

I received 12th call from CSDVRS yesterday this week alone. I finally got the supervisor from the Clearwater, Florida center to ask where my phone number was received from. Seth, the manager, said it was given from friends who referred me when they sign up for CSDVRS service. I am objecting. It is an invasion of privacy. My friends do not ask me permission to refer me and my private videophone number. I got 4 calls from CSDVRS last week and two from two weeks ago.

What they are doing is wrong, in my own opinion. They harrass during 5 p.m. to 9 p.m. during the evenings. I learned that each field representative from CSDVRS carry their own VP box to the center in Florida to make calls from phone number list given by CSDVRS on a daily basis and earn commission per customer signing up. It is like no call list law in each state that they interfere dinner time or relaxing time during the evenings, even sleep time, since some go bed earlier than 9 p.m.

I want this stopped. CSDVRS should be doing the same method as others by meet in person or go to events, not to call anyone's homes and harrass via videophone like I had been. I got several missed calls from CSDVRS center alone.