

>Dear FCC,I've been a Comcast customer for many years, and recently noticed bandwidth throttling on my (home) internet connection. For example, while downloading a Linux ISO using the bittorrent protocol, speeds are much lower than connection speeds on HTTP (ie web browsing). Having experience in the IT field, I have tried all forms of troubleshooting, including downloading the files onto the same computer on a non-Comcast connection, and have come to the conclusion that the issue lies with Comcast. While I download I also upload, and interestingly, when my download finishes, all uploading of that file is blocked. Many other Comcast users share this problem... Also, my Voice Over IP (VoIP) phone service, which is not provided by Comcast but goes through the same connection, is throttled and voice quality is drastically reduced. Comcast has also terminated users on "unlimited" connections for using high amount of bandwidth and given much lower speeds than advertised (I am on a 8Mbps connection but rarely get over 300Kbps!!) I urge a continuation of the investigation of Comcast's business practices and ask that they be punished for any wrongdoings to provide fair internet service for all of their customers, particularly in areas (such as where I live) where Comcast is the only broadband provider. They should also inform all users of the limits imposed on their internet service, such as the bandwidth caps, actual speed, and any content filtering/throttling (which is illegal and shouldn't be happening in the first place).

Thank you,

Michael Kobiela