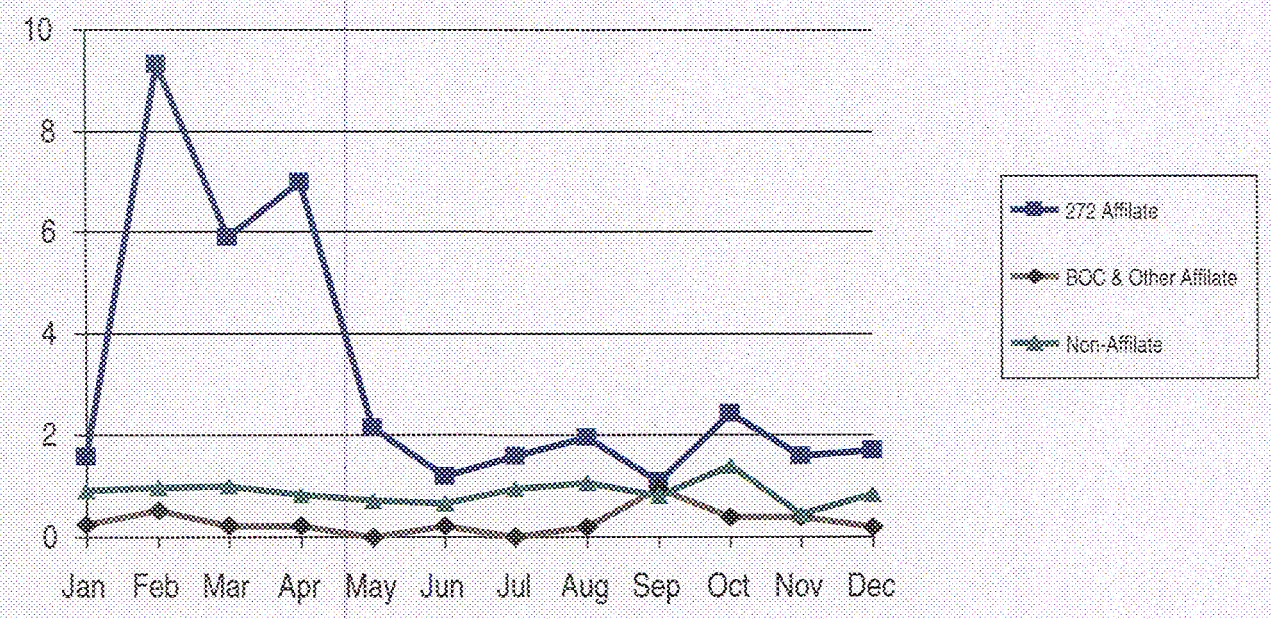
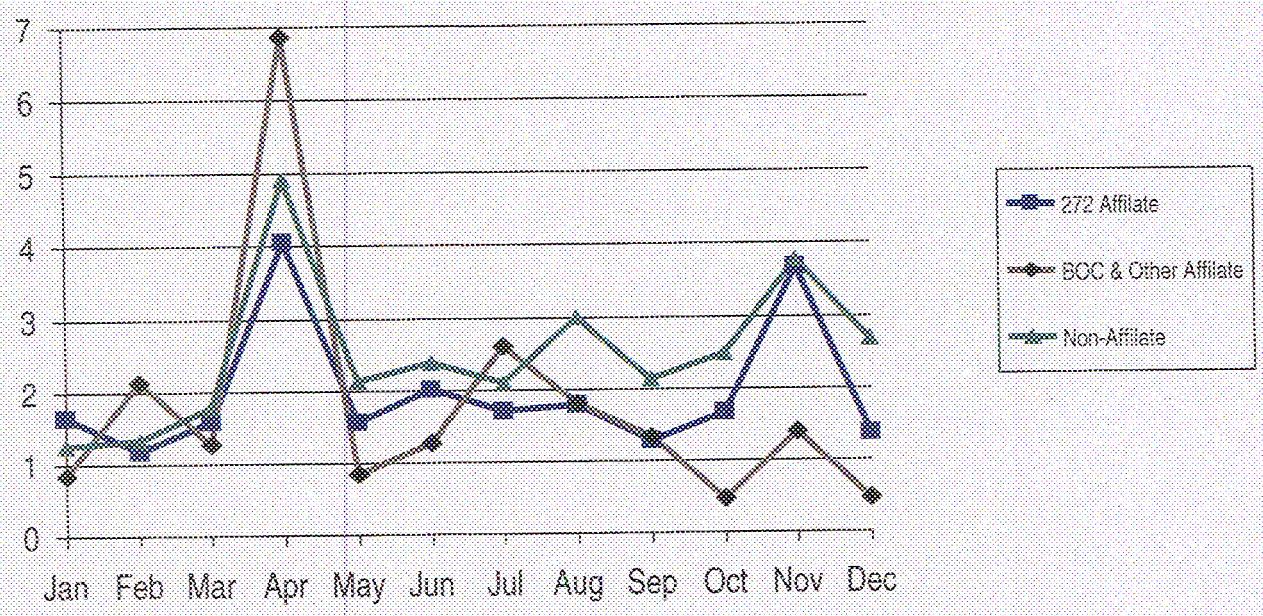
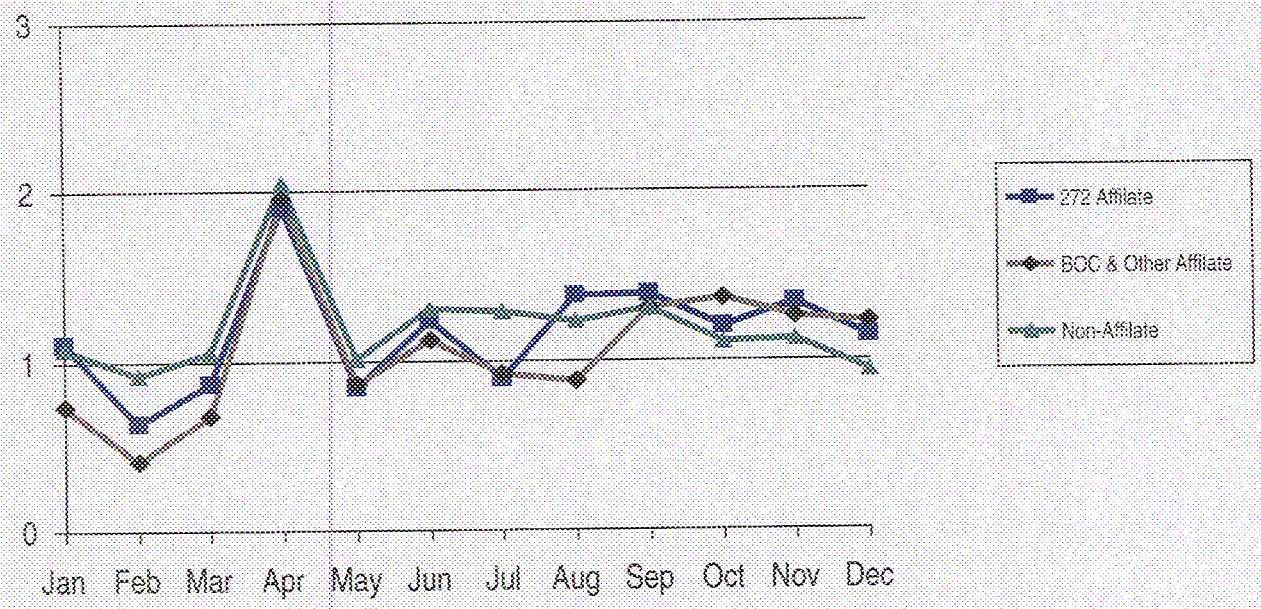
**2005 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS3 & Higher - NJ**



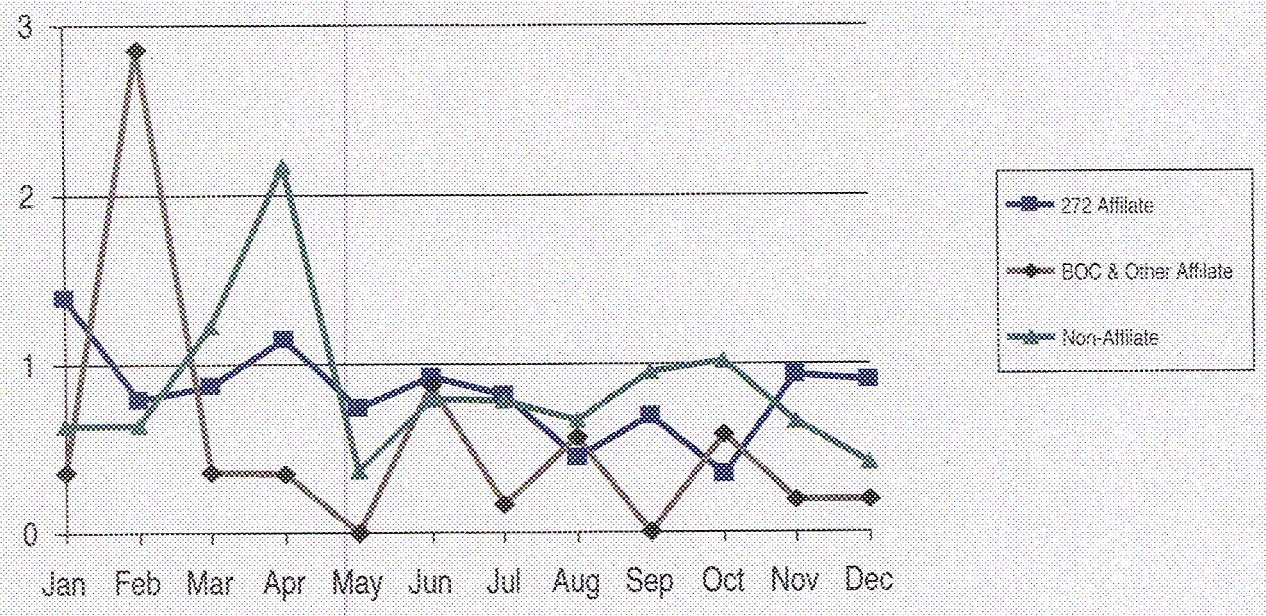
**2006 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS0 - NJ**



