

FCC Chairpersons,

I live in the Broadlands in Southern Walk. The Openband contract that I had to sign when I bought this home seemed like a good thing at the time. I was guaranteed that the services were state of the art, but looking at the services now and comparing them to what is being offered by other companies I see that there is no competitive pricing and the services themselves do not meet or exceed the quality that I was guaranteed. I have to pay for them no matter if I use them or not. If I decide not to use the services for a few months, I still have to pay for them which seems like being held hostage. I do not get to subscribe to ethnic channels that I like because Openband does not offer them. All in all it seems to be that we the homeowners in Southern Walk are being conned into buying these services and it doesn't help that our builder is in cahoots with Openband. I implore the FCC to please take a close look at these practices and see if they really make any sense to the common man.

Thank You