Verizon Communications Inc.

Section 272 Biennial Agreed-Upon Procedures Report
For the Period January 3, 2005 to January 2, 2007

Volume 3

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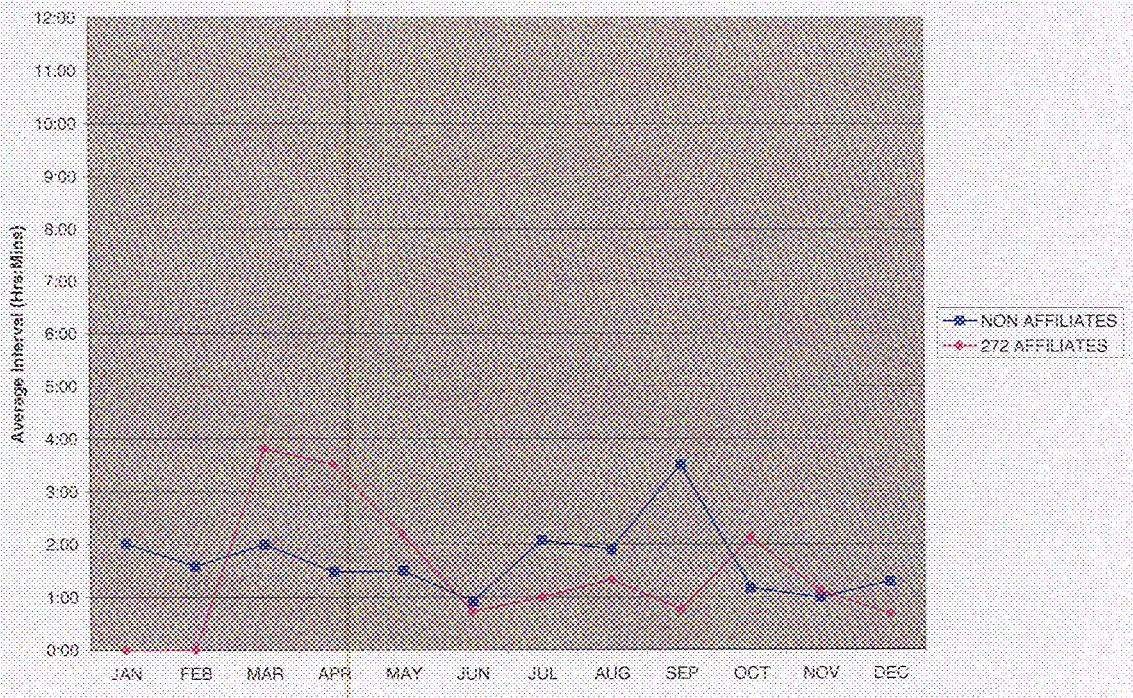
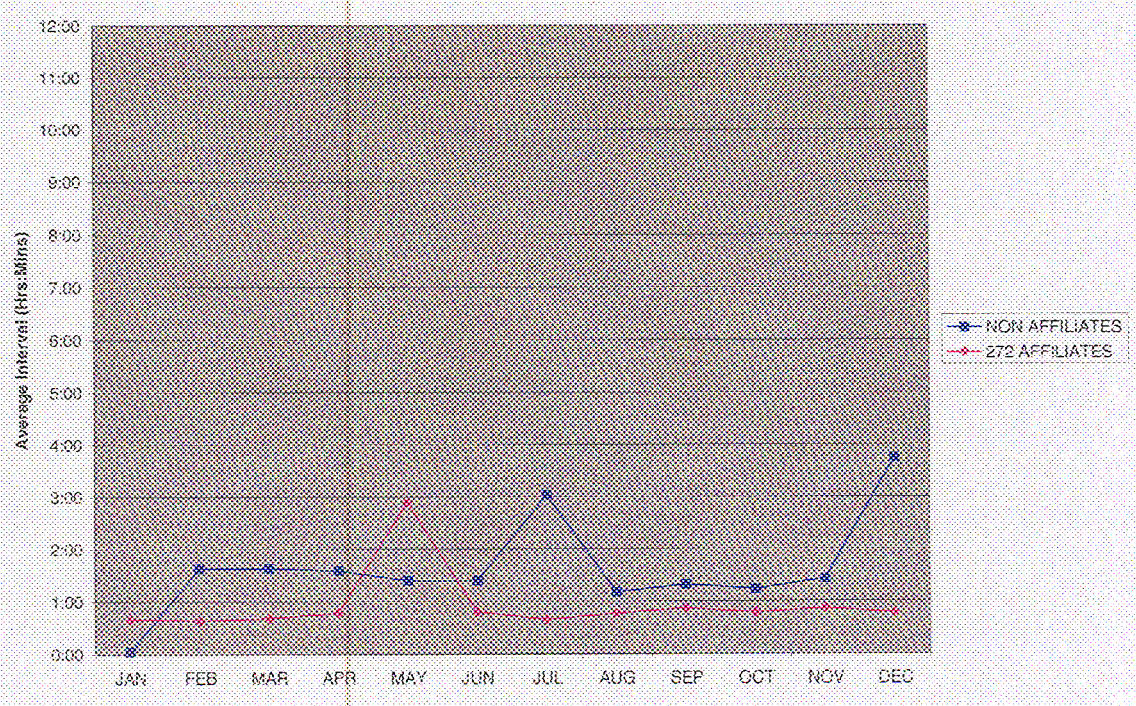
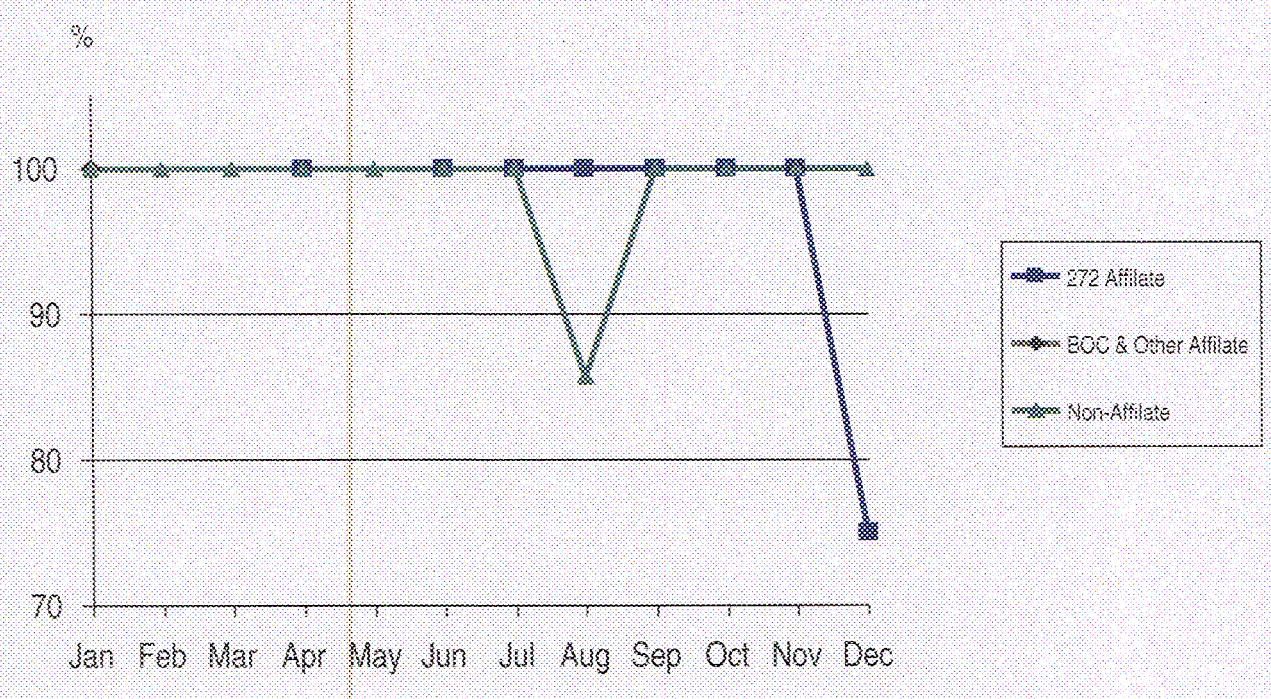