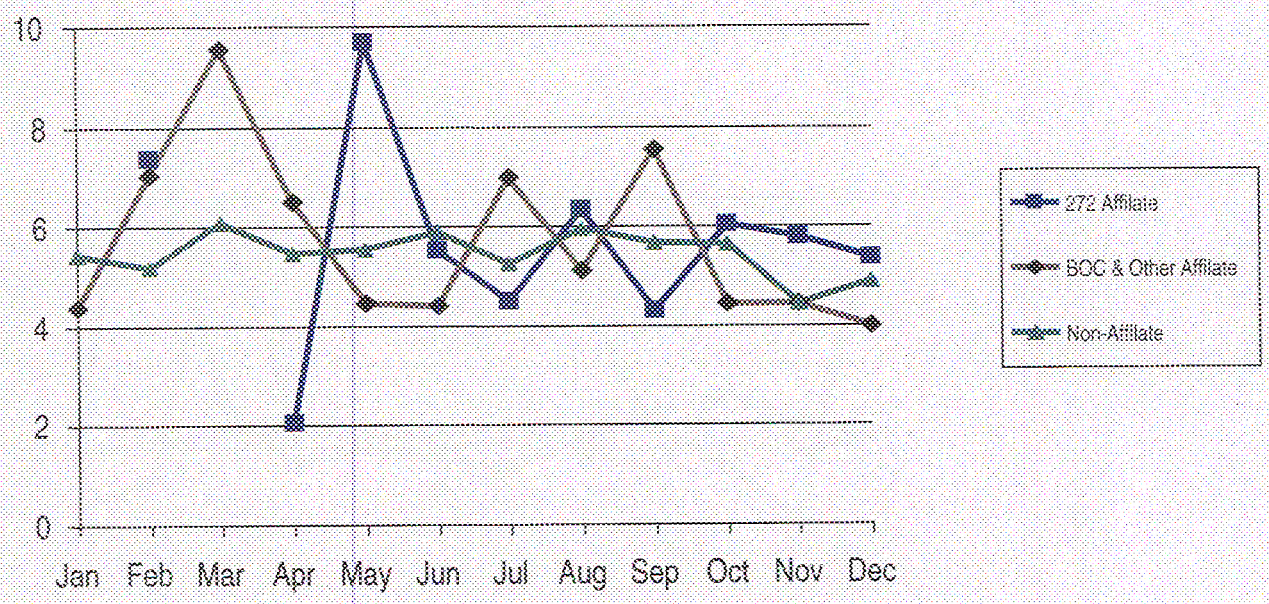

**2006 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS1 - NJ**



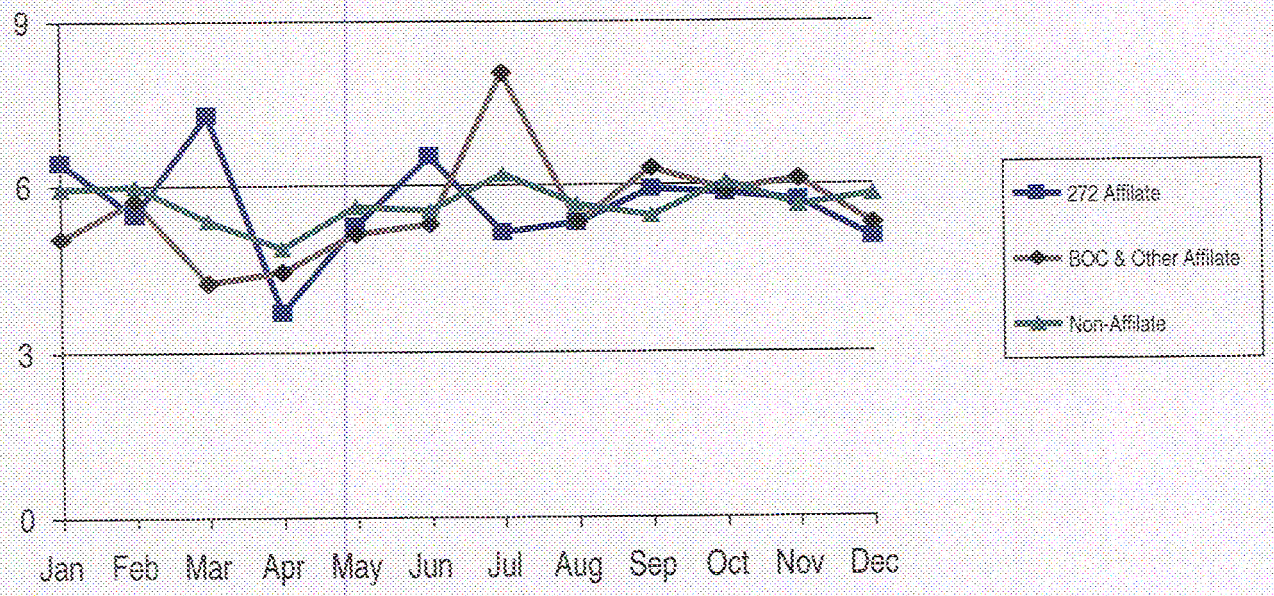
**2006 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS3 & Higher - NJ**



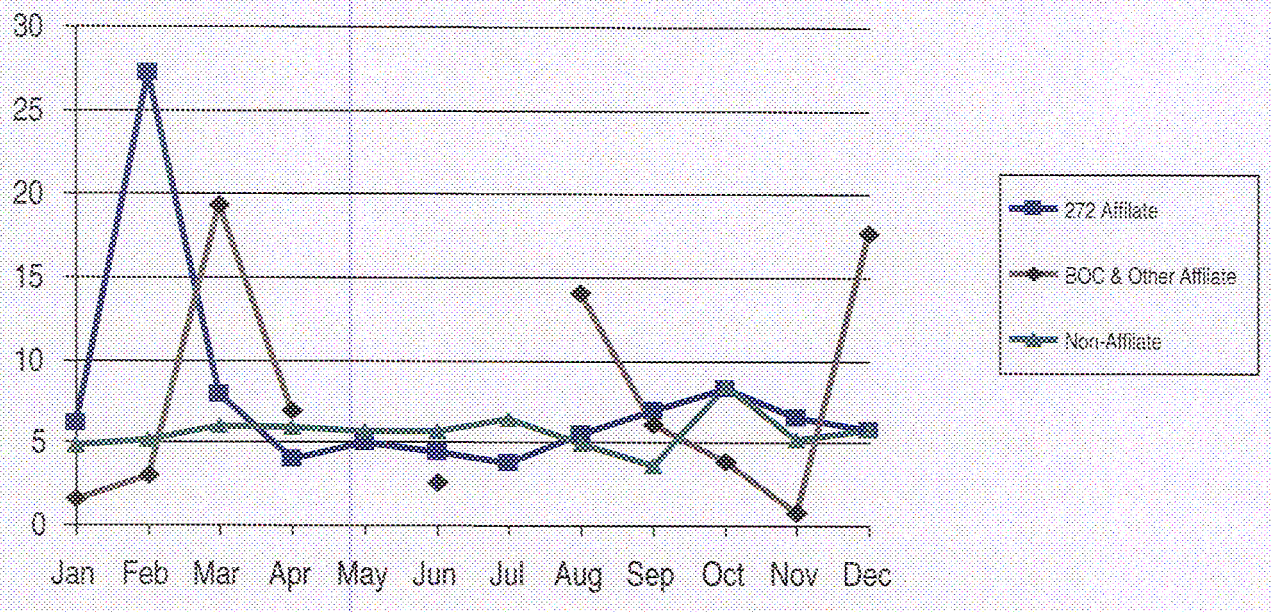
**2005 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS0 - NJ**



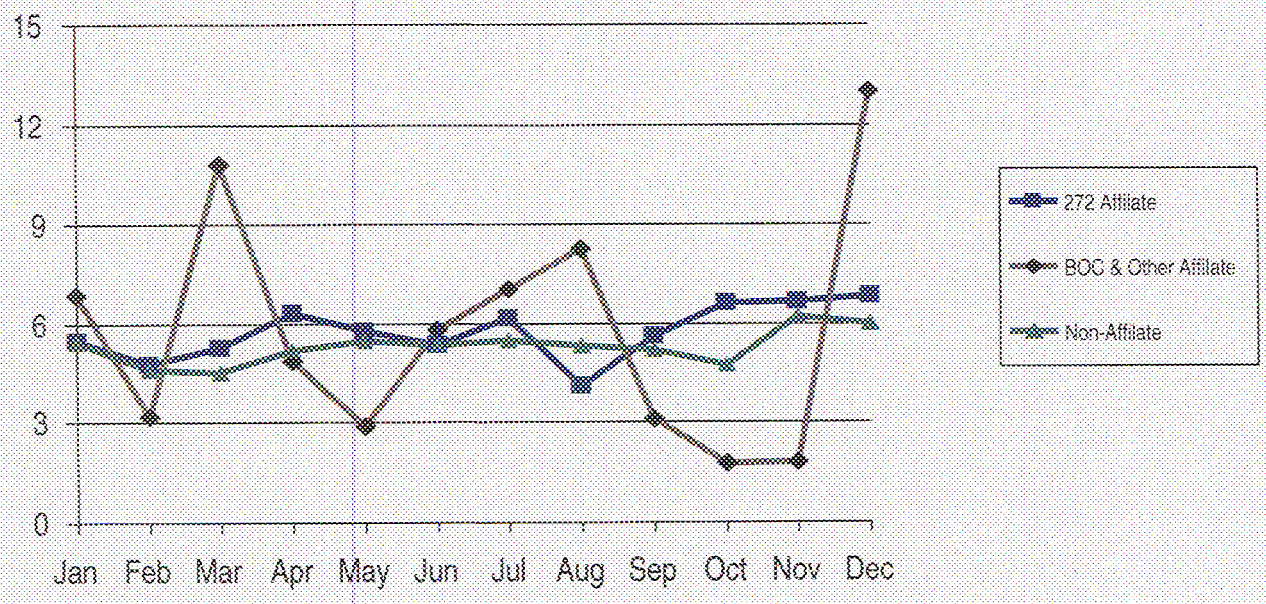

**2005 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS1 - NJ**



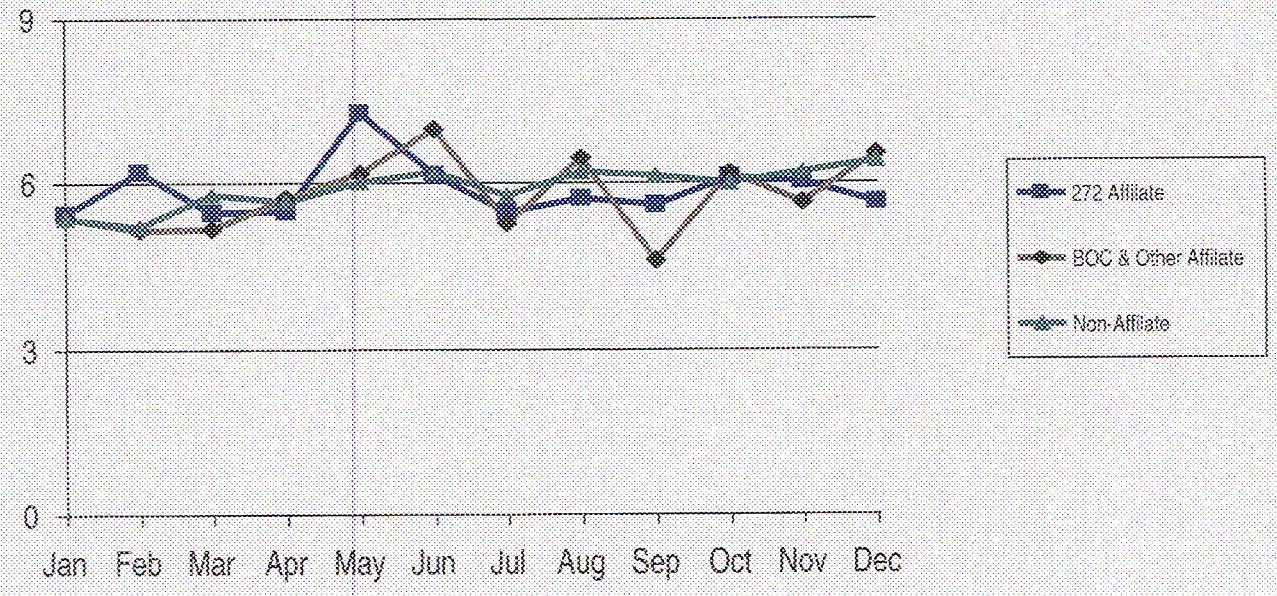
**2005 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS3 & Higher - NJ**



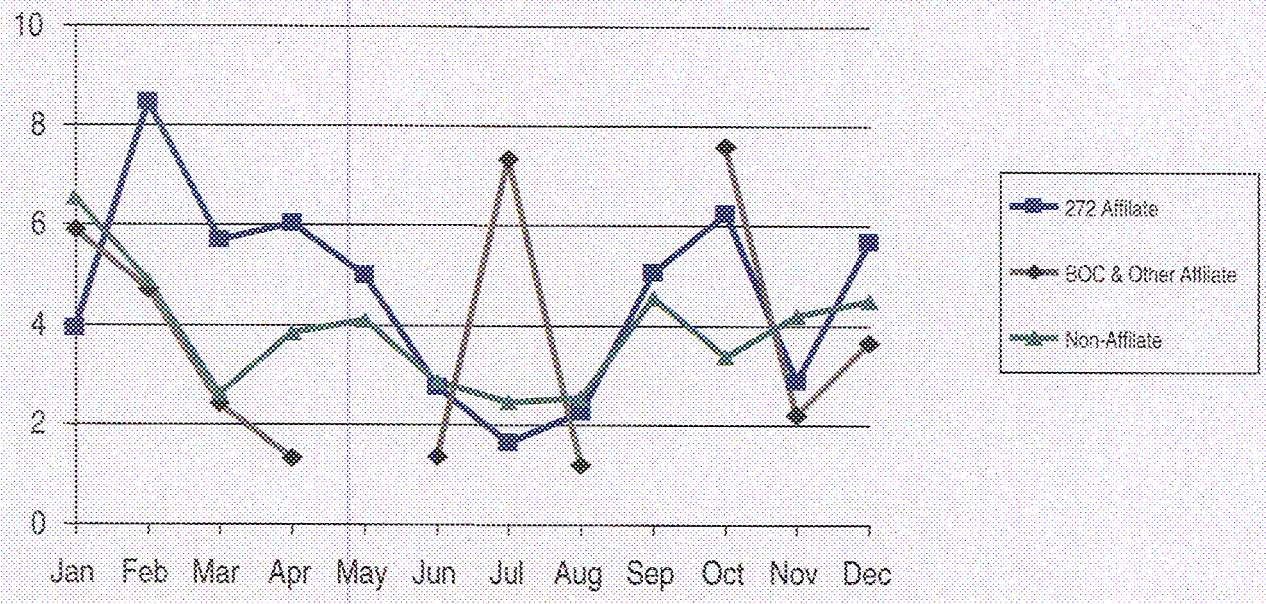
**2006 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS0 - NJ**



