

I live in Live Oak Preserve and the main HOA has a bulk Billing arrangement with Century Communications. Besides the fact that the original developer and the owner of Century are Brothers, the service they provide is extremely antiquated. They have no motivation to upgrade to be comparable to everyone else in a 4 county radius. I finally got fed up and I am now paying for Verizon total package which happens to be 3 times the service of Century Communications. unfortunately I have to pay double for my tv and internet and I pay for an alarm system I do not use due to mistrust, it is completely unreliable. Bulk billing is the same as have a exclