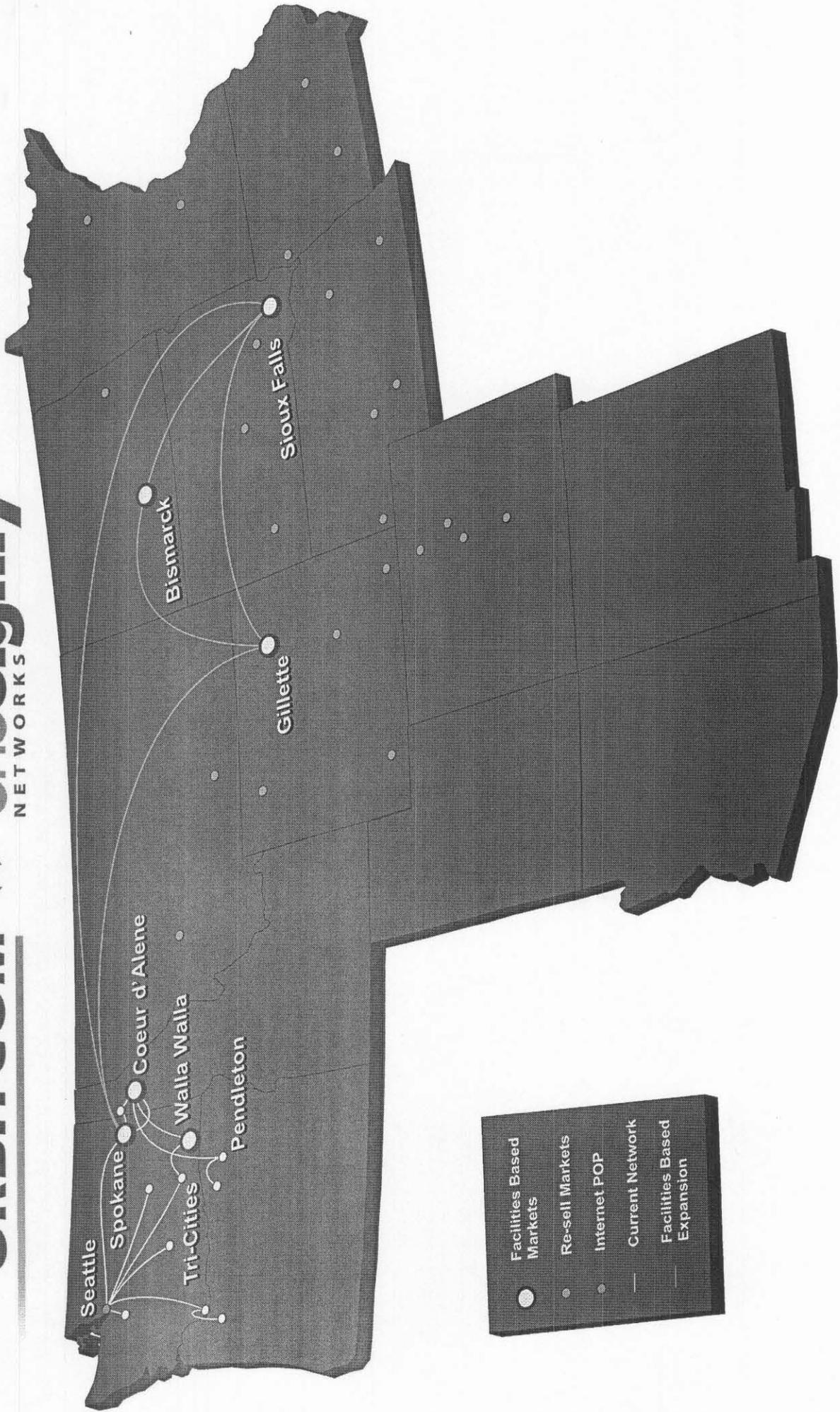


ORBITCOM ↔ oneeighty NETWORKS



- Facilities Based Markets
- Re-sell Markets
- Internet POP
- Current Network
- Facilities Based Expansion



Customer FAQs

1. **Who owns the company now?**
The new business combination of OrbitCom/OneEighty will be owned by Greg Green, Brad Van Leur, Michael Powers and Jim Perry.
2. **What does the leadership team look like?**
Greg Green *Chief Executive Officer*
Terry Sticka *Northwest Region President*
Brad Van Leur *Midwest Region President*
Michael Powers *Senior Vice President Business Development*
Shane McGuire *Chief Information Officer*
3. **Will there be a change in my services?**
No. The same great services you have received from our company in the past will continue as normal.
4. **Will I see an increase in my bill?**
No. The cost of the transaction will not be passed on to the customer.
5. **Will my service and/or support contract be invalidated by this partnership?**
No. All contracts will be fully honored throughout this partnership.
6. **Who do I contact now for support?**
You can contact the same great support team that has helped you in the past. All phone numbers and email addresses will stay the same for your convenience.
7. **Is my technical support going to be outsourced to a foreign country?**
Absolutely not! We are dedicated to providing the best in local service and support.
8. **Does this transaction bring me any additional service options?**
In the future, product and service expansion will be announced and we will make sure that you have the full ability to choose additional services and features.
9. **Post transaction, where do I send my payments?**
All payments and correspondence will continue just as they have in the past. All payable addresses will stay the same.
10. **Will I be notified of any additional changes due to this partnership?**
Yes! We will notify you of any additional information or service offerings through email, letter or phone to make sure that you get the very best service possible.
11. **Where can I find out more about the two companies?**
All available information, along with even more detailed documents, can be found at www.go180.net/orbitcom or by simply calling your local support number.