

I travel frequently through Logan Airport in Boston. I have used Continental's wireless internet access, and have also on one occasion attempted to use Logan's own wireless access. On that occasion, I was charged the access fee, but was never able to successfully access the internet. I was also unable to get any response from the provider to have my fee refunded. Aside from the poor service provided by Logan, I see no reason why they should maintain a monopoly on wireless access at the airport, solely for financial gain. Many airports internationally have competing providers, and Continental itself offers the same service at all its President's Clubs without damage to safety or airport security. I recommend the FCC support Continental's right to provide a benefit to their customers.