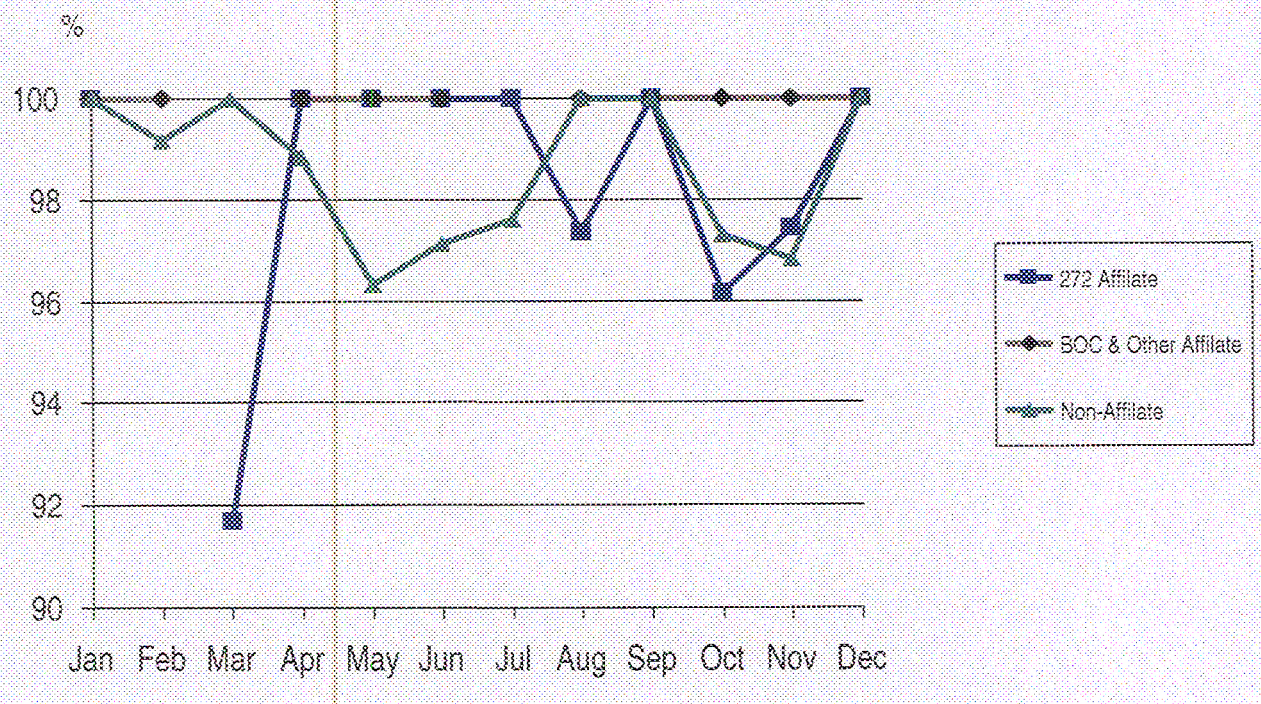
VERIZON CONNECTICUT 272 AUDIT REPORT - 2006 PIC INTERVALS



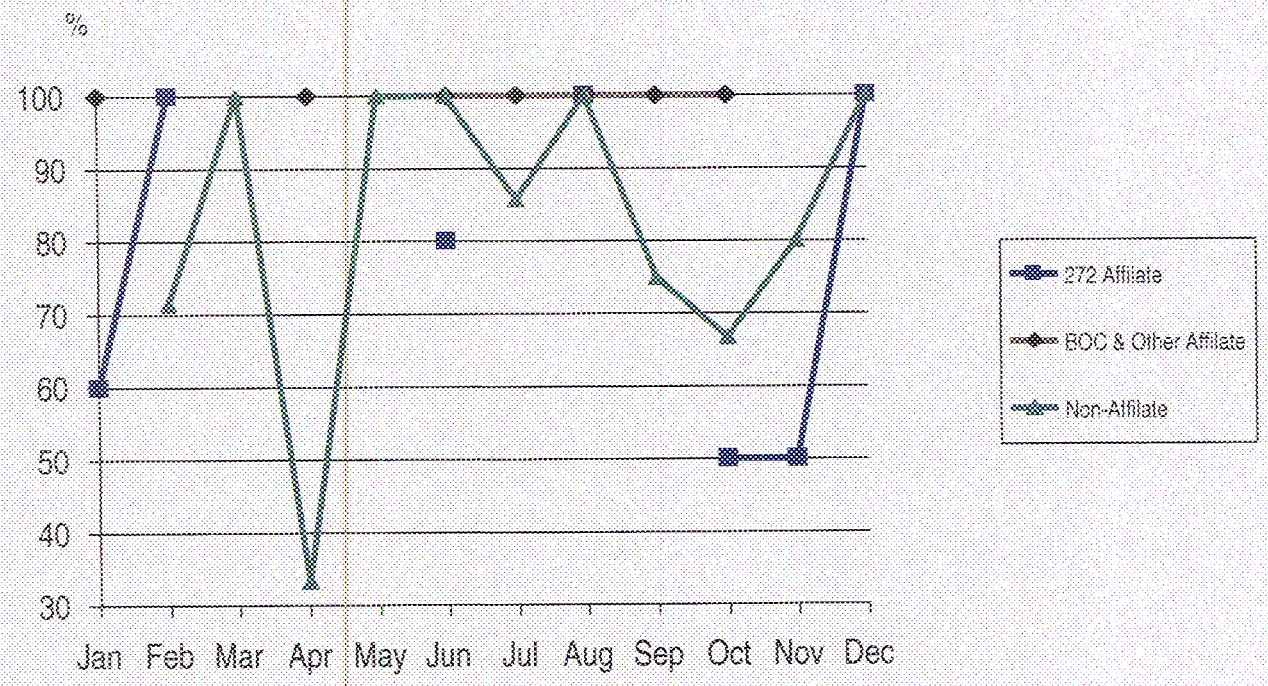
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - DE



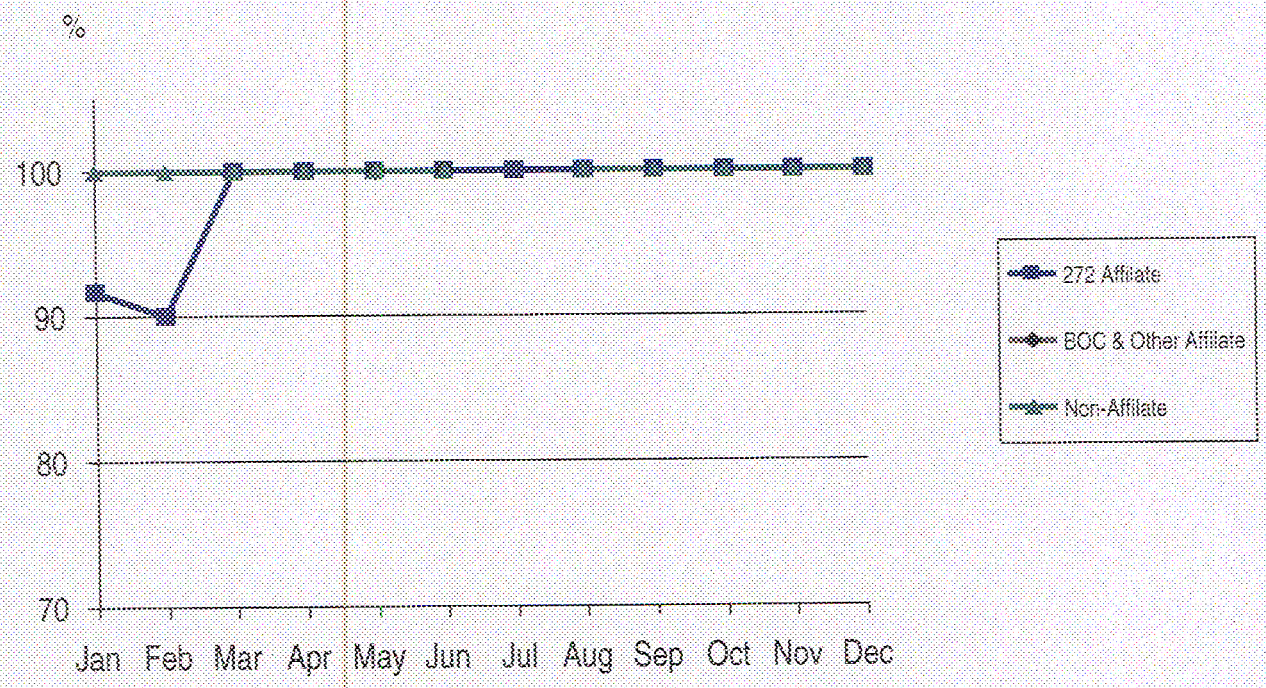
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - DE



