

Kentucky Outreach Activities 2007

3-Jan	Meeting with customer service about a home visit	1
3-Jan	Meeting with Outreach Team	
3-Jan	Meeting with customer on phone about CapTel	1
4-Jan	Working on annual outreach report, Frankfort, KY	1
5-Jan	Meeting with Christa about DeafNation Expo	1
8-Jan	Working on revised annual outreach report, Frankfort, KY	1
9-Jan	Working on marketing plan project, Frankfort, KY	1
10-Jan	Meeting with outreach staff about a customer and database update	1
10-Jan	Meeting with KSHA conference coordinator about schedules, Frankfort, KY	1
11-Jan	Research for professional training workshop	1
11-Jan	Meeting with National Manager about national shows	1
11-Jan	Research for giveaways and idea for workshop, Frankfort, KY	1
12-Jan	Meeting with outreach team about 2 conferences	1
12-Jan	Meeting with customer about CapTel and loaned for testing	1
12-Jan	Meeting with Outreach Team about some products, Frankfort, KY	1
12-Jan	Meeting with outreach team about 2 exhibitions and scheduling	1
15-Jan	Meeting with customer about CapTel and how to apply for one	1
16-Jan	Meeting with customer for CapTel training	1
16-Jan	Meeting with customer for VCO training	1
16-Jan	Meeting with customer for CapTel training/distribute information about HRS	1
16-Jan	Meeting with customer for CapTel training	2
17-Jan	Outreach meeting	1
17-Jan	Meeting with customer to answer questions about CapTel and discuss KY State	1
18-Jan	Meeting with customer about Family Learning Vacation conference	1
18-Jan	DeafNation team meeting	1
18-Jan	Meeting with outreach team about DeafNation	1
18-Jan	Research for STS organizations in KY for presentation	1
19-Jan	Research for giveaways ideas for exhibition events	1
19-Jan	Meeting with coordinator for KSHA in Lexington, KY	1
19-Jan	Meeting with customer service in LA about home visits	1
19-Jan	Meeting with deaf services in education system for presentations	1
22-Jan	Meeting with customer service in LA about home visit	1
23-Jan	Meeting with customer about CapTel and assist with filling out application to rec	1
23-Jan	Meeting with National manager about one national show, Frankfort, KY	1
24-Jan	Meeting with Outreach team, Frankfort, KY	1
25-Jan	DeafNation team meeting	1
25-Jan	Meeting with outreach team about DeafNation event	1
25-Jan	Meeting with equipment coordinator about DeafNation and other exhibit event	1
25-Jan	Meeting with customer service about a customer and dates of our meetings	1
26-Jan	Attend Kentucky Licensure Board meeting, Frankfort, KY	1
26-Jan	Meeting with outreach team	1
29-Jan	Research for professional training opportunity	1
30-Jan	Presentation at Franklin county Business Breakfast, Frankfort, KY	22
30-Jan	Presentation to Boy Scout group, Frankfort, KY	30
1-Feb	Meeting with DPOC team member, Frankfort, KY	1
2-Feb	Meeting with DeafNation coordinator, Frankfort, KY	1
2-Feb	Meeting with coordinator of Deaf/HOH in Ed Dept, Frankfort, KY	1
2-Feb	Meeting with team member about DPOC event, Frankfort, KY	1
2-Feb	Meeting with Customer, Frankfort, KY	1
5-Feb	Meeting with DPOC team member, Frankfort, KY	1
6-Feb	Meeting with DeafNation team member, Frankfort, KY	1
6-Feb	Meeting with OH State Blitz Team member, Frankfort, KY	1
6-Feb	Meeting with DPOC team member, Frankfort, KY	1
6-Feb	Meeting with coordinator of Deaf/HOH in Ed Dept, Frankfort, KY	1
7-Feb	Meeting with Show manager of OH State Blitz, Frankfort, KY	1
7-Feb	Outreach Meeting	1

7-Feb	DPOC Team Meeting	1
7-Feb	Meeting with DeafNation Team, Frankfort, KY	1
8-Feb	Meeting with Coodinator of Deaf/HOH services of Fayette County, Frankfort	1
8-Feb	Meeting with DPOC team member, Frankfort, KY	1
8-10 - Feb	Videoshoot in Nebraska	1
13-Feb	Meeting with Customer Service in LA, Frankfort, KY	1
13-Feb	Research for Presentations in KY	1
14-Feb	Meeting with DPOC team member, Frankfort, KY	1
15-Feb	Meeting with DeafNation team member, Frankfort, KY	1
15-Feb	DeafNation team meeting	1
16-Feb	Meeting with Deaf Nation Team member, Frankfort, KY	1
19-Feb	Meeting with National Manager, Frankfort, KY	1
19-Feb	Meeting with DeafNation team member, Frankfort, KY	1
19-Feb	Meeting with Customer Service in LA, Frankfort, KY	1
20-Feb	Meeting with DeafNation team member, Frankfort, KY	1
20-Feb	Meeting with DPOC team member, Frankfort, KY	1
21-Feb	DPOC Team meeting	1
21-Feb	Meeting with DeafNation team member, Frankfort, KY	1
22-Feb	DeafNation team meeting	1
22-Feb	Meeting with Coodinator of Deaf/HOH services of Shelbyville County, Frankfort	1
23-Feb	Meeting with DeafNation team member, Frankfort, KY	1
23-Feb	Presentation at Shelbyville Dept of Education, Shelbyville, KY	7
26-Feb	DeafNation meeting with team member	1
27-Feb	Meeting with Show manager of OH State Blitz, Frankfort, KY	1
27-Feb	Meeting with Customer Service in LA, Frankfort, KY	1
27-Feb	Meeting with DeafNation team member, Frankfort, KY	1
27-Feb	Meeting with TAP at KCDHH, Frankfort, KY	1
27-Feb	Meeting with Customer Service in LA, Frankfort, KY	1
28-Feb	Exhibition at KSHA Conference in Lexington, KY	400
28-Feb	Meeting with Show manager of OH State Blitz, Frankfort, KY	1
28-Feb	Meeting with DPOC team member, Frankfort, KY	1
1-3 - Mar	Exhibition at DeafNation in Phoeniz, AZ	500
1-Mar	Townhall at AZ Commission on Deaf and HOH, Phoeniz, AZ	10
1-Mar	Meeting with Customer Service in LA, Frankfort, KY	1
1-Mar	Meeting with Family Learning Vacation committee, Frankfort, KY	1
1-Mar	Meeting with Account manager of GA, Frankfort, KY	1
3-Mar	Meeting with customer service of LA, Frankfort, KY	1
5-Mar	Meeting with Account manager of GA, Frankfort, KY	1
6-Mar	Meeting with KY State Fair committee, Louisville, KY	1
7-Mar	Meeting with Account manager of GA, Frankfort, KY	1
7-Mar	Outreach meeting	1
7-Mar	DPOC Team Meeting	1
7-Mar	Meeting with DPOC exhibition coordinator, Frankfort, KY	1
8-Mar	Meeting with Customer, Frankfort, KY	1
9-Mar	Meeting with Transition & Collaboation Coordinator, Frankfort, KY	1
9-Mar	Meeting with Customer Service in LA, Frankfort, KY	1
10-Mar	Meeting with KCDHH Staff, Frankfort, KY	1
12-Mar	Meeting with Account manager of GA, Frankfort, KY	1
12-Mar	1:1 Meeting with National Manager, Frankfort, KY	1
12-Mar	Meeting with Health Fair for Deaf/HOH in Cincinnati, Frankfort, KY	1
12-Mar	Meeting with Kentucky State Fair Committee, Frankfort, KY	1
14-Mar	Meeting with DeafNation team member, Frankfort, KY	1
14-Mar	DPOC Team Meeting	1
14-Mar	Meeting with Hotel empolyees in Indianaoplis, IN, Frankfort, KY	1
14-Mar	Meeting with Customer, Frankfort, KY	1
15-Mar	Meeting with Customer, Frankfort, KY	1
16-Mar	Meeting with Customer, Frankfort, KY	1
17-Mar	Meeting with Deaf/HOH service coordinator, Lexington, KY	1

