

# Appendix

## No. 5.4

### Representative Telephone Directories

June 2001

**Dalmatia, PA**  
**Dornsife, PA**  
**Herndon, PA**  
**Klingerstown, PA**  
**Leck Kill, PA**  
**Pillow, PA**  
**Rebuck, PA**  
**Shamokin, PA**  
**Trevorton, PA**

Area Code 570

**ALSO INCLUDES WHITE PAGE  
LISTINGS FOR THE FOLLOWING  
COMMUNITIES:**

Elizabethville  
Millersburg  
Shamokin  
Sunbury

**CUSTOMER SERVICE**  
570-758-6911

**SALES**  
570-758-5665

**REPAIR SERVICE**  
570-758-5666

[www.tdstelecom.com](http://www.tdstelecom.com)

Official Telephone Directory  
Provided as a service of TDS TELECOM

## Introducing **TDS TRUE TALK™**

One great long distance service.

**Details Inside.**



### How to use Repeat Dialing:

1. Hang up, then lift the receiver and listen for dial tone.
2. Press \*66.
3. If the line is busy:
  - Listen for three beeps or an announcement telling you the number is busy.
  - Hang up.
  - You will hear a short-short-long ring when the line is free.
  - Your call will automatically be made when you lift the handset.
4. If the line is not busy:
  - Listen for ringing.
  - Wait for an answer.

### To cancel Repeat Dialing:

1. Press \*86 and listen for tone or announcement.

**Note:** While Repeat Dialing is activated, you may still make and receive other calls.

Repeat Dialing will attempt to call back a busy number for 30 minutes. After 30 minutes, your request will be cancelled.

You can use Repeat Dialing for more than one busy number at a time. You will hear special ring when one of these numbers becomes idle; however, you will not know which number it is.

If the number you are trying to reach is outside the area served by Repeat Dialing, you will hear a recording advising you that the call cannot be made.

### >> Call Trace

Call Trace service enables you to request a trace of the last incoming call. The telephone number of the caller, the date and time of the call, date and time of the trace and other information are recorded on a printer at the telephone company office.

The Call Trace detail will be retained by the company and made available to the local law enforcement agency upon your request.

### How to use Call Trace:

1. Hang up after receiving a call you want to trace.
  2. Before you receive another call, lift the receiver and listen for dial tone.
  3. Dial \*57 (1157 on a rotary phone).
  4. Listen for voice announcement, which tells you the cost to trace the call.
  5. Dial 1 to trace the call. Listen for voice announcement stating that the call was traced. Hang up.
- OR
- Hang up without dialing, if you decide not to trace the call.
6. Call your TDS TELECOM local business office immediately after Call Trace has been activated.

## MORE AVAILABLE PRODUCTS AND SERVICES

### >> Calling Services

- : Call Forward Busy
- : Call Forward No Answer
- : Call Hold
- : 6-Way Calling
- : Call Transfer
- : Do-Not-Disturb
- : Home Intercom
- : Hot Line
- : Personal Ringing
- : Preferred Call Forwarding
- : Priority Ringing
- : Remote Call Forwarding
- : Special Call Acceptance
- : Toll Restrictor
- : Warm Line

www.tdslecom.com

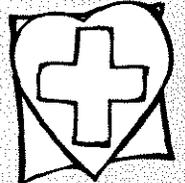
1-888-CALL-TDS

### Other Services

- : Leased Equipment
- : Maintenance Plans
- : Optional Calling Plans
- : Sav-A-Check Payment Plan
- : Additional Listings
- : Toll-Blocking
- : Vacation Service

Call your business office for details.

## SERVICES FOR SPECIAL NEEDS



If you or someone you know has a hearing, speech, visual, or mobility impairment, TDS TELECOM can help you receive exemption from directory assistance and operator service charges. For e information call our business office.

### >> Relay Service

As a telephone customer, you have access to the Pennsylvania Relay System. This service provides a communications link between hearing or speech impaired residents who use a typewriter-like text telephone (TDD), or personal computer, and those who use standard voice telephones.

### How does it work?

People who are deaf or hard of hearing and those with speech impairments can dial 1-800-654-5984 (TDD only) or 1-800-654-5988 (voice only) and be connected to a Communications Assistant. The assistant then relays the conversation from a computer screen and verbally "relays" the message to the hearing party. The conversation continues until both parties terminate the call. All relayed calls are kept strictly confidential, and content of the call is deleted when the call terminates.

