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**BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554**

In the Matter of)
)
Revision of the Commission's Rules To)
Ensure Compatibility with Enhanced 911) CC Docket No. 94-102
Emergency Calling Systems)
)
Request for Waiver By Southern)
Communications Services d/b/a)
SouthernLINC Wireless)

To: The Commission

SOUTHERNLINC WIRELESS E911 PHASE II QUARTERLY REPORT:

FEBRUARY 1, 2008

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Dated: February 1, 2008

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Pursuant to the *Order* of the Federal Communications Commission (“FCC” or “Commission”) of February 12, 2007,¹ Southern Communications Services, Inc. d/b/a SouthernLINC Wireless (“SouthernLINC Wireless”) hereby provides the Commission its quarterly report regarding the status of its efforts to achieve ninety-five percent penetration of automatic location identification (ALI)-capable handsets among its subscribers pursuant to Section 20.18(g)(1)(v) of the Commission’s Rules, 47 C.F.R. § 20.18(g)(1)(v).

¹ / *Revision of the Commission’s Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Request for Further Waiver by Southern Communications Services, Inc. d/b/a SouthernLINC Wireless*, CC Docket No. 94-102, Order, DA 07-659 (rel. Feb. 12, 2007) (“*Order*”) (granting SouthernLINC Wireless until November 12, 2007, to achieve ninety-five percent penetration of location-capable handsets among its subscriber base and requiring the filing of quarterly status reports).

I. BACKGROUND

On July 26, 2005, SouthernLINC Wireless, a “qualified Tier III carrier” as that term is defined in Section 107 of the *ENHANCE 911 Act*,² submitted a Request for Waiver seeking a limited extension of the Commission’s December 31, 2005, handset deployment deadline to allow SouthernLINC Wireless an additional twenty-four months to achieve ninety-five percent penetration of location-capable handsets among its subscriber base.³ As set forth in the Request for Waiver and subsequent filings, SouthernLINC Wireless has faced numerous challenges in its efforts to achieve the required level of penetration of location-capable handsets, including (i) a latent software defect in the Motorola A-GPS-equipped handsets used by SouthernLINC Wireless subscribers that rendered all A-GPS services in these handsets unusable for E911 location in July 2004; (ii) the substantial portion of handsets assigned to enterprise or government accounts that typically have long-term equipment replacement cycles and are both reluctant and resistant to upgrading from their current handsets to new location-capable handsets; and (iii) the number of SouthernLINC Wireless subscribers who utilize and rely on the range and coverage of higher-power 1 watt and 3 watt phones and who are unwilling to upgrade to a lower-power (0.6 watt) location-capable handset, which could decrease their ability to receive any communications services – including emergency services – in remote areas.⁴

² / National Telecommunications and Information Administration Organization Act – Amendment, Publ. L. No. 108-494, 118 Stat. 3986 (1994) (“*ENHANCE 911 Act*”).

³ / Request for Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed July 26, 2005 (“Request for Waiver”).

⁴ / *See, e.g.*, Request for Waiver at 2 – 3; *See also* SouthernLINC Wireless Notice of *Ex Parte* Presentation, CC Docket No. 94-102, filed September 9, 2005; SouthernLINC

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On November 3, 2005, the Commission granted SouthernLINC Wireless a limited ten-month extension of the ninety-five percent handset penetration deadline and required SouthernLINC Wireless to file status reports on a quarterly basis.⁵ On December 5, 2005, SouthernLINC Wireless filed a Petition for Reconsideration and Clarification of the *2005 Order*.⁶ This Petition is still pending before the Commission, and SouthernLINC Wireless clarifies that all subsequent filings it has made in this docket – including the instant Quarterly Report – have been submitted separate from and without prejudice to its pending Petition.