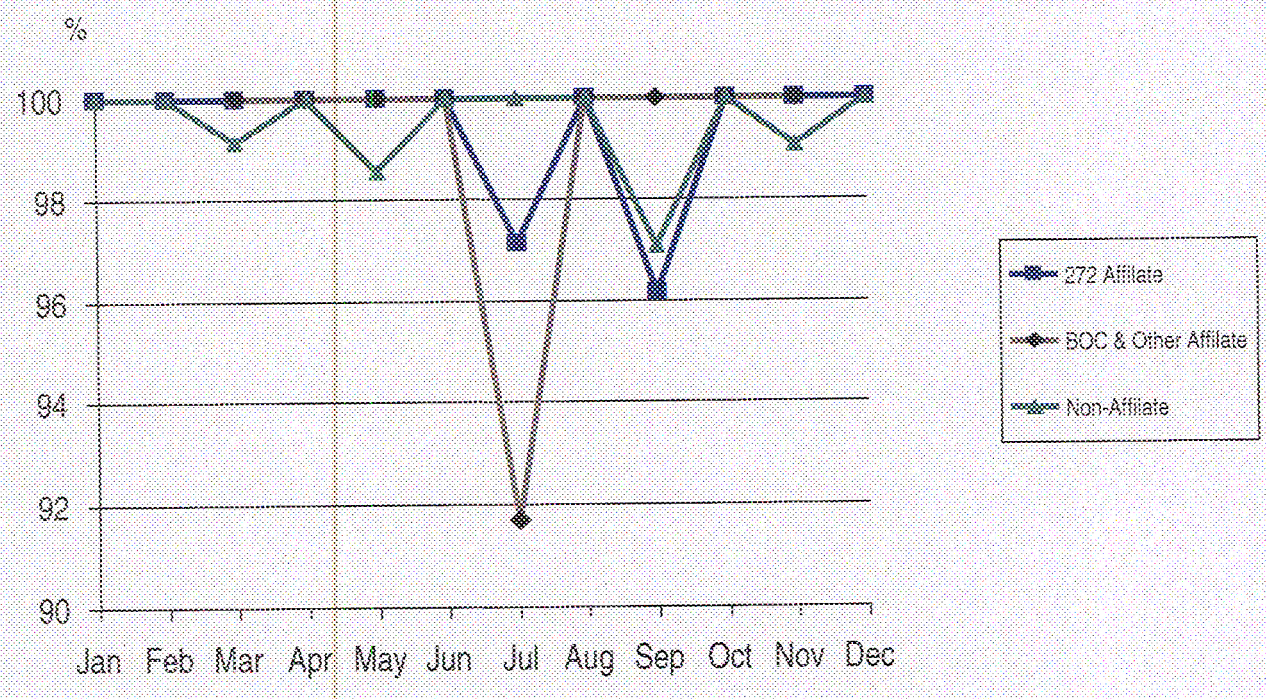
DS3 & Higher - DE



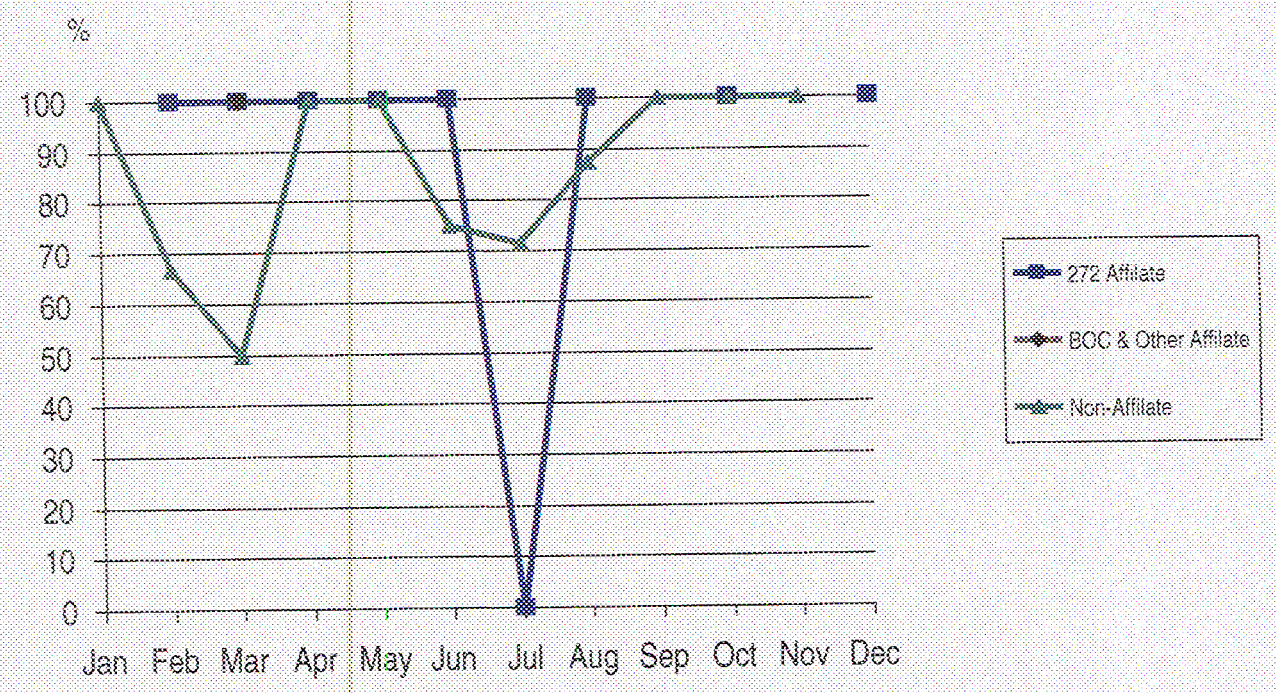
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - DE



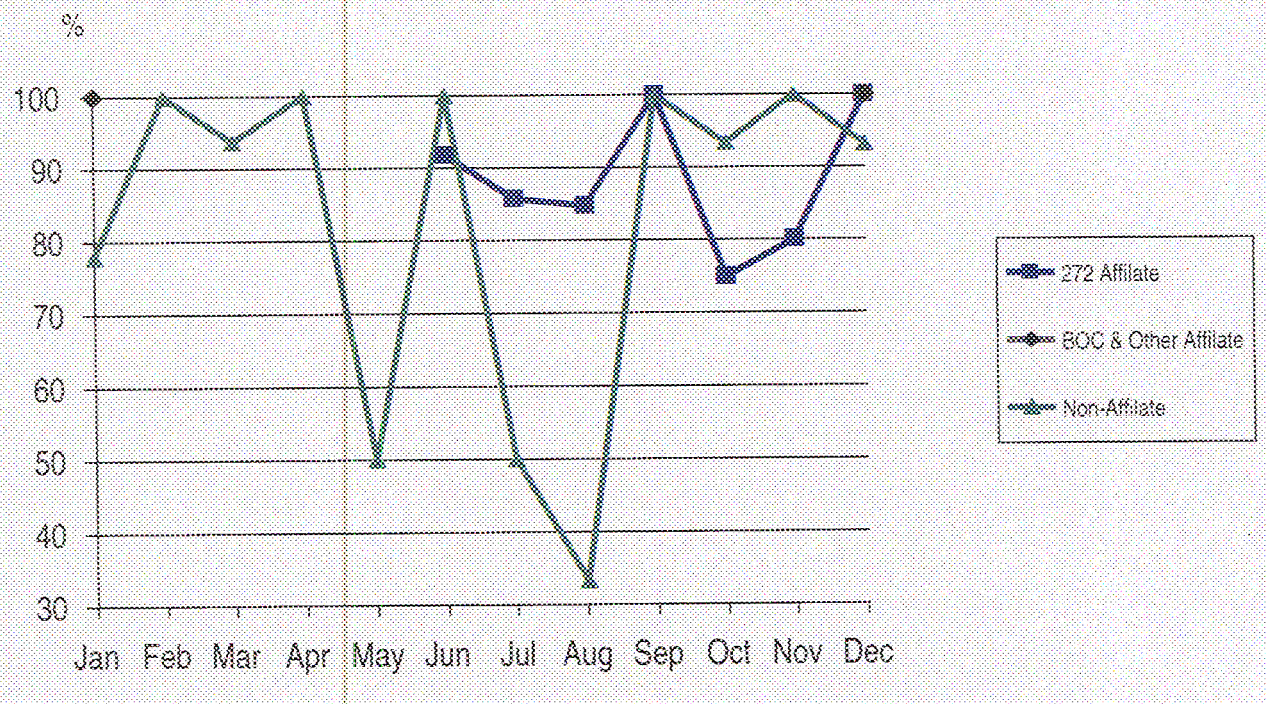
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - DE



2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - DE



2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - DE



2005 Percent Installation Appointments Met
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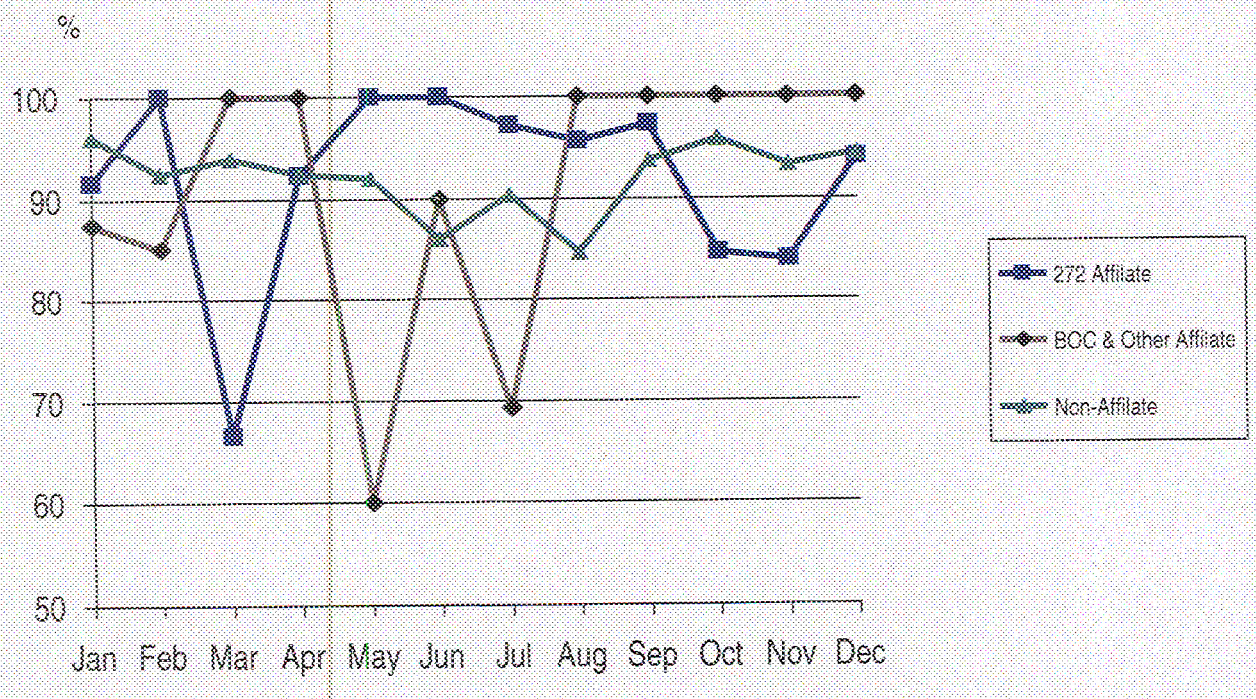
DS1 - DE



