

Helpful Telephone Information

Helpful Telephone Information

Directory Assistance

For Numbers Outside Your Local Calling Area: 1-Area Code-555-1212
 For Toll Free 800, 855, 866, 877, 888 Numbers: 800-555-1212
 For Local Numbers: 411
 If further assistance is needed, call "0" for a Telephone Operator
 (Additional Charge May Apply)

Federal Do-Not-Call Lists

The consumer can register by dialing 1-888-382-1222
 or register on-line at www.donotcall.gov

For Information On How To Advertise In This Directory
 Call 1-800-YB-YELLOW (800-929-3556)

Current Advertisers

Call 1-888-789-9103 if you have questions concerning your current
 Yellow Book advertising program.

To Order A Directory

Call 1-888-789-9103 to order additional directories.

Change A Business Or Residential Listing

To change a business or residential listing in either the white or yellow pages,
 contact your local telephone company. Their number can be found in this
 section under telephone service and repair or under the "Telephone Companies"
 heading in the yellow pages of this directory.

Local & Long Distance Billing & Customer Service

Questions concerning your local or long distance telephone service should
 be directed to your local or long distance service provider. Their number can
 be found on the invoice they send to you, in the white pages, or under the
 "Telephone Companies" heading in the yellow pages of this directory.

Pennsylvania Relay

For communication between hearing, deaf, hard-of-hearing and
 speech-impaired persons: available 24 hours a day.

Relay	711
TTY	800-654-5984
Voice	800-654-5988
Spanish-TTY	800-855-2884
Spanish-Voice	800-855-2885
Speech To Speech (STS)	800-229-5746
900 Call Service-English TTY	900-344-3323
900 Call Service-Spanish TTY	900-344-2889
Web Site	www.parelay.net

Call Before Digging

Protect Yourself -
 Call Before You Dig EVERY Project

Call the NEW national number: 811
 to Locate Underground Utilities
 or call 800-242-1776

Either will connect you to
 Pennsylvania One Call System, Inc.
www.call811.com



Know what's below.
 Call before you dig.

The Environment, Yellow Book and You...

As responsible Corporate citizens, Yellow Book is concerned with the environment
 and has undertaken the following initiatives to do our share to help protect it.



Certified Forests

Of significant importance is the wood used in manufacturing our paper is a renewable
 resource, much like corn or wheat. Wood used in the production of Yellow Book paper is
 primarily harvested from certified Forests. Certified Forests must meet and pass all Federal
 and International environmental guidelines and obligates the harvester to the responsible and
 ethical husbandry of the forestlands in their care to insure the continuing viability of our
 forestland and its environment.



Soy Based versus Petroleum Based Inks

To aid in the reduction of petroleum based pollutants in our landfills, our directories are
 printed with environmentally friendly and biodegradable soy based inks.



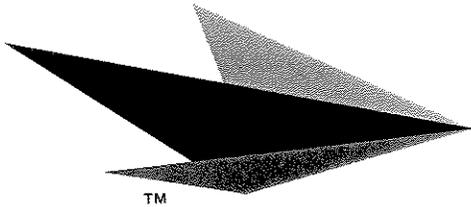
Environmental Partnerships

Yellow Book directories are manufactured with recycling in mind. To aid in promoting
 recycling to the general public Yellow Book has partnered with Earth 911; a not for profit
 environmental group focused on educating the public of the recycling options that are locally
 available.

You can learn more about Earth 911 by visiting their website at: <http://www.earth911.org>.
 Or visit our website at <http://yellowbook.com> and click on the Earth 911 logo



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EMBARQ™

July 2007

Waynesboro/Greencastle/ Hagerstown

Area Codes 717, 814 & 301/240

Franklin County and portions of Fulton County,
plus all of Washington County, MD

With Distribution to:

Blue Ridge Summit
Greencastle
Hagerstown
Mercersburg
Mont Alto
Waynesboro
and surrounding localities

LOOK INSIDE FOR:
Restaurant Menu Guide
Money-saving Coupons
Directory Coverage Map



bestredyp.com®



Tayamentasachta Center



Published by

DEX®

Your Local Expert™

GENERAL INFORMATION

TDD Service



Pennsylvania Telecommunications Relay Service

The Pennsylvania Relay Service is available to all Pennsylvania customers. Text telephones, often called TTY or TDD are used by deaf, hard of hearing and speech disabled persons. This service allows TTY/TDD users to communicate with standard phone users, and vice versa.

The Relay Service provides 24-hour telephone access staffed by specially trained Communications Assistants using special telecommunications equipment. These Communications Assistants relay conversations between people with hearing and/or speech impairments who use a Telecommunications Device for the Hearing and Speech Impaired (TDD) and people who can speak and hear and who use standard telephones. All calls are confidential.

The Relay Service can be accessed by dialing:

Voice Callers.....711 or 1-800-654-5988
TTY/TDD Only.....711 or 1-800-654-5984

Telecommunication Device Distribution Program

People who are deaf, hard of hearing, deaf-blind or speech disabled may qualify for telecommunication devices to help them use telephone services.