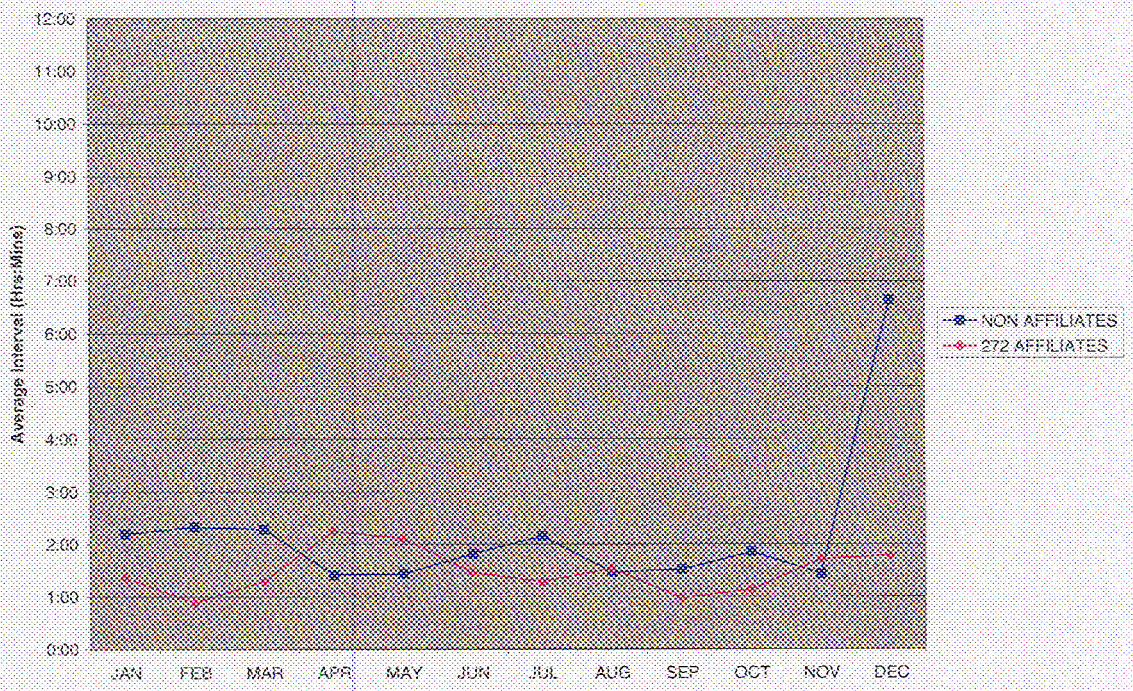

**2006 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS1 - NJ**



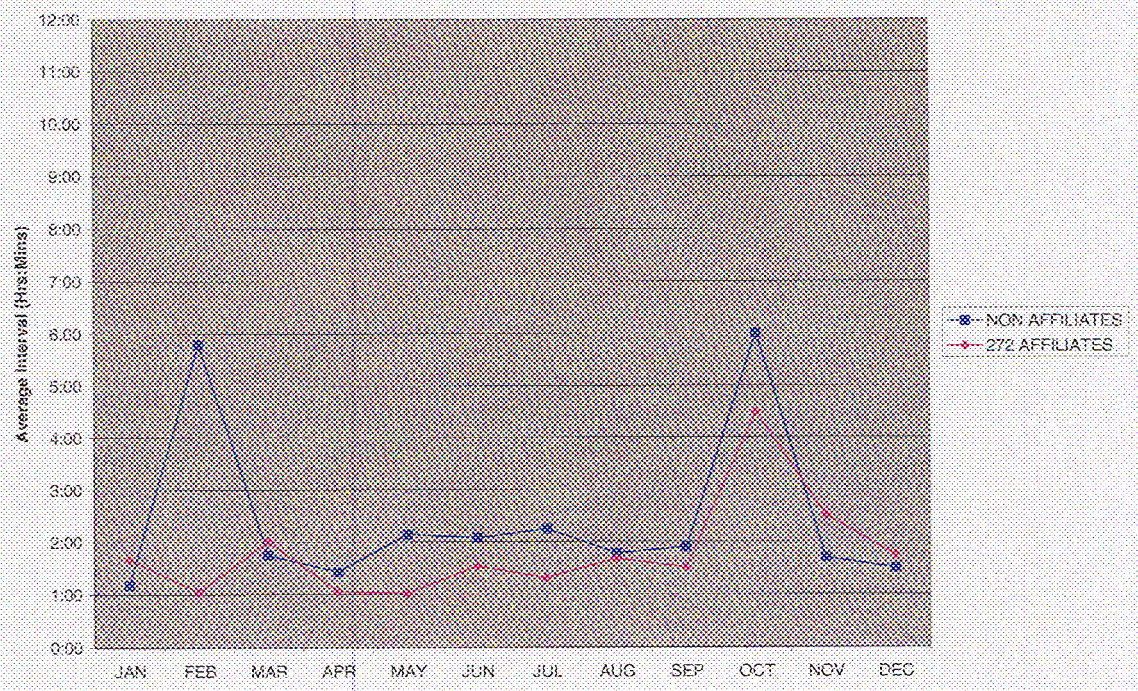
**2006 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS3 & Higher - NJ**



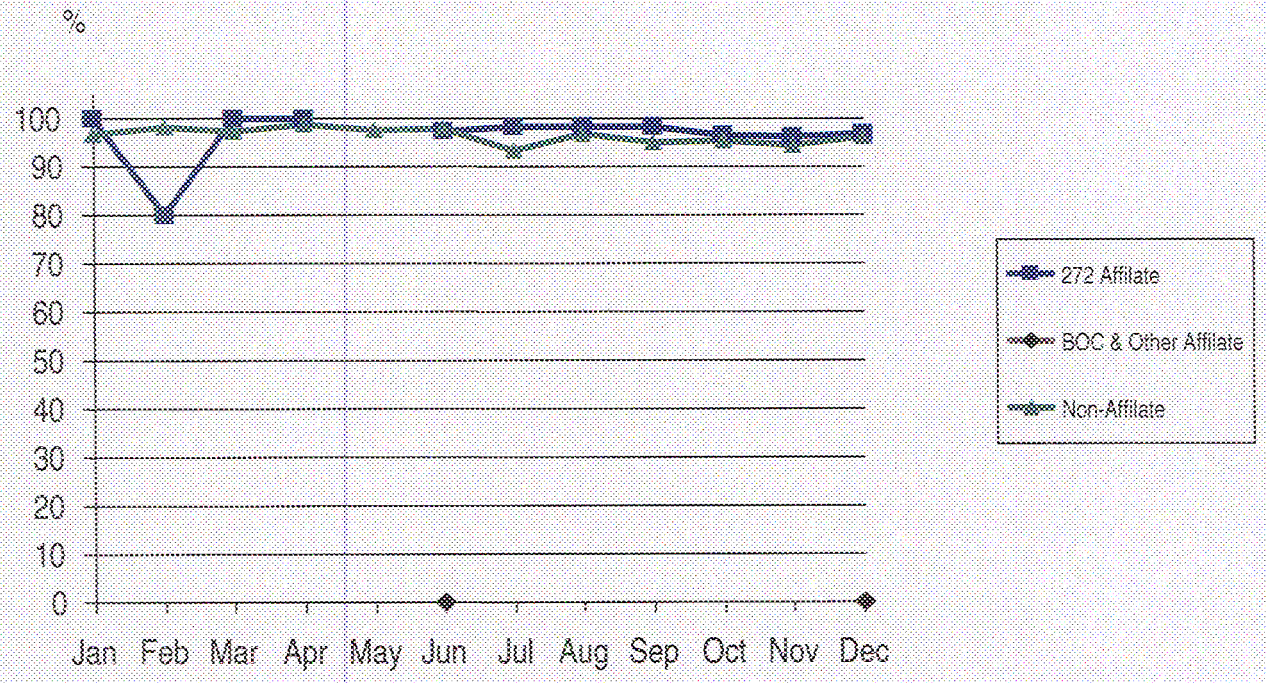
VERIZON NEW JERSEY 272 AUDIT REPORT - 2005 PIC INTERVALS



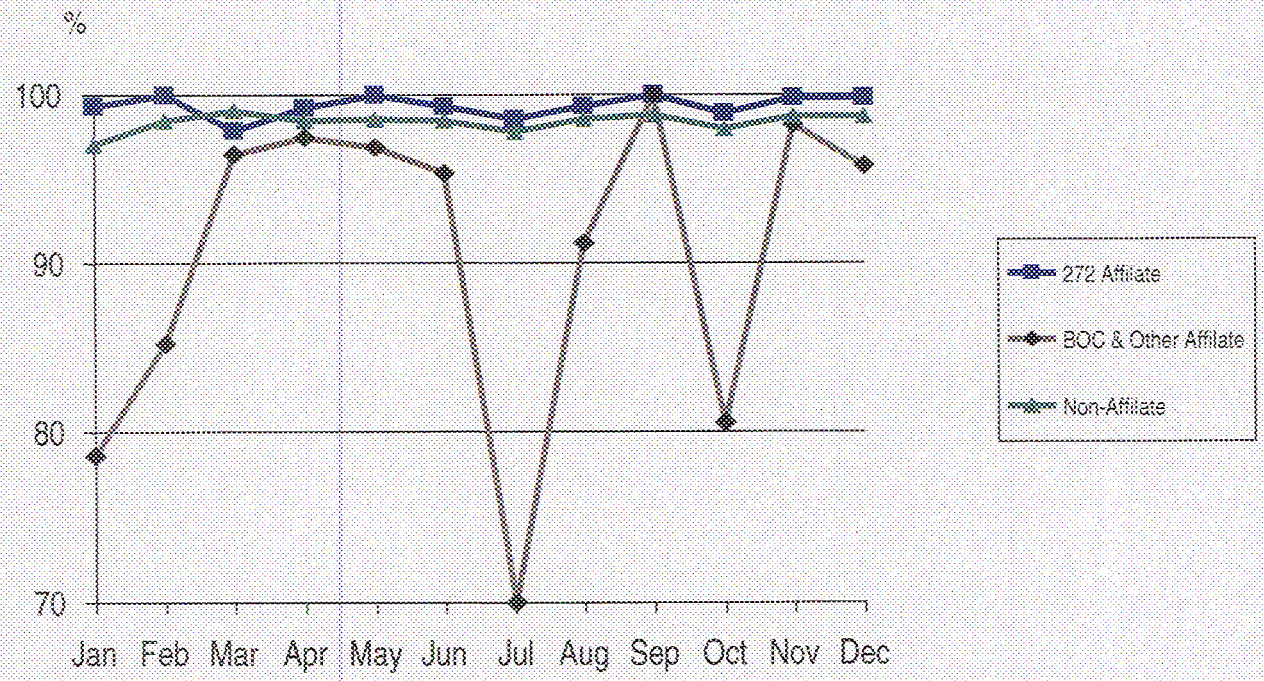

VERIZON NEW JERSEY 272 AUDIT REPORT - 2006 PIC INTERVALS



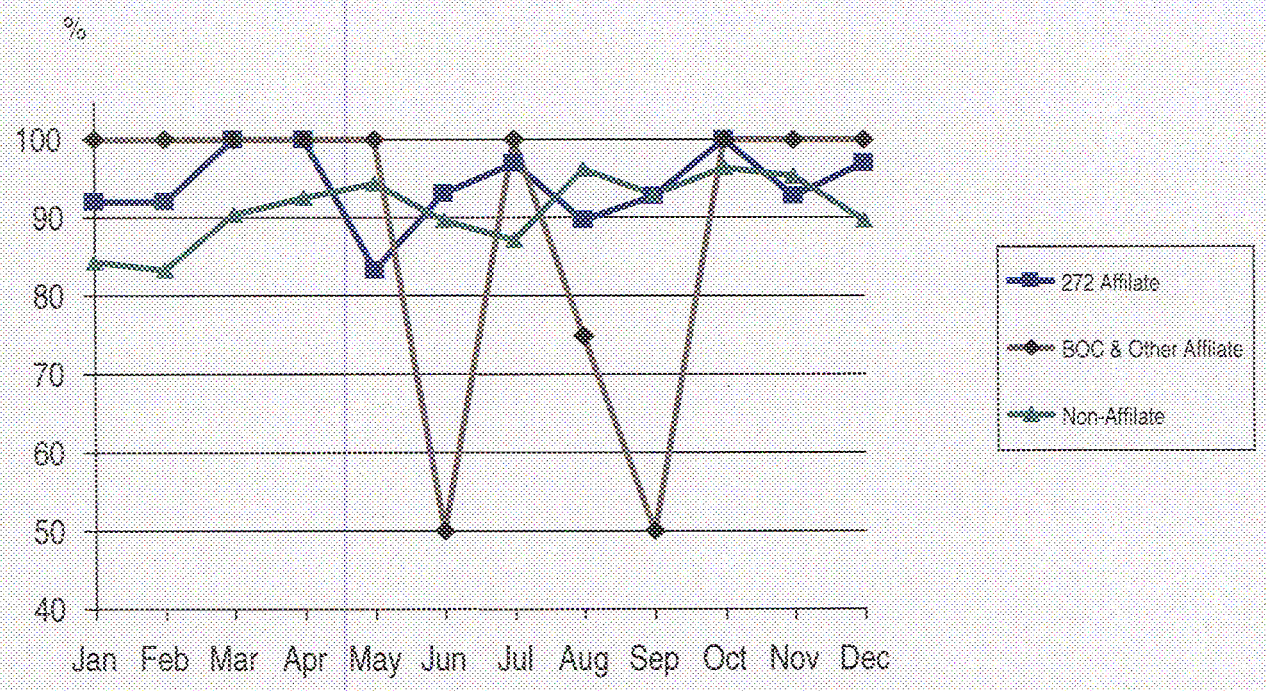
**2005 Firm Order Confirmation (FOC)**
**% Confirmed on Time**
**DS0 - NY**



