

**CTIA Suggested Elements for Wireless Carrier 911 / E911 Reporting
under 47 C.F.R. § 12.3**

Narrative:

1. Describe the general steps your company has taken to address redundancy and/or resiliency of its 911/E911 network and/or systems?
2. Describe your company's 911/E911 network and/or system architecture, including the major platforms used in the provision of 911 services and the manner in which these platforms interconnect with Public Safety Answering Points.
3. For each of the platforms described above, describe how these carrier-controlled platforms are interconnected and what steps your company has taken to bolster redundancy or resiliency of those interconnections.

Quantitative:

1. Please provide the percentage of Public Safety Answering Points in your service area with redundant Selective Routers.
2. Please provide the percentage of Public Safety Answering Points in your service area with single Selective Routers.
3. Please provide the percentage of Public Safety Answering Points for which your company serves as the 911 Systems Service Provider.
4. Please provide the percentage of instances in which your company provides the interconnection(s) from the Selective Router(s) to the Public Safety Answering Points.
5. Please provide the percentage of Mobile Switching Centers ("MSCs") that are interconnected to Selective Routers over (a) logically diverse paths or (b) physically diverse paths.
6. Please provide the percentage of Mobile Positioning Centers ("MPCs") or Gateway Mobile Location Centers ("GMLCs"), as applicable, that are interconnected over (a) logically diverse paths or (b) physically diverse paths.
7. Please provide the percentage of primary or national ALI databases, where provisioned by your company, that are interconnected over (a) logically diverse paths or (b) physically diverse paths.