19-Mar	Meeting with DPOC team member, Frankfort, KY	1
20-Mar	Meeting with KAB member	1
20-Mar	Exhibition at Transition for Students with Disabilities, Florence, KY	100
21-Mar	DPOC Team Meeting	1
21-Mar	Outreach meeting	1
21-Mar	Meeting with Exhibition Coordinator of DPOC, Frankfort, KY	1
21-Mar	Meeting with Coordinator of Deaf and HOH of Cincinnati Health Fair, Frankfort	1
22-Mar	Meeting with Customer, Frankfort, KY	1
22-Mar	Meeting with KCDHH Staff, Frankfort, KY	1
22-Mar	Meeting with VR of Danville, Danville, KY	1
23-Mar	Meeting with DeafNation team meeting, Frankfort, KY	1
23-Mar	Meeting with Customer, Nicholasville, KY	1
24-Mar	Research on various projects, Frankfort, KY	1
26-Mar	Meeting with DPOC team member, Frankfort, KY	1
27-Mar	Meeting with Coordinator of W. KY Ed Service for Deaf/HOH	1
27-Mar	Meeting with DPOC Staff, Frankfort, KY	1
28-Mar	Meeting with customer service of LA, Frankfort, KY	1
29-Mar	DeafNation Ohio Team meeting, Frankfort, KY	1
29-31 Mar	Exhibition at Deaf People of Color Conf in Indianapolis, IN	155
2-Apr	Meeting with Deaf and HOH fair in Cincinnati, Frankfort, KY	1
4-Apr	Meeting with HLAA, Raunch, KCDHH, HHI for State Fair, Louisville, KY	6
9-Apr	Meeting with DPOC team member, Frankfort, KY	1
11-Apr	Meeting with Customer, Frankfort, KY	1
11-Apr	Meeting with KCDHH Staff, Frankfort, KY	1
12-Apr	Meeting with Customer, Frankfort, KY	1
13-Apr	Meeting with Coordinator of Deaf/HOH services, Frankfort, KY	1
16-Apr	Meeting with OH State Blitz Team member, Frankfort, KY	1
18-Apr	Outreach Meeting	1
19-Apr	DeafNation Atlanta Team Meeting	1
19-Apr	Meeting with LA customer service, Frankfort, KY	1
19-Apr	Meeting with Coordinator of Deaf and HOH of Cincinnati Health Fair, Frankfort	1
19-Apr	Meeting with Customer, Frankfort, KY	1
23-Apr	Meeting with Customer, Frankfort, KY	1
26-Apr	DeafNation Ohio Team meeting, Frankfort, KY	1
26-Apr	Meeting with KCDHH Staff, Frankfort, KY	1
26-Apr	Meeting with Customer, Frankfort, KY	1
28-Apr	Exhibition at DeafNation in Columbus, OH	500
29-Apr	Community service at Ohio School for the Deaf, Columbus, OH	1
30-Apr	Community service at Deaf Service Center in Columbus, OH	1
1-2 May	Community service at Deaf Service Center in Columbus, OH	1
3-May	Kentucky Advisory Board meeting	9
4-5- May	Exhibition & Presentation at Family Learning Vacation, Bagdad, KY	24
7-May	Meeting with Iowa Regional Coordinator, Frankfort, KY	1
8-May	Meeting with LA customer service, Frankfort, KY	1
9-May	Meeting with Customer, Frankfort, KY	1
9-May	Meeting with LA customer service, Frankfort, KY	1
10-May	DeafNation Atlanta Team Meeting	1
10-May	Meeting with Customer, Frankfort, KY	1
12-May	Exhibition at DeafNation Atlanta, Atlanta, GA	700
15-May	Meeting with KAD President, Frankfort, KY	1
15-May	Meeting with Coordinator of Health Fair, Atlanta, GA	1
16-May	Presentation to OVEC DOSE Ed group, Shelbyville, KY	12
16-May	Meeting with Team Members	1
17-May	Presentation at Kentucky School for the Deaf staff	9
17-May	Meeting with VRS manager, Frankfort, KY	1
17-May	Meeting with KCDHH TAP staff, Frankfort, KY	1
18-May	Research for presentations and trainings, Frankfort, KY	1
20-23 - May	Work in GA office, Atlanta GA	1