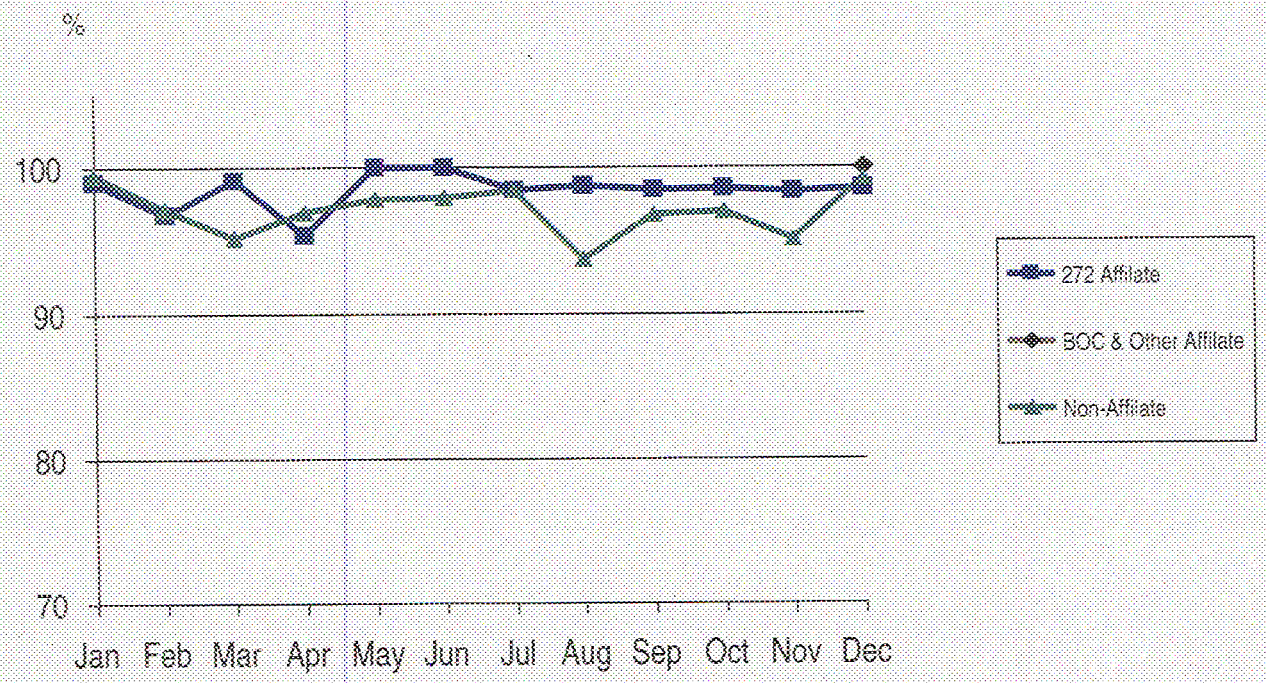

**2005 Firm Order Confirmation (FOC)**
**% Confirmed on Time**
**DS1 - NY**



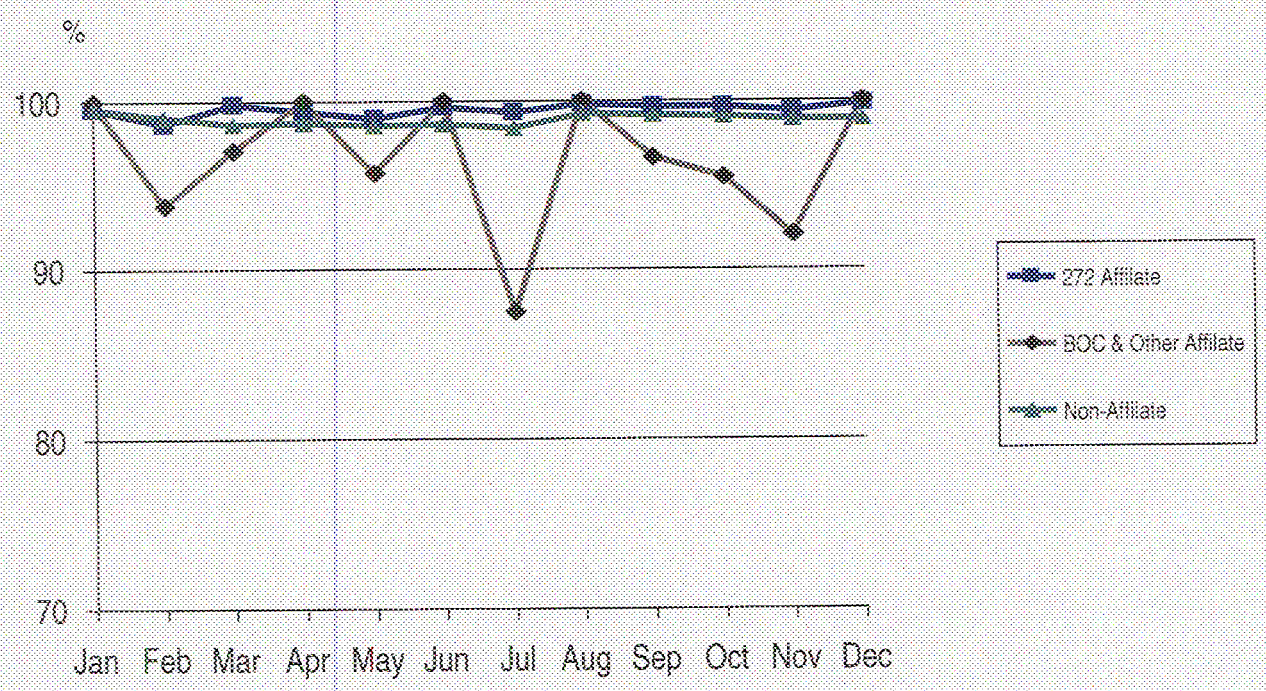
**2005 Firm Order Confirmation (FOC)**
**% Confirmed on Time**
**DS3 & Higher - NY**



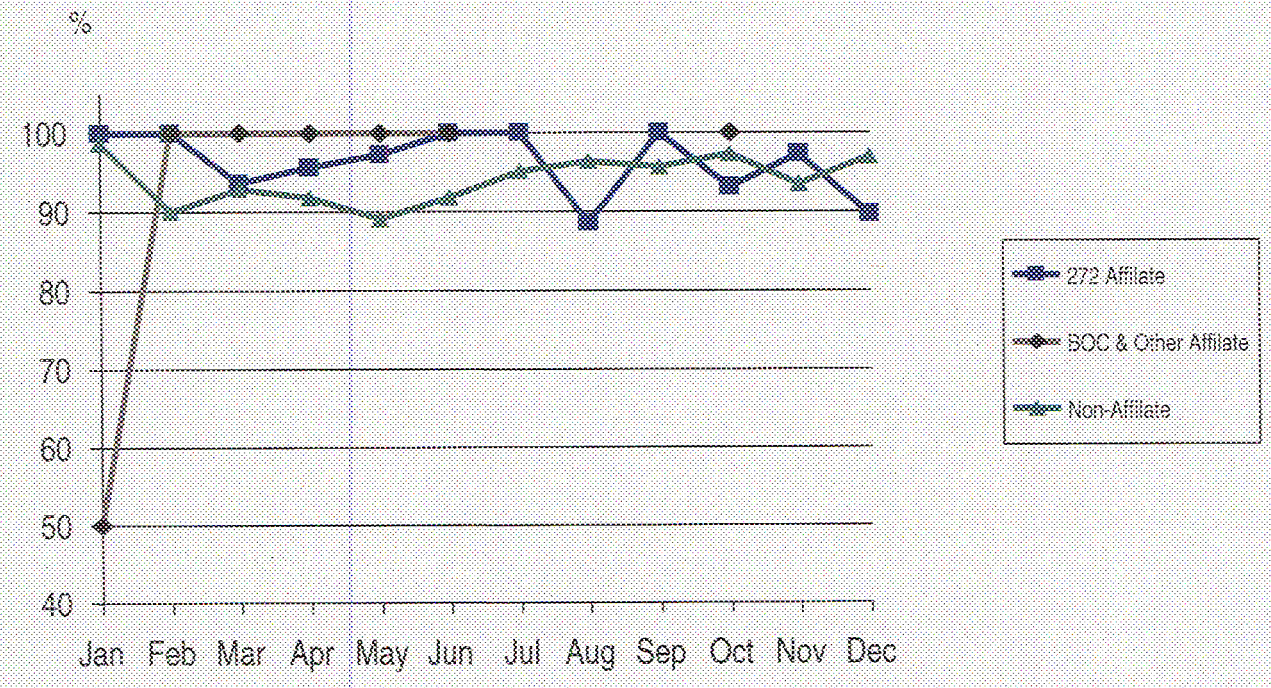
**2006 Firm Order Confirmation (FOC)**
**% Confirmed on Time**
**DS0 - NY**



