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September 6, 2007

**Ex Parte**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CC Docket No. 03-123**

Dear Ms. Dortch:

Today, Sherry Ingram, Rich Ellis and the undersigned of Verizon, met with Ian Dillner of Chairman Kevin Martin's office to discuss Verizon's position regarding the penalties NECA plans to impose on IP and Video Relay Providers in instances where the FCC's speed of answer levels are not met. Verizon explained its performance in meeting the FCC's speed of answer levels and outlined the steps Verizon takes to answer TRS calls in a timely manner.

Sincerely,

A handwritten signature in black ink that reads "Donna Epps".