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DDTP

A Program of the California
Public Utilities Commission

Deaf and Disabled Telecommunications Program

The Deaf and Disabled Telecommunications Program (DDTP) is a California State mandated program, under governance of the California Public Utilities Commission (CPUC).

[Click here for more information](#)



CTAP

California Telephone Access Program - Equipment

The California Telephone Access Program (CTAP) under the DDTP distributes telecommunications equipment and services to individuals certified as having functional limitations of hearing, vision, mobility, speech and/or interpretation of information.

[Click here for more information](#)



CRS

California Relay Service
The power to connect us all.

California Relay Service

California Relay Service (CRS) provides specially-trained operators to relay telephone conversations back and forth between people who are deaf, hard of hearing, or speech-disabled and all those they wish to communicate with by telephone.

[Click here for more information](#)

Program Highlights and Updates

8/7/2007. **Extended Customer Service Hours for California's CapTel subscribers.**

Effective August 1, 2007

[Click here for more info about Extended Customer Service Hours for California's CapTel subscribers](#)

6/26/2007. **DDTP Office, Service and Stockton Call Centers closed on July 4th .**

DDTP Office, Service and Stockton Call Centers closed on July 4th

[Click here for more info about DDTP Office, Service and Stockton Call Centers closed on July 4th](#)

10/27/2006. **Caregiver Information.**

Caregivers: reach out to those who could benefit from these State-funded specialized telephones for people with difficulty hearing, seeing, moving, speaking , or remembering. Click [here](#) for more information. For a spanish version, [Click here](#)

[Click here for more info about Caregiver Information](#)

10/19/2006. **CRS/Relay User Tips.**

It's enough to drive you nuts. Some hearing people hang-up on Relay callers because they think it's a telemarketer. Don't go nuts. Customize your Relay greeting today.

[Click here for more info about CRS/Relay User Tips](#)

10/2/2006. **Calling 711 Just Got Easier!.**

You can be automatically routed to the Relay service provider of your choice when you call 711! Simply register your 711 Choice. It's free, quick, and online! Set up your 711 Choice today and enjoy the convenience of having your calls automatically routed to your choice of service provider, language, and type of communication (TTY, HCO, VCO, STS, ASCII), when you call 711.

[Click here for more info about Calling 711 Just Got Easier!](#)

7/19/2006. DDTP Consolidated Report.

The newly published 2003 - 2005 DDTP Consolidated Annual Report, with Program highlights and advisory committee and financial information, is ready for you to view online.

[Click here for more info about DDTP Consolidated Report](#)

7/19/2006. Second CapTel Telephone Applications Available.

Second CapTel Telephone Applications Available

[Click here for more info about Second CapTel Telephone Applications Available](#)

1/9/2006. Strategic Plan for Restructure and Placement of the DDTP.

TADDAC's Strategic Plan for Restructure and Placement of the DDTP

[Click here for more info about Strategic Plan for Restructure and Placement of the DDTP](#)

12/28/2005. CapTel Users to Pay Local and Long Distance Fees and Tolls.

Beginning January 12, 2006, all CapTel telephone users will be charged all standard local and long distance fees and tolls.

[Click here for more info about CapTel Users to Pay Local and Long Distance Fees and Tolls](#)

12/28/2005. CRS Users to Pay Out of State Fees and Tolls.

Beginning January 12, 2006, all CRS users will be charged all standard out of state fees and tolls.

[Click here for more info about CRS Users to Pay Out of State Fees and Tolls](#)

4/29/2005. CapTel Trial extended and expanded.

If you are a member of the current CapTel trial, please use the link below for updates on the trial.

[Click here for more info about CapTel Trial extended and expanded](#)

1/17/2005. Equipment Campaign (CTAP).

DDTP to increase its presence in underserved communities

[Click here for more info about Equipment Campaign \(CTAP\)](#)

12/29/2004. 711 Choice.

California relay users, including Speech To Speech, now have a choice of three providers: MCI, Nordia and Sprint, by dialing 711. [To learn more about 711 choice and how to register, Click Here.](#)

12/1/2004. NEW CTAP EQUIPMENT.

A new device has been added to the CTAP equipment program.

[Click here for more info about NEW CTAP EQUIPMENT](#)

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