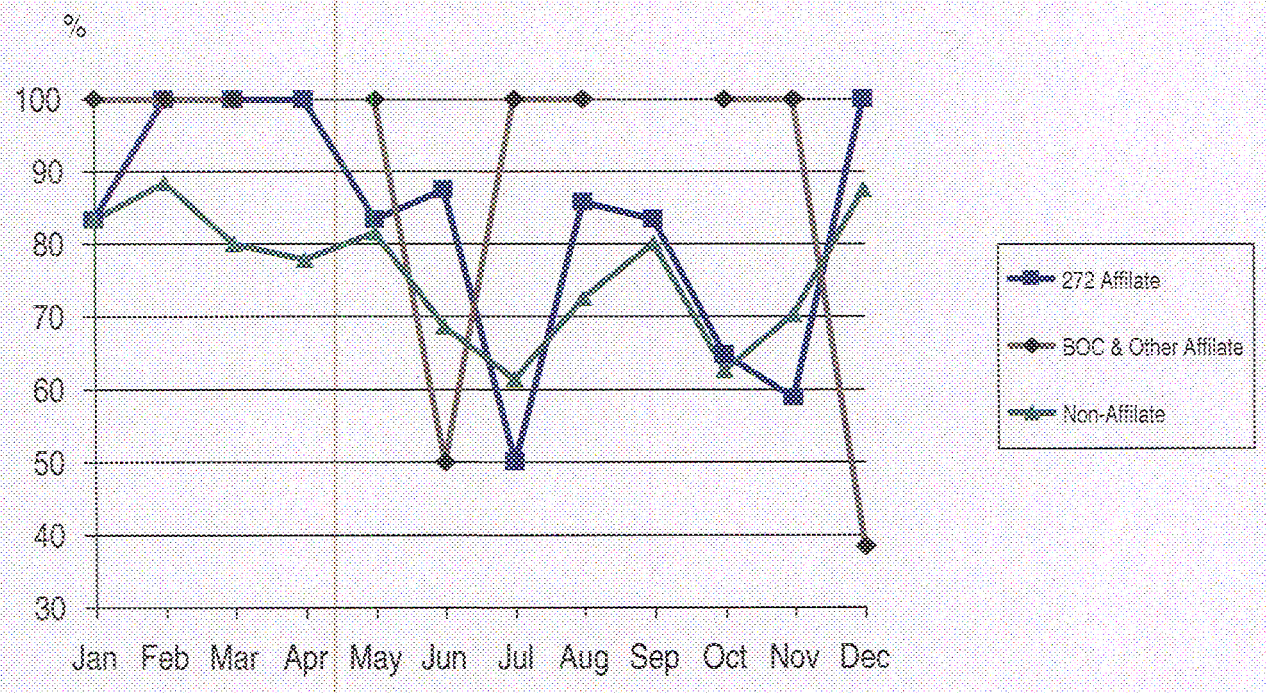
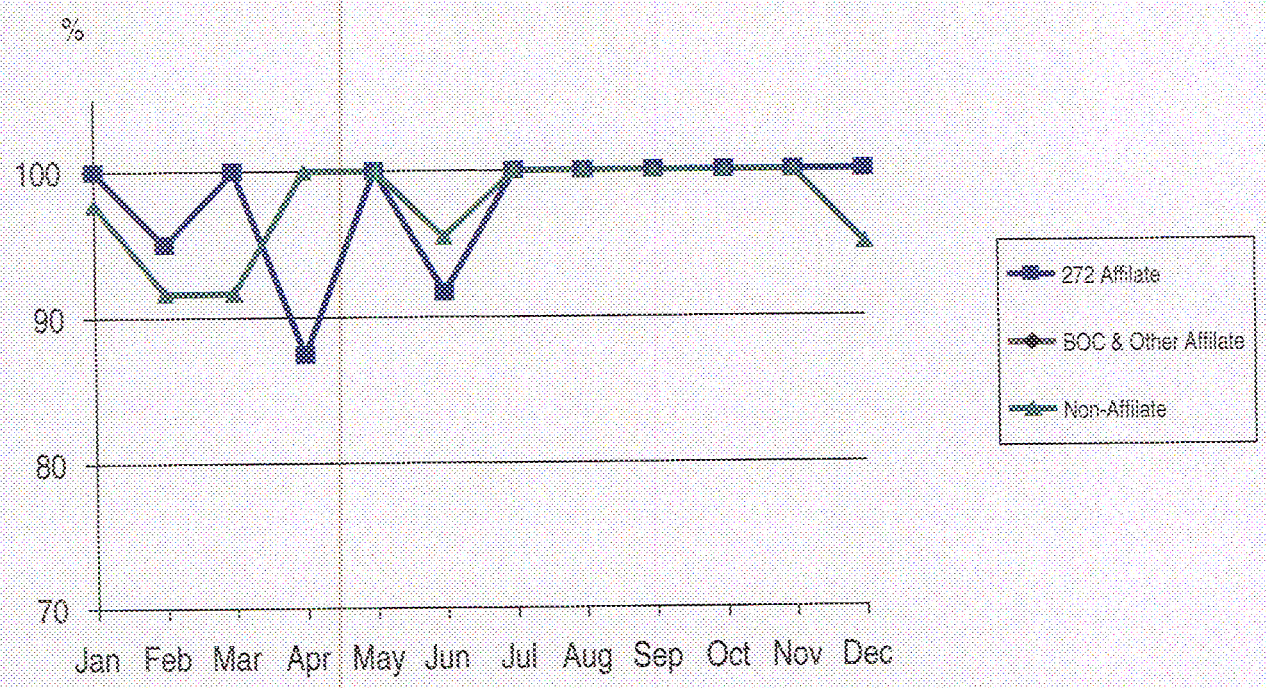
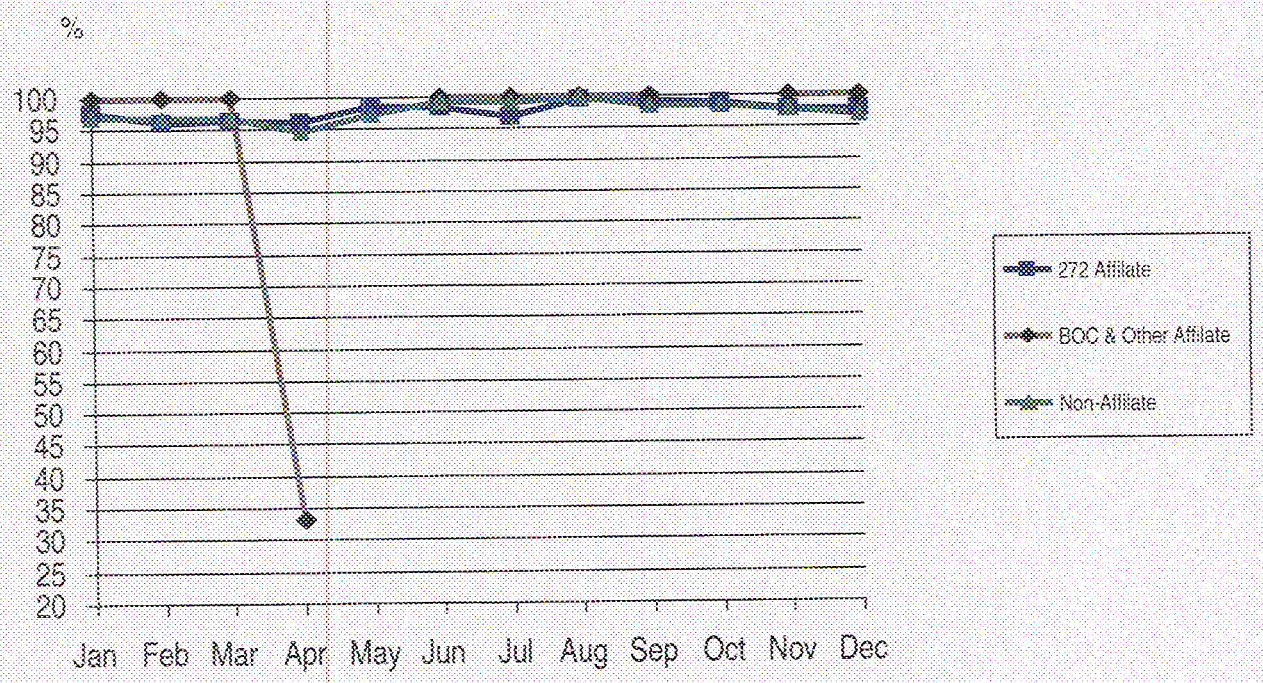
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - MD



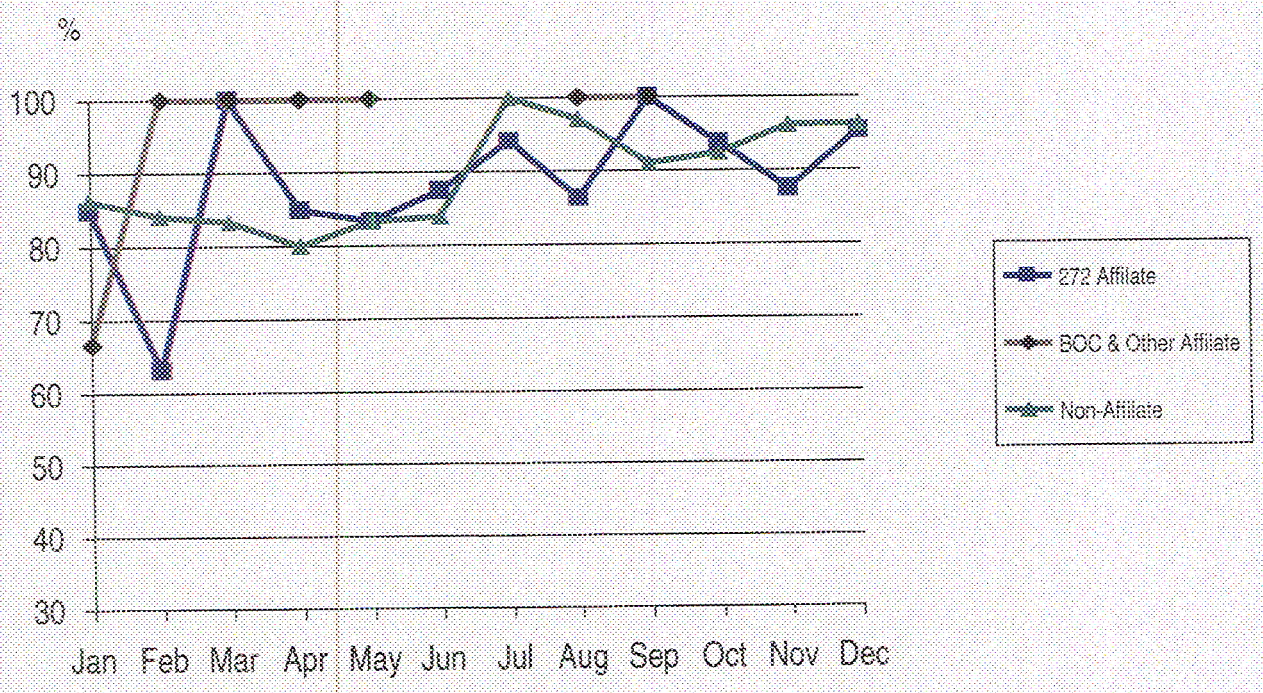
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - MD



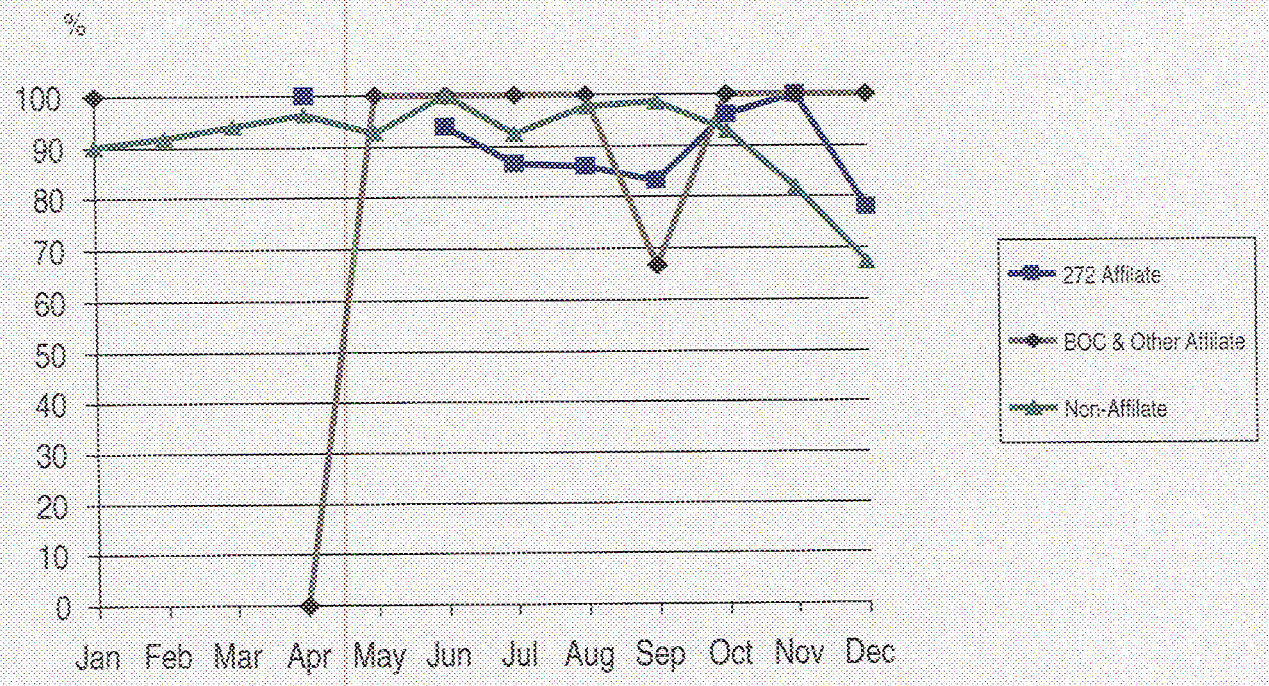
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MD