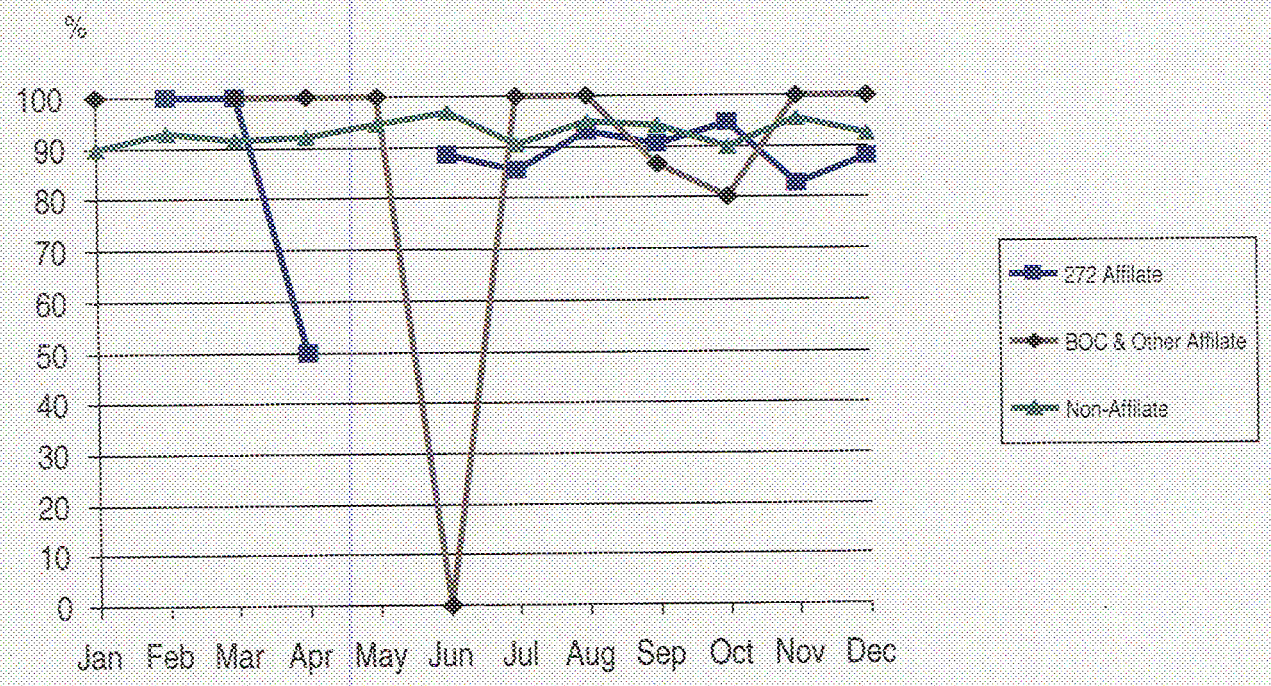

**2006 Firm Order Confirmation (FOC)**
**% Confirmed on Time**
**DS1 - NY**



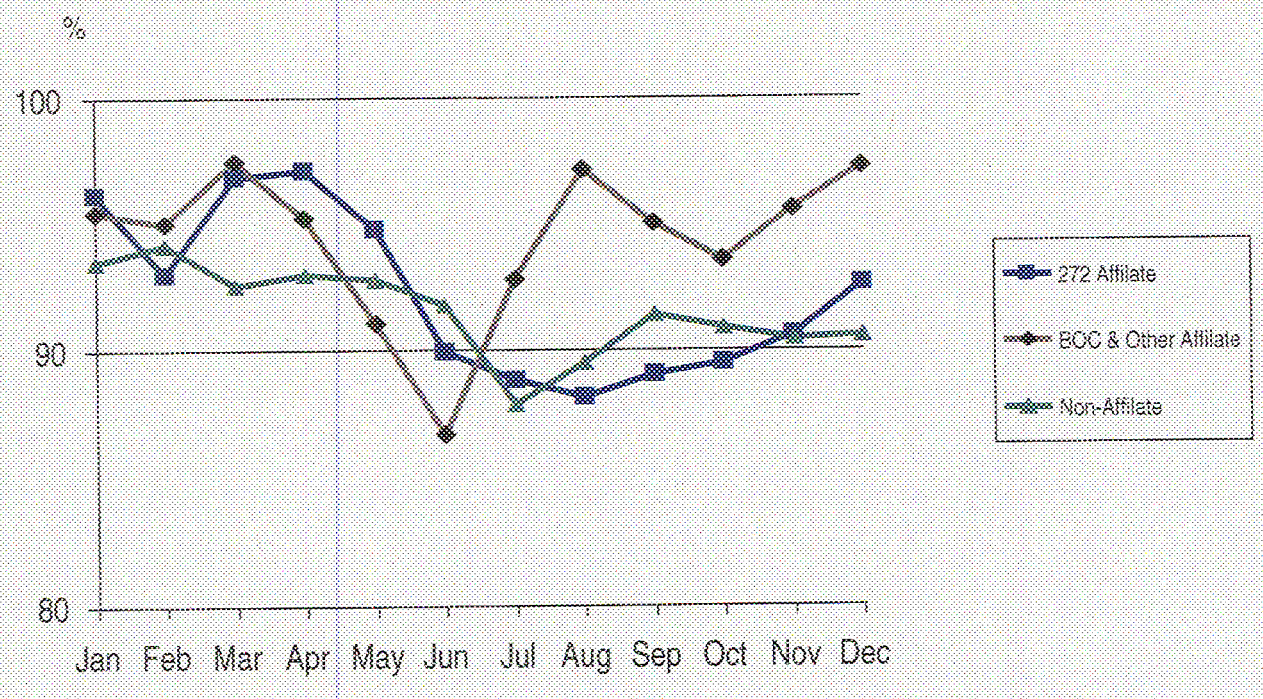
**2006 Firm Order Confirmation (FOC)**
**% Confirmed on Time**
**DS3 & Higher - NY**



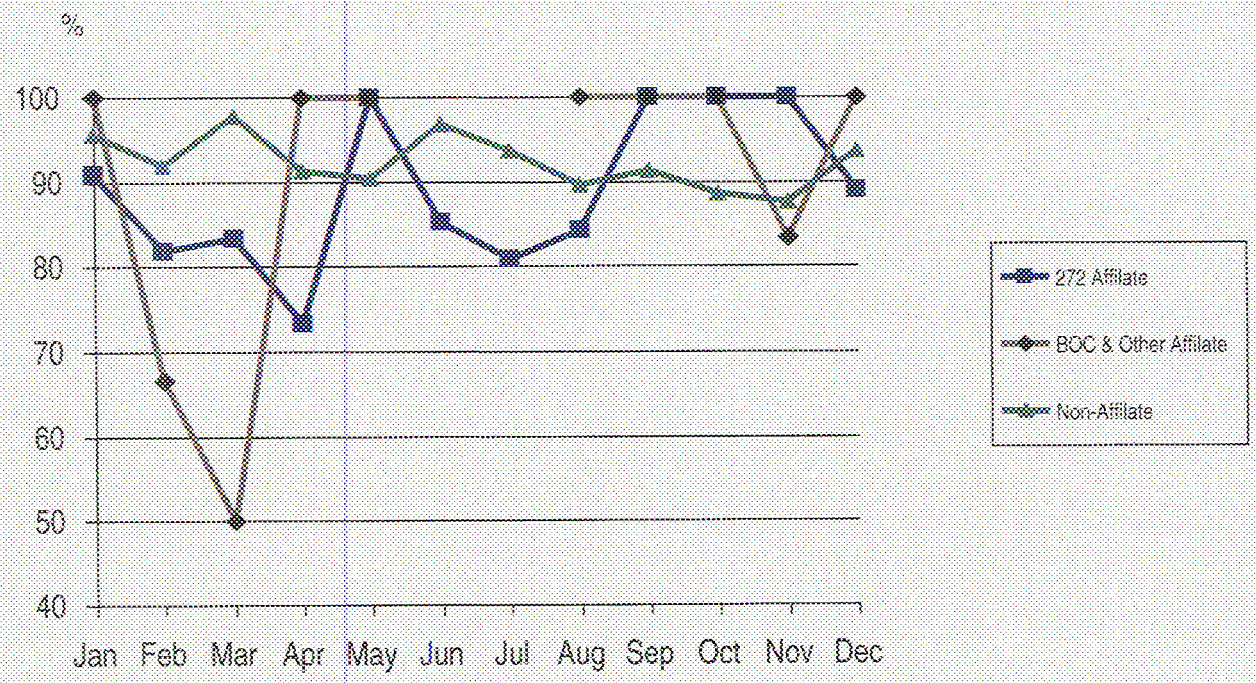
**2005 Percent Installation Appointments Met**
**% Installation Appointments Met**
**DS0 - NY**



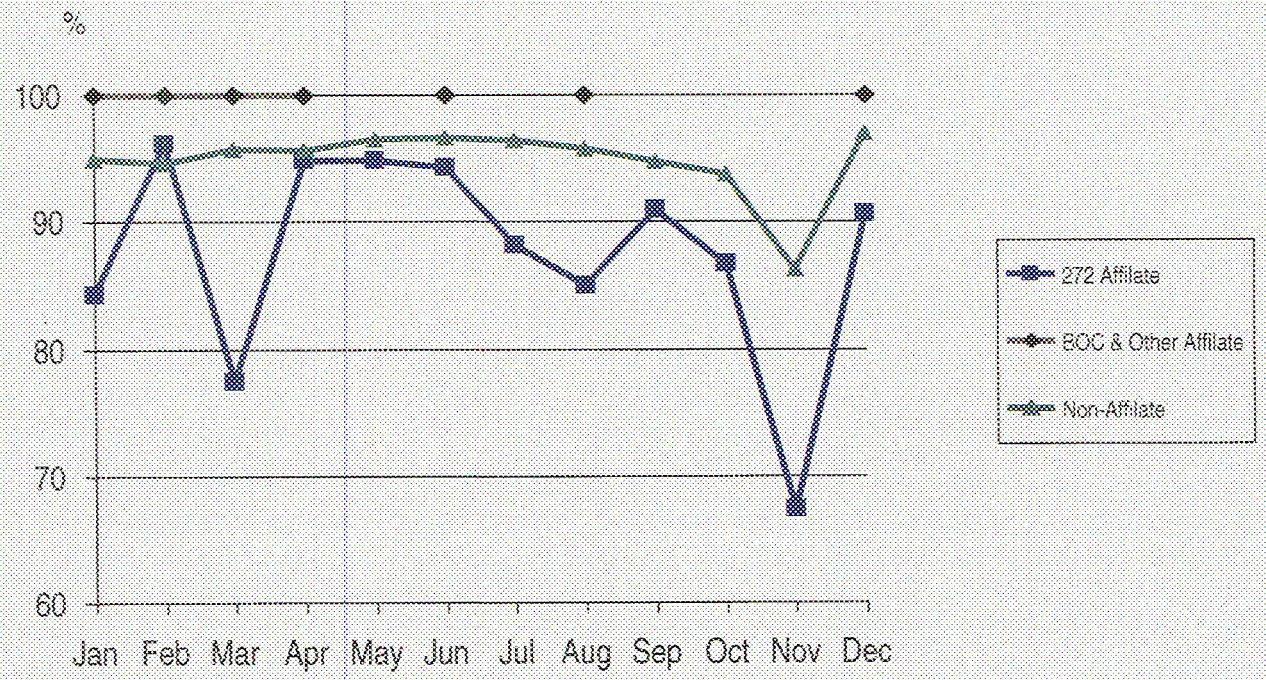

**2005 Percent Installation Appointments Met**
**% Installation Appointments Met**
**DS1 - NY**



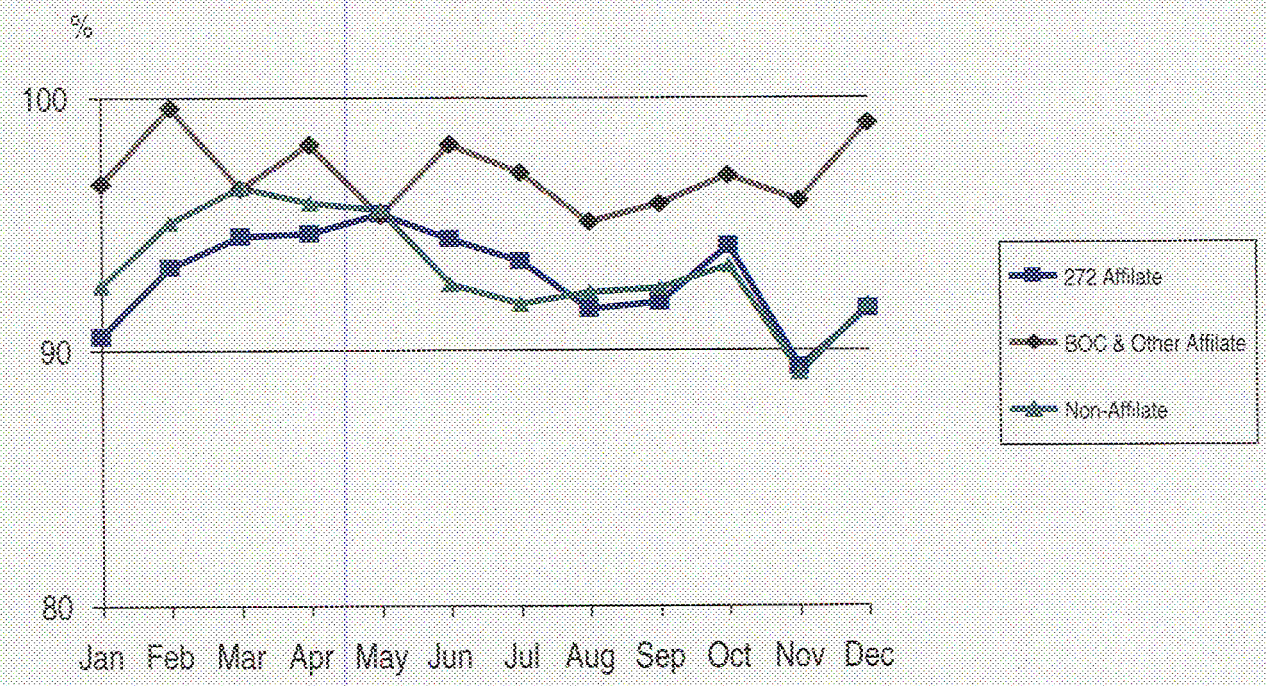
**2005 Percent Installation Appointments Met**
**% Installation Appointments Met**
**DS3 & Higher - NY**



