

I have tried for days to order AT&T's \$10 FastAccess Lite DSL. I have read the fine print to ensure I qualify and confirmed I've qualified with AT&T personnel but they always give me the run around. I cannot order it over the phone, they say it is strictly an online deal. I ask where I can find it online and four people have told me the same thing: they don't know and can't find out. I spoke with a "live chat" agent online and as soon as I answered their questions to show I qualified they left the chat session. Why are you not enforcing this overgrown company to live up to its end of the deal? They should be CLEARLY offering this along with their other offers. But no, their equivalent bandwidth service they advertise for \$14.95 or \$19.95 depending on where you live. Is this not a clear and simple violation? I hope you take action on AT&T in this manner and make them live up to their end of the deal.