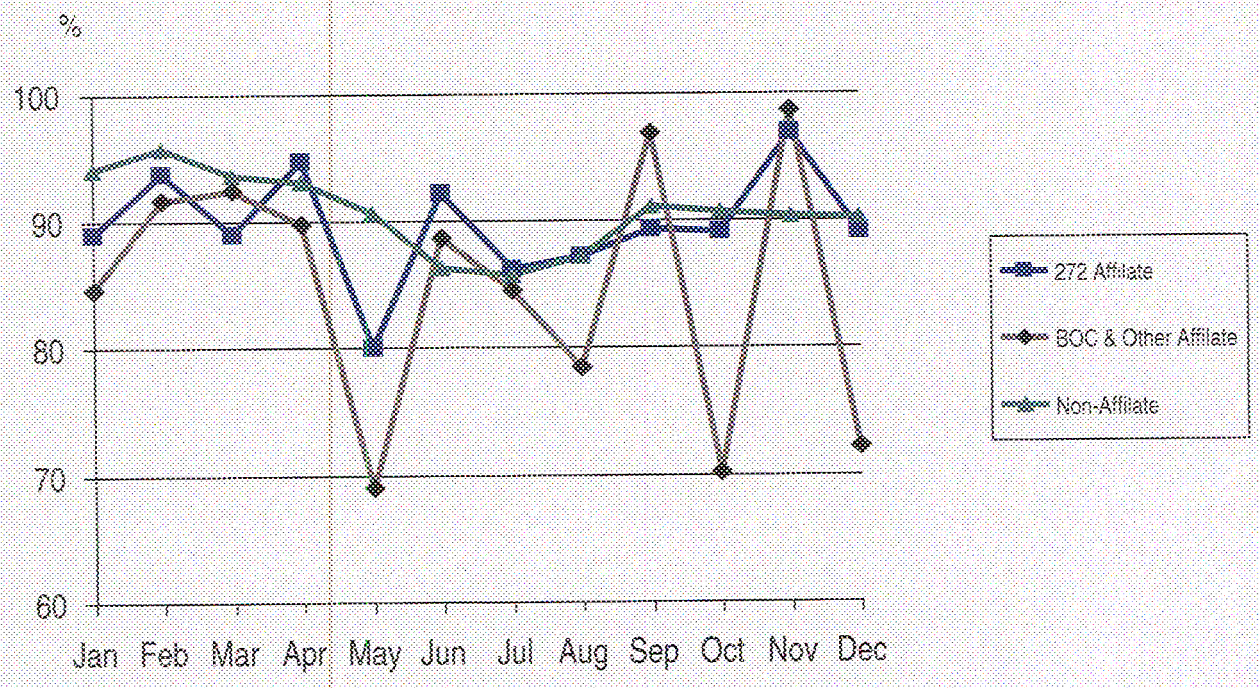
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - MD



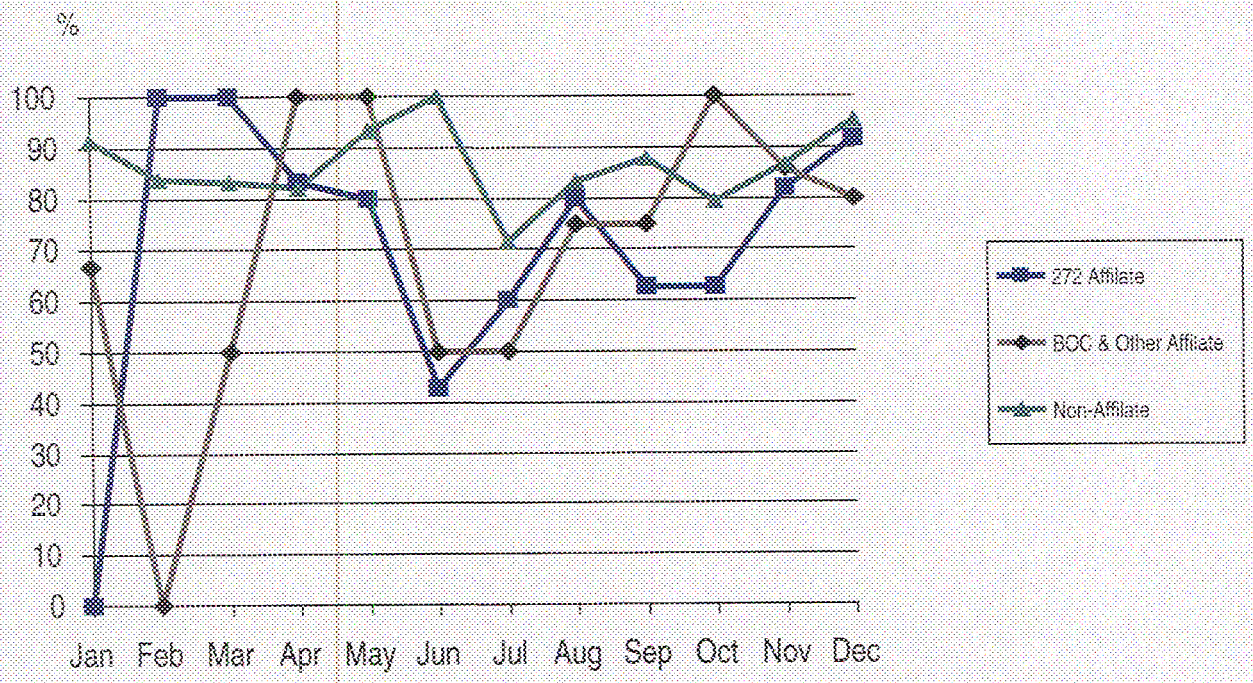
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MD



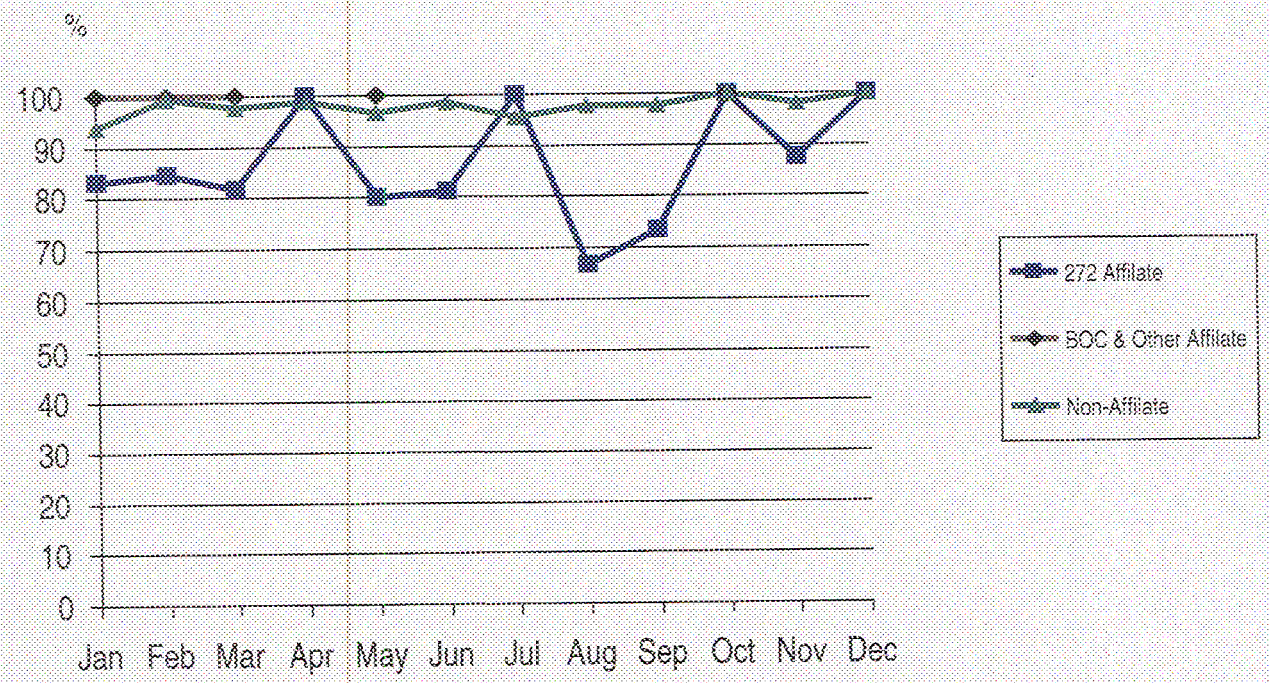
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MD



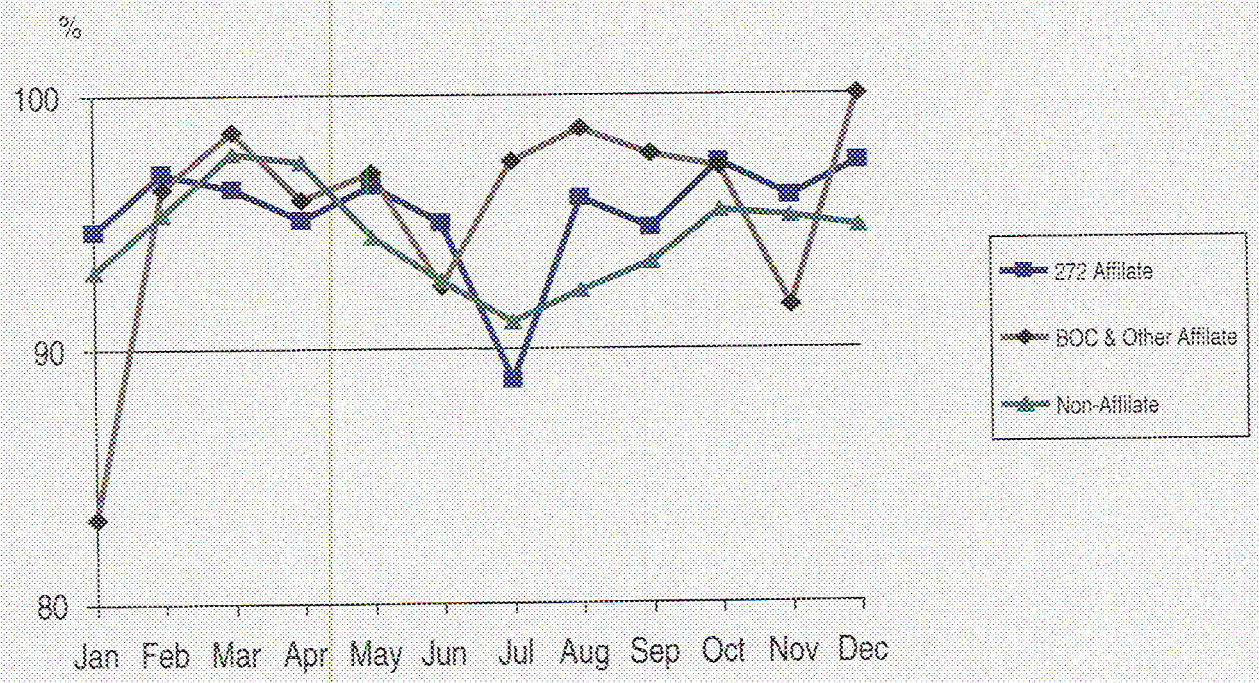
2005 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - MD



