

Hearing Aid Compatible Telephones  
WT Docket No. 01-309  
RM-8658

Report Date: November 16, 2007

Carrier Name: East Kentucky Network, LLC d/b/a  
Appalachian Wireless  
Address: 101 Technology Trail  
Ivel, Kentucky 41642  
Contact Person: Ashley Wade Litteral, Product Specialist/MMS Coordinator  
Phone: (606) 791-2375, ext. 113

Counsel: Lukas, Nace, Gutierrez & Sachs  
Pamela L. Gist, Esq. .  
1650 Tysons Blvd., Suite 1500  
McLean, Virginia 22102  
Ph. (703) 584-8665  
Email: pgist@fcclaw.com

(1) Digital wireless phones tested: East Kentucky Network, LLC d/b/a Appalachian Wireless (“Appalachian Wireless”) operates a CDMA/1x cellular system and acquires wireless telephone handsets manufactured by Motorola, Nokia, LG, Samsung, Research in Motion and Kyocera (collectively, “Vendors”). The HAC phones offered to Appalachian Wireless’ customers have tested successfully for use on Appalachian Wireless’ system.

(2) Laboratory used: Appalachian Wireless does not conduct the laboratory testing of handset devices for compliance with the ANSI C63.19 standard. Appalachian Wireless relies upon its Vendors to conduct testing and to confirm the compliance of each specific handset device.

(3) Test results for each phone tested: The Compliant Phones deployed by Appalachian Wireless have tested successfully for M3 and T3 compliance.

(4) Identification of compliant phone models and ratings according to ANSI C63.19: The HAC phone models offered by Appalachian Wireless are as follows:

| <u>CDMA MODEL</u> | <u>FCC ID</u> | <u>RATING</u> |
|-------------------|---------------|---------------|
| Blackberry 7130e  | L6ARAV20CW    | M3 T3         |
| Blackberry 8703e  | L6ARBF20CW    | M4 T4         |
| Blackberry 8830   | L6ARBK40CG    | M4 T4         |
| Kyocera K323      | OVFKWC-K24B   | M4 T4         |
| LG 357            | BEJLX350      | M3 T3         |
| Motorola K1M      | IHDT56GH1     | M4 T4         |
| Motorola L7c      | IHDT56GQ1     | M4 T4         |
| Motorola V3c/V3m  | IHDT56FT1     | M4 T4         |
| Motorola V323i    | IHDT56GS1     | M4 T4         |
| Motorola Z6M      | IHDT56GU1     | M4            |
| Nokia 6265        | QMNRM-66      | M3 T4         |
| Samsung a870      | A3LSCHA870    | M3 M4 T4      |

(5) Status of product labeling: Appalachian Wireless typically relies upon its Vendors to label all products prior to their shipment to Appalachian Wireless' retail locations. The Compliant Phones offered by Appalachian Wireless contain M3 and T3 product labeling and additional information.

(6) Outreach efforts: Compliant Phones are publicly identified for consumers and audiologists. Appalachian Wireless' Compliant Phones are listed on Appalachian Wireless' web site, and the information is available to consumer groups. Appalachian Wireless trains its retail salespeople regarding which of the digital wireless phones offered are Compliant Phones. Written materials, pamphlets and other promotional literature are provided at the point of sale, addressing the needs of individuals with hearing disabilities. Appalachian Wireless conducts a consumer education program aimed at reaching hearing aid and cochlear implant users. Consumers are given a 30-day trial period within which to try out the digital wireless phone to determine whether they will work properly with their hearing aids. Flexible exchange and return policies apply to consumers seeking to obtain a Compliant Phone. Appalachian Wireless has specifically instructed its sales force to make this policy known to consumers, and to assure that the flexible policy is administered to HAC phone users. Additionally, Appalachian Wireless conducts outreach activities toward audiologists and hearing aid dispensers who are in a position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services. Current technical and anecdotal information is made available to the public regarding the hearing aid compatibility of Appalachian Wireless' Compliant

Phones, occasionally in the form of handouts from Vendors that are distributed at retail centers and in all communications with the hearing disabilities community.

(7) Retail availability of compliant phones: The Compliant Phones offered by Appalachian Wireless are presently available in Appalachian Wireless' retail outlets.

(8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones: Appalachian Wireless is in contact with its Vendors with regard to their incorporation of HAC features into future CDMA phones. Appalachian Wireless is following its Vendors' efforts to provide additional new handsets that will be hearing aid-compatible. Appalachian Wireless plans to add to its assortment of Compliant Phones as new models achieve M3 and T3 ratings.

(9) Activities related to ANSI C63.19 or other standards work intended to promote compliance with the FCC Order: Appalachian Wireless is aware that its Vendors are undertaking to comply with FCC requirements to provide Compliant Phones. Appalachian Wireless is ready and willing to offer new or additional compliant devices to interested customers, and will encourage its Vendors to expedite the availability of advanced handset devices.

(10) Number of compliant and non-compliant phone models offered at this time: Appalachian Wireless' core assortment presently includes thirteen models of wireless CDMA handsets. Of that number, twelve are rated at least M3, and eleven at least T3.

(11) Differences in handset offerings among regions in service areas, if any: There are no differences in handset offerings among regions in Appalachian Wireless' service area. Appalachian Wireless' handset offerings are presently consistent in all markets.

(12) Ongoing efforts for interoperability testing with hearing aid devices: Appalachian Wireless will rely mainly upon its Vendors to conduct interoperability testing of Compliant Phones, and will provide to consumers information about those efforts upon request.