On July 24, 2006, SouthernLINC Wireless filed its first Request for Further Waiver, seeking an additional extension of the ninety-five percent penetration deadline until December 31, 2007.⁷ On October 20, 2006, SouthernLINC Wireless submitted a request to the Commission for leave to withdraw without prejudice its Request for Further Waiver so that it could provide the Commission with additional relevant information on SouthernLINC Wireless' compliance efforts.⁸

Wireless Response to Request for Additional Information Supporting its Request for Waiver of the E911 Phase II Handset Deployment Deadline, CC Docket No. 94-102, filed Oct. 26, 2005 (“Supplemental Filing”).

⁵ / *Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Request for Waiver by Southern Communications Services, Inc. d/b/a SouthernLINC Wireless*, CC Docket No. 94-102, Order, FCC 05-188 (rel. Nov. 3, 2005) (“*2005 Order*”) (granting SouthernLINC Wireless until November 3, 2006, to achieve ninety-five percent penetration of location-capable handsets among its subscriber base and imposing certain conditions on the grant of waiver).

⁶ / Petition for Reconsideration and Clarification of SouthernLINC Wireless, CC Docket No. 94-102, filed December 5, 2005 (“Petition”).

⁷ / Request for Further Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed July 24, 2006 (this Request was subsequently withdrawn).

⁸ / *See* SouthernLINC Wireless Request for Further Waiver of Section 20.18(g)(1)(v) of the Commission's Rules, CC Docket No. 94-102, filed Oct. 20, 2006.

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On November 2, 2006, SouthernLINC Wireless filed its revised Request for Further Waiver.⁹ On February 12, 2007, the Commission released its *Order* granting SouthernLINC Wireless a limited extension until November 12, 2007, of the ninety-five percent handset penetration deadline and requiring SouthernLINC Wireless to file status reports on a quarterly basis. SouthernLINC Wireless has made substantial progress toward the 95 percent benchmark since February of 2007. However, because it was still slightly short of that goal, SouthernLINC Wireless found it necessary to file a Request on November 9, 2007, for a Further Limited Waiver of the Commission’s handset penetration deadline.¹⁰

II. INFORMATION REGARDING THE STATUS OF SOUTHERNLINC WIRELESS’ E911 PHASE II DEPLOYMENT EFFORTS

In accordance with the *Order*,¹¹ SouthernLINC Wireless provides the Commission with the following information regarding its E911 Phase II deployment status and efforts.

A. Number and Status of Phase II Requests from PSAPs

As of January 21, 2008, SouthernLINC Wireless had received 154 requests for Phase II service out of a total of 302 PSAPs in its service territory. SouthernLINC Wireless has completed deployment in response to 142 of these requests, with 12 requests still pending. Of these 12 pending requests, two have extended past the six-month deadline as a result of delays by ILECs in the provisioning of facilities needed by

⁹ / Request for Further Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed November 2, 2006 (“Request for Further Waiver”).

¹⁰ / Request for Further Limited Waiver by SouthernLINC Wireless, CC Docket No. 94-102, filed November 9, 2007 (“Second Request for Further Waiver”).

¹¹ / *Order* at ¶ 16.

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SouthernLINC Wireless and the PSAPs.¹² In all cases, SouthernLINC Wireless remains in regular communication with PSAPs regarding Phase I and Phase II deployment and stands ready to take whatever steps it can to ensure that enhanced 911 services are made available as expeditiously as possible.

A chart summarizing SouthernLINC Wireless' deployment of E911 Phase I and Phase II service to PSAPs is provided as Attachment A. Pending Phase I and Phase II requests are detailed in the chart enclosed as Attachment B .

Because SouthernLINC Wireless has chosen to deploy a handset-based solution to provide caller location data to PSAPs, it is currently capable of providing E911 Phase II service to any and all Phase II-capable PSAPs in its service territory.

B. Estimated Dates on Which Phase II Service Will Be Available to PSAPs Served by SouthernLINC Wireless' Network

As described above, SouthernLINC Wireless is capable of providing Phase II service to any requesting Phase II-capable PSAP in its service territory. Estimated deployment dates for pending Phase I and Phase II requests are provided in the chart enclosed as Attachment B.

C. Status of Coordination Efforts With PSAPs for Alternative Handset Penetration Dates

SouthernLINC Wireless remains in constant communication with all PSAPs in its territory regarding E-911 services, its ability to provide Phase I and Phase II services, and any problems that may arise that affect service availability. These communications may be written or verbal, and they include information on SouthernLINC Wireless' ability to

¹² / Of these two PSAPs, one is scheduled for trunk testing with the ILEC in early February 2008, with ALI provisioning already in progress. SouthernLINC Wireless has completed its provisioning for the other PSAP, and full Phase II deployment is pending based on the completion by the PSAP of MSAG implementation.

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provide Phase II service to its customers and the degree to which its customers can benefit from Phase II capabilities. SouthernLINC Wireless' 911 services coordinator interacts with the 911 community on a regular basis, including attending meetings where she provides verbal updates on SouthernLINC Wireless' Phase II deployment status. Depending on the nature of the meeting, such information may be provided to all attendees in the form of a general announcement or may be targeted to interested parties in specific discussions. Since the submission of SouthernLINC Wireless' 4th Quarter 2007 Report,¹³ the 911 services coordinator has provided updates at the Georgia APCO Fall Conference (November 2007), the Alabama Northwest 911 Directors Meeting (November 14, 2007), the Alabama ECD Long Range Study Commission Meeting (January 9, 2008), and the Alabama NENA Quarterly Meeting (January 24, 2008).

As described in its previous quarterly status reports, SouthernLINC Wireless has undertaken a communications program for Phase II-capable PSAPs in its service territory focusing on the customer handset penetration issue.¹⁴ Specifically, SouthernLINC Wireless is providing these PSAPs with regular updates every two months via U.S. mail on the number of SouthernLINC Wireless customers using location-capable handsets and its progress towards the goal of ninety-five percent penetration of location-capable handsets. The most recent of these written updates was sent to PSAPs on January 15, 2008.

In addition, SouthernLINC Wireless always provides PSAPs with written confirmation of Phase II implementation once all activities, including testing, have been

¹³ / SouthernLINC Wireless E911 Phase II Quarterly Report: November 1, 2007, CC Docket No. 94-102, filed Nov. 1, 2007 ("4th Quarter 2007 Report").

¹⁴ / See, e.g., *Id.* at 6.

completed. These communications also include information on the number of SouthernLINC Wireless customers using location-capable handsets and its progress towards the ninety-five percent penetration goal. These PSAPs will also receive the regular mail updates described above.

D. Efforts to Encourage Subscribers to Upgrade to Location-Capable Handsets

SouthernLINC Wireless has undertaken extensive efforts to encourage subscribers to upgrade to location-capable handsets, including launching an aggressive program offering customers with non-location capable handsets a free replacement phone with no additional contract requirements. This offer and other measures undertaken by SouthernLINC Wireless are described in more detail below in this section.

To communicate with customers about E-911 services and capabilities, SouthernLINC Wireless launched a twice-quarterly bill message communications plan in 2006 to provide information to its customers about E-911, and has continued this program through 2007 and into 2008.¹⁵ This bill message is designed to draw customers' attention to the issue of wireless E-911 service – as well as the need for an A-GPS-capable phone – and send them to a dedicated area on the SouthernLINC Wireless website for more details on E-911 services, including the availability of basic, Phase I, and Phase II services across SouthernLINC Wireless' service territory and information on which handset models are location-capable. This section of the website was launched in early February 2006.¹⁶

¹⁵ / See, e.g., 4th Quarter Report at 7 and Attachment C (providing the text of the bill message).

¹⁶ / See <http://www.southernlinc.com/customersupport/e911.asp>.