Some of the Devices Available: TTY, Amplifier, Telebraille, Voice-Carryover TTY, TTY with large visual display.

Where to obtain information to apply for the program:

PA Statewide Independent Living Council
2 North Second Street, Suite 100
Harrisburg, PA 17101-1401
Call: 1-800-670-7303 (Voice)
1-888-972-7452 (TTY)

Sales Solicitation Calls

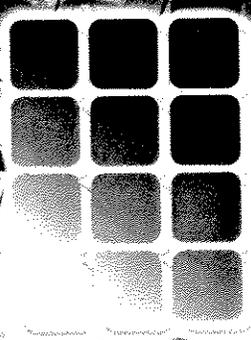
Many people enjoy receiving telephone calls at home offering them information about products or services that they may need or want. But the choice is yours.

When you receive telephone sales calls:

1. Find out who is calling.
2. If you think you may be interested but want to know more, you can ask the caller to mail information about the offer or charity.
3. If you are not interested, interrupt the caller and say so.
4. If you don't want to get another call from that company, ask the person to take your name off their list.
5. If a machine has dialed you, just hang up. Please wait approximately 30 seconds after hanging up for the equipment to disconnect. If you pick up the phone before that time has elapsed, the timing begins again.
6. If you want to reduce the number of unsolicited telemarketing calls you receive from national companies you should register with the Federal Trade Commission's National Do Not Call Registry at: www.donotcall.gov or by phone 1-888-382-1222.

Blocking 700/900 Calls

A variety of telephone information services can be called by dialing a number beginning with 700 or 900. Unlike calls made to 800/877/888 numbers, however, you are charged for these calls. These services are useful and beneficial; however, if you are unable to regulate calls made from your telephone, you can now block the origination of direct dialed calls to a 700 number, a 900 number, or both. For further information, contact your Local Service Provider. There is no connection or monthly charge for this service, however, if you request call blocking and later remove it, there would be a charge to reconnect the service.



Palmerston TELEPHONE

A PENCOR COMPANY

Keeping you connected

**Bowmanstown
Kresgeville
Kunkletown
Palmerston**

Listings Included For:

**Allentown
Lehighton
Slatington
Saylorsburg
Stroudsburg
Jim Thorpe
Mantzville**

The information pages contain
Guide to Human Services listings for Carbon
and Monroe Counties - See the Blue Trim Pages

Community Section - See the Red Trim Pages

Emergency Numbers - See Page 1

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"Serving The Palmerston Area Since 1900"



General Information

BUSINESS OFFICE

Hours for the Palmerton and Gilbert Offices are from 8:00 A.M. to 5:00 P.M. Monday through Friday and Saturday 9:00 A.M. to 1:00 P.M. Closed on all generally observed holidays. The business office will be glad to answer any questions you may have about your service.

EMERGENCY TELEPHONE CALLS

WARNING

Your attention is called to an amendment of "The Penal Code" of the Commonwealth of Pennsylvania effective January 1, 1956, Section 688.1 reads in part...

"Section 688.1 Willful obstruction of emergency telephone calls.

(a.) Any person who willfully refuses to immediately relinquish a party line when informed that line is needed for an emergency call to a fire department or police department or for medical aid or ambulance service or any person who secures the use of a party line by falsely stating that the line is needed for an emergency call is guilty of malicious obstruction of emergency telephone calls and upon conviction thereof in a summary proceeding, shall for the first offense be sentenced to pay a fine not exceeding fifty dollars (\$50.00) and for the second or any subsequent offense be sentenced to pay a fine not exceeding three hundred dollars (\$300.00) or to undergo imprisonment not exceeding thirty days or both."

REGULATIONS AND TARIFFS

Tariffs showing the legal rates and regulations are on file in the business office and via the internet (www.ptelco.com). They may be inspected upon application.

DIRECTORY DISTRIBUTION

The Telephone Company will furnish to its customers, without charge, one directory for each access line. Additional directories will be furnished when available at the current price.

Customers are asked to cooperate by not defacing or mutilating directories. The Telephone Company reserves the right to charge the current price for each directory issued in replacement of directories destroyed, lost, stolen, defaced, or mutilated while in possession of the customer.

ERRORS IN THIS DIRECTORY

The company does not assume any liability for damages arising from errors or omissions in making up or printing directories. Please check your listing in the directory. If it is incorrect, please call the Business Office so that it may be correct in the next issue.

A residential customer is entitled to one additional listing without a monthly charge.

THE YELLOW PAGES

The Yellow Pages show the name of every business owner listed under a heading descriptive of his business. Thus hundreds of commodities and services are at the command of your telephone. Buy by telephone and save time.

PA RELAY SURCHARGE

The Pennsylvania Relay Surcharge is an intrastate relay telecommunications service for the deaf, hearing impaired and/or speech impaired population of the Commonwealth for intrastate calls only.

