



REGULATORY CONSULTANTS

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ANDREW O. ISAR

Via Electronic Comment Filing Submission (ECFS)

July 2, 2007

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RE: Healinc Telecom, LLC Annual Consumer Complaint Log Submission,
Docket No. 03-123

Dear Secretary Dortch:

Pursuant to the Federal Communications Commission's ("Commission") June 22, 2007 *Public Notice*, DA 07-2762 ("*Public Notice*"), Healinc Telecom, LLC's ("Healinc"), by its regulatory consultants, hereby provides the following response.

The *Public Notice* states, that "To assist the Commission in monitoring the service quality of TRS providers, the Commission requires ... interstate TRS providers to maintain a log of consumer complaints that allege violations of the federal TRS mandatory minimum standards..." and "to submit complaint log summaries...[that] include information pertaining to complaints received between June 1, 2006, and May 31, 2007" on or before July 2, 2007.

Healinc is a provider of high-quality, advanced technology video relay services ("VRS"), certified to receive funds from the federal Telecommunications Relay Service Fund. Healinc fulfills its obligations to maintain a consumer complaint log pursuant to its requirements set for the in the Commission's mandatory minimum standards for the provision of VRS, 47 C.F.R. §64.604(c)(1).¹ Healinc certifies that it has received no consumer complaints that allege violations of the federal TRS (VRS) mandatory minimum standards for the period June 1, 2006, and May 31, 2007. Healinc respectfully requests that the attached Certification be accepted in lieu of a blank consumer complaint log, accordingly.

¹ See, e.g. Healinc Telecom, LLC, *2007 Annual Report Mandatory Minimum Standards Compliance* (June 8, 2007) at 9.

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Pursuant to 47 C.F.R. § 64.604(c)(2), Healinc's contact person for VRS consumer information and complaints about intrastate service remains:

Ms. Jessica Moore
Healinc Telecom, LLC
3333 Henry Hudson Parkway, Suite 1A
Riverdale, N.Y. 10463
Telephone: 718.543.4100
TTY Telephone: 212.714.9889 (9TTY)
Facsimile: 718.601.5400
E-mail: jessica@lifelinks.net

The Commission contact remains:

Dr. Stanley Schoenbach
Healinc Telecom, LLC
3333 Henry Hudson Parkway, Suite 1A
Riverdale, N.Y. 10463
Telephone: 718.543.4100
TTY Telephone: 212.714.9889 (9TTY)
Facsimile: 718.601.5400
E-mail: SFSMD31@aol.com

Thank you for your attention to this matter. Questions may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.



Andrew O. Isar

Regulatory Consultants to
Healinc Telecom, LLC

Attachment

cc: Thomas Chandler, Greg Hlibok, Disability Rights Office, FCC (via electronic delivery)
Arlene Alexander (via electronic delivery)
Dr. Stanley Schoenbach, Healinc Telecom, LLC

STATE OF NEW YORK)
) ss.
 COUNTY OF BRONX)

CERTIFICATION

I, Stanley Schoenbach, do hereby certify, under penalty of perjury, that I am a member of Healinc Telecom, LLC, and certify further that Healinc Telecom, LLC received no consumer complaints that allege violations of the federal telecommunications relay service mandatory minimum standards applicable to the provision of video relay services for the period June 1, 2006, and May 31, 2007.

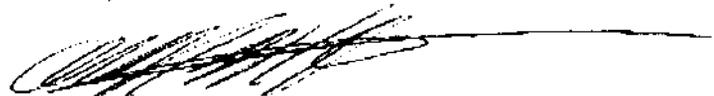
Submitted this 29th day of June, 2007.

HEALINC TELECOM, LLC

By: Stanley Schoenbach M.D.

Stanley Schoenbach, M.D.
 Managing Member
 3333 Henry Hudson Parkway
 Riverdale, NY 10463
 Telephone: 718.543.4100

June 29, 2007



LEONARD H. NEWBURN
 NOTARY PUBLIC, State of New York
 No. 00-8127710
 Qualified in Bronx County
 Commission Expires 9/30/2010