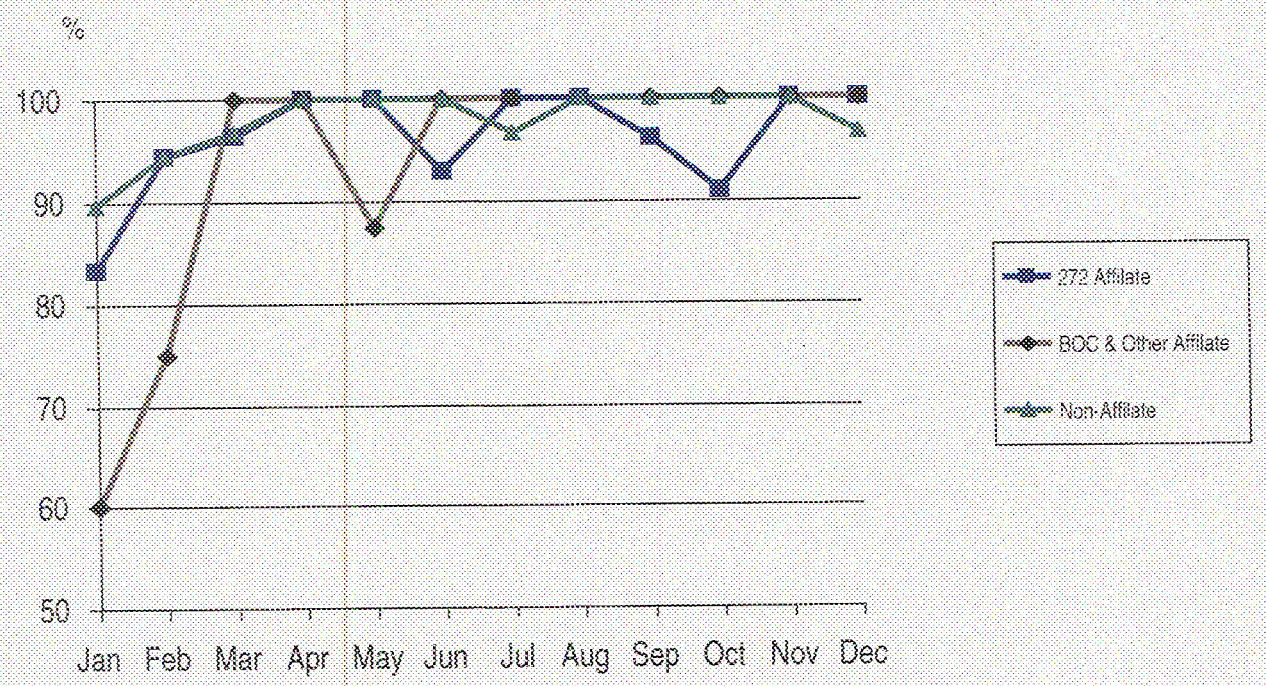
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MD



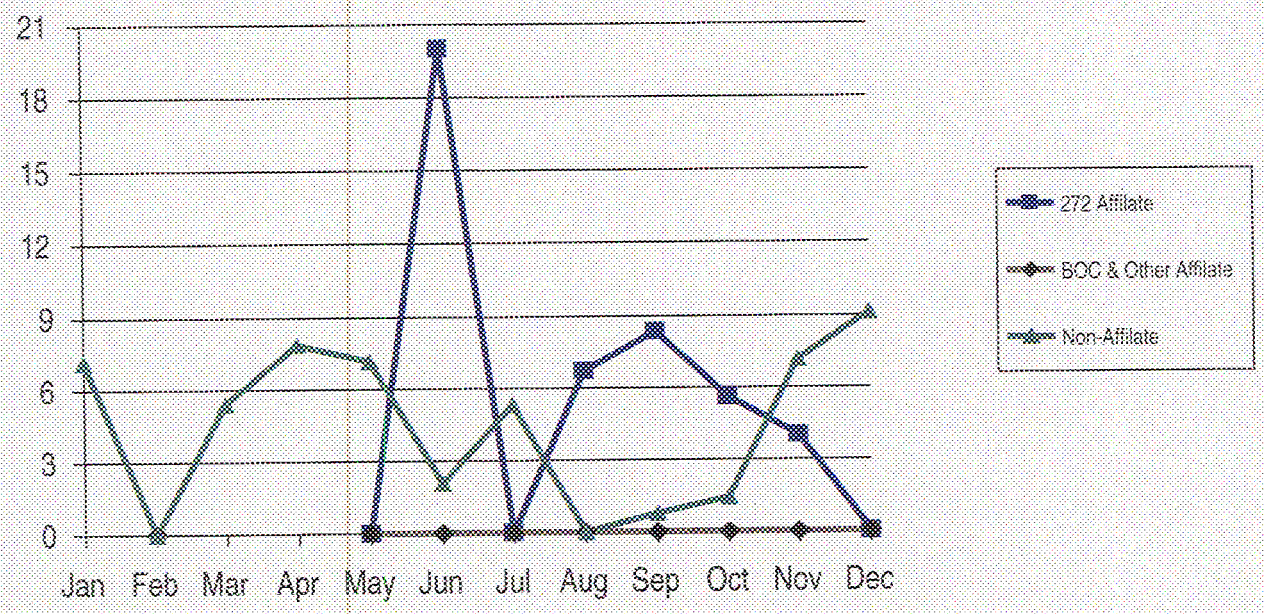
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MD



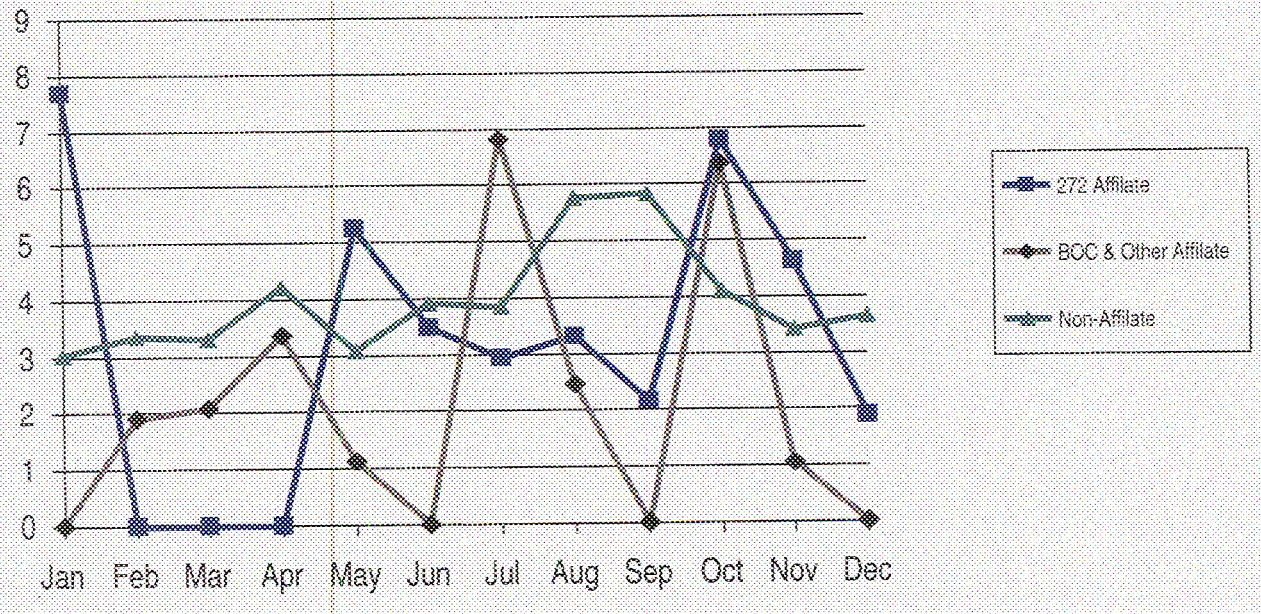
2006 Percent Installation Appointments Met
% Installation Appointments Met
DS3 & Higher - MD



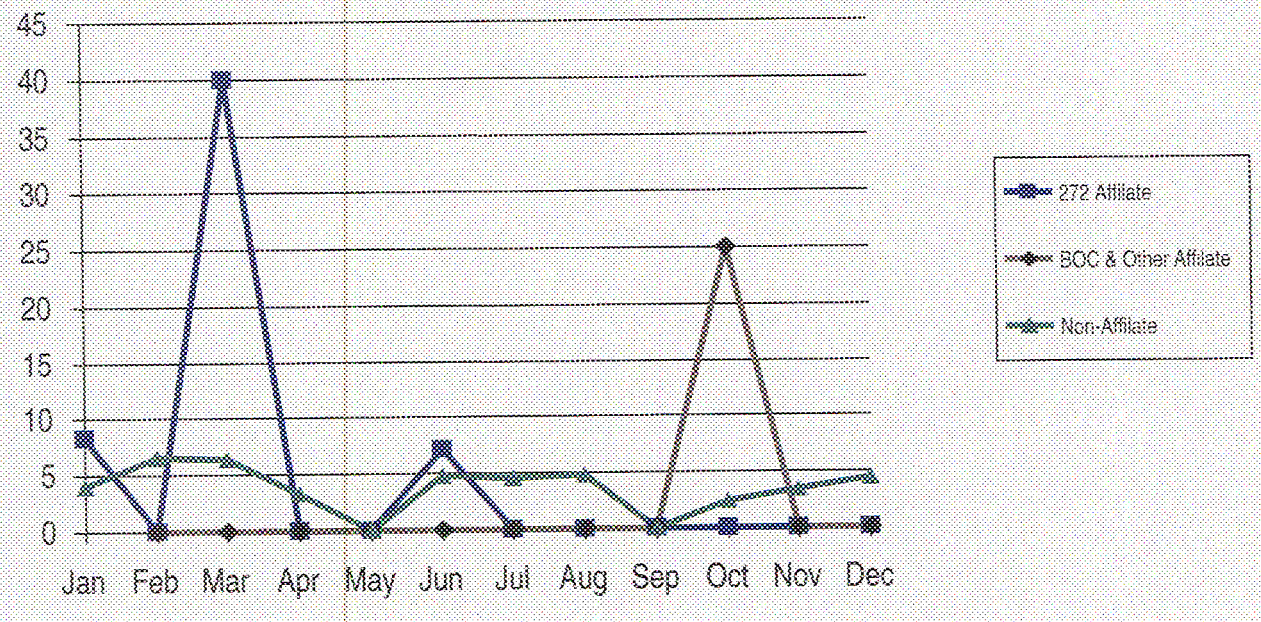
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - MD



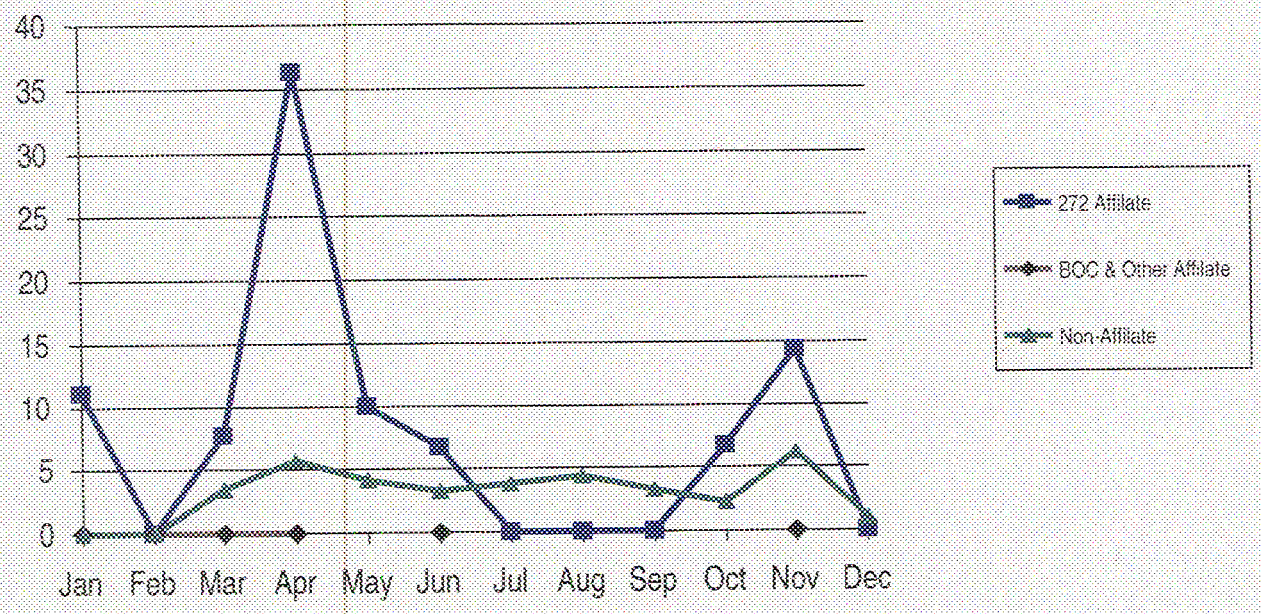
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - MD



