

Hearing Aid Compatible Telephones  
WT Docket No. 01-309  
RM-8658

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(1) Digital wireless phones tested: Pine Cellular Phones, Inc. (“Carrier”) operates a GSM wireless system and acquires telephone handsets manufactured by Nokia, Sony Ericsson, and Motorola (collectively, “Vendors”). The HAC phones offered to Carrier’s customers have tested successfully for use on Carrier’s system.

(2) Laboratory used: Carrier does not conduct the laboratory testing of handset devices for compliance with the ANSI C63.19 standard. Carrier relies upon its Vendors to conduct testing and to confirm the compliance rating of each specific handset device.

(3) Test results for each phone tested: The GSM Compliant Phones deployed by Carrier tested positively for at least M3 and T3 compliance.

(4) Identification of compliant phone models and ratings according to ANSI C63.19: The HAC phone models offered by Carrier are as follows:

<u>GSM MODEL</u>	<u>FCC ID</u>	<u>RATING</u>
Nokia 6126	PPIRM-126H	M3 T3
Motorola V3	IHDT56GW1	M3 T3
Sony/Ericsson W580	PY7A1052042	M3 T3

(5) Status of product labeling: The Compliant Phones offered by Carrier contain M3 and T3 product labeling and additional information.

(6) Outreach efforts: Compliant Phones are being publicly identified for consumers and audiologists. Compliant phones are listed on Carrier's web site, and the information is being communicated to consumer groups. Carrier trains its retail salespeople regarding which digital wireless phones are compliant. Written materials, pamphlets and other promotional literature are provided at the point of sale, addressing the needs of individuals with hearing disabilities. Carrier conducts a consumer education program aimed at reaching hearing aid and cochlear implant users. Consumers are given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids. Flexible return policies apply to consumers seeking to obtain Compliant Phones. Toward this end, Carrier has specifically instructed its sales force to make this policy known to consumers, and to assure that the flexible policy is administered to HAC phone users. Additionally, Carrier conducts outreach activities toward audiologists and hearing aid dispensers who are in a position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services. Current technical and anecdotal information is made available to the public regarding the hearing aid compatibility of Carrier's Compliant Phones, often in the form of handouts from the Vendors that are distributed at retail centers and in all communications with the hearing disabilities community.

(7) Retail availability of compliant phones: Compliant Phones are available in all of Carrier's retail outlets.

(8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones: Carrier is in contact with its Vendors with regard to their improved incorporation of HAC features into future GSM phones.

(9) Activities related to ANSI C63.19 or other standards work intended to promote compliance with the FCC Order: Carrier is aware that its Vendors are undertaking to comply with the FCC's Order. Carrier is ready and willing to offer additional compliant devices to interested customers, and will encourage its Vendors to expedite the availability of advanced handset devices.

(10) Number of compliant and non-compliant phone models offered at this time: Carrier's core assortment presently includes six models of GSM handsets. Three of those are rated at least M3, and three at least T3.

(11) Differences in handset offerings among regions in service areas, if any:  
There are no differences in handset offerings among regions in Carrier's service area. Carrier's handset offerings are presently consistent in all markets.

(12) Ongoing efforts for interoperability testing with hearing aid devices: Carrier will rely mainly upon its Vendors to conduct interoperability testing of Compliant Phones, and will provide to consumers information about those efforts upon request.