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In addition to the customer communications measures described above, SouthernLINC Wireless has also undertaken numerous aggressive efforts to increase customer adoption of location-capable handsets as rapidly as possible.¹⁷ Examples of efforts undertaken by SouthernLINC Wireless have been summarized in its previous quarterly reports and in its Second Request for Further Waiver, all of which are incorporated herein by reference.¹⁸ These measures include:

- In June 2007, SouthernLINC Wireless launched a targeted program offering free A-GPS-capable phones *with no contract requirements* to customers with non-location-capable phones. To make this offer even more attractive, SouthernLINC Wireless is offering these customers a choice from among four different phone models, thus enabling customers to select a replacement phone that most closely suits their service needs and most closely matches the features and capabilities they enjoy in their current phones (or that they wish their current phone provided).
- If a customer using a non-location capable phone wishes to upgrade to a model other than one of the four free models described above, the customer may upgrade by paying the current promotional price for the phone and *will not be subject to any additional contract terms*. In addition to the free phone offer, SouthernLINC Wireless' promotional pricing

¹⁷ / See, e.g., *Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Request for Waiver by Southern Communications Services, Inc. d/b/a SouthernLINC Wireless*, CC Docket No. 94-102, SouthernLINC Wireless E911 Phase II "Compliance Plan," filed May 3, 2006, at 6 – 9 ("Compliance Plan"). SouthernLINC Wireless hereby incorporates its Compliance Plan by reference. SouthernLINC Wireless notes that many of these efforts – such as customer calling and direct-mail campaigns, direct customer outreach programs, numerous offers of free phones and heavily discounted phones, rebates, free accessories, and offers of free services (including free minutes and a month of free location/navigation services) – have also been taken by other carriers and cited to approvingly by the Commission.

¹⁸ / See 4th Quarter 2007 Report at 9 – 15 and Attachments D – H; See also SouthernLINC Wireless E911 Phase II Quarterly Report: May 1, 2007, CC Docket No. 94-102, filed May 1, 2007 ("2nd Quarter 2007 Report") at 8 – 10; SouthernLINC Wireless E911 Phase II Quarterly Report: August 1, 2007, CC Docket No. 94-102, filed Aug. 1, 2007 ("3rd Quarter 2007 Report") at 9 – 10; Second Request for Further Waiver at 17 – 20.

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offers have made (and continue to make) a wide array of phones available for less than \$100.

- To advertise the free phone offer described above, SouthernLINC Wireless began by launching a text messaging campaign aimed at subscribers believed to be using non-compliant phones (please note that not all customers have text messaging capability). In total, from mid-August through October 31, 2007, nearly 16,000 text messages had been sent to customers.
- In early August, SouthernLINC Wireless launched its direct mail campaign. The mailings targeted customers who were believed to be using non-compliant phones and presented them with the free A-GPS phone offer. The campaign involved two rounds of direct mail, the first of which was sent in early August 2007. The second round of direct mail was sent in late September/early October to all customers who had not responded to all previous outreach efforts.¹⁹ These mailings were followed by a calling campaign targeted at customers who did not respond to the direct mailings.
- Customers who received the first mailing also received follow-up text messages during August, encouraging them to take advantage of the A-GPS phone offer.
- Between October 1 and October 31, 2007, customers with text messaging capability were sent weekly follow-up messages to try to reach customers who have not responded to direct mailings.
- In addition to the text message, customer calling, and direct mail campaigns described above, SouthernLINC Wireless is also promoting A-GPS capability and its offer of a free phone with no additional contract requirements through window displays and brochures in its retail stores.²⁰
- SouthernLINC Wireless has also dedicated customer support resources to placing outbound calls to large, multi-line customers who are believed to be using non-compliant phones. These customers are advised of the offer of free A-GPS-capable phones without additional contract terms.

¹⁹ / Copies of the materials sent in these direct mail campaigns were provided as Attachments G and H to the 4th Quarter 2007 Report.

²⁰ / Copies of the in-store window poster and brochure were provided as Attachments E and F to the 4th Quarter 2007 Report.