2005 Percent Installation Appointments Met
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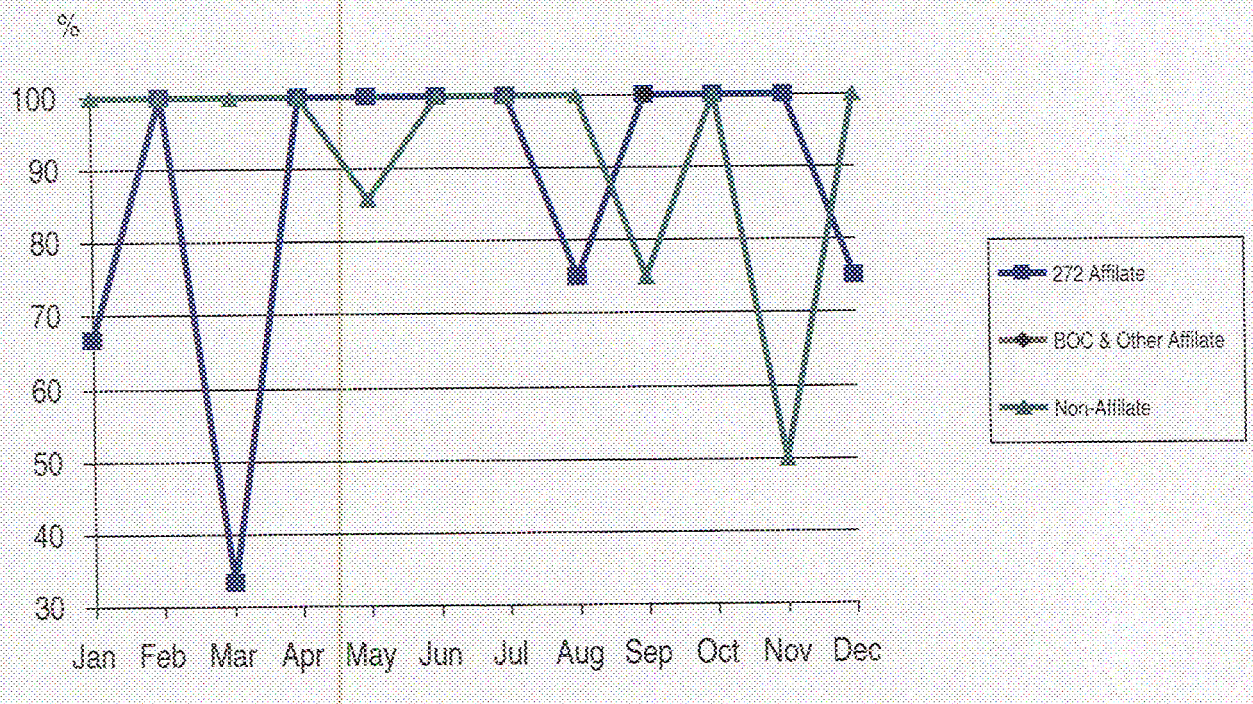
DS3 & Higher - DE



2006 Percent Installation Appointments Met
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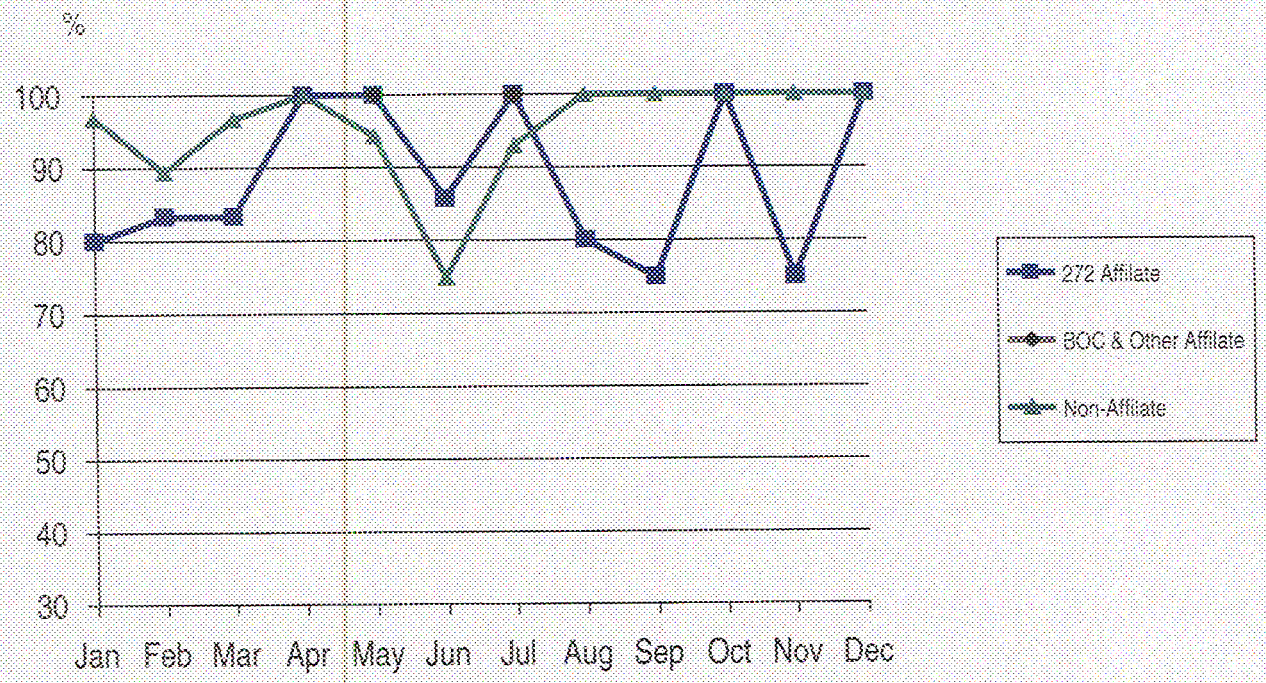
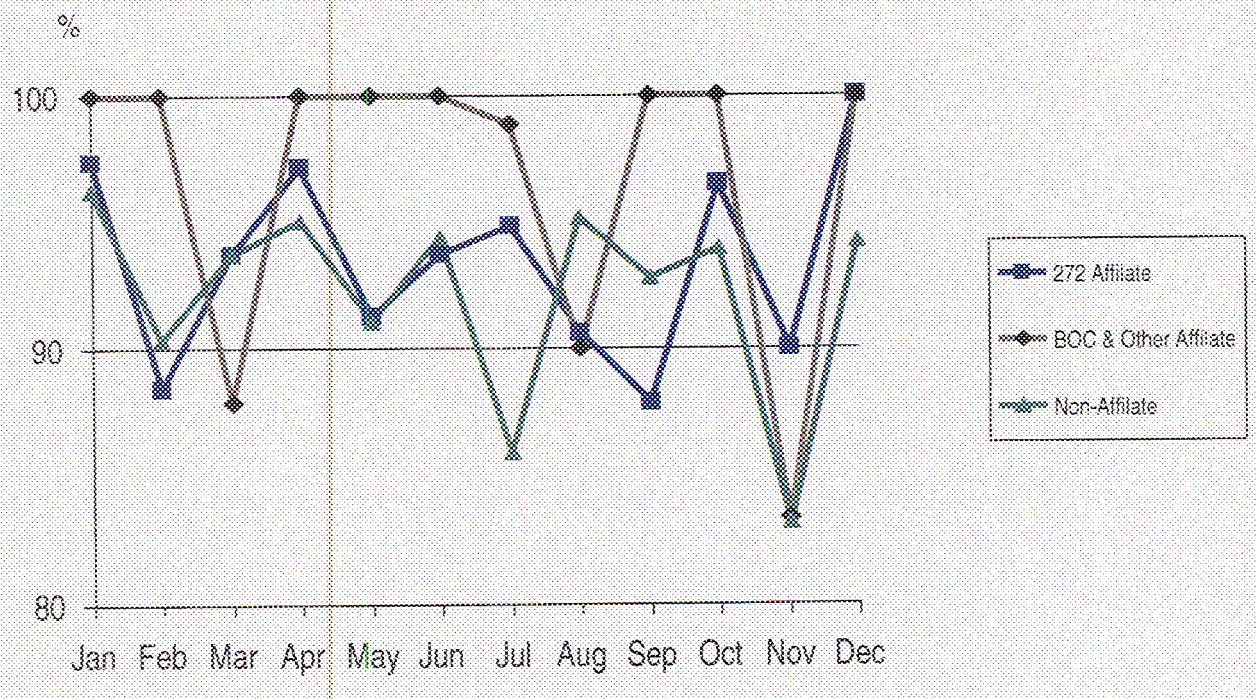
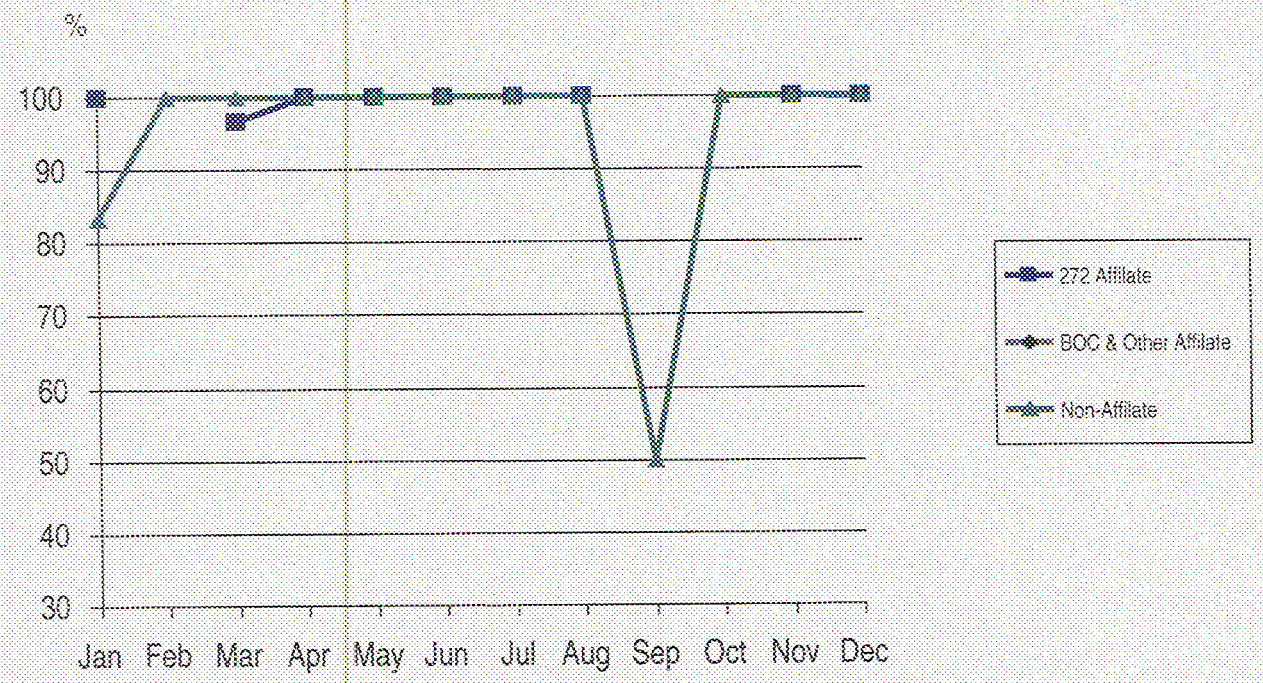
DS0 - DE



