



**Qwest**  
607 14<sup>th</sup> Street, NW, Suite 950  
Washington, DC 20005  
Phone 202-429-3120  
Facsimile 202-293-0561

**Melissa E. Newman**  
Vice President – Federal Regulatory

August 1, 2007

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*<sup>1</sup> concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the second quarter of 2007. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Melissa E. Newman

cc: Ms. Janice Myles (via e-mail at [janice.myles@fcc.gov](mailto:janice.myles@fcc.gov))

Attachment

---

<sup>1</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>A1 - Business</b>				
Total Orders	144,315	Average Interval	102,001	Average Interval
Due Dates Missed	1,411	(In Days)	1,697	(In Days)
% Due Dates Missed	0.98%	3	1.66%	3
		0		0
<b>A2 - PBX</b>				
Total Orders	384	Average Interval	3,747	Average Interval
Due Dates Missed	13	(In Days)	355	(In Days)
% Due Dates Missed	3.39%	8	9.47%	15
		34		7
<b>A3 - Centrex</b>				
Total Orders	5,702	Average Interval	7,063	Average Interval
Due Dates Missed	130	(In Days)	223	(In Days)
% Due Dates Missed	2.28%	5	3.16%	6
		5		5
<b>A4 - WATS</b>				
Total Orders	168	Average Interval	833	Average Interval
Due Dates Missed	1	(In Days)	1	(In Days)
% Due Dates Missed	0.60%	3	0.12%	2
		3		1
<b>A5 - Mobile</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>A6 - Feature Group A</b>				
Total Orders	No Activity	Average Interval	28	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	3.57%	7
		No Activity		8
<b>A7 - Foreign Exchange</b>				
Total Orders	47	Average Interval	143	Average Interval
Due Dates Missed	0	(In Days)	12	(In Days)
% Due Dates Missed	0.00%	2	8.39%	4
		No Activity		6

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>B1 - Feature Group B</b>				
Total Orders	No Activity	Average Interval	41	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	11
		No Activity		19
<b>B2 - Feature Group D</b>				
Total Orders	No Activity	Average Interval	2,087	Average Interval
Due Dates Missed	No Activity	(In Days)	120	(In Days)
% Due Dates Missed	No Activity	No Activity	5.75%	21
		No Activity		19
<b>B3 - DID</b>				
Total Orders	180	Average Interval	1,838	Average Interval
Due Dates Missed	54	(In Days)	681	(In Days)
% Due Dates Missed	30.00%	30	37.05%	28
		7		6

\*\*\*\*\*  
 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>C1 - Packet DDD Line</b>				
Total Orders	No Activity	Average Interval	17	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	11
		No Activity		3
<b>C2 - Packet Synchronous Access</b>				
Total Orders	7	Average Interval	4,242	Average Interval
Due Dates Missed	3	(In Days)	583	(In Days)
% Due Dates Missed	42.86%	19	13.74%	12
		No Activity		8
<b>C3 - Packet Asynchronous Access</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*  
 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>D1 - Protective Alarm</b>				
Total Orders	2	Average Interval	23	Average Interval
Due Dates Missed	1	(In Days)	2	(In Days)
% Due Dates Missed	50.00%	5	8.70%	3
		No Activity		No Activity
<b>D2 - Protective Relay</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>D3 - Control Circuit</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>E1 - Telegraph 75 Baud</b>				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	14.29%	43
		No Activity		No Activity
<b>E2 - Telegraph 150 Baud</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