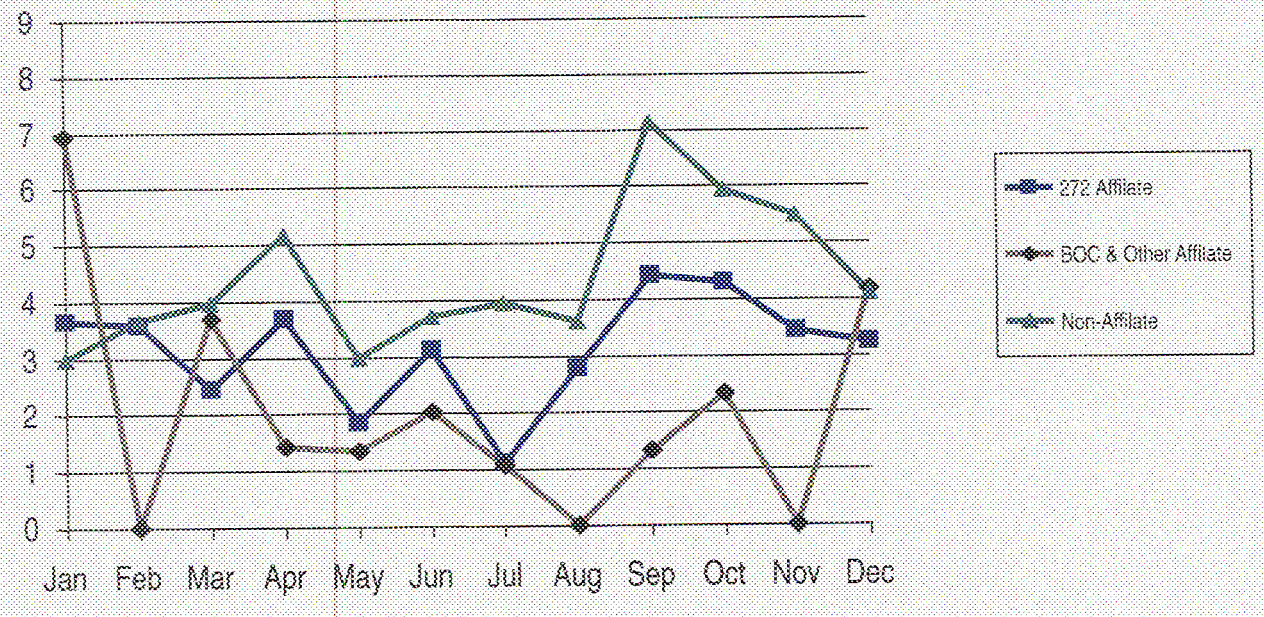
2005 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - MD



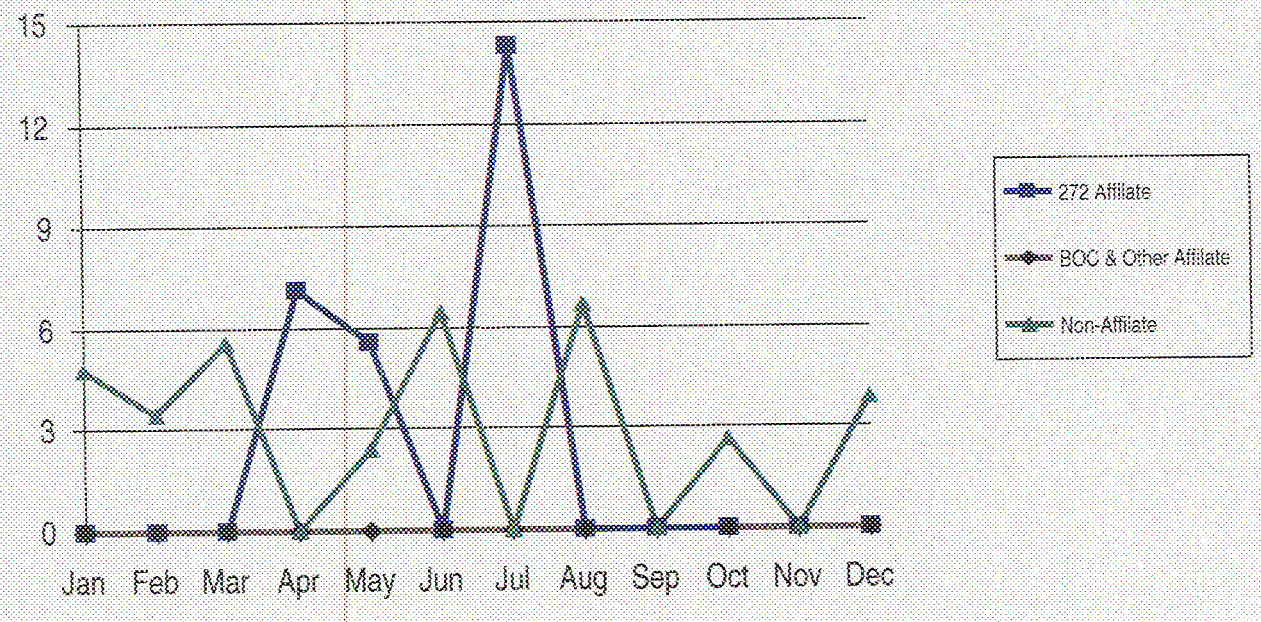
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS0 - MD



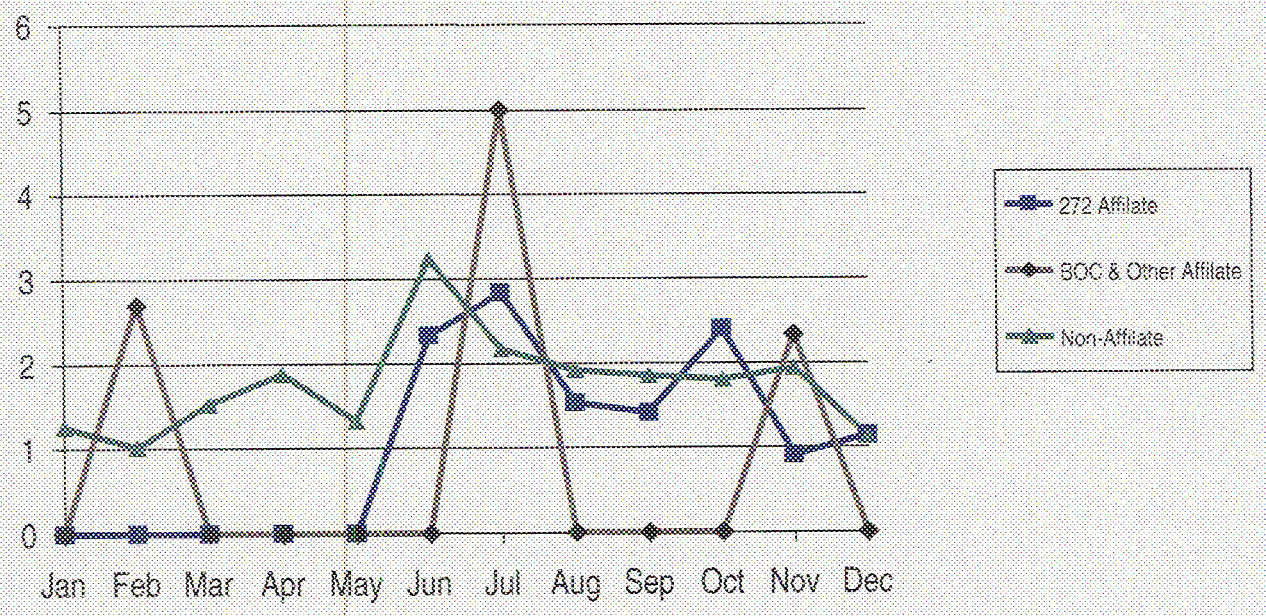
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS1 - MD



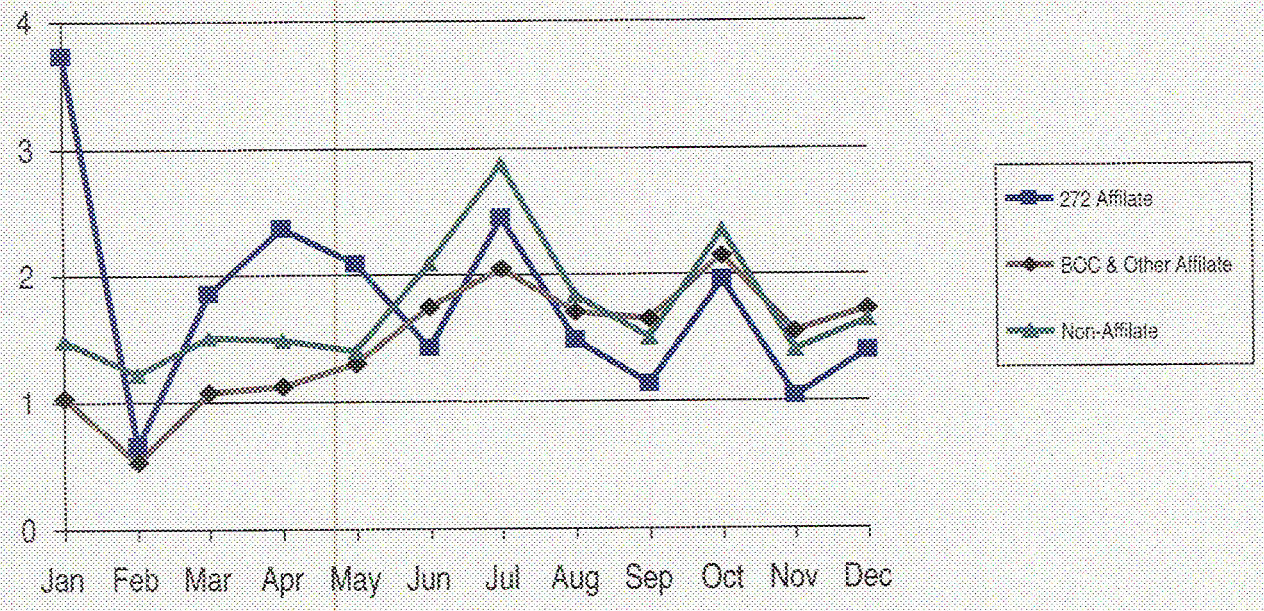
2006 New Installation Trouble Report Rate
% New Circuit Failure
DS3 & Higher - MD



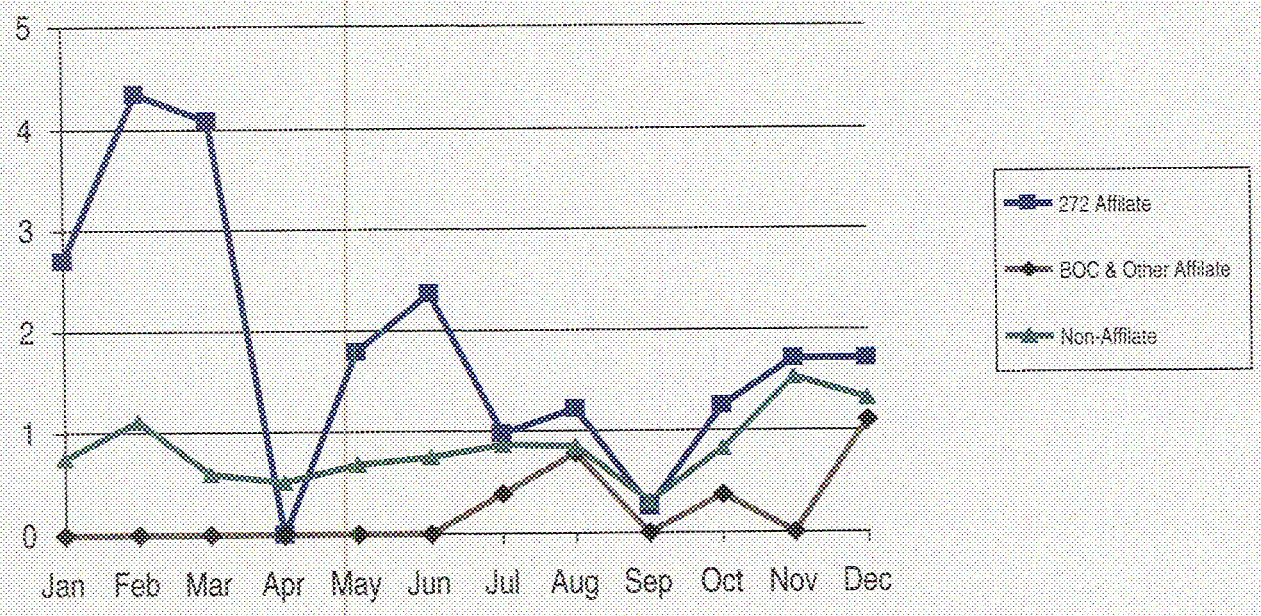
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - MD