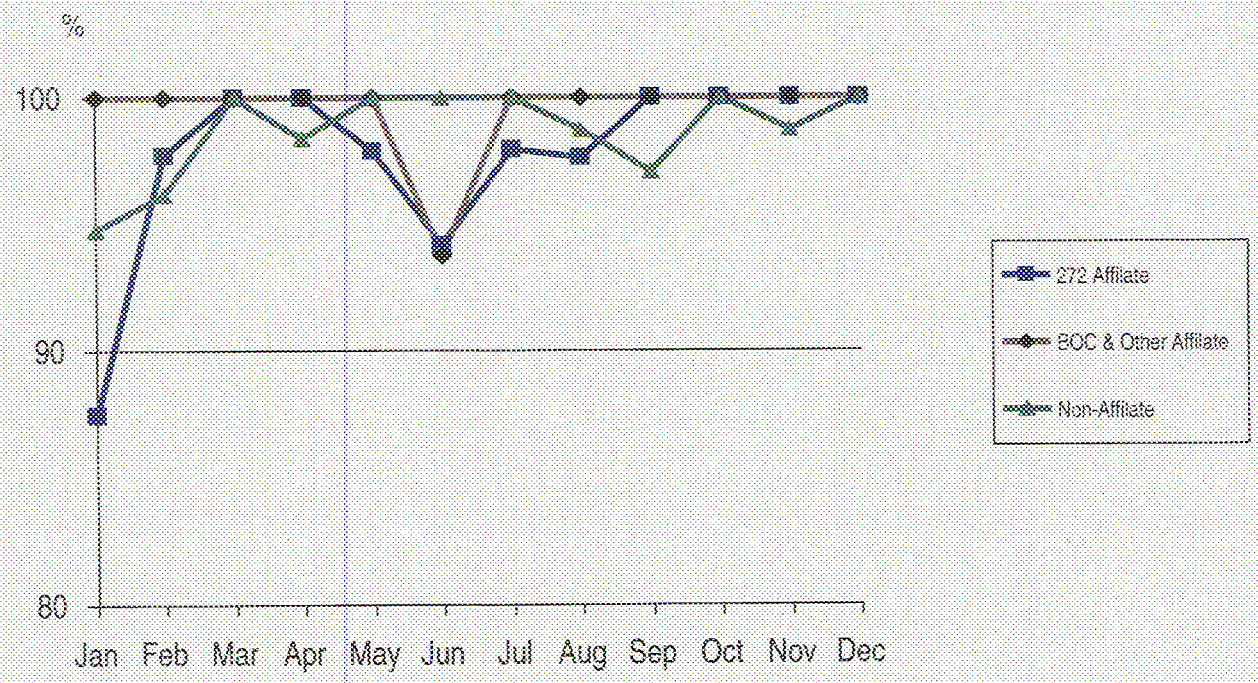
**2006 Percent Installation Appointments Met**
**% Installation Appointments Met**
**DS0 - NY**



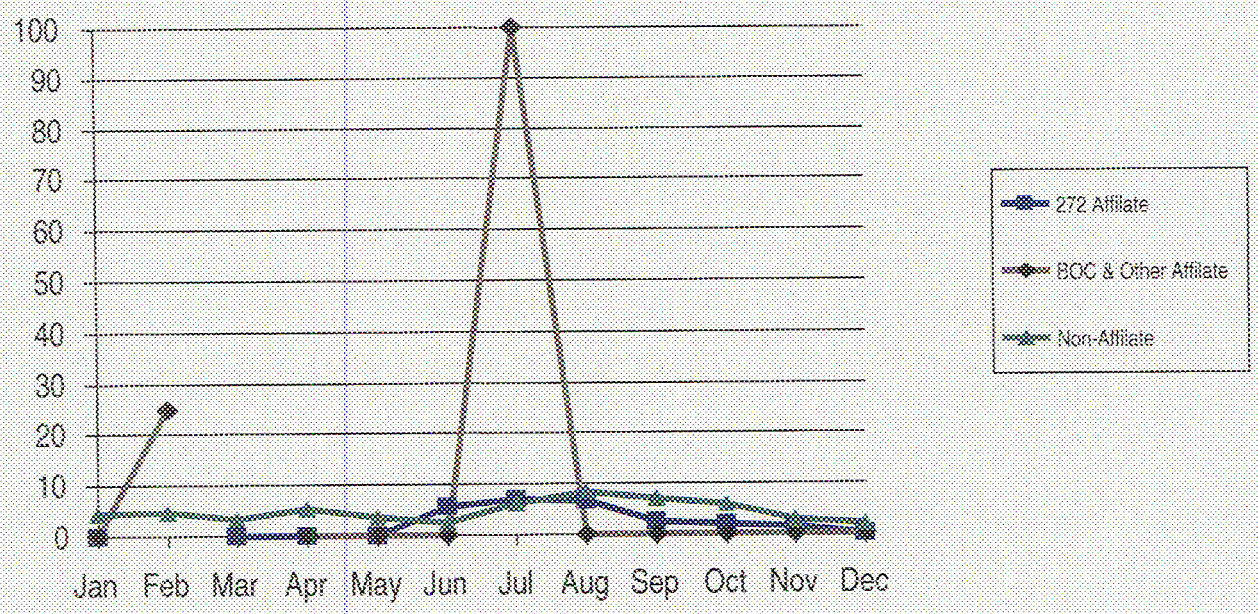

**2006 Percent Installation Appointments Met**
**% Installation Appointments Met**
**DS1 - NY**



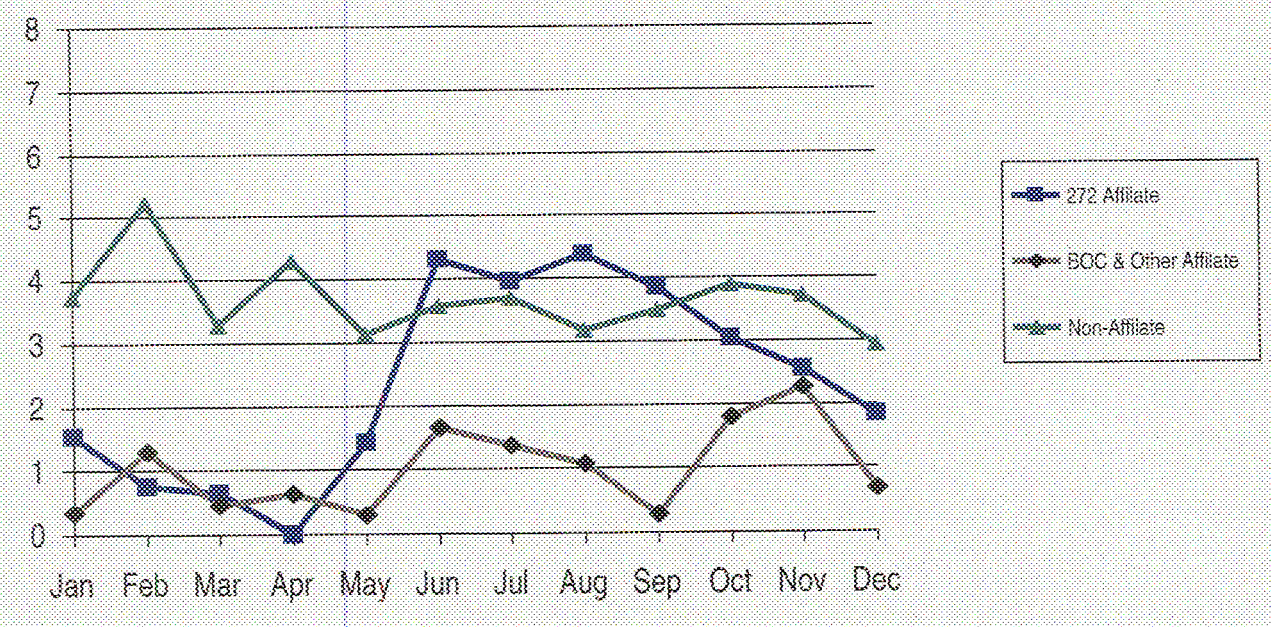
**2006 Percent Installation Appointments Met**
**% Installation Appointments Met**
**DS3 & Higher - NY**



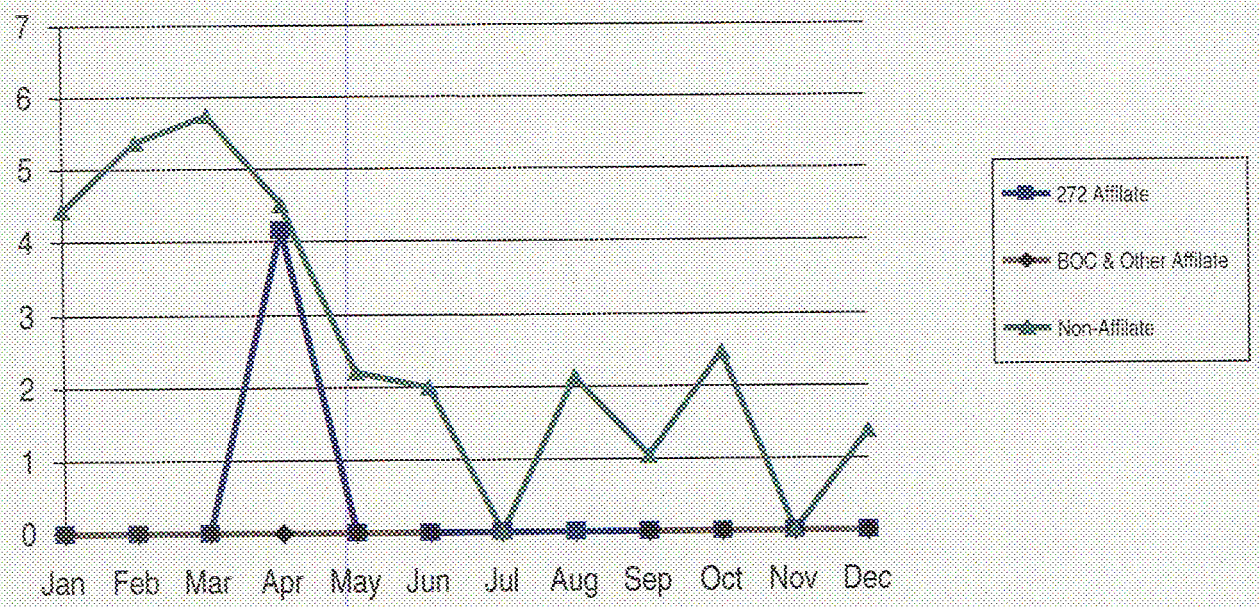
**2005 New Installation Trouble Report Rate**
**% New Circuit Failure**
**DS0 - NY**