*The Relay System works both ways:*

Anyone may call hearing or speech impaired individuals by simply dialing the same number.

*When is the Relay System available and how much does it cost?*

The Relay System is available 24 hours a day, seven days a week, including holidays. Local calls are free and long distance calls are billed if dialed directly. There is no limit on the number or length of calls.

**TDD/TTY Numbers**

- 1-800-654-5984 . . . . . Relay Service
- 1-800-325-0778 . . . . . Social Security Information
- 1-800-855-1155 . . . . . Medical Assistance
- 1-800-833-3232 . . . . . Operator Assistance

*Questions?*

If you would like a referral, or more information about the Relay System, please dial 1-800-654-5984 (TDD only) or 1-800-654-5988 (voice only).

## INTERNET AND DATA SERVICES

### Internet Access



**>> TDS.NET**

With a TDS.NET connection, you have unlimited access to the Internet's worldwide resources. Our advanced, expandable network guarantees you'll get online without busy signals. Software is included, as well as free technical support. Discount packages are available for groups with more than one account, like businesses or schools.

www.tdsnet.com 1-888-CALL-TDS



**Note:** The minimum equipment necessary to fully and easily connect to the Internet is a 486 or better personal computer with a CD Rom Drive and 24 MB RAM, VGA Display (256 color or better), running Windows 95, 98, 2000 or Windows NT 4.0, Service Pack 4 (75MB hard drive space available) or later software, and a 28.8 Kbps or faster modem. Macintosh users must be running System 8.0 or later (25 MB to 35 MB of free hard disk space) (software is only available on a CD Rom).

**This service may not be available in all areas. Please call the business office for details.**

**>> Integrated Services Digital Network (ISDN)**

**Work faster and smarter with Advanced Digital Services**

Advanced Digital Services represent the latest in data communications. Integrated Services Digital Network (ISDN) changes your present telephone lines into high-speed digital links which can connect you to a whole world of information services.

With ISDN technology, you can take advantage of the nearly limitless combination of voice, data, graphics and video that add new efficiencies to many of your critical business processes. Desktop videoconferencing, remote LAN access, high speed Internet access, and improved call coverage capabilities are just a few of the exciting applications which are possible with ISDN.

To find out more about ISDN Advanced Digital Services, call TDS TELECOM.