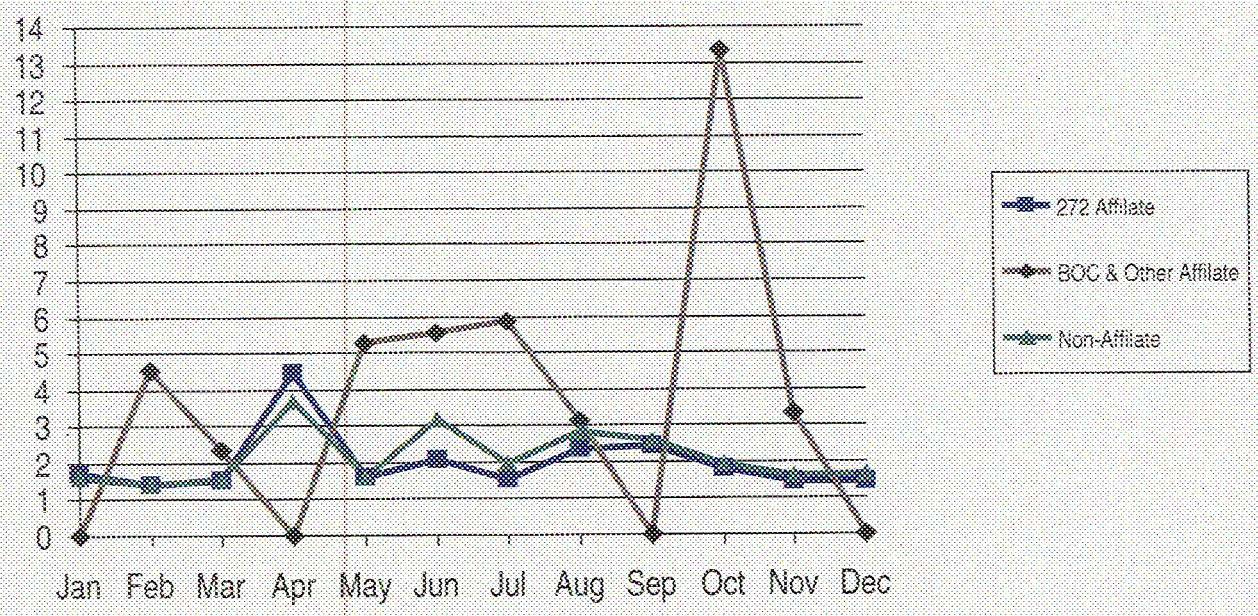
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - MD



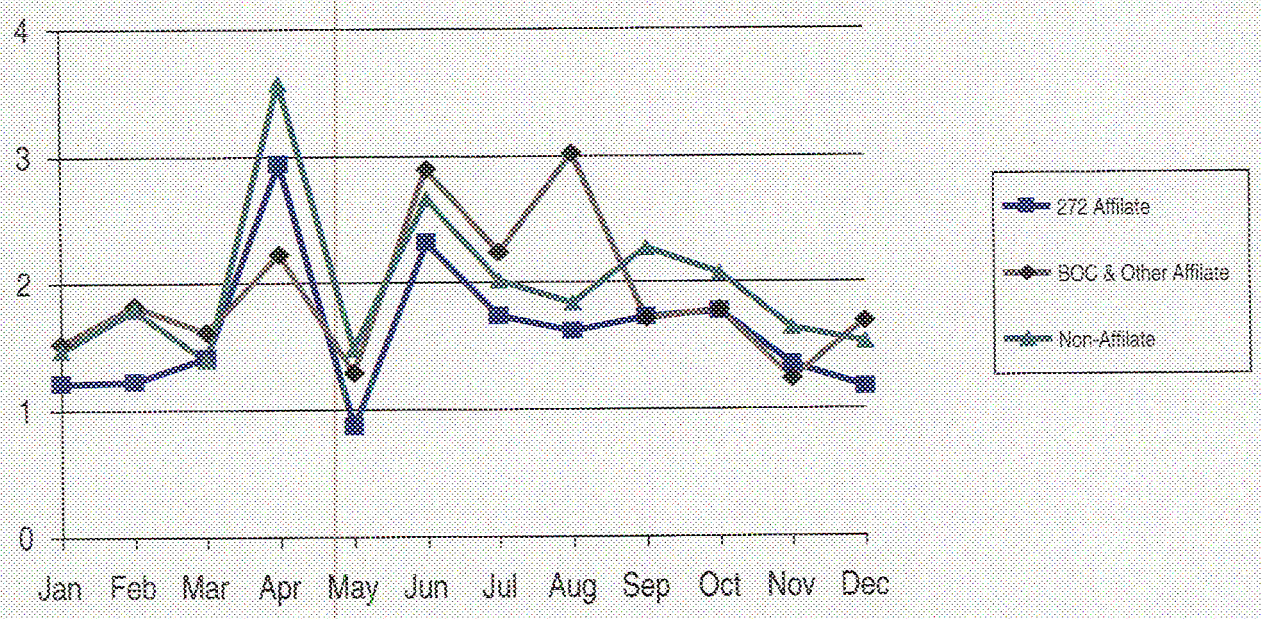
2005 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - MD



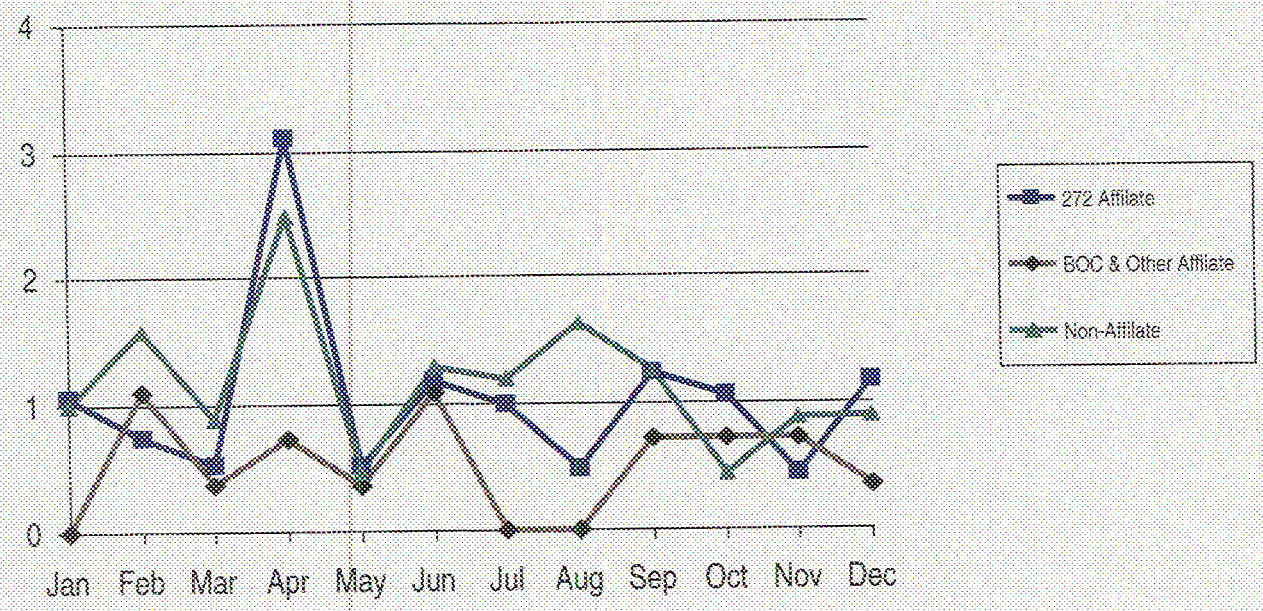
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS0 - MD



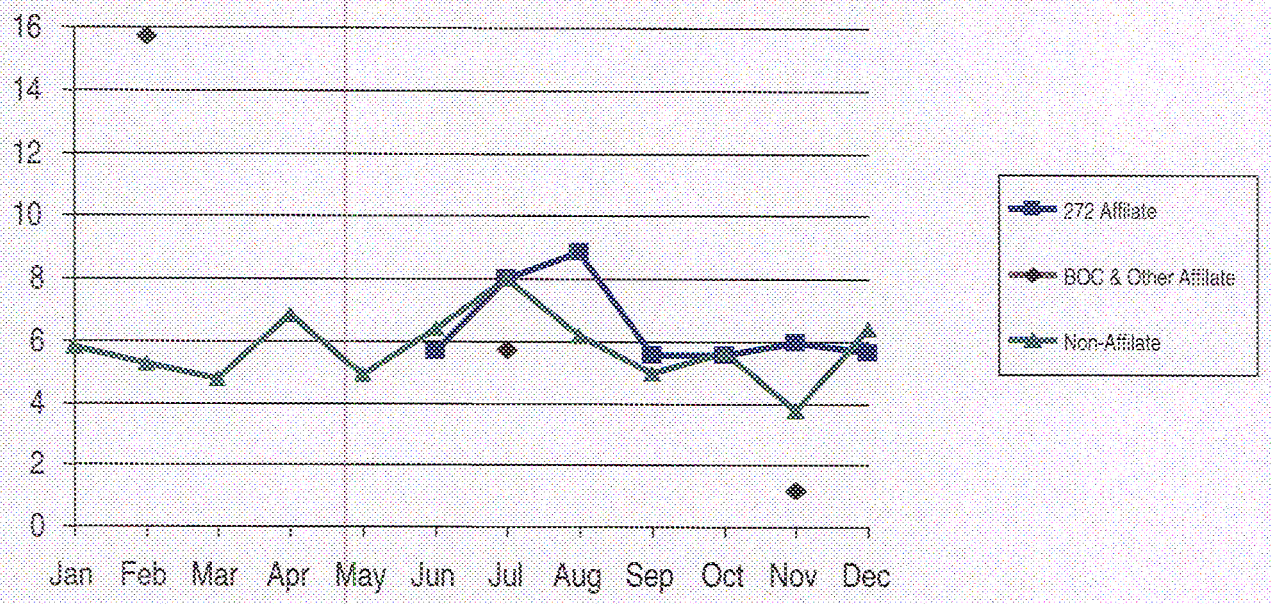
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS1 - MD



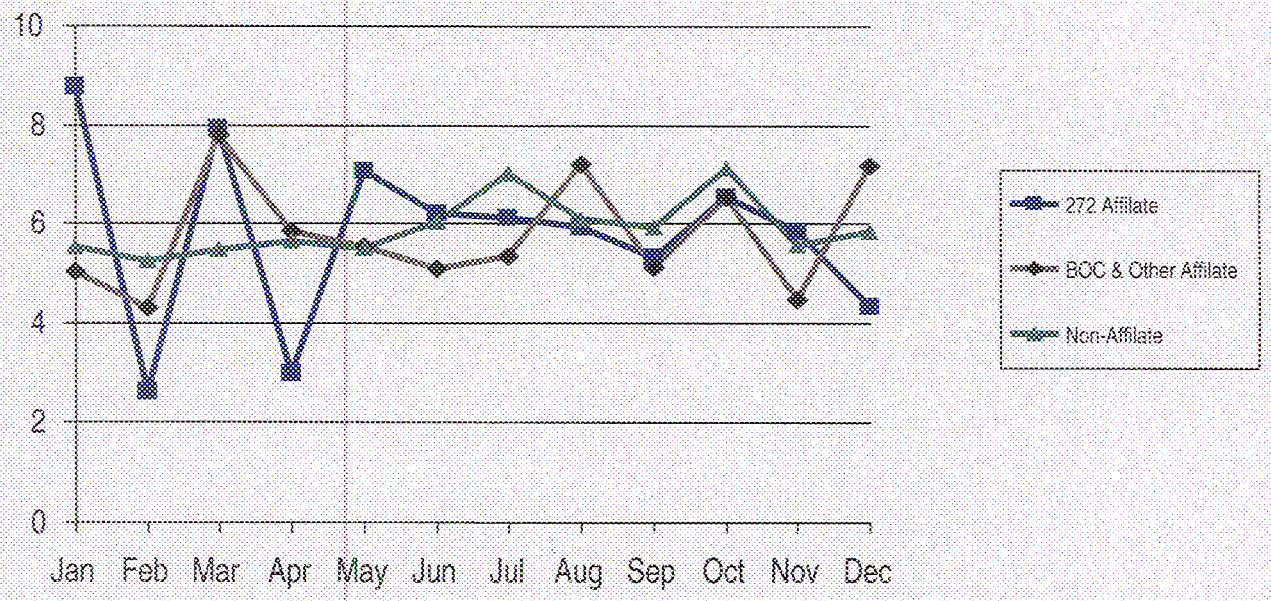
2006 Failure Rate / Trouble Report Rate (CTTR)
Failure Report Rate
DS3 & Higher - MD



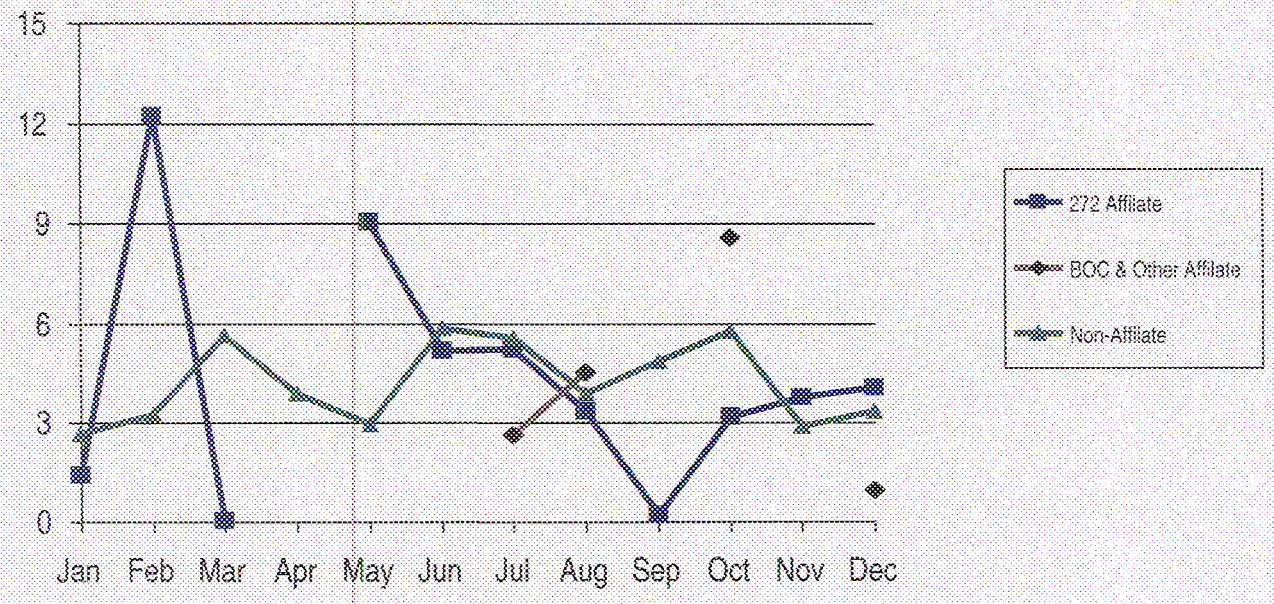
2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - MD



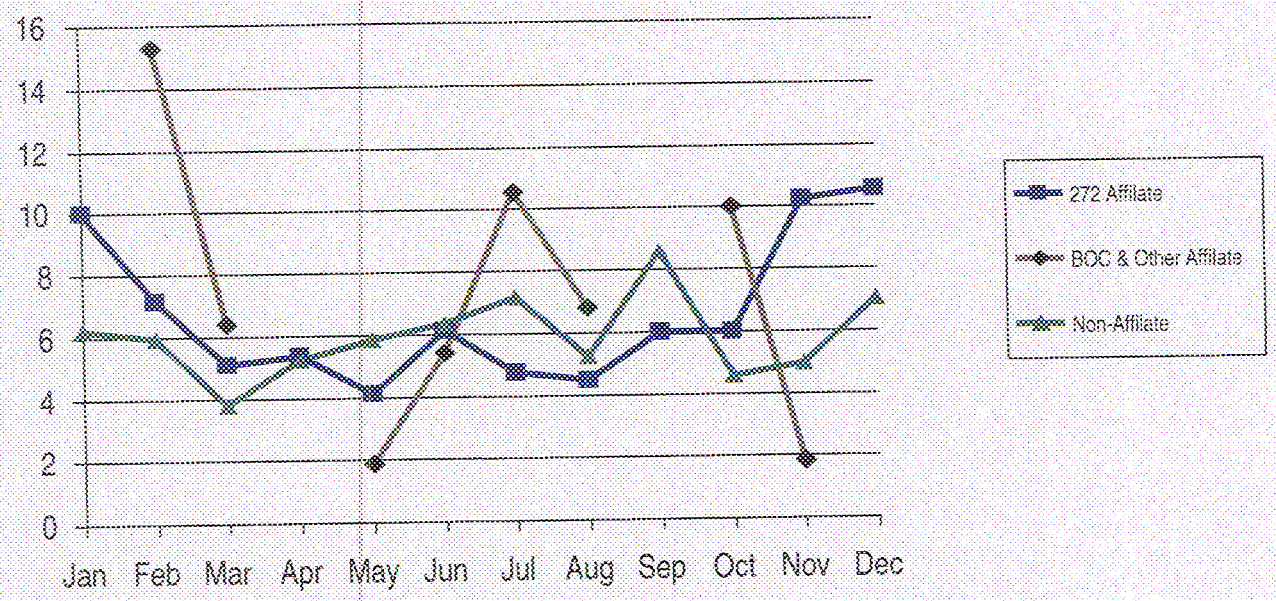
2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - MD



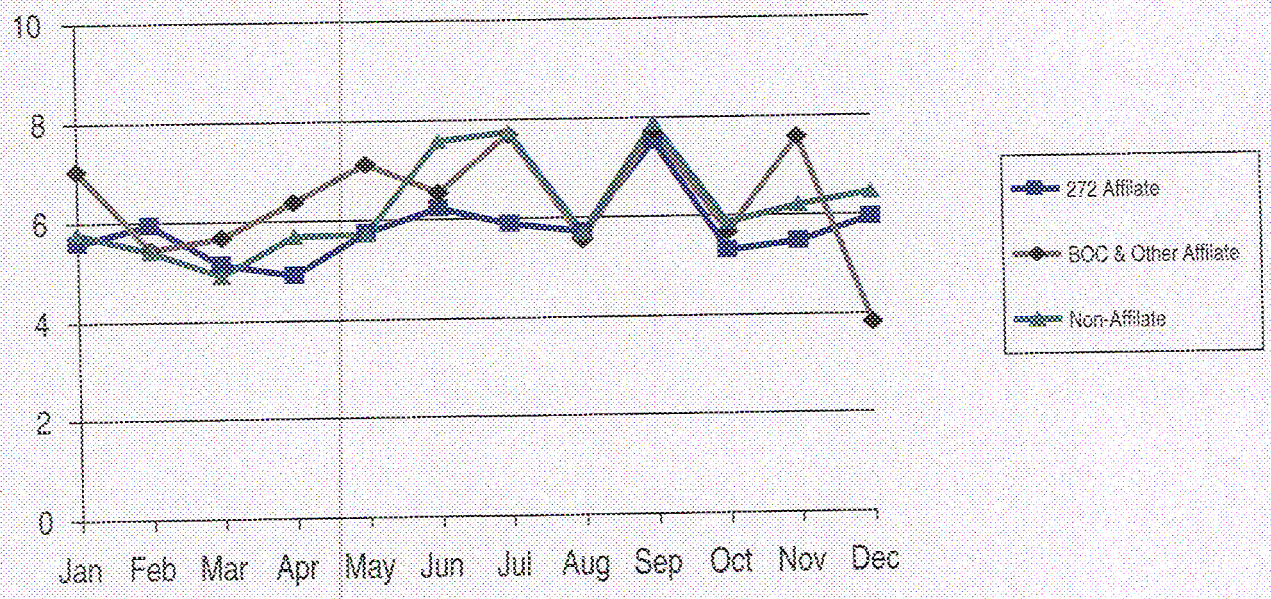
2005 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - MD



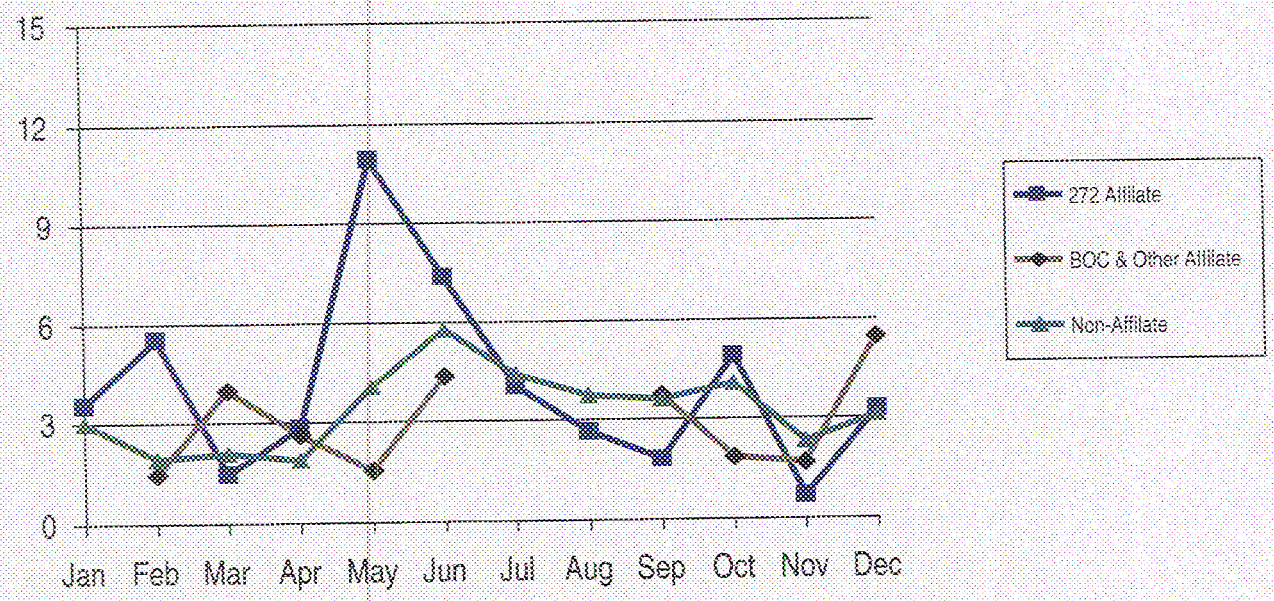
2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS0 - MD



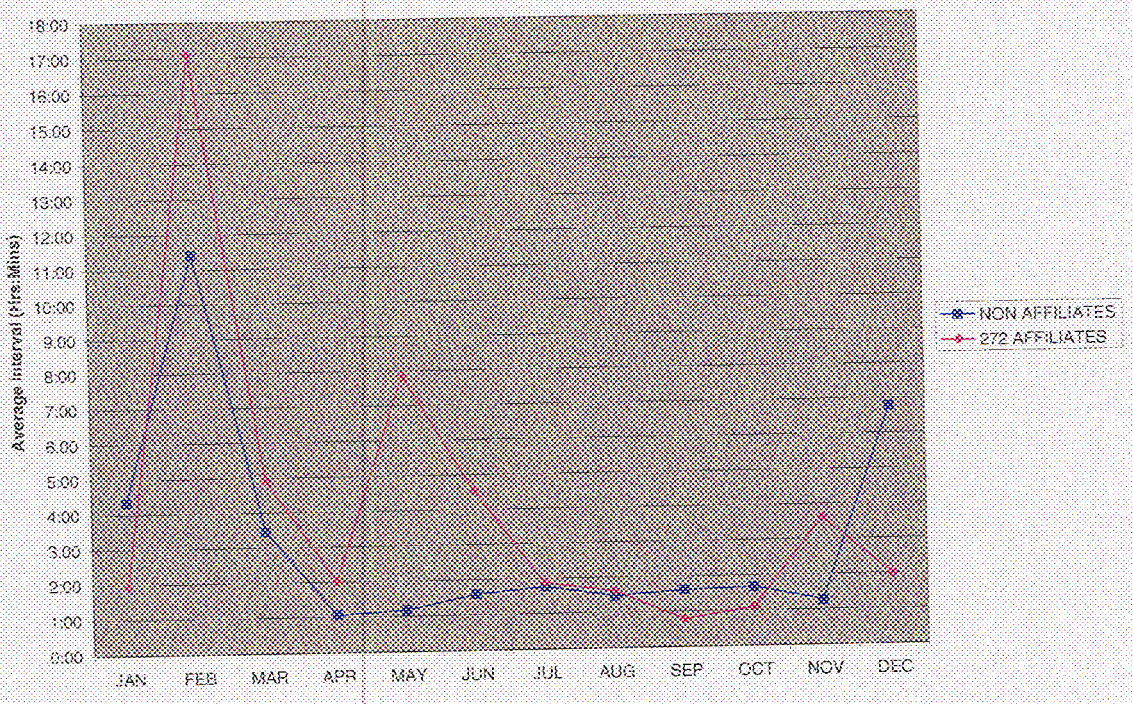
2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS1 - MD



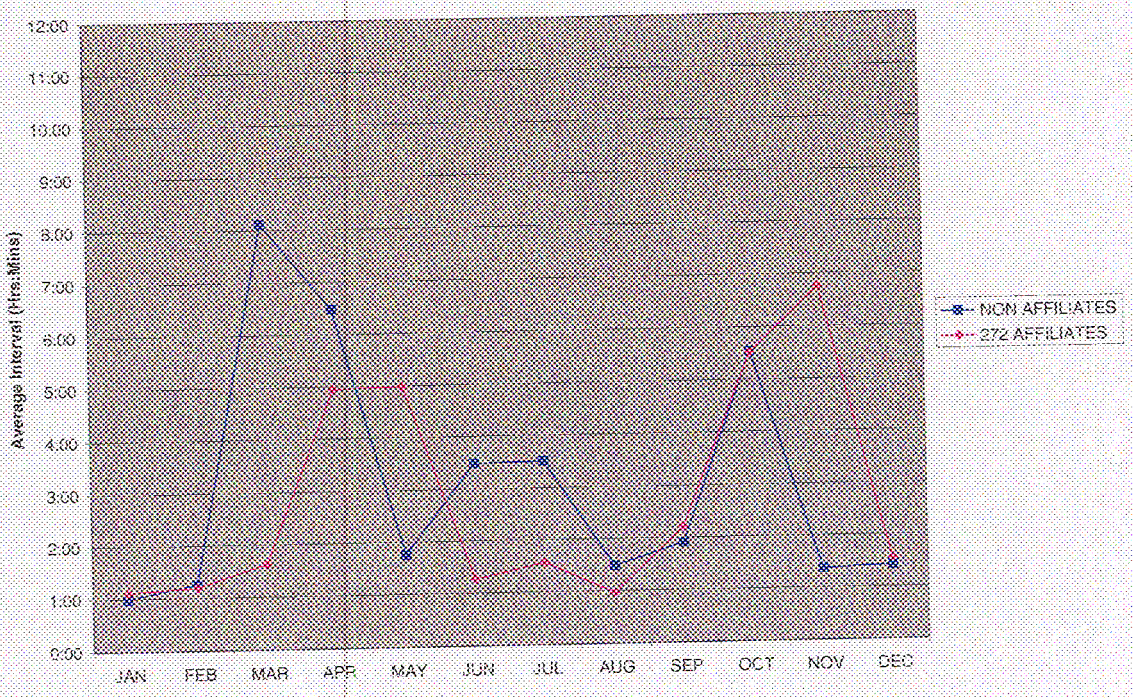
2006 Average Repair Interval / Mean Time to Restore
(in Hours)
DS3 & Higher - MD



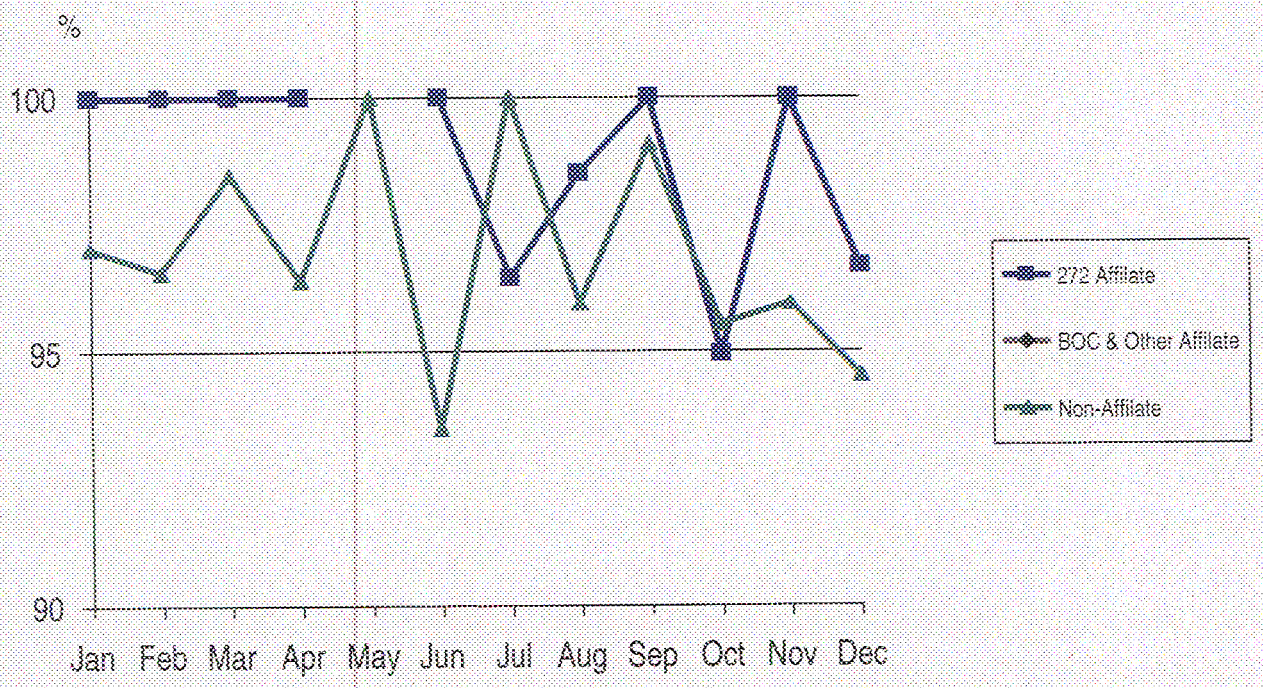
VERIZON MARYLAND 272 AUDIT REPORT - 2005 PIC INTERVALS



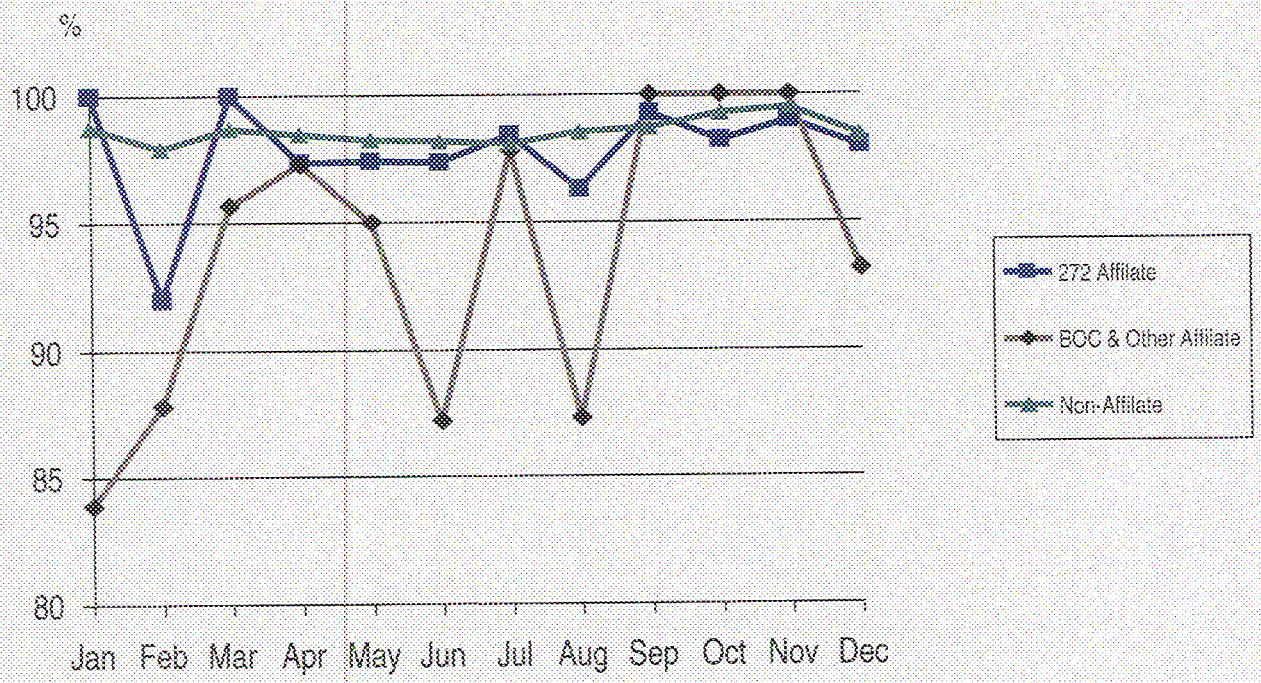
VERIZON MARYLAND 272 AUDIT REPORT - 2006 PIC INTERVALS



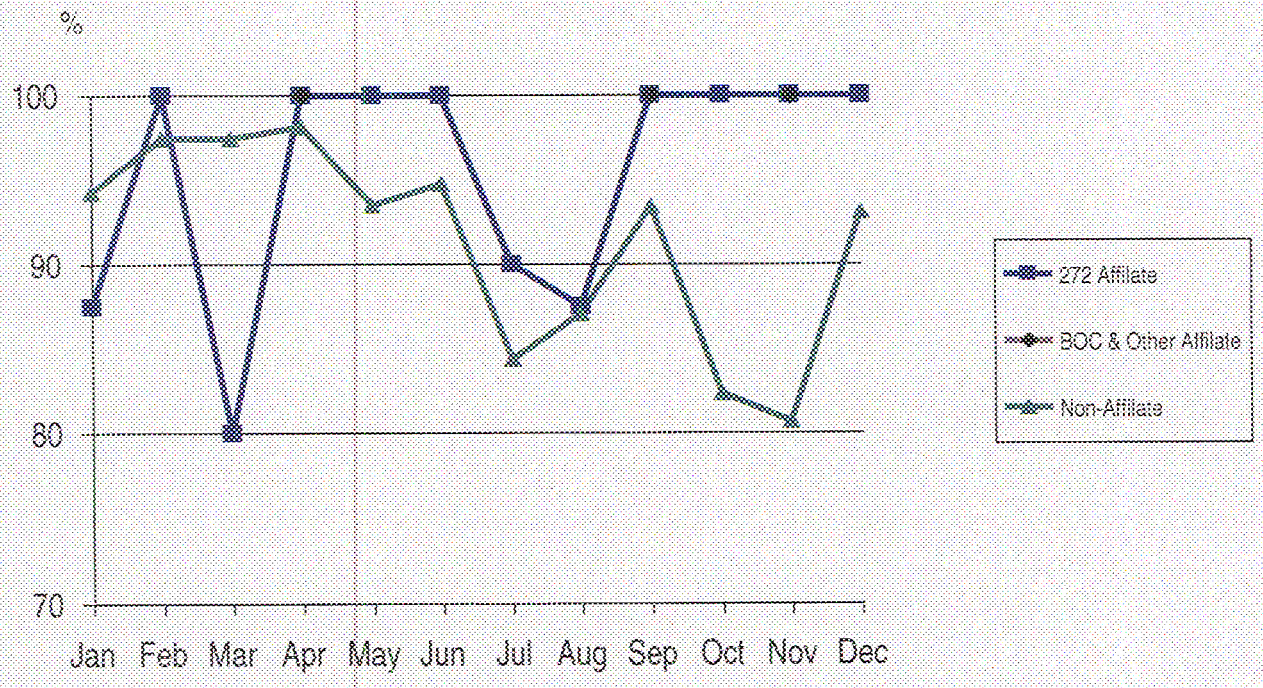
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - MA



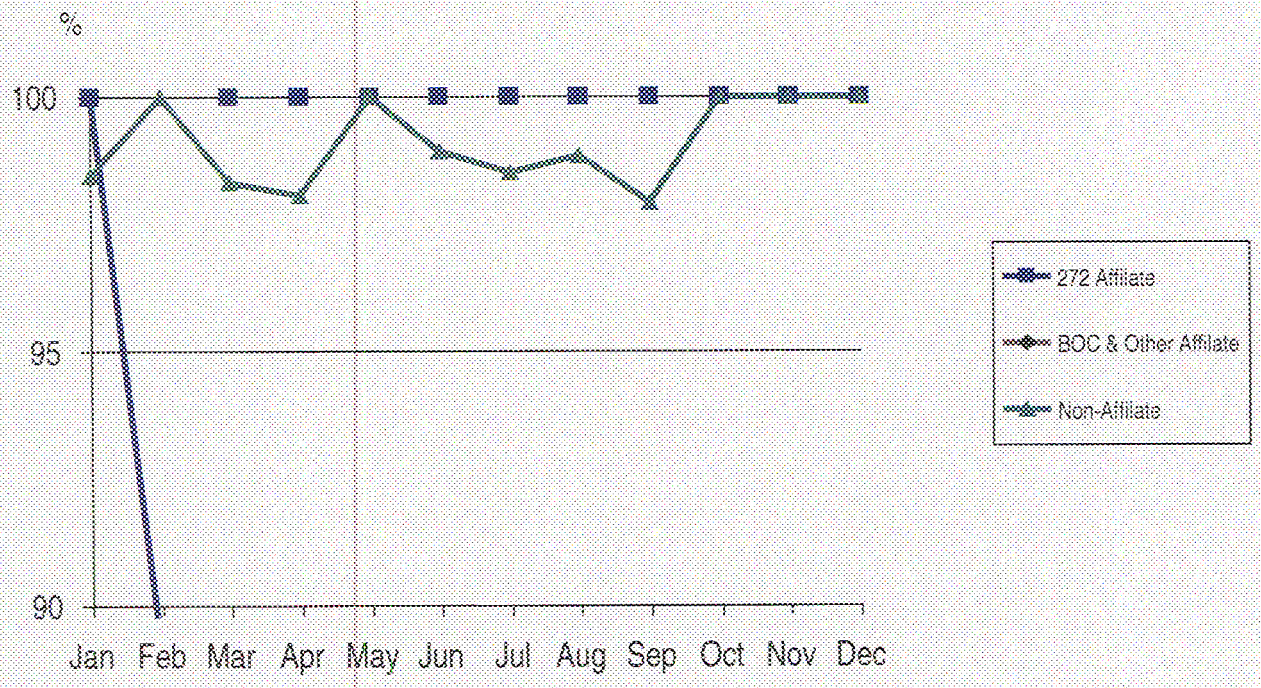
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MA



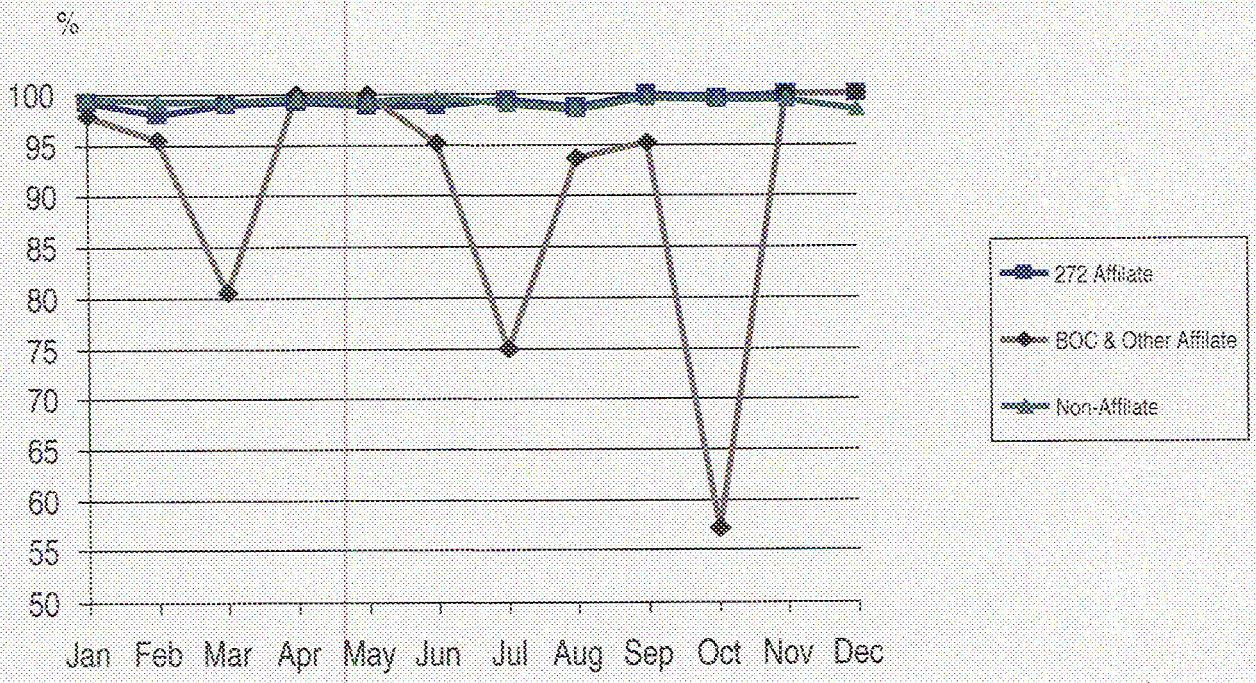
2005 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - MA



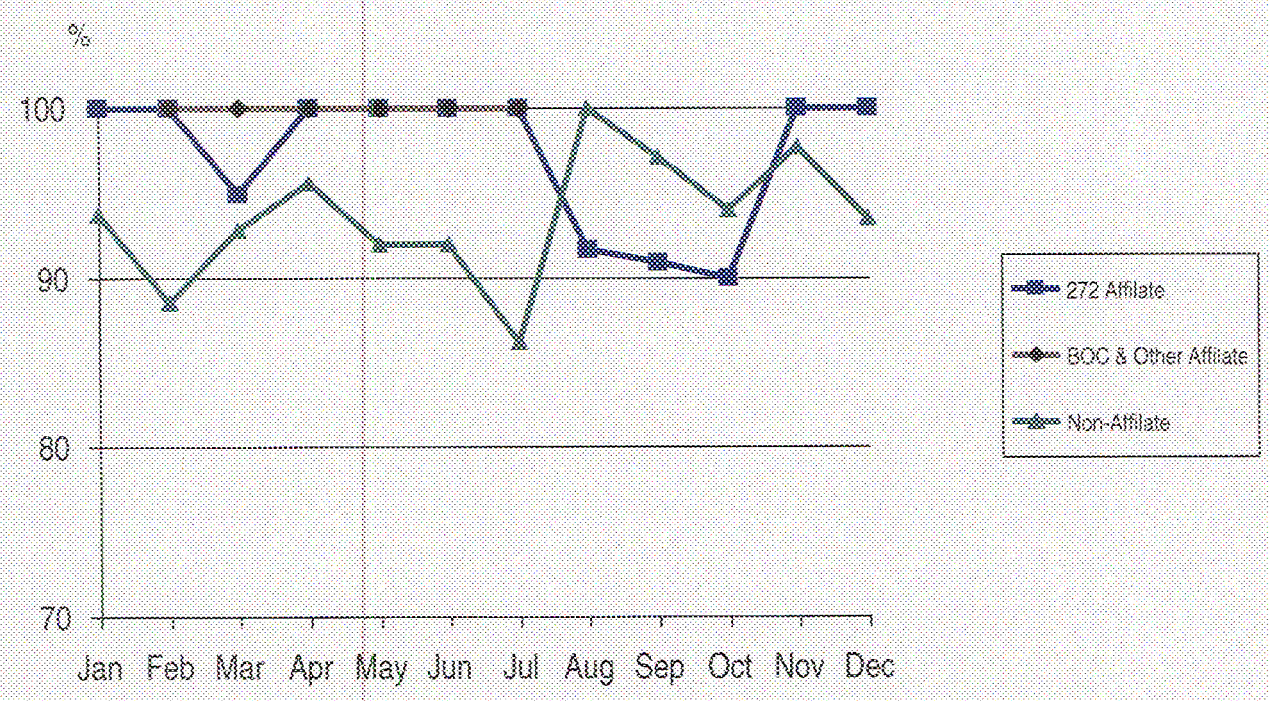
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS0 - MA



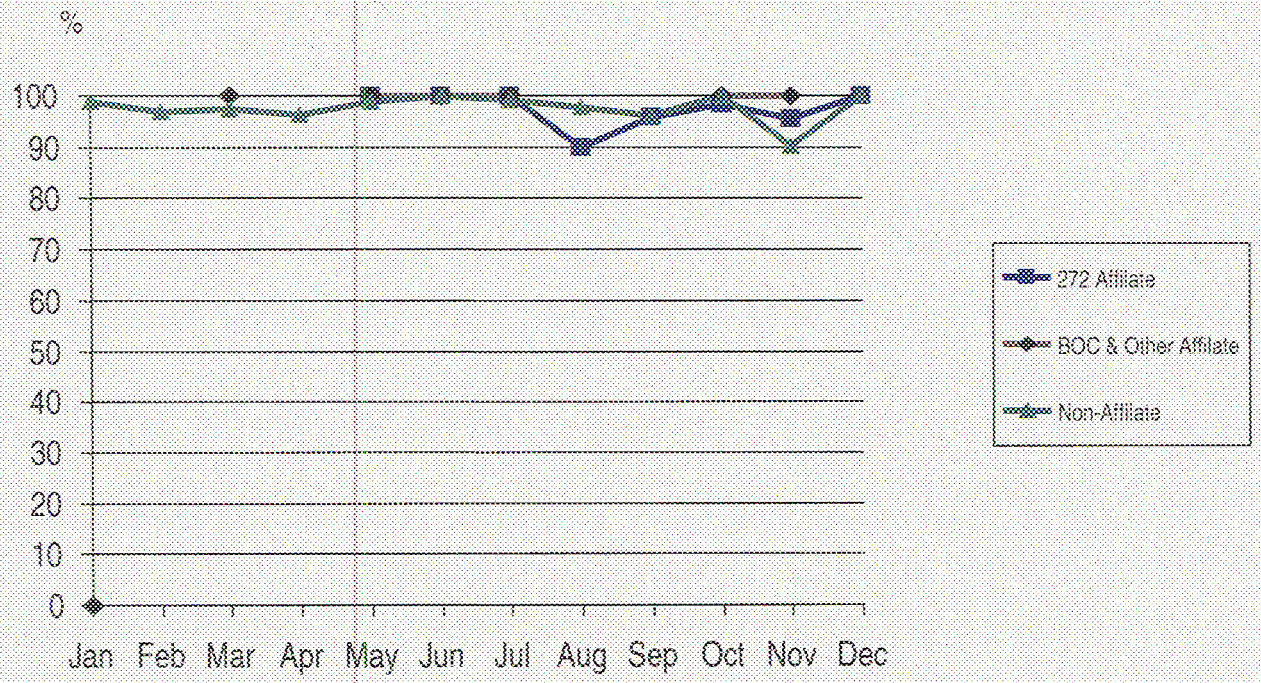
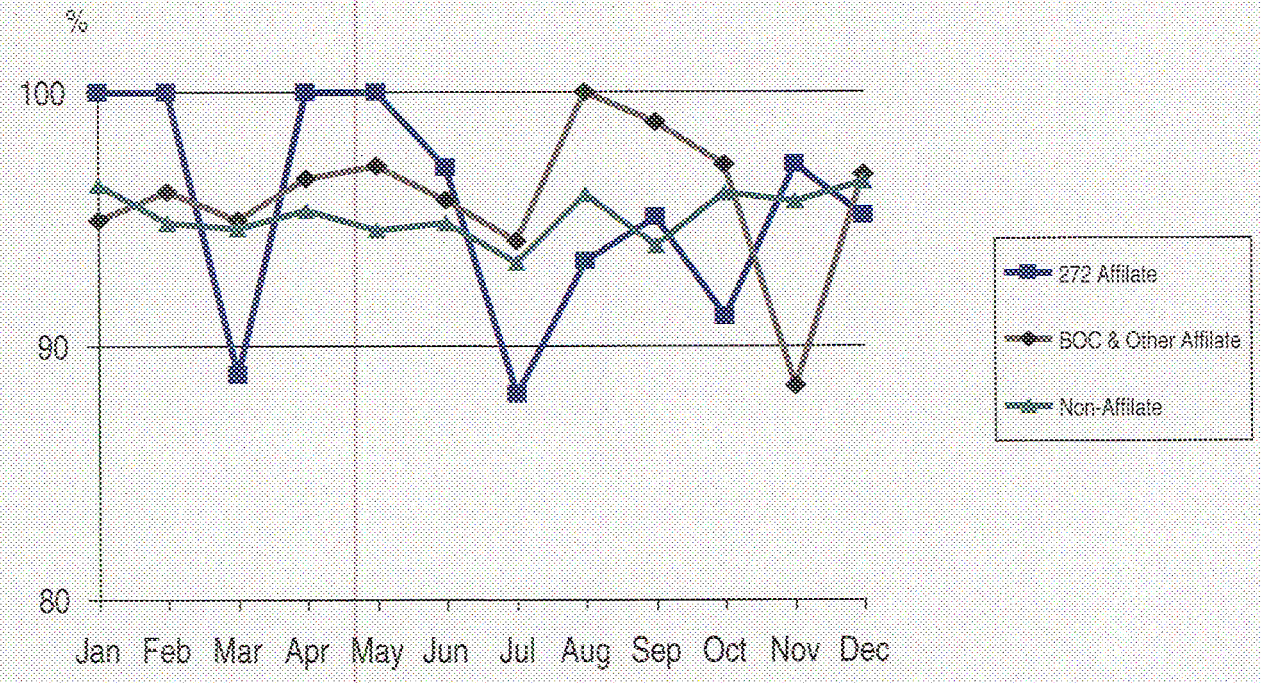
2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS1 - MA



2006 Firm Order Confirmation (FOC)
% Confirmed on Time
DS3 & Higher - MA



2005 Percent Installation Appointments Met
% Installation Appointments Met
DS0 - MA



2005 Percent Installation Appointments Met
% Installation Appointments Met
DS1 - MA