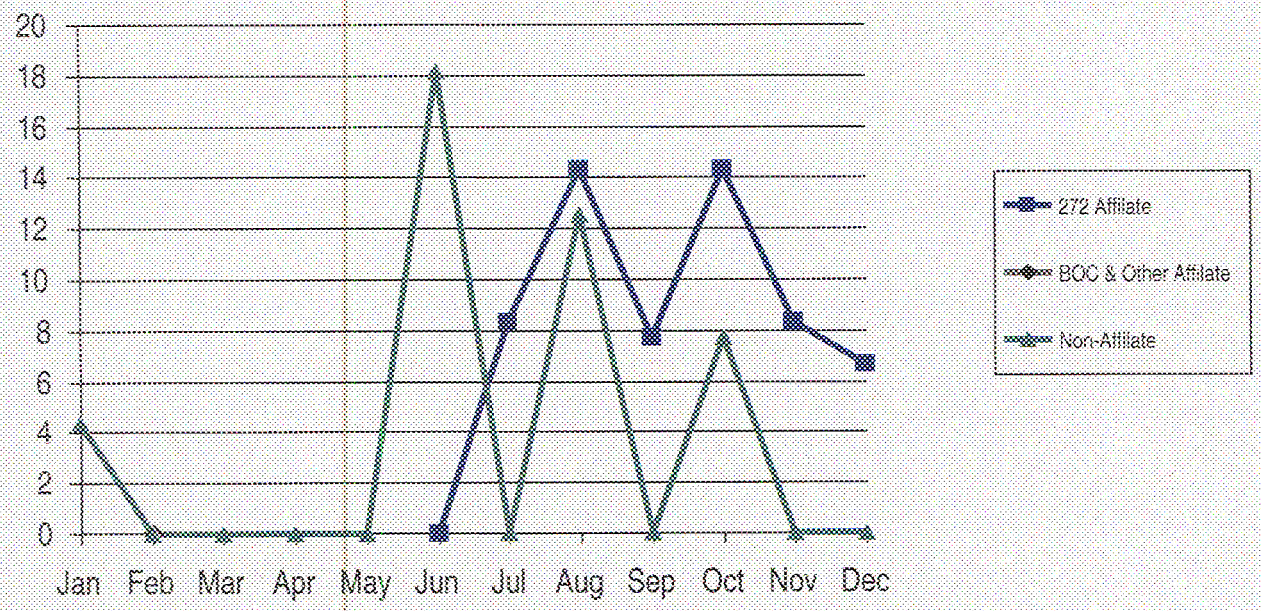
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - DE



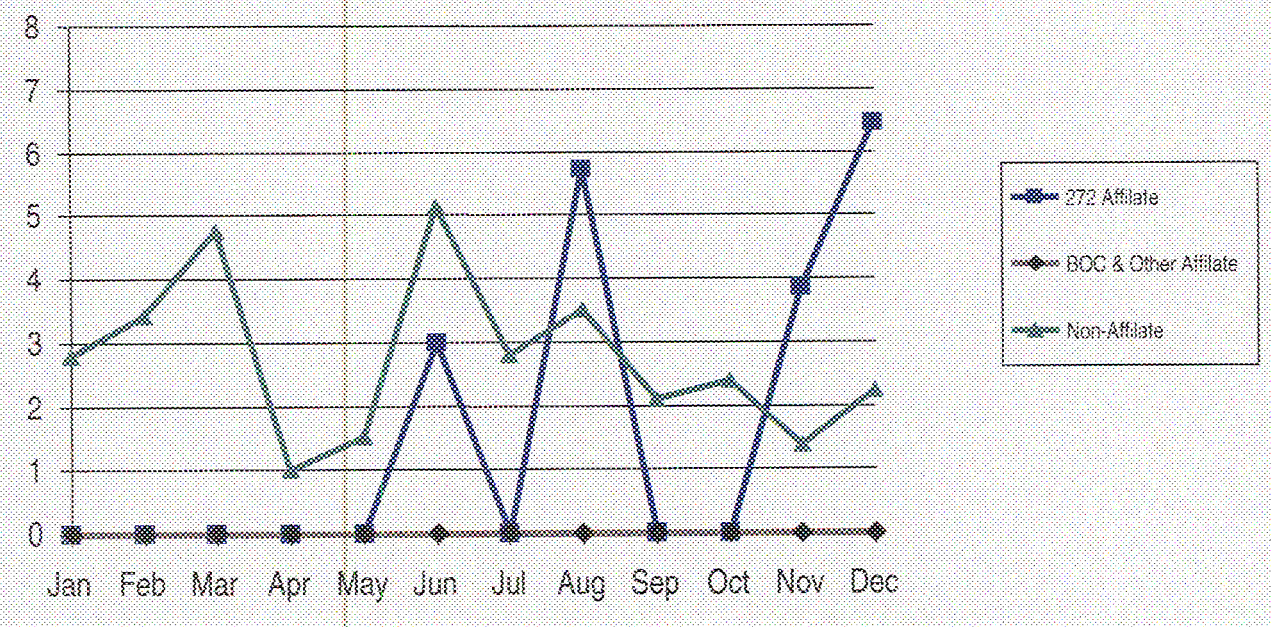
DS3 & Higher - DE



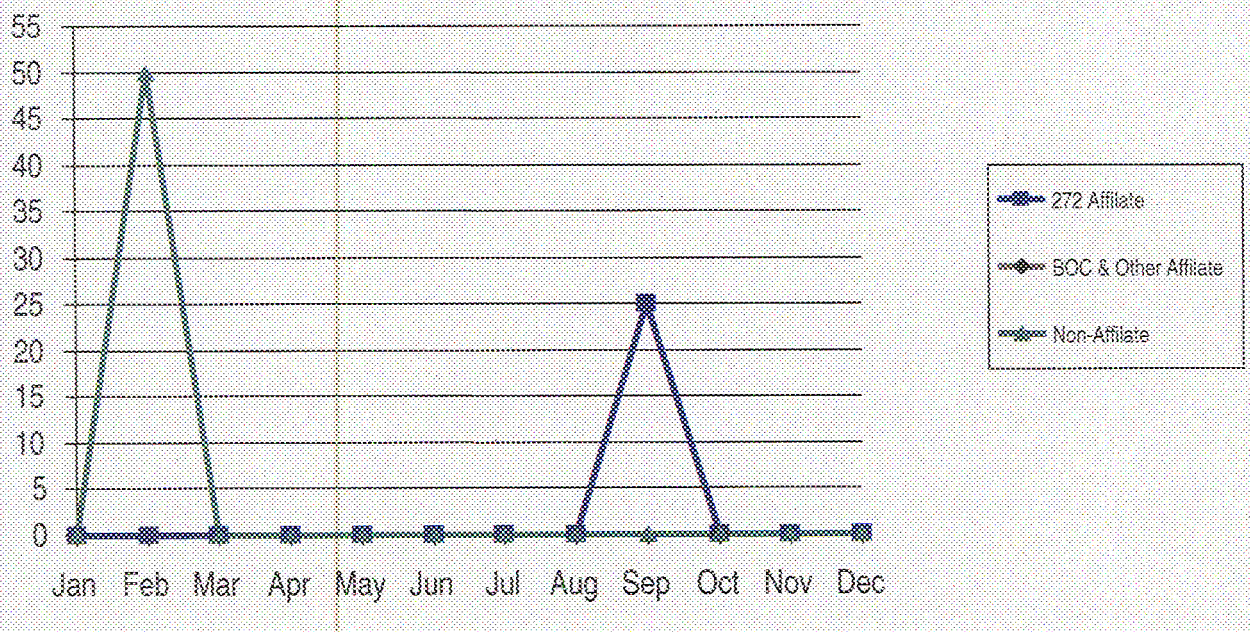
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - DE



