

**CALIFORNIA RSA NO. 3 LIMITED PARTNERSHIP  
D/B/A  
GOLDEN STATE CELLULAR**

**E911 REPORT**

**February 1, 2008**

The following information is submitted in accordance with FCC directive:

**1. The number and status of Phase II requests from Public Safety Answering Points**

Five PSAPs are located within Golden State Cellular's service area. They are: Alpine, Mariposa, Tuolumne, Amador and Calaveras Counties. The California Highway Patrol coordinates all PSAP requests for Phase II services because all E911 calls are routed to either the California Highway Patrol or to the Yosemite National Patrol. Golden State Cellular has received from the California Highway Patrol a request to provide Phase II services to all five PSAP areas.

The California Highway Patrol is capable of receiving and utilizing Phase II data. Golden State Cellular utilizes the services of Telecomsys to install and test all equipment necessary to transmit E911 data to the California Highway Patrol. Telecomsys operates the location database and optimizes E911 performance on Golden State Cellular's CDMA network system. Calls in the Yosemite National Park are routed through the Yosemite National Patrol.

## **2. The estimated dates on which Phase II service will be available to PSAPs served by Golden State Cellular's wireless network**

Golden State Cellular began providing Phase II services to the California Highway Patrol, including the Yosemite National Park, in October 2006, as agreed to by the Sacramento, California regional wireless coordinator.

## **3. The status of coordination efforts with PSAPs for alternative 95% handset penetration dates**

Jan Opie, Product Development Manager for Golden State Cellular, stays in regular contact with the Wireless E911/GIS Project Coordinator for the E911 Emergency Communications Office, Department of General Services of the State of California. Ms. Opie keeps the Coordinator's Office informed of Golden State Cellular's penetration rate and Phase II deployment matters. Ms. Opie's communications concerning wireless E911 matters are sent to Donna Pena and to Jim Thompson of the California Statewide Wireless E9-1-1 Coordination Office. The Coordinator's Office was informed when Golden State reached the 95% benchmark.

## **4. Efforts to encourage customers to upgrade to location-capable handsets**

Golden State Cellular notifies customers by means of phone calls, direct mail, billing inserts, print advertising and website postings that by upgrading their handsets they will have the ability to automatically transmit their location information to emergency officials when they call 911. Golden State Cellular has mailed free location-capable phones to customers asking them to adopt the new

phones as replacement for their non-location-capable phones. Customer service representatives contact subscribers who are reticent to release their older, non-location capable handsets. The customers are called on the telephone and urged to upgrade their devices and take advantage of the safety and service offerings provided by new phones.

Promotional campaigns encourage handset upgrades via print ads and billing inserts and phone calls to customers. Special offers are promoted on Golden State Cellular's web site and by signage on premises. The ads emphasize the benefit of early renewal for customers who trade in their old handsets and the safety and coverage advantages of the CDMA system. The campaigns offer free phone upgrades and discounts. Promotions for phones with cameras, ringtones, color screens and other features also help entice customers to upgrade their handsets.

#### **5. The extent of subscribers located in areas with analog service only**

In January 2008, only 0.05% of calls were placed on an analog only signal, comprising 0.03% of analog only minutes.

#### **6. The percentage of customers with location-capable phones**

At this time, 98% of Golden State Cellular's subscribers are using Phase II location-capable handsets. The percentage rate has risen over 1.3% over the last three months.

**7. Status in achieving compliance and whether Golden State Cellular is on schedule to meet its revised deadline of 6/15/07**

Golden State Cellular met 95% penetration benchmark for location capable handsets on May 15, 2007. Golden State Cellular had been granted an additional waiver and limited extension of the deadline to June 15, 2007 in the FCC's *Order* in CC Docket No. 94-102, FCC 07-1217, released March 9, 2007. Golden State Cellular maintains its policy of selling and activating only location-capable digital handsets. It continues to construct and promote CDMA network facilities and to conduct marketing campaigns to encourage consumer adoption of new handsets.