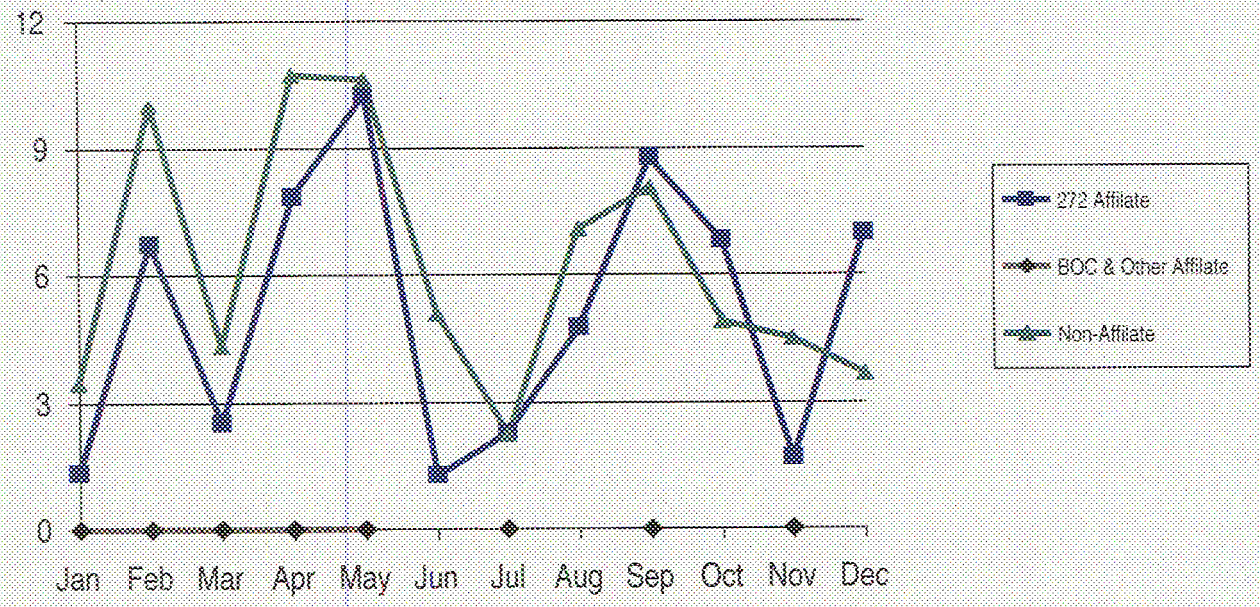

**2005 New Installation Trouble Report Rate**
**% New Circuit Failure**
**DS1 - NY**



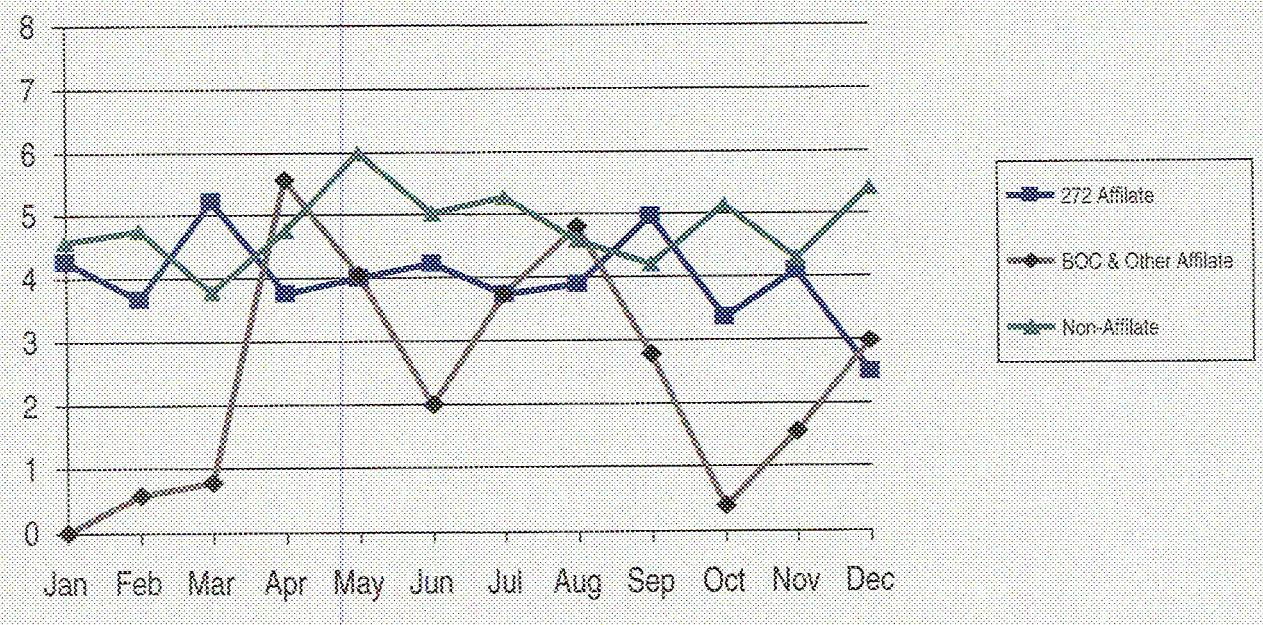
## DS3 & Higher - NY



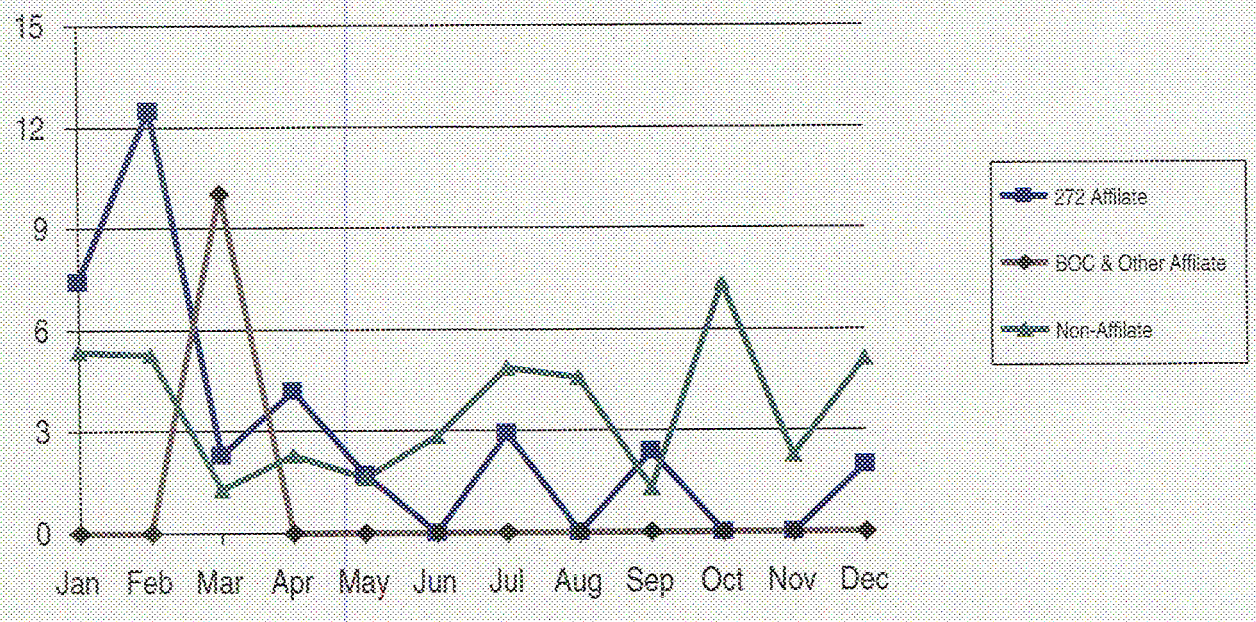
DS0 - NY



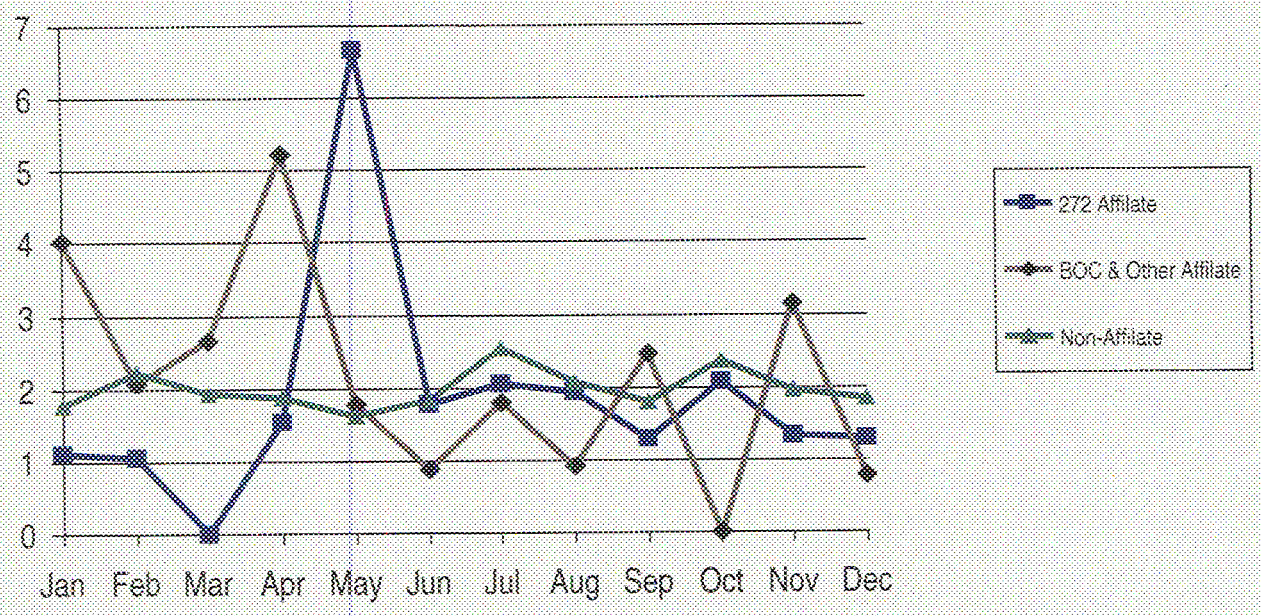

**2006 New Installation Trouble Report Rate**
**% New Circuit Failure**
**DS1 - NY**



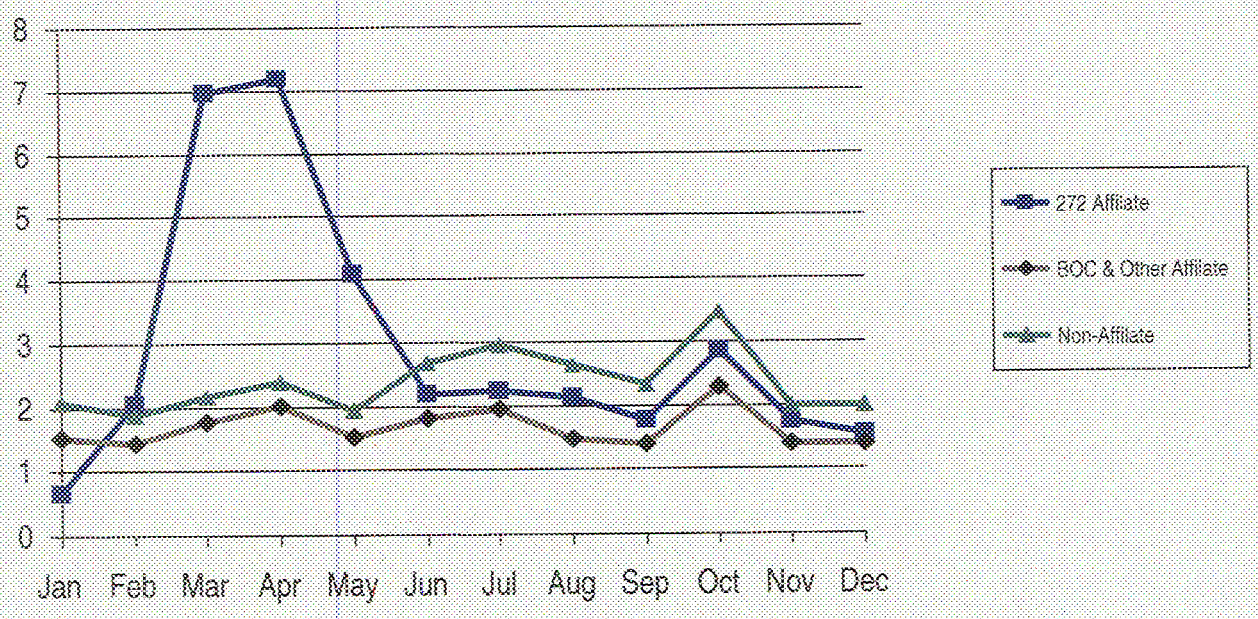
**2006 New Installation Trouble Report Rate**
**% New Circuit Failure**
**DS3 & Higher - NY**



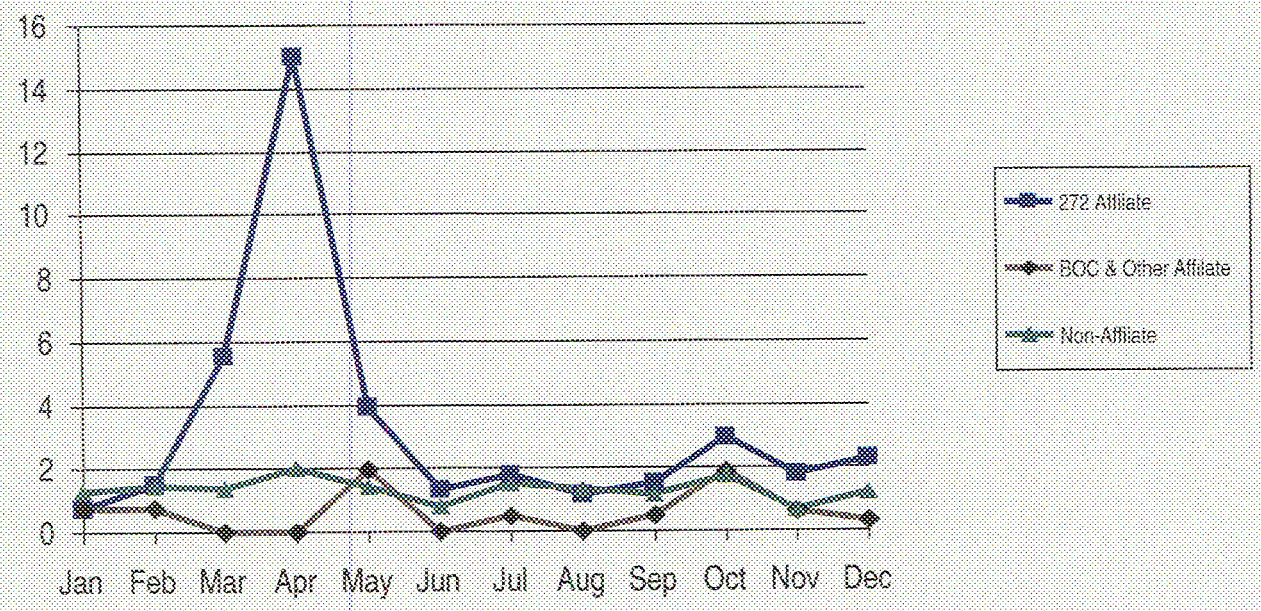
**2005 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS0 - NY**