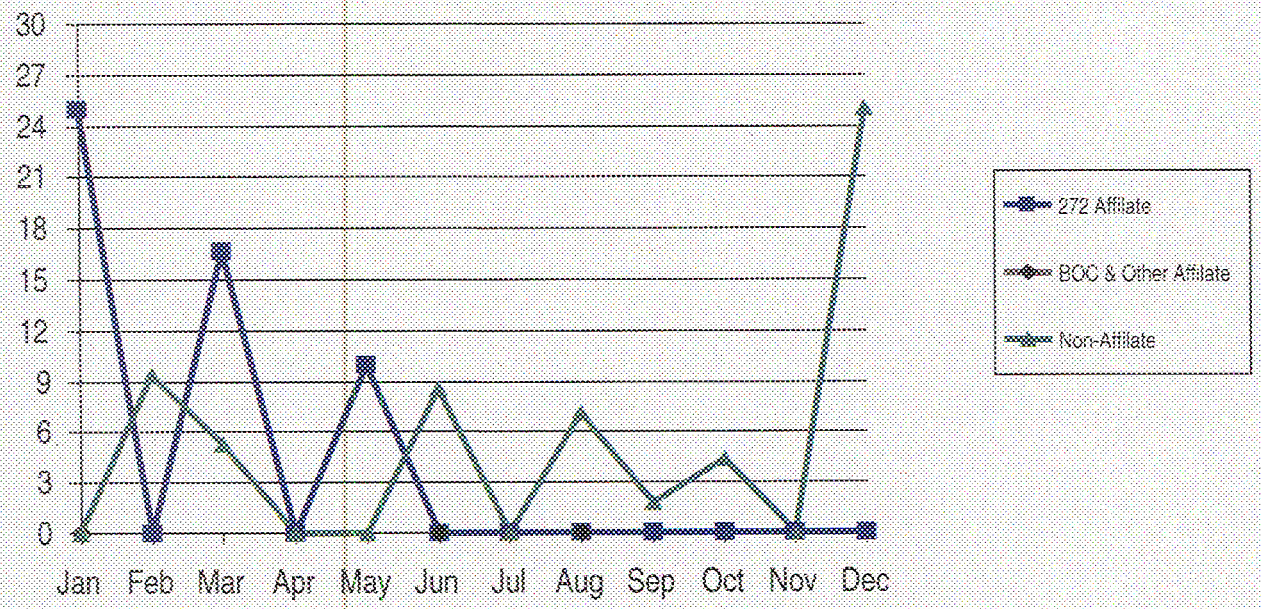
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - DE



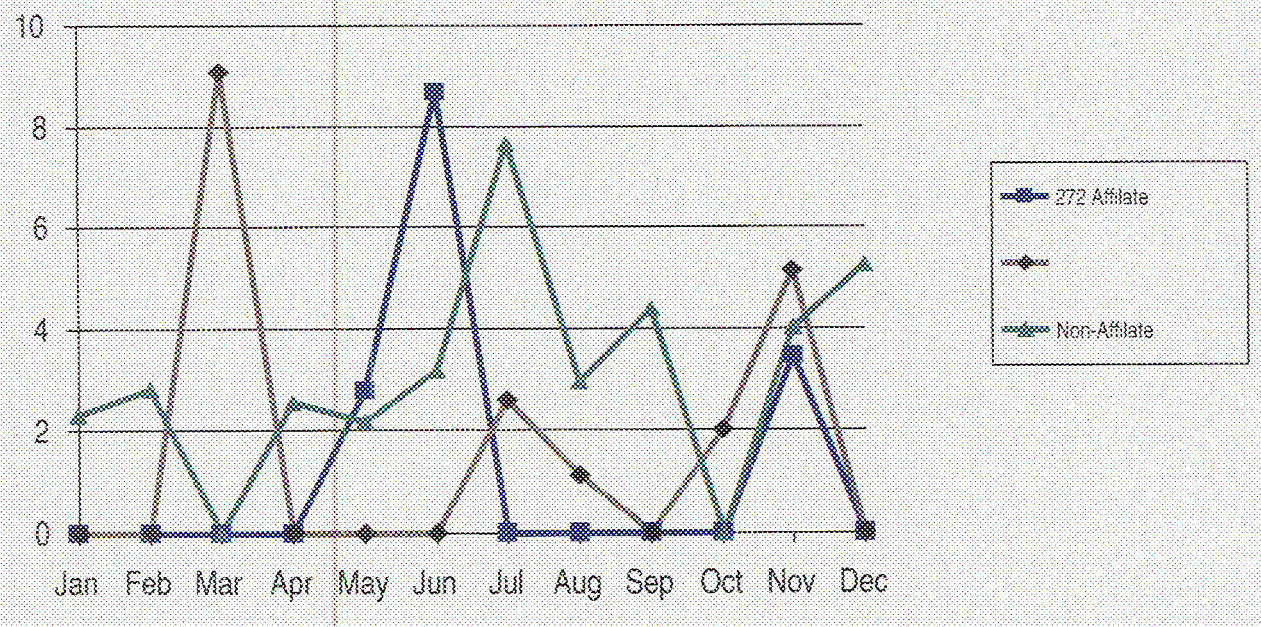
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - DE



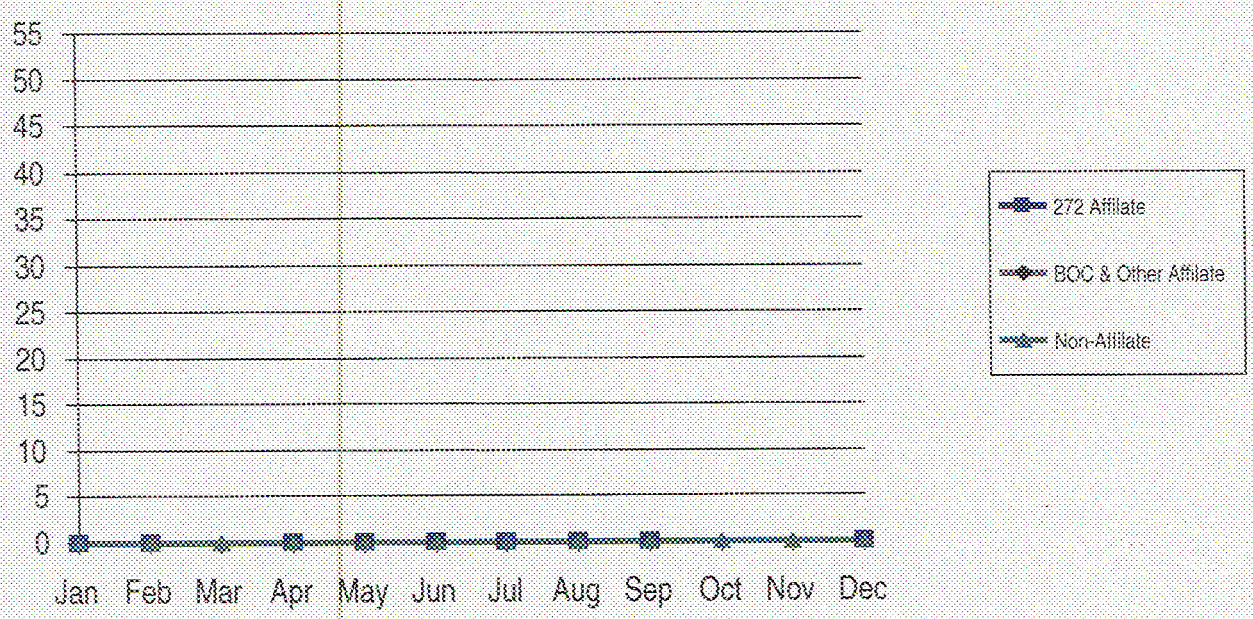
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - DE