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Since SouthernLINC Wireless filed its last quarterly report on November 1, 2007, it has continued its efforts to reach out to customers. SouthernLINC Wireless' offer to these customers of a free phone (with their choice of four different handset models) with no contract extension remains ongoing, as does its offer to these customers to upgrade to any other phone model at the current promotional price for the phone²¹ and without being subject to any additional contract terms.

SouthernLINC Wireless has also had a significant challenge over the last quarter due to the need to devote the company's limited resources to carrying out the system-wide cut-over to its new frequency bands pursuant to the Commission's 800 MHz rebanding initiative. As a result of this dedication of resources, SouthernLINC Wireless succeeded in rebanding a large group of frequencies throughout its network on January 25-26, 2008, with very little impact on its customer base. As SouthernLINC Wireless continues to evaluate the impact of this major rebanding undertaking, the company anticipates that it will be contacted by customers with older, non-location-capable phones that no longer work because they do not have the updated "band map" for the new frequencies. Such contacts will provide SouthernLINC Wireless with another opportunity to persuade these customers to upgrade to a location-capable handset containing the new network frequencies.

Finally, as the Commission is aware, many of SouthernLINC Wireless' customers continue to rely on higher power handsets that are not A-GPS-capable. These customers include public safety, government, and utility subscribers who must often work in

²¹ / Currently, SouthernLINC Wireless' promotional prices include six different handset models ranging from \$10 to \$60, as well as the BlackBerry 7100i for only \$160.

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challenging environments and remote areas, as well as other subscribers who travel through or operate in remote areas where the coverage of lower power handsets is perceived as insufficient. There continues to be a concern among such subscribers that the lower power capability of location-capable handsets could result in the inability to communicate from areas that can currently be reached by their existing higher power handsets, thus rendering them without access to any emergency services in these areas whatsoever.²²

The reliance these customers have on their current high power handsets has had a significant effect on SouthernLINC Wireless' ability to increase the level of penetration of location-capable handsets among its overall subscriber base. In fact, if some or all of these customers were to be excluded for purposes of determining compliance with Section 20.18(g)(1)(v) of the Commission's Rules, SouthernLINC Wireless would have already exceeded the ninety-five percent penetration level.²³

Due to SouthernLINC Wireless' efforts, the size of this group of customers has slowly come down and now stands at [] percent of the company's subscriber base. The pace of customer transition away from higher power handsets has slowed considerably, though, and SouthernLINC Wireless has encountered strong resistance from subscribers who do not want to trade in their high power handsets. There is currently no high power A-GPS handset available. However, as described in its previous quarterly report, SouthernLINC has learned that its vendor, Motorola, plans to produce a

²² / See Section 107 of the *ENHANCE 911 Act*.

²³ / Additional information regarding these subscribers and their impact on SouthernLINC Wireless' penetration level of location-capable handsets is provided under seal as Attachment C to the confidential version of this Report. This Attachment has been redacted from the public version of this Report.

high power A-GPS capable handset which should be available early in 2009.²⁴

SouthernLINC Wireless believes that this new handset should be viewed as an acceptable replacement for this group of customers.

E. Percentage of Customers With Location-Capable Handsets

Approximately 93.87 percent of SouthernLINC Wireless customers currently use location-capable handsets.²⁵

F. Status in Achieving Compliance

Although SouthernLINC Wireless faces numerous challenges in its efforts to achieve ninety-five percent penetration of location-capable handsets among its subscribers, it is committed to achieving full compliance as quickly as possible and has made significant progress towards this goal. As a result of the variety of outreach, promotional, and marketing efforts it has undertaken, SouthernLINC Wireless has succeeded in increasing its level of penetration of location-capable handsets from approximately 82.8 percent in February of 2007, to approximately 93.87 percent as of January 28, 2008.