## Quarterly ONA Installation Detail Report

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>F1 - Voice, Non-Switched Line</b>				
Total Orders	No Activity	Average Interval	18	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.56%	8
		No Activity		4
<b>F2 - Voice, Switched Line</b>				
Total Orders	6	Average Interval	479	Average Interval
Due Dates Missed	1	(In Days)	66	(In Days)
% Due Dates Missed	16.67%	7	13.78%	10
		No Activity		5
<b>F3 - Voice, Switched Trunk</b>				
Total Orders	No Activity	Average Interval	640	Average Interval
Due Dates Missed	No Activity	(In Days)	129	(In Days)
% Due Dates Missed	No Activity	No Activity	20.16%	17
		No Activity		21
<b>F4 - Voice and Tone, Radio Land Line</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>F5 - Data, Low Speed</b>				
Total Orders	No Activity	Average Interval	21	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	7
		No Activity		3
<b>F6 - Basic Data and Voice</b>				
Total Orders	25	Average Interval	941	Average Interval
Due Dates Missed	3	(In Days)	139	(In Days)
% Due Dates Missed	12.00%	10	14.77%	16
		No Activity		3
<b>F7 - Voice/Data PSN Access Tie Trunk</b>				
Total Orders	No Activity	Average Interval	70	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	8.57%	18
		No Activity		No Activity
<b>F8 - Voice/Data SSN Access</b>				
Total Orders	No Activity	Average Interval	88	Average Interval
Due Dates Missed	No Activity	(In Days)	16	(In Days)
% Due Dates Missed	No Activity	No Activity	18.18%	20
		No Activity		11
<b>F9 - Voice/Data SSN Intermachine Trunk</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F11 - Voice Grade Telephoto and Facsimile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F12 - Protective Relay, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

		<b>AFFILIATE</b>		<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	8
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	12	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	33.33%	5
		No Activity		No Activity

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

		<b>AFFILIATE</b>		<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	46	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	10.87%	15
		No Activity		4
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>I1 - Digital Voice Circuit</b>				
Total Orders	No Activity	Average Interval	23	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	13.04%	4
		No Activity		No Activity
<b>I2 - Digital Data, 2.4 kbps</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>I3 - Digital Data, 4.8 kbps</b>				
Total Orders	No Activity	Average Interval	5	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	3
		No Activity		3
<b>I4 - Digital Data, 9.6 kbps</b>				
Total Orders	No Activity	Average Interval	101	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	5.94%	13
		No Activity		3
<b>I5 - Digital Data, 56 kbps</b>				
Total Orders	No Activity	Average Interval	13	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	7.69%	6
		No Activity		4

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>J1 - Dedicated Hicap Digital, 1.544 mbps</b>				
Total Orders	121	Average Interval	43,447	Average Interval
Due Dates Missed	40	(In Days)	4,444	(In Days)
% Due Dates Missed	33.06%	21	10.23%	13
		13		8

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

<b>AFFILIATE</b>			<b>ALL OTHERS</b>	
<b>K1 - Dedicated Hicap Digital, 3.152 mbps</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>K2 - Dedicated Hicap Digital, 6.312 mbps</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>K3 - Dedicated Hicap Digital, 44.736 mbps</b>				
Total Orders	6	Average Interval	3,026	Average Interval
Due Dates Missed	2	(In Days)	652	(In Days)
% Due Dates Missed	33.33%	13	21.55%	21
		No Activity		11
<b>K4 - Dedicated Hicap Digital, &gt;45 mbps</b>				
Total Orders	No Activity	Average Interval	306	Average Interval
Due Dates Missed	No Activity	(In Days)	97	(In Days)
% Due Dates Missed	No Activity	No Activity	31.70%	24
		No Activity		16

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2007**

<b>AFFILIATE</b>			<b>ALL OTHERS</b>	
<b>L1 - Smart PAL</b>				
Total Orders	108	Average Interval	2	Average Interval
Due Dates Missed	2	(In Days)	0	(In Days)
% Due Dates Missed	1.85%	6	0.00%	3
		3		0
<b>L2 - Basic PAL</b>				
Total Orders	146	Average Interval	4,397	Average Interval
Due Dates Missed	5	(In Days)	9	(In Days)
% Due Dates Missed	3.42%	8	0.20%	2
		3		2

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	14	20
Average Interval in Hrs/Mns	3:09	2:46
A2 - PBX		
Total Tickets	9	281
Average Interval in Hrs/Mns	2:25	4:09
A3 - Centrex		
Total Tickets	18	44
Average Interval in Hrs/Mns	1:49	2:29
A4 - WATS		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	14
Average Interval in Hrs/Mns	No Activity	2:22
A7 - Foreign Exchange		
Total Tickets	19	102
Average Interval in Hrs/Mns	12:12	2:47