2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - DE



2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - DE



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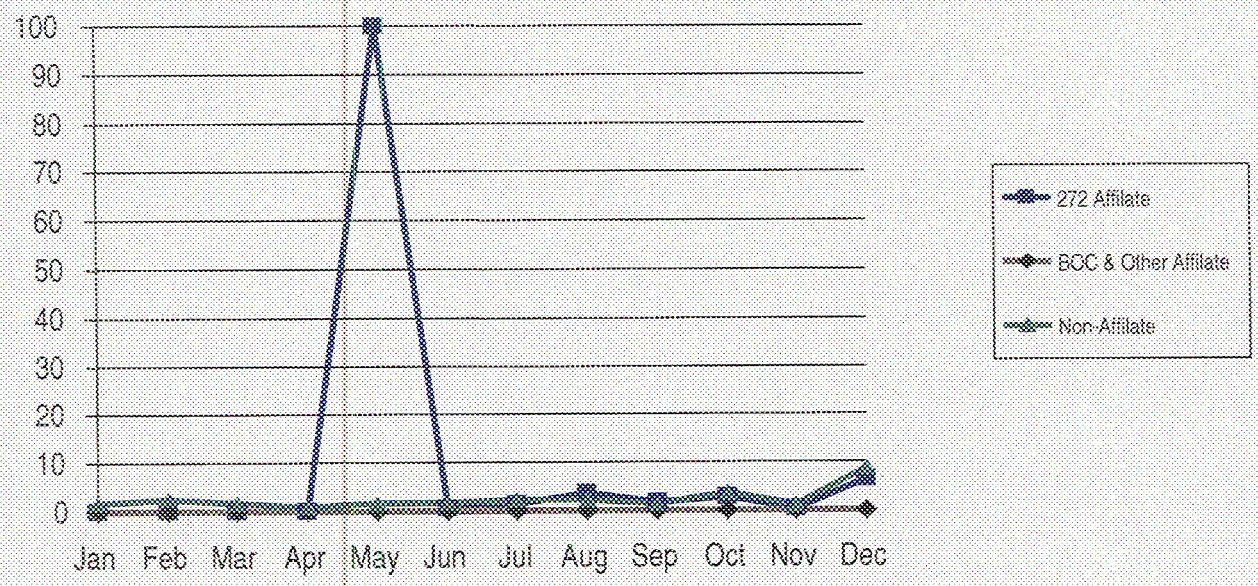
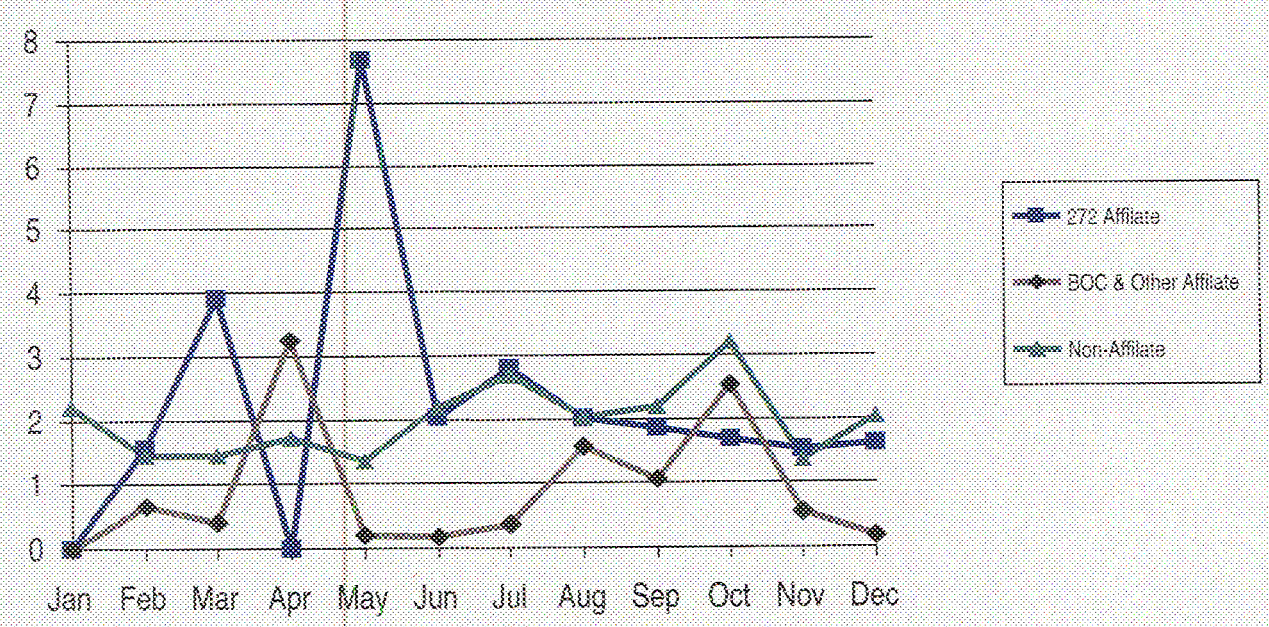
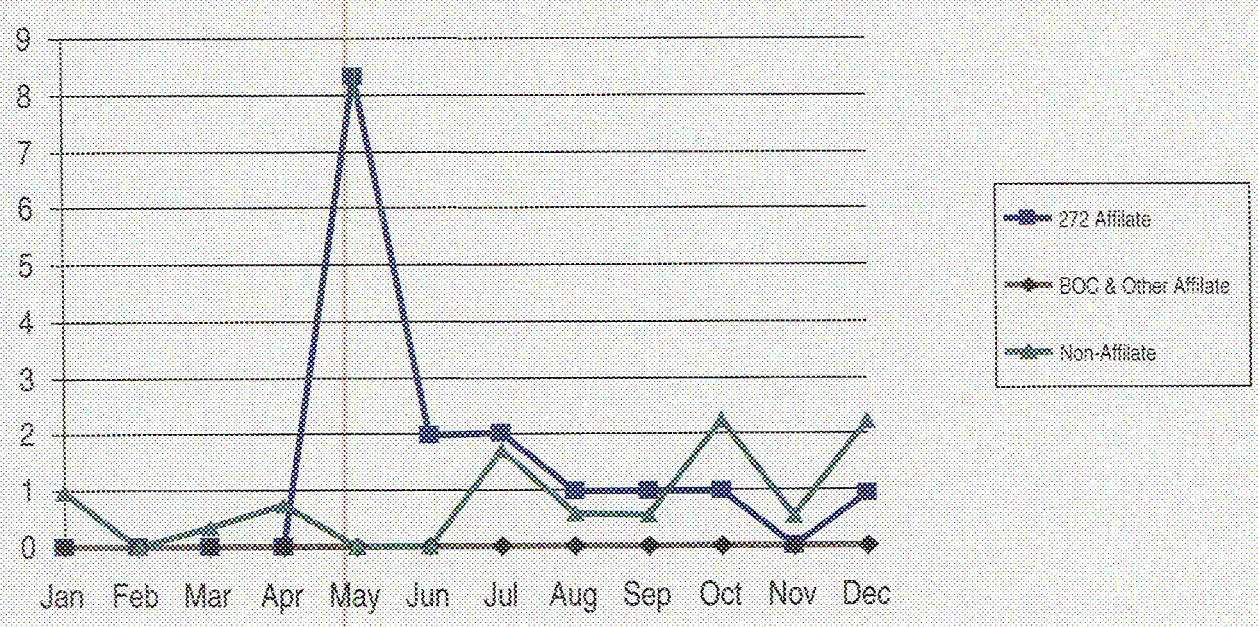
DS0 - DE



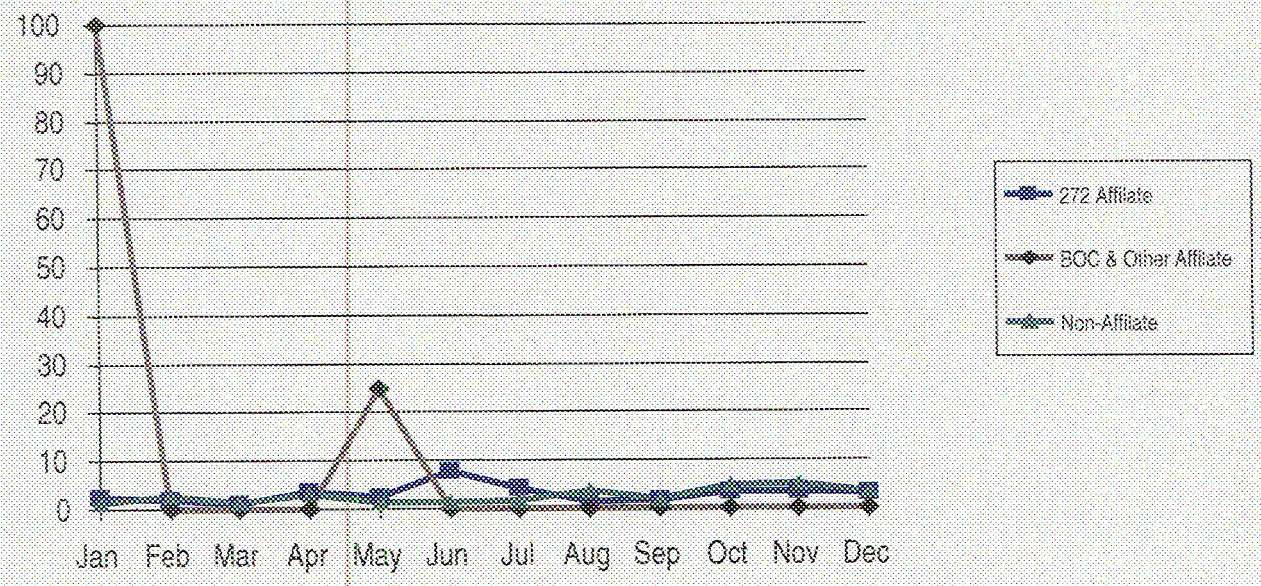
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - DE



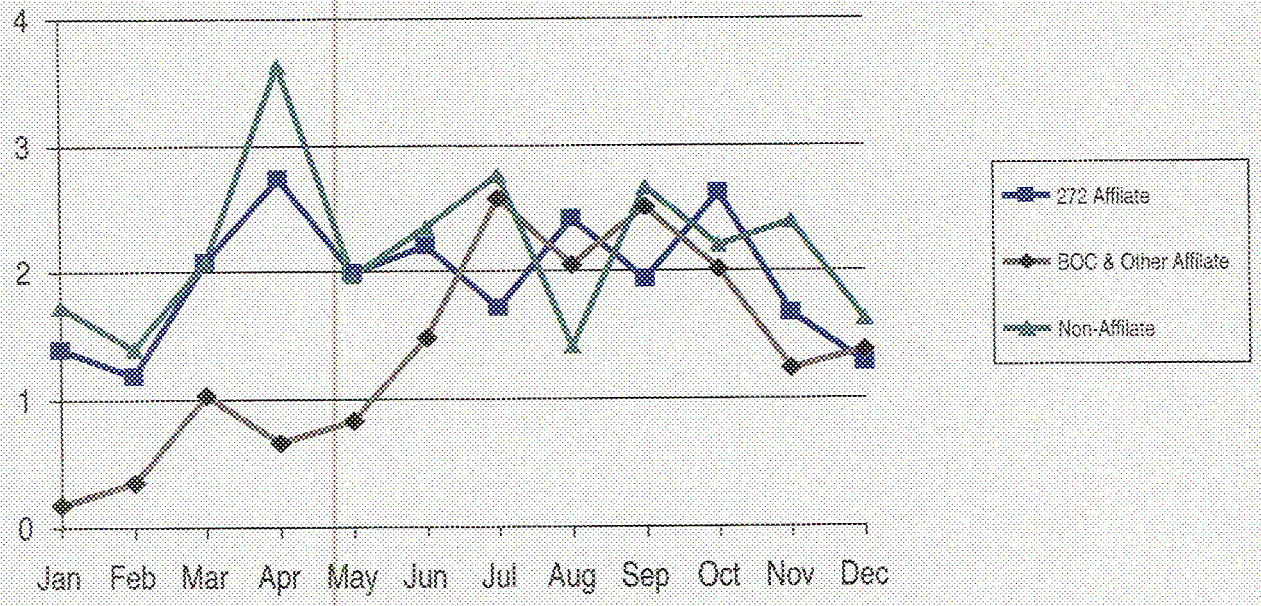
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - DE