Many of SouthernLINC Wireless' compliance efforts compare favorably to the efforts of other Tier III carriers cited in previous Commission Orders.²⁶ As described in Part D of this Report above, as well as in SouthernLINC Wireless' previous quarterly reports, these efforts have included customer calling and direct-mail campaigns, text

²⁴ / To the best of SouthernLINC Wireless' knowledge, there has been no change in this estimated availability timeframe as of the filing of this Report.

²⁵ / Please see Attachment C (redacted from the public version) for additional information regarding the percentages of SouthernLINC Wireless customers currently using location-capable handsets.

²⁶ / See, e.g., *Sprint Nextel Waiver Order* at ¶ 32.

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messaging campaigns, direct customer outreach programs, numerous offers of free phones and heavily discounted phones, rebates, free accessories, and offers of free service (including free minutes, a month of free location/navigation services, and a month of free data/Internet access service).

In June 2007, SouthernLINC Wireless launched a targeted program, which is still ongoing, offering free A-GPS-capable phones to customers believed to be using non-location-capable phones without any contract requirements. In order to make this program even more attractive – and thus provide even greater incentive for these customers to upgrade their phones²⁷ – SouthernLINC Wireless is offering these customers a choice from among four different location-capable phone models with a variety of features and capabilities. This array allows customers to select a free replacement phone that most closely suits their service and usage needs and which most closely matches the features and capabilities they enjoy in their current phones (or that they wish their current phone provided). SouthernLINC Wireless believes that this approach increases the likelihood that customers will be willing to replace their non-location-capable handset with a new A-GPS-capable handset. If a customer using a non-location-capable phone wishes to upgrade to a model other than one of the four free

²⁷ / As SouthernLINC Wireless described in its initial Request for Waiver, its efforts to restore location-capability to customers in the wake of the July 2004 A-GPS software defect included an offer to government customers of a free replacement phone furnished directly by Motorola with no strings attached. However, fewer than one percent of SouthernLINC Wireless' eligible customers chose to take advantage of this offer. *See* Request for Waiver at 21 – 22. Because this illustrated that the decision to replace or upgrade a handset was not necessarily a question of handset cost or contract commitment, SouthernLINC Wireless felt it necessary at the time to spread its limited resources across additional programs as well, such as customer outreach and customer education regarding E911 and the advantages of A-GPS capability.

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models described above, the customer may do so by paying the current promotional price for that phone and will not be subject to any additional contract terms.

To advertise the free phone offer described above, SouthernLINC Wireless undertook an aggressive, multi-stage customer outreach program involving text messages, direct calling, and direct mail to customers that have been identified as having non-compliant phones. In total, from mid-August through October 31, 2007, nearly 16,000 text messages have been sent to customers. Also, SouthernLINC Wireless has dedicated personnel to calling customers with non-compliant handsets to urge them to take advantage of the free phone offer.

In addition to the text message, customer calling, and direct mail campaigns described above, SouthernLINC Wireless has also promoted A-GPS capability and its offer of a free phone with no additional contract requirements through window displays and brochures in its retail stores. Customers can take advantage of the free phone offer by contacting the SouthernLINC Wireless Customer Support Organization to receive their free phones by mail, or they can visit a SouthernLINC Wireless retail store to obtain their free phones.

SouthernLINC Wireless believes that it will be able to achieve the ninety-five percent penetration level and will continue to put forth substantial effort and resources into doing so. However, while SouthernLINC Wireless has made substantial progress and has achieved 93.87 percent penetration of location-capable handsets as of the date of this Report, SouthernLINC Wireless was not be able to achieve ninety-five percent penetration by its compliance deadline of November 12, 2007, due in large part to the number of customers who rely on higher power handsets for access to communications

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services in areas where lower power (0.6 watt) A-GPS capable handsets are unable to provide coverage. The availability of a high power A-GPS capable handset which Motorola plans to introduce in early 2009 should be a viable replacement for these customers

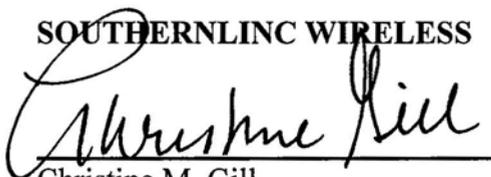
Nevertheless, SouthernLINC Wireless is seeing results and will continue to pursue aggressive efforts to achieve ninety-five percent penetration as quickly as possible and, as it develops additional data, will keep the Commission advised as appropriate as to its progress in achieving full compliance.