\*\*\*\*\*

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	1:26
B2 - Feature Group D		
Total Tickets	No Activity	110
Average Interval in Hrs/Mns	No Activity	1:30
B3 - DID		
Total Tickets	25	229
Average Interval in Hrs/Mns	3:29	3:24

\*\*\*\*\*

**Quarterly ONA Maintenance Report  
Qwest  
QTR 2 2007**

		<b>ALL OTHERS</b>
C1 - Packet DDD Line		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:02
C2 - Packet Synchronous Access		
Total Tickets	No Activity	41
Average Interval in Hrs/Mns	No Activity	3:21
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

\*\*\*\*\*

**Quarterly ONA Maintenance Report  
Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
D1 - Protective Alarm		
Total Tickets	No Activity	15
Average Interval in Hrs/Mns	No Activity	3:10
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

\*\*\*\*\*

**Quarterly ONA Maintenance Report  
Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	4:57

\*\*\*\*\*

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	27
Average Interval in Hrs/Mns	No Activity	4:44
F2 - Voice, Switched Line		
Total Tickets	114	799
Average Interval in Hrs/Mns	3:49	4:17
F3 - Voice, Switched Trunk		
Total Tickets	19	421
Average Interval in Hrs/Mns	5:38	2:12
F4 - Voice and Tone, Radio Land Line		
Total Tickets	1	53
Average Interval in Hrs/Mns	0:48	4:40
F5 - Data, Low Speed		
Total Tickets	No Activity	42
Average Interval in Hrs/Mns	No Activity	3:30
F6 - Basic Data and Voice		
Total Tickets	21	1,252
Average Interval in Hrs/Mns	2:49	2:54
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	73
Average Interval in Hrs/Mns	No Activity	2:00
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	3:37
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	5:27

\*\*\*\*\*

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	2:19
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	3:48
G3 - Program Audio, 50-8000 Hz		
Total Tickets	1	25
Average Interval in Hrs/Mns	3:41	2:02
G4 - Program Audio, 50-15000 Hz		
Total Tickets	1	42
Average Interval in Hrs/Mns	7:47	5:33

\*\*\*\*\*

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	14
Average Interval in Hrs/Mns	No Activity	6:36
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

\*\*\*\*\*

**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
I1 - Digital Voice Circuit		
Total Tickets	2	15
Average Interval in Hrs/Mns	2:47	3:54
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	3:41
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	40
Average Interval in Hrs/Mns	No Activity	3:27
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	1,411
Average Interval in Hrs/Mns	No Activity	2:42

\*\*\*\*\*

**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	189	14,816
Average Interval in Hrs/Mns	4:13	3:35

\*\*\*\*\*

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:06
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	1	266
Average Interval in Hrs/Mns	1:47	2:06
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	1	18
Average Interval in Hrs/Mns	1:47	6:56

\*\*\*\*\*

**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

\*\*\*\*\*

**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
<b>A1 - Business</b>		
Total Tickets	28,883	27,474
Average Interval in Hrs/Mns	11:39	12:18
Due Dates Missed	4,067	3,970
% Due Dates Missed	14.08%	14.45%
<b>A2 - PBX</b>		
Total Tickets	86	530
Average Interval in Hrs/Mns	10:48	15:30
Due Dates Missed	12	83
% Due Dates Missed	13.95%	15.66%
<b>A3 - Centrex</b>		
Total Tickets	1,947	2,584
Average Interval in Hrs/Mns	12:35	12:06
Due Dates Missed	336	374
% Due Dates Missed	17.26%	14.47%
<b>A4 - WATS</b>		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	7:46
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	100.00%
<b>A5 - Mobile</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
<b>A6 - Feature Group A</b>		
Total Tickets	No Activity	14
Average Interval in Hrs/Mns	No Activity	18:23
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	7.14%
<b>A7 - Foreign Exchange</b>		
Total Tickets	65	137
Average Interval in Hrs/Mns	10:29	12:47
Due Dates Missed	10	25
% Due Dates Missed	15.38%	18.25%

\*\*\*\*\*

**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 2 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	24
Average Interval in Hrs/Mns	No Activity	23:17
Due Dates Missed	No Activity	8
% Due Dates Missed	No Activity	33.33%

\*\*\*\*\*