21-May	Exhibition at Grady Memorial Hospital Health Fair, Atlanta, GA	400
21-May	Meeting with National Outreach Manager, Atlanta, Ga	1
21-May	Meeting with Montana School for the Deaf and Blind Staff, Atlanta, GA	1
22-May	Meeting with Marketing Manager, Frankfort, KY	1
22-May	Meeting with MTTAP Staff, Frankfort, KY	1
24-May	Presentation to OVEC DOSE Ed group, Lexington, KY	9
25-May	Meeting with MTTAP Staff, Frankfort, KY	1
25-May	Research for some new development for presentations	1
29-May	Prepare presentation for Montana trip, Frankfort, KY	1
30-31 May	Work in Montana, Great Falls MT	1
1-3 - June	Exhibitor & Presentation at Families Learning w/ Families, Great Falls, MT	124
3-Jun	Meeting with national Outreach Manager	1
14-Jun	Meeting with GAD President, Atlanta GA	1
14-Jun	Research information for presentation in GA	1
14-Jun	Contacting customers in GA	1
14-Jun	Contact Rainbow Alliance for the Deaf, Atlanta, GA	1
17-Jun	Meeting with GAD President, Atlanta GA	1
18-Jun	Meeting with Information Coordinator at KCDHH, Frankfort, KY	1
19-Jun	Meeting with United Way Coordinator, Frankfort, KY	1
19-Jun	meeting with National Stutter Organization in GA	1
21-Jun	Meeting with Mr. Dye in Louisville, KY	1
21-Jun	Presentation at United Way in Atlanta, GA	10
21-Jun	Presentation at United Way in Atlanta, GA	6
22-Jun	Presentation to Kentucky Licensure Board, Frankfort, KY	8
25-Jun	Meeting with National Outreach Manager, Frankfort, KY	1
25-Jun	Meeting with GAD President, Atlanta GA	1
26-Jun	Meeting with GAD President, Atlanta GA	1
27-Jun	Outreach meeting	1
28-Jun	Meeting with Kentucky State Fair Committee, Frankfort, KY	2
3-7 July	Exhibition at Rainbow Alliance for Deaf Conference, Atlanta GA	130
3-Jul	Meeting with Mr. Dye in Louisville, KY	1
9-Jul	Meeting with Kentucky State Fair Committee, Frankfort, KY	1
12-Jul	Presentation at GA Public Service Commission, Atlanta, GA	13
13-14 July	Exhibitor at Kentucky Association of the Deaf Conference, Danville, KY	80
23-Jul	Research for presentations for GA, Frankfort, KY	1
25-29 July	Hamilton Relay Summit in Madison WI	1
30-Jul	Meeting with Mr. Dye in Louisville, KY	1

National Outreach Activities 2007

Date:	Activity	# of people
March 3	Deaf Nation - Phoenix, AZ	
March 29-April 1	Deaf People of Color - Indianapolis, IN	
April 9-15	Deaf Seniors of America - Sea World, Orlando, FL	
April 28	Deaf Nation - Columbus, OH	
May 12	Deaf Nation - Atlanta, GA	
June 21-24	Hearing Loss Association of America - Oklahoma City, OK	
July 3-8	Black Deaf Advocates - St. Louis, MO	
August 23-25	TDI Conference - San Mateo, CA	
Sept 5-9	NASRA Conference - Missoula, MT	
Sept 8	ASL Expo - Louisville, KY	
Sept. 15	Deaf Nation - Worcester, MA	
Sept. 26-30	Association of Late Deafened Adults - Rochester, NY	
Oct. 20	ASL Expo - Atlanta, GA	
Nov. 10	ASL Expo - Pittsburgh, PA	
Dec. 8	ASL Expo - Washington, DC	

December 18, 2006

Important Information Regarding Kentucky Relay

Did you know that many Kentuckians who are deaf, hard of hearing, or have speech disabilities can now enjoy the convenience of communicating with family, friends or business contacts by telephone? They can, thanks to Kentucky Relay.

Here's how Kentucky Relay works:

A person who is deaf, hard of hearing, or who may have a speech loss, types his/her conversation using a text telephone (TDD/TTY). A specially trained Communication Assistant (CA) relays the message by reading the text message to the hearing person at the other end. The CA then relays the hearing person's spoken words by typing them back to the TDD/TTY user.