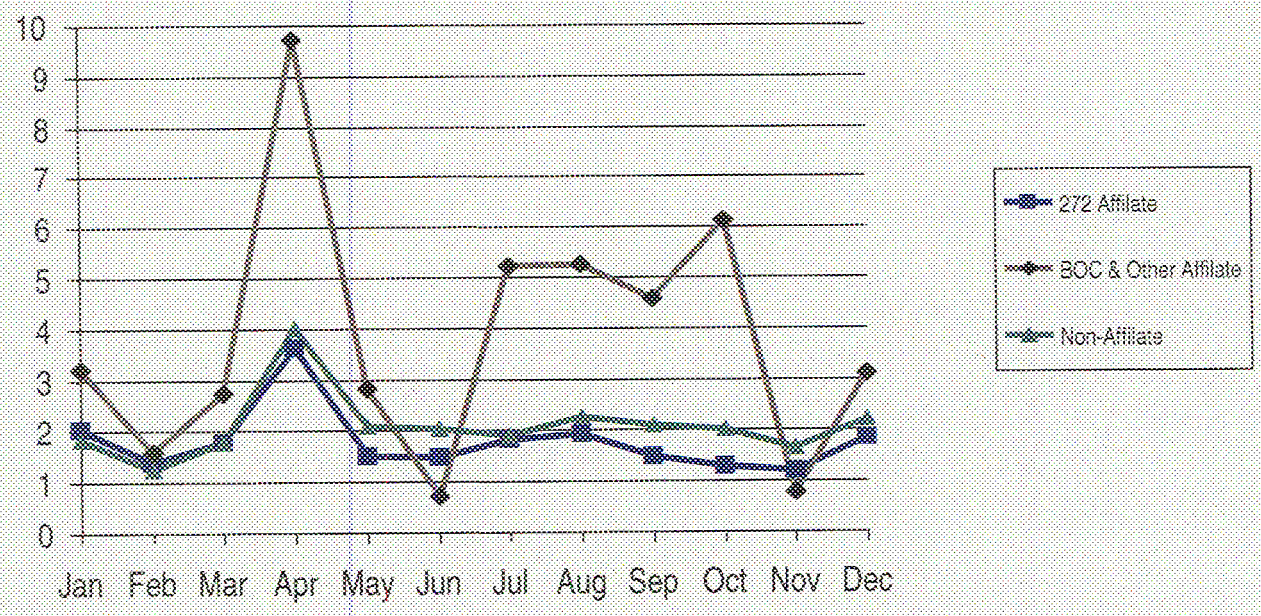

**2005 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS1 - NY**



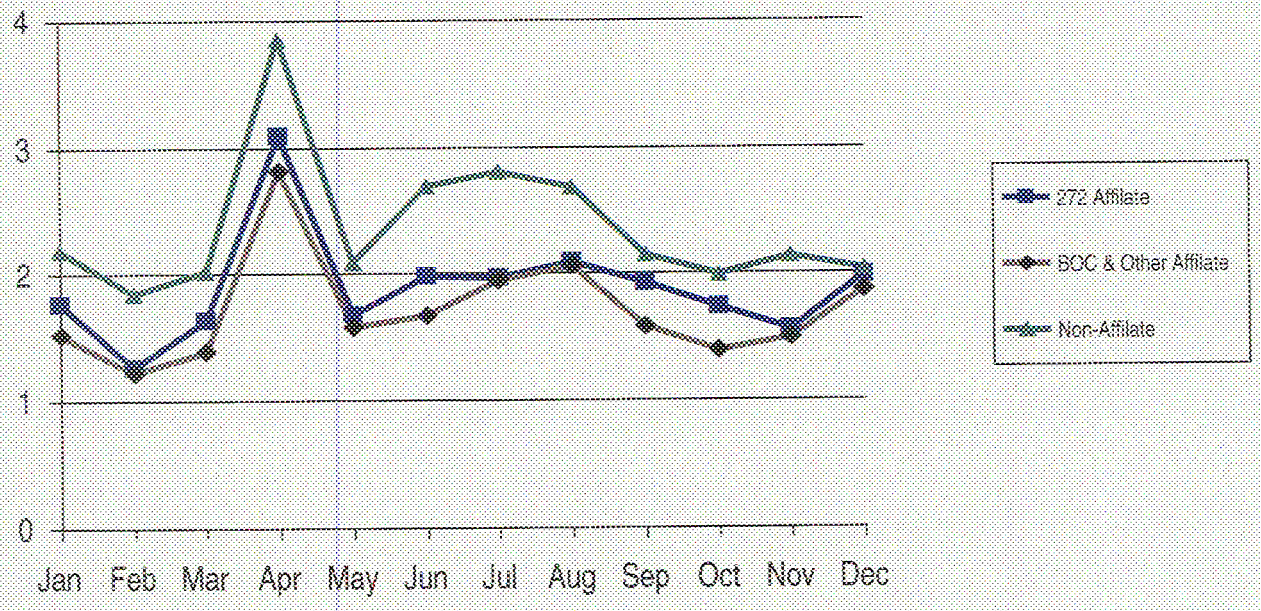
**2005 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS3 & Higher - NY**



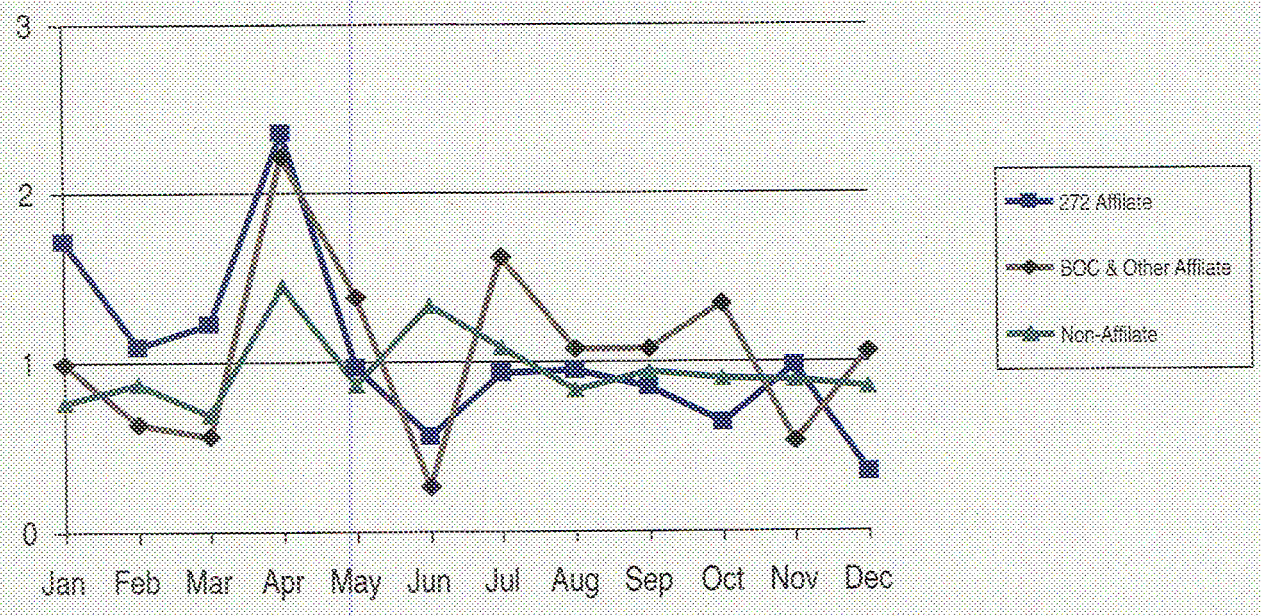
**2006 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS0 - NY**



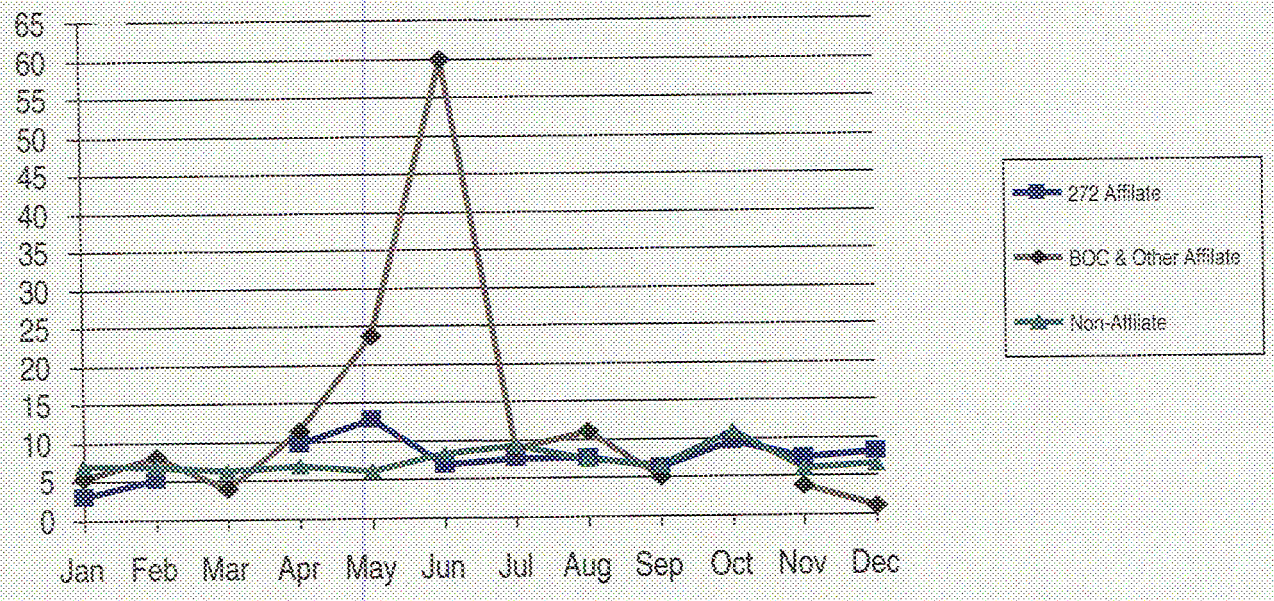

**2006 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS1 - NY**

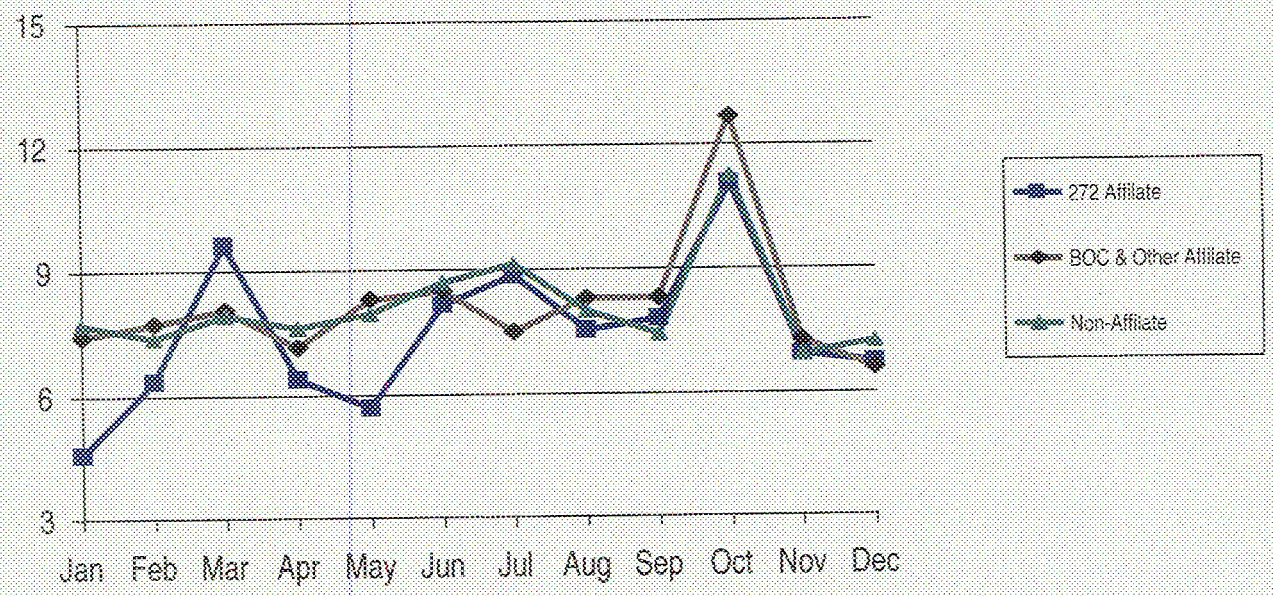


**2006 Failure Rate / Trouble Report Rate (CTTR)**
**Failure Report Rate**
**DS3 & Higher - NY**



**2005 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS0 - NY**




**2005 Average Repair Interval / Mean Time to Restore**
**(in Hours)**
**DS1 - NY**