

Hearing Aid Compatible Telephones  
WT Docket No. 01-309  
RM-8658

Report Date: November 16, 2007

Carrier Name, Address, Phone, Contact Person:

Cellular Network Partnership, A Limited Partnership  
d/b/a Pioneer Cellular  
P.O. Box 539  
108 East Robberts Avenue  
Kingfisher, Oklahoma 73750

Tony Provenzano, Switch & Data Manager  
(405) 375-0393

Counsel: Lukas, Nace, Gutierrez & Sachs  
Pamela Gist, Esq.  
1650 Tysons Blvd., Suite 1500  
McLean, Virginia 22102  
Ph. (703) 584-8665  
Email: [pgist@fcclaw.com](mailto:pgist@fcclaw.com)

(1) Digital wireless phones tested: Cellular Network Partnership, A Limited Partnership d/b/a Pioneer Cellular (“Pioneer Cellular”) operates a CDMA wireless system and acquires digital wireless telephone handsets manufactured by Nokia, Motorola, Palm and LG (collectively, “Vendors”). The HAC phones offered to Pioneer Cellular’s customers have tested successfully for use on Pioneer Cellular’s system.

(2) Laboratory used: Pioneer Cellular does not conduct the laboratory testing of handset devices for compliance with the ANSI C63.19 standard. Pioneer Cellular relies upon its Vendors to conduct testing and to confirm the compliance of each specific handset device.

(3) Test results for each phone tested: The Compliant Phones deployed by Pioneer Cellular have tested successfully for M3 and T3 compliance.

(4) Identification of compliant phone models and ratings according to ANSI C63.19: The HAC phone models offered by Pioneer Cellular are as follows:

<u>MODEL</u>	<u>FCC ID</u>	<u>RATING</u>
Nokia 2865	QMNRM-193	M3
Motorola K1M	IHDT56GH1	M4 T4
Motorola L7c	IHDT56GQ1	M4 T4
Motorola V3m	IHDT56FT1	M4 T4
Motorola V323i	IHDT56GS1	M4 T4
Motorola W315	IHDT56GE1	M3
Palm Treo 700WX	O8FJIMI	M3

(5) Status of product labeling: Pioneer Cellular typically relies upon its Vendors to label all products prior to their shipment to Pioneer Cellular's retail locations. The Compliant Phones offered by Pioneer Cellular contain M3 and T3 product labeling and additional information.

(6) Outreach efforts: Compliant Phones are publicly identified for consumers and audiologists. Pioneer Cellular's Compliant Phones are listed on Pioneer Cellular's web site, and the information is available to consumer groups. Pioneer Cellular trains its retail salespeople regarding which of the digital wireless phones offered are Compliant Phones. Written materials, pamphlets and other promotional literature are provided at the point of sale, addressing the needs of individuals with hearing disabilities. Pioneer Cellular conducts a consumer education program aimed at reaching hearing aid and cochlear implant users. Consumers are given a 30-day trial period within which to try out the digital wireless phone to determine whether they will work properly with their hearing aids. Flexible exchange and return policies apply to consumers seeking to obtain a Compliant Phone. Pioneer Cellular instructs its sales force to make this policy known to consumers, and to assure that the flexible policy is administered to HAC phone users. Additionally, Pioneer Cellular conducts outreach activities toward audiologists and hearing aid dispensers who are in a position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services. Current technical and anecdotal information is made available to the public regarding the hearing aid compatibility of Pioneer Cellular's Compliant Phones, occasionally in the form of handouts from Vendors that are distributed at retail centers and in all communications with the hearing disabilities community.

(7) Retail availability of compliant phones: The Compliant Phones offered by Pioneer Cellular are presently available in Pioneer Cellular's retail outlets.

(8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones: Pioneer Cellular is in contact with its Vendors with regard to their incorporation of HAC features into future CDMA phones. Pioneer Cellular is

following its Vendors' efforts to provide additional new handsets that will be hearing aid-compatible. Pioneer Cellular plans to add to its assortment of Compliant Phones as new models achieve M3 and T3 ratings.

(9) Activities related to ANSI C63.19 or other standards work intended to promote compliance with the FCC Order: Pioneer Cellular is aware that its Vendors are undertaking to comply with FCC requirements to provide Compliant Phones. Pioneer Cellular is ready and willing to offer new or additional compliant devices to interested customers, and will encourage its Vendors to expedite the availability of advanced handset devices.

(10) Number of compliant and non-compliant phone models offered at this time: Pioneer Cellular's core assortment presently includes nine models of wireless CDMA handsets. Of that number, seven are rated at least M3 and four are rated at least T3.

(11) Differences in handset offerings among regions in service areas, if any: There are no differences in handset offerings among regions in Pioneer Cellular's service area. Pioneer Cellular's handset offerings are presently consistent in all markets.

(12) Ongoing efforts for interoperability testing with hearing aid devices: Pioneer Cellular will rely mainly upon its Vendors to conduct interoperability testing of Compliant Phones, and will provide to consumers information about those efforts upon request.