Hearing callers who wish to reach people who are deaf, hard of hearing or speech disabled may simply dial 7-1-1 or dial 1-800-648-6057. Text telephone users may also dial 7-1-1 or dial 1-800-648-6056. Both 711 and the 800 numbers are toll free calls and provide access to the same relay services. If you are experiencing trouble dialing 7-1-1 to reach Kentucky Relay, please call your local telephone company or Kentucky Relay Customer Service.

Specialized relay services are available for people with Speech Disabilities. Speech-to-Speech service lets people with speech disabilities communicate on the telephone by using their own voice, or voice-assisted device, through the help of a specially trained CA by dialing either 7-1-1 or 1-888-244-6111.

CapTel™ is ideal for people with some degree of hearing loss. *CapTel* works like any other telephone with one important addition: it displays every word the caller says throughout the entire conversation. *CapTel* users can listen to the caller and read the captions on the display window.

Spanish Relay Service is available to Spanish speaking residents of Kentucky. To place a Spanish relay call, dial 1-866-490-4403.

Relay service is also available over the Internet. People who are Deaf, hard of hearing or speech disabled can simply go to www.hamiltonrelay.com to connect to a CA. Customers may use the same website (www.hamiltonrelay.com) or HamiltonVRS.tv from a videophone to access video relay service, where a certified American Sign Language (ASL) interpreter will relay the signed conversation to the hearing party, and the spoken conversation to the ASL user.

All services are available 24 hours a day, seven days a week and enable people to place relay calls between Kentucky and other locations within the United States and internationally to English and Spanish speaking persons. By law, each conversation is handled with the strictest confidentiality. There is no charge to access Kentucky Relay.

To learn more about Kentucky Relay, visit the website at www.hamiltonrelay.com/states/ky.htm

Kentucky Relay

To place a call dial 711

Or use one of the numbers below

TTY:

1-800-648-6056

Voice:

1-800-648-6057

Spanish:

1-866-490-4403

Speech-to-Speech:

1-866-490-4403

Customer Service:

1-888-662-2406 TTY/V

9107 Bluebonnet Centre Blvd.
Baton Rouge, LA 70809

Email: kyrelay@hamiltonrelay.com

Web: www.hamiltonrelay.com

Special points of interest:

• Equipment Distribution Program

The Kentucky Commission on the Deaf and Hard of Hearing (KCDHH) TTY Distribution Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, *CapTel* phones and other equipment free of charge to eligible Deaf and Hard of Hearing citizens in Kentucky. For more information on the distribution program, go to <http://kcdhh.org/oea/tddprog.html> or call 1-800-372-2907 TTY/V.

• Emergency Calls

Please note that 7-1-1 is only to be used to reach Kentucky Relay

For EMERGENCIES you should continue to use 9-1-1

In an emergency, call 9-1-1 or your local emergency service TTY number directly, without using relay. The Americans with Disabilities Act (ADA) requires that 911 centers have TTYs and be prepared to handle emergency calls placed in this manner. Kentucky Relay will make every effort to assist you in an emergency. However, it is important to understand that relay centers are **not** 911 centers and do not assume responsibility for emergency calls.

Kentucky Relay

What is Kentucky Relay?

For everyone, including the thousands of people who are Deaf, Hard of Hearing, Deaf-Blind or Speech Disabled, Kentucky offers an important public service called Kentucky Relay. The State of Kentucky guarantees all citizens access to convenient, reliable options and services that enable them to communicate by telephone.

How does relay work?

Dial 7-1-1 from any phone in Kentucky or the appropriate toll-free number below to connect to Kentucky Relay. Give the Communication Assistant (CA) the area code and number you want to call. During a relay call, the CA will voice everything typed by the TTY user and type everything said by the telephone user.

Dial 7-1-1 OR
TTY: 1-800-648-6056
Voice: 1-800-648-6057
Speech to Speech: 1-888-244-6111
Spanish: 1-866-490-4406

Customer Service:
1-888-662-2406 TTY/Voice
kyrelay@hamiltonrelay.com
www.hamiltonrelay.com

CapTel™

CapTel™ is ideal for people with some degree of hearing loss. *CapTel* works like any other telephone with one important addition: it displays every word the caller says throughout the entire conversation. *CapTel* users can listen to the caller and read the captions on the display window.

How do I apply for specialized equipment?

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To make a relay call using Hamilton Relay Internet, Hamilton Relay VRS or Hamilton Relay Wireless, visit
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