	6	3	3	6	5
		AverageRepair Interval	9.89	3.31	2.70	1.48	5.41	3.42	3.61	3.43	3.27	3.36	6.01
		Standard Deviation	14.11	3.66	2.30	0.89	5.48	3.06	3.60	1.18	2.22	3.90	5.68
	Verizon 272 Affiliates	Trouble Reports	2	--	2	8	3	4	1	--	1	4	3
		AverageRepair Interval	0.51	--	2.38	3.89	3.09	9.04	14.63	--	2.03	1.01	3.15
		Standard Deviation	0.41	--	2.53	2.18	1.26	4.37	--	--	--	1.14	1.87
	Non-272 Affiliates	Trouble Reports	--	--	--	6	1	1	--	--	1	1	1
		AverageRepair Interval	--	--	--	3.03	0.85	12.10	--	--	2.95	2.40	2.38
		Standard Deviation	--	--	--	3.43	--	--	--	--	--	--	--