

I've been a Comcast subscriber for cable TV and internet (ISP) connectivity. I want to comment on the current issue of spurious network connections.

I do not use file sharing applications (P2P) where the alleged problem happens, but I do frequently use corporate VPN software (ATT Network Client) to connect to my corporate network. While I did not do extensive network tests, I did observe a large number of network problems during the period in which Comcast is alleged to have been engaged in this traffic shaping / connection reset tactics. My VPN connection to my corporate network would frequently drop off, sometimes after minutes of being established, sometimes after just a few hours. Before this behavior started (prior to about August 07, or thereabouts from my recollection) and recently where Comcast seems to have refrained from continuing this behavior, my network connection to my corporate network seems to work just fine and not drop off for days on end.

My only conclusion is that Comcasts interference with P2P traffic also affected other - completely legitimate - applications, greatly inconveniencing users, but also breaking our trust and expected level of service.

To summarize, my comment is to indicate that Comcasts P2P traffic shaping operations, by their behavior, and the timeframe of alleged implementation, have adversely affected other applications that are completely legitimate and in compliance with their terms of service.