

Dear FCC, (second attempt without links)

I am appalled that Verizon has made a bid for Unice! - for those of us that depend on GSM cell phones this is a really bad thing.

Verizon Wireless is evil and has cold hearted customer service.

I purchased a Verizon phone for my daughter.

I have had one bad experience after another dealing with Verizon starting from my initial purchase of the phone;

1. not being able to use the website to purchase a phone with a Southern Vermont address
2. not getting the advertised price for the phone I wanted (on sale at \$40.00 - I had to pay \$150.00 +)
3. not getting the rebate as promised
4. not getting free activation as promised
5. not getting free shipping as promised

Verizon also has an annoying policy of extending the service contract each time I change my service (in an attempt to lower my costly bills). Verizon phones are locked to Verizon networks. You cannot use them with other carriers, and you cannot use the locked features without paying extra. Yet Verizon denies locking the phone, they claim that features are not available in my location.

Unice! on the other hand, provided a new phone at a reasonable rate, with free activation, no shipping charges, and free incoming calls for life. I can use this phone with other carriers. The bills are always lower for my Unice! phone. I have found the customer service at Unice! to be great, flexible and friendly with local stores in the state and by phone. Verizon's customer service is really poor, inflexible and not at all local. Prices for similar accounts are 20 to 30% higher at Verizon and the "features and services" come with hidden costly differences.

There are technical issues that cannot be fixed, where Verizon has a vested interest in dismantling the Unice! network:

As you know Verizon uses one type of cell-phone technology, called CDMA (a closed technology that only Verizon and a few US companies uses) , while Unice!, uses GSM (a worldwide standard with worldwide access to over 210 countries) . If Verizon is the sole cellular phone company serving Vermont, GSM would disappear, making subscribers of AT&T, singular and other companies that use GSM unable to use their phones. I like my phone, and I like my phone service.

A CDMA phone is useless in other countries, while my Unice! phone is usable in all of over 200 countries.

Forcing me to change phones because one company purchases another is not ethical it will not encourage competition, the goal of any good free market. My phone is digital, and up-to-date. I have

never had to change land line phones even though several phone companies have purchased and sold the telephone lines in Vermont.

I would rather fight than switch!

Thanks for reading this so far, as you can see many people are not happy with Verizon Wireless service, yet I am sure you will approve the sale as it is just business as usual right?

-Daniel Hoviss