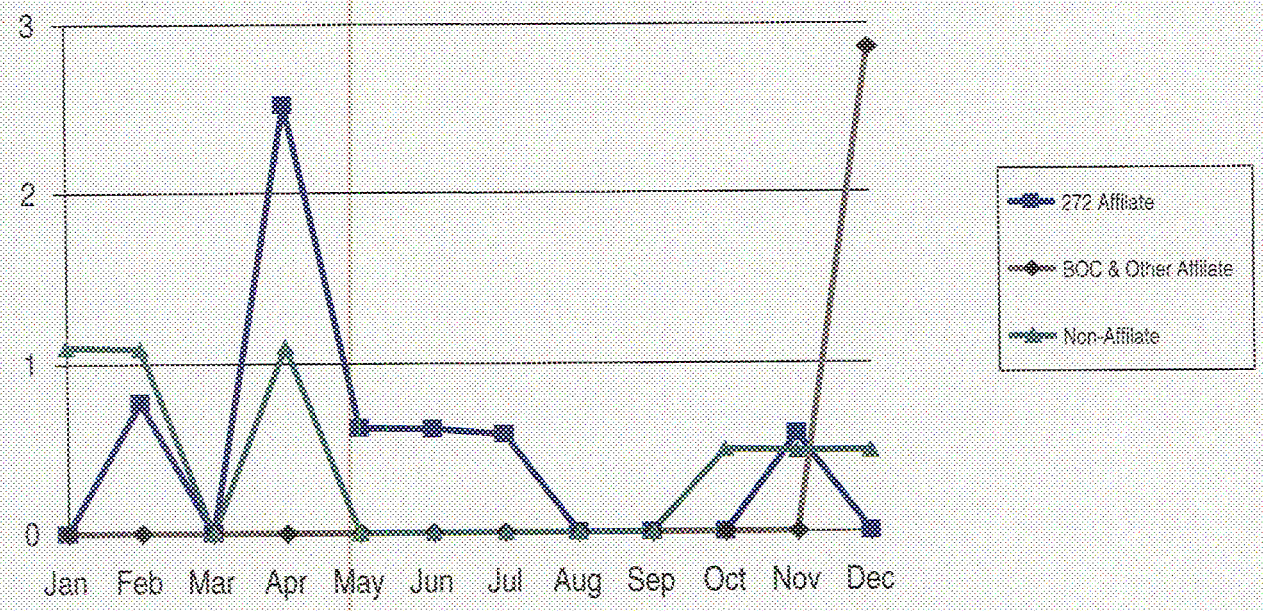
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - DE



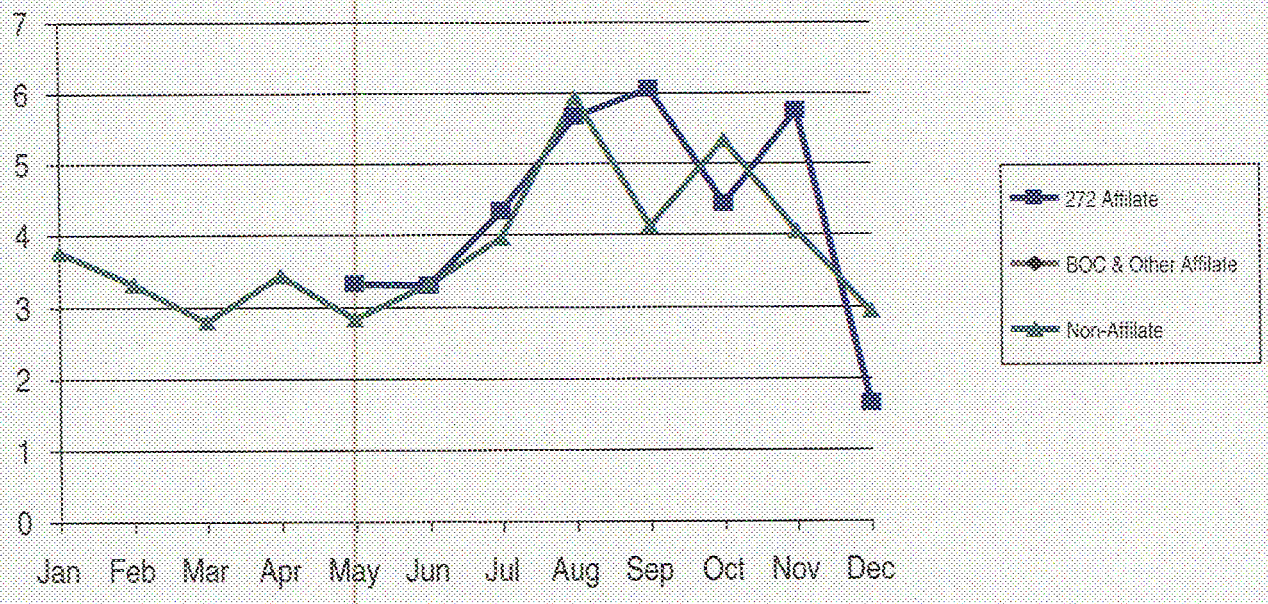
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - DE



2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - DE



2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - DE



2005 Average Repair Interval / Mean Time to Restore
(in Hours)
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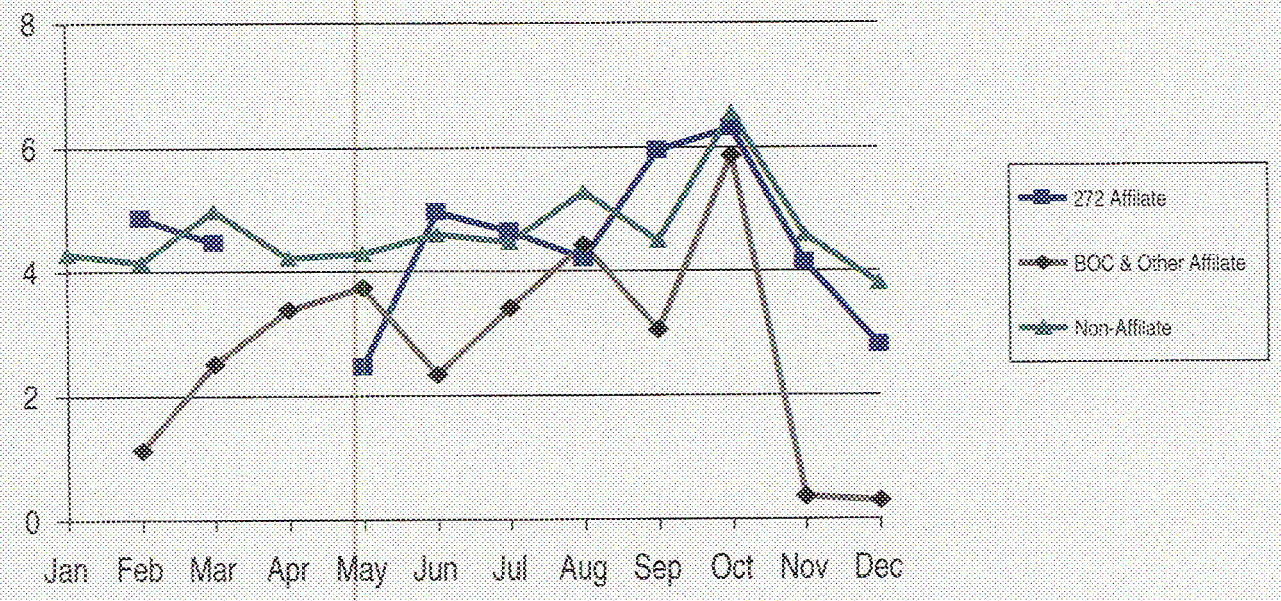
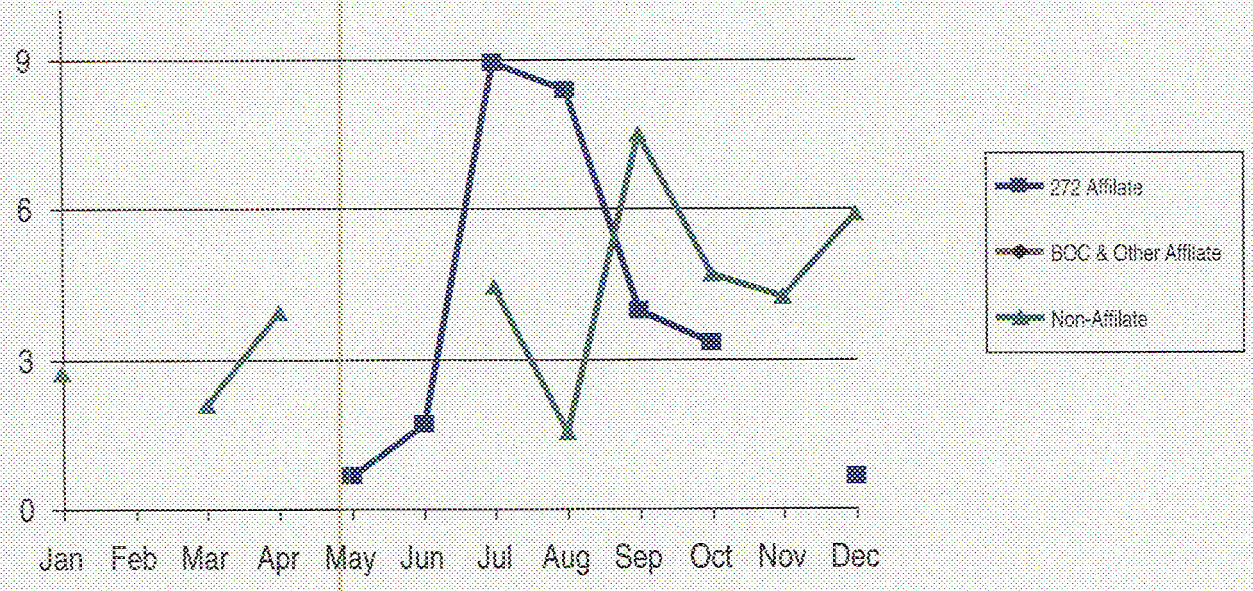
2005 Average Repair Interval / Mean Time to Restore
(in Hours)
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