To fund this system, the PUC ordered all telephone companies in Pennsylvania to collect a surcharge as shown on your monthly bill. Questions regarding the PA Relay Service, call 1-800-233-1222.

INFORMATION ABOUT

TELECOMMUNICATIONS RELAY SERVICE

Pennsylvania Telecommunications Relay Service (TRS) allows people with speech and hearing disabilities to use typewriter-like machines to communicate with anyone using a regular telephone. These machines are called text telephones (TT) and they are used to send messages over the telephone network. A communications assistant sends the typed message of the TT user by voice to the person using a regular telephone. The response of that person is then sent back to the TT user by the communications assistant.

TRS is available 24 hours a day, every day of the year. Users can reach the TRS Center by dialing 1-800-654-5984. People who want to communicate with TT users, and do not have TT, can reach the TRS Center by calling 1-800-654-5988.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of the customer's telephone station or stations, or the central office designation associated with such telephone number or numbers, or both, as the exigencies of the business may require.

BUSINESS TELEPHONES

A telephone number which is used mainly for business purposes or is advertised in connection with the sale of products or services should be billed at the business rate.

TELEGRAMS BY TELEPHONE

You may telephone telegrams and international messages to the Western Union Telegraph Company. See listings for that company in this directory.

SEPTEMBER 2004

AREA CODE 724

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~ THE BENTLEYVILLE TELEPHONE COMPANY ~

BENTLEYVILLE

PENNSYLVANIA

AND NEARBY COMMUNITIES



Doing Business With Us



LIFELINE 150/LINK UP SERVICE

The Bentleyville Telephone Company offers two programs to help our low-income residential customers get or keep their telephone service. These two programs are Lifeline 150 Service and Link Up America. If you are a low-income residential customer you may qualify for these programs.

Lifeline 150 gives a credit of \$7.75 every month for your basic service telephone bill.

Link Up America gives 50% off your phone hook-up (line connection) charge.

Lifeline 150 Service

You can get Lifeline 150 if: No one claims you as a dependent of their Federal Income Tax unless you are 60 or older, **and** you are in one of these programs:

- General Assistance (GA)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- Federal Public Housing Assistance

AND

- Your yearly income is at or below 150% of the United States Census Bureau Poverty Guidelines

Qualifying Lifeline 150 Customers are permitted only one custom calling feature.

Link Up America

You can get Link Up America if you qualify for Lifeline 150.

You can apply for Lifeline 150 and Link Up America by calling The Bentleyville Telephone Company Business Office at 724-239-2501.

TOLL BILLING RESTRICTIONS

If you do not wish to receive any collect calls or have any third party calls billed to your account a block can be put on your line to prevent these types of calls at no cost to you.

Also available at NO CHARGE to the customer is a "900 Number" block, which will prevent ALL 900 Numbers from being made on your line. This service, under current FCC regulation, requires telephone customers to request 900 Number blocking on an individual basis. If you are concerned about the possibility of a 900 number being dialed from your line, please contact your Service Representative. Again, there is no charge for this service.

SERVICES FOR DISABLED CUSTOMERS

This service relays calls between a person using a TDD and any other telephone user within the state. The service also works in reverse, allowing a person with a telephone to call a TDD user. Specially trained personnel are available 24 hours a day, seven days a week, to relay calls. There is no extra charge to use this service.

If you have a TDD, dial: 711

If you have a telephone, dial: 711

Long distance or locally charged calls placed through the PA Relay Service will be billed at AT&T or local telephone company rates.

Information about telephone equipment services for the disabled can be obtained by calling your business office. The AT&T National Special Needs Center may also be of assistance: Hours 8:30 A.M. to 5:00 P.M. Monday to Friday (Toll Free) at 1 800-233-1222 *TDD 1 800-833-3232.

*Numbers preceded by "TTY or TTD" are associated with telecommunications devices for the deaf. Unless you have similar equipment you may not be able to complete your call.

PRE-WIRING

If a home is in the process of being built or remodeled, we can install the telephone wires before the walls are put up. Call your Service Representative to arrange for this service.

WIRE MAINTENANCE

The Bentleyville Telephone Company now has four alternatives for the maintenance and repair of inside wiring. They are as follows:

- For \$.50 each month, the Company will continue to maintain and repair the inside wiring. If trouble is found in the inside wiring, there will be no additional charge for the repair work. In order to qualify for this plan, a leased phone from The Bentleyville Telephone Company is required.
- For \$1.50 each month, the Company will provide diagnosis and repair of inside wiring, with no additional charges for the repair work. A leased phone is not required for this premise protection plan, and will not cover any customer owned phones.
- If you do not have either wire maintenance plan, a premise visit fee will be charged for diagnosis provided by the Bentleyville Telephone Company. In addition, if you request the Company to repair the inside wiring, you will pay a fee to cover the time and material cost of fixing the trouble.
- You may fix the wiring yourself or hire someone to do the work for you.