

As a wire-carrier's customer, I find it particularly disturbing that Comcast would even consider this form of traffic interference acceptable. The practice of inserting RST packets, purporting to be from the customer's machine, to interfere with lawful use of the connection goes beyond traffic shaping to render an entire protocol unusable. Unfortunately, this interferes with the activities of their customers and with the ability of those customers to interact with a number of companies. Blizzard Entertainment uses bittorrent for patch and game client delivery. Ubuntu Linux uses bittorrent for large file delivery. Lotus Notes has reported problems with their software as a direct result of this behaviour as well. Vuze uses bittorrent for file delivery to their customers. This action by Comcast cuts all of these businesses and nonprofits off from their customers with no recourse!

Please take action to clarify to Comcast and other ISPs that traffic shaping concerns do not justify forging packets to or from the customer. Blocking torrents entirely diminishes the value of the service that they provide.