III. CONCLUSION

As demonstrated above, SouthernLINC Wireless is continuing to put forth substantial effort and resources into migrating as much of its subscriber base as possible to location-capable handsets, and it is committed to achieving full compliance with the Commission's handset penetration requirement as quickly as possible.

Respectfully submitted,

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Dated: February 1, 2008

ATTACHMENT A

E911 Phase I and Phase II Deployment to PSAPs

Legal External Affairs
Project Status Report

E911 Phase I and II



A Southern

SouthernLINC Wireless External Affairs
Project Update

Last Reviewed: 1/31/2008

911 Deployments

Status as of January 31, 2008	Phase 1 Requests						Phase 2 Requests				
	Total PSAPs	Total Rec'd	Total Pending	Total Deployed	2008 Deployments	Total Past Deployment Deadline	Total Rec'd	Total Pending	Total Deployed	2008 Deployments	Total Past Deployment Deadline
911 Implementation											
AL	85	76	0	76	76	0	61	6	55	55	0
FL	12	11	0	11	11	0	10	0	10	10	0
GA	180	107	0	107	107	0	77	6	71	71	0
MS	25	11	0	11	11	0	6	0	6	6	0
Total	302	205	0	205	205	0	154	12	142	142	0

ATTACHMENT B

Status of Pending E911 Phase I and Phase II Requests

Phase 1 Sites - None pending at this time

First Name	Last Name	Work Phone	PSAP Name	P1 6 Mo Deployment Due Date	P1 Deployment Scheduled Date
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Phase 2 Sites

First Name	Last Name	Work Phone	PSAP Name	P2 6 Mo Deployment Due Date	P2 Deployment Scheduled Date
Alex	Case	(706) 657-4111	Dade County GA 911 (1)	08-Nov-07	TBD
Wanda	Bragg	(912) 564-2826	Screven County GA 911 (2)	09-Nov-07	TBD
Gail	Braswell	(912) 510-5100	Camden County GA 911 (3)	20-Feb-08	TBD
Angie	Conley	(770) 513-5013	Gwinnett County GA 911 (4)	27-Feb-08	12-Feb-08
Wanda	Jones	(205) 926-1911	Bibb County AL 911 (5)	27-Feb-08	TBD
Lynn	Smith	(706) 778-3911	Habersham County GA 911	04-Mar-08	4-Feb-08
Bob	Steward	(251) 575-9216	Monroe County AL 911	05-May-08	TBD
Santina	Rogers	(334) 548-5375	Lowndes County AL 911	09-May-08	TBD
Tom	Wahl	(912) 368-3911	Liberty County GA 911	16-May-08	TBD
Tammy	Vinson	(256) 974-7641	Lawrence County AL 911	29-May-08	TBD
Michael	Garrick	(251) 847-2911	Washington County AL 911	14-Jul-08	TBD
Benjamin	Pynes	(334) 335-4831	Crenshaw County AL 911	14-Jul-08	TBD

- (1) at&t trunk testing scheduled next week. ALI provisioning in progress.
- (2) LINC provisioning completed. Awaiting PSAP MSAG completion.
- (3) LINC provisioning completed. PSAP not ready until mid-February.
- (4) PSAP not ready for testing until mid-February.
- (5) LINC deployment testing revealed PSAP not ready/PSAP needs to order extended ALI from LEC.

ATTACHMENT C

[REDACTED]