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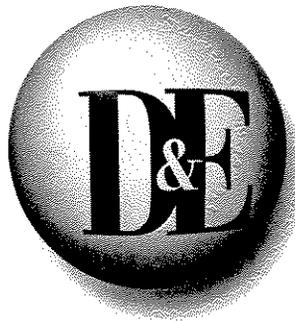
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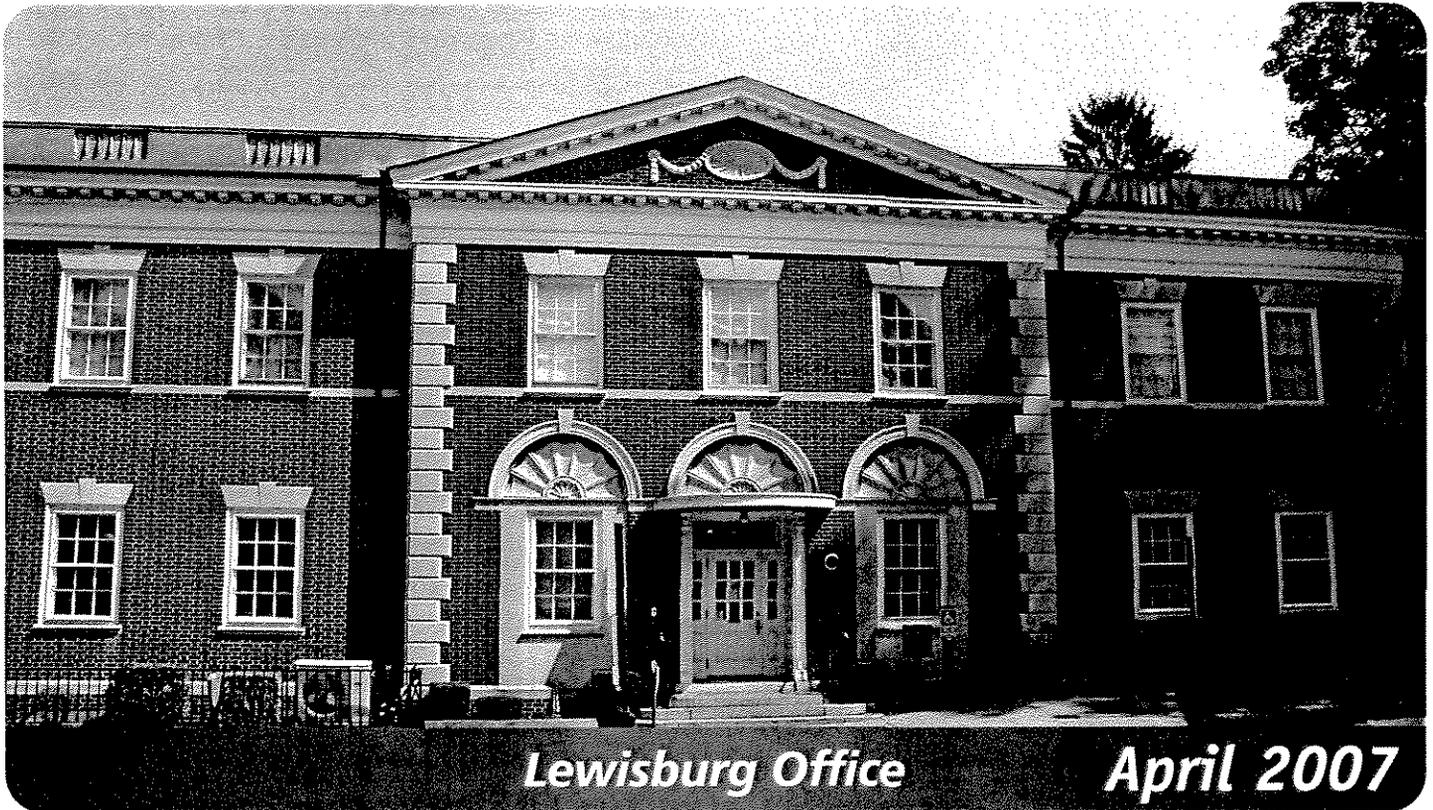
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# **Communications®**

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**Lewisburg Office**

**April 2007**

Listings for:

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Sunbury, Snyder County, and Watsonstown**

- 
- Local Phone Service • Broadband/High-Speed Internet
  - Long Distance • Web Hosting
  - Networking & Security Solutions • Network Monitoring
- 

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## Doing Business With Us



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### TELEMARKETER "DO-NOT-CALL" LIST

The Attorney General is enforcing a new law prohibiting telemarketers from calling anyone on the new "Do-Not-Call" list. There is no fee for registering. Once enrolled, your name and telephone number will remain listed for five years or until that telephone number is no longer valid. Since the list is updated quarterly, there will be a delay between the time you register and when telemarketers receive your information. The law provides several exceptions where telemarketers may call your homes even if your name is registered on the list. For more information, call the Office of Attorney General, Bureau of Consumer Protection (1-800-441-2555) or visit their website ([www.attorneygeneral.gov](http://www.attorneygeneral.gov)).

**To register your name on the Telemarketer "Do-Not-Call" list, contact one of the following:**

#### Office of Attorney General

#### Bureau of Consumer Protection

Hotline Number: **1-888-777-3406**

Online Registration: **[www.nocallsplease.com](http://www.nocallsplease.com)**

By Mail:

Direct Marketing Association

DMA Telephone Preference Service P. O. Box 1559

Carmel, NY 10512

Include your name, address, telephone number and signature.

DMA online registration is available for a **\$5.00 fee**:  
[www.dmaconsumers.org](http://www.dmaconsumers.org)

### HARASSMENT

Making harassing, obscene or threatening calls is a violation of both state and federal laws. The penalty for violating these laws is a fine and/or imprisonment.

### HOW TO HANDLE HARASSING OR UNWANTED CALLS

When you receive a harassing or obscene phone call, hang up immediately. Don't talk to the caller. This may encourage them to continue calling.

Advise all members of your household to not give any information to an unidentified caller.

If you are not at home, advise children to tell the caller that you are not able to come to the phone at that time, and ask if they can take a message.

If harassing calls persist, report these calls to your local police department. Call our Business office at 524-2200 for options available for dealing with these calls.

### HELP FOR LOW INCOME CUSTOMERS

D&E Communications offers two programs to help make telephone service affordable for low income individuals. Link Up America and Lifeline help low income customers get and keep their telephone service.

Link-Up America offers a 50% reduction in the cost of the Connection Charge for one telephone line at your primary residence. This program does not cover charges for wiring or installation of jacks or telephones and does not reduce your regular monthly phone bill.

Lifeline provides a reduction on your monthly telephone bill for a single telephone line at your primary residence.

To be eligible for Link Up America and Lifeline, your income must be at or below 135% of the U. S. Census Bureau Poverty Level Guidelines or you must be on one of the following Department of Public Welfare programs:

- Temporary Assistance-Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Lunch Free Program

Although these low income programs provide some assistance with the charge for telephone service, the customer is responsible for the monthly payment of their telephone bill.

For more information about these programs, contact our Business Office at 524-2200.

### PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

This service enables individuals who are totally deaf, seriously hard of hearing, or have speech disabilities, to communicate over the telephone network with individuals of normal hearing through the use of a **text telephone (TTY/TDD)**. The relay service is provided through specially-trained operators who relay the conversation 24 hours a day, 7 days a week.

#### TO MAKE A RELAY CALL

TTY/TDD Users and Voice **711**

Or

**TTY/TDD Users only (toll free) 1-800-654-5984**

**Voice only (toll free) 1-800-654-5988**

Long distance calls placed through the relay service will be billed at the appropriate rates.



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FCC Docket No. CG 03-123  
Application for Recertification of the Pennsylvania TRS  
November 9, 2007  
Page 139



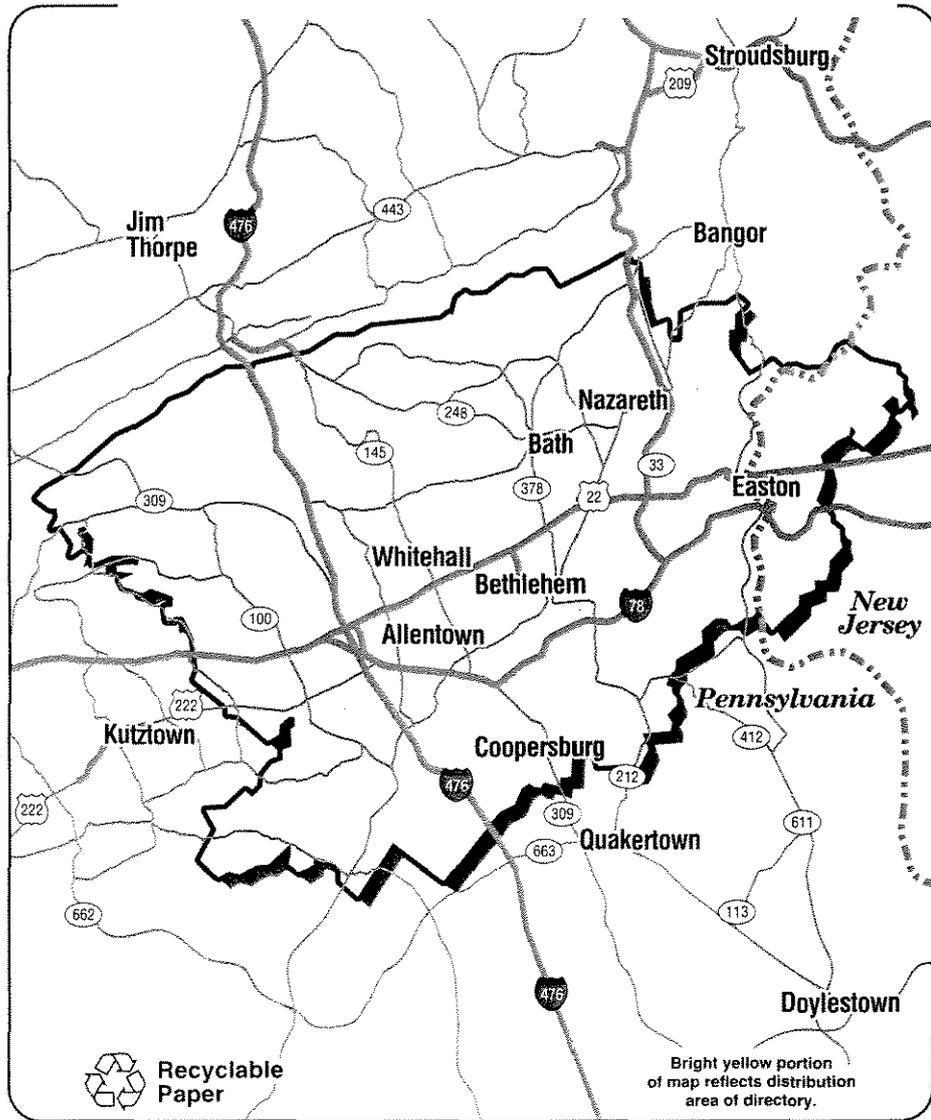
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[www.poconoraceway.com](http://www.poconoraceway.com)



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Bright yellow portion of map reflects distribution area of directory.

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To Promote Your Business Call 1-800-YB-YELLOW (1-800-929-3556)

# Helpful Telephone Information

Helpful Telephone Information

## Directory Assistance

For Numbers Outside Your Local Calling Area: 1-Area Code-555-1212  
 For Toll Free 800, 855, 866, 877, 888 Numbers: 800-555-1212

For Local Numbers: 411  
 If further assistance is needed, call "0" for a Telephone Operator  
 (Additional Charge May Apply)

## Federal Do-Not-Call Lists

The consumer can register by dialing 1-888-382-1222  
 or register on-line at

**For Information On How To Advertise In This Directory**  
**Call 1-800-YB-YELLOW (800-929-3556)**

## Current Advertisers

Call 1-888-789-9103 if you have questions concerning your current  
 Yellow Book advertising program.

## To Order A Directory

Call 1-800-929-3556 (prompt 2) to order additional directories.

## Change & Business Or Residential Listing

To change a business or residential listing in either the white or yellow pages,  
 contact your local telephone company. Their number can be found in this  
 section under telephone service and repair or under the "Telephone Companies"  
 heading in the yellow pages of this directory.

## Local & Long Distance Billing & Customer Service

Questions concerning your local or long distance telephone service should  
 be directed to your local or long distance service provider. Their number can  
 be found on the invoice they send to you, in the white pages, or under the  
 "Telephone Companies" heading in the yellow pages of this directory.

## Pennsylvania Relay

**For communication between hearing, deaf, hard-of-hearing and  
 speech-impaired persons: available 24 hours a day.**

Relay .....	711
TTY .....	800-654-5984
Voice .....	800-654-5988
Spanish-TTY .....	800-855-2884
Spanish-Voice .....	800-855-2885
Speech To Speech (STS) .....	800-229-5746
900 Call Service-English TTY .....	900-344-3323
900 Call Service-Spanish TTY .....	900-344-2889
Web Site .....	

## Call Before Digging



**Know what's below.  
 Call before you dig.**

**Protect Yourself -  
 Call Before You Dig EVERY Project**

Call the NEW national number: **811**  
 to Locate Underground Utilities  
 or call 800-242-1776

Either will connect you to  
 Pennsylvania One Call System, Inc.

## The Environment, Yellow Book and You...

As responsible Corporate citizens, Yellow Book is concerned with the environment  
 and has undertaken the following initiatives to do our share to help protect it.



### Certified Forests

Of significant importance is the wood used in manufacturing our paper is a renewable resource;  
 much like corn or wheat. Wood used in the production of Yellow Book paper is primarily  
 harvested from certified Forests. Certified Forests must meet and pass all Federal and  
 International environmental guidelines and obligates the harvester to the responsible and ethical  
 husbandry of the forestlands in their care to insure the continuing viability of our forestland and its  
 environment.

### Soy Based versus Petroleum Based Inks

To aid in the reduction of petroleum based pollutants in our landfills, our directories are printed  
 with environmentally friendly and biodegradable soy based inks.

### Environmental Partnerships

Yellow Book directories are manufactured with recycling in mind. To aid in promoting recycling to  
 the general public Yellow Book has partnered with Earth 911; a not for profit environmental group  
 focused on educating the public of the recycling options that are locally available.

You can learn more about Earth 911 by visiting their website at: <http://www.earth911.org>.  
 Or visit our website at <http://yellowbook.com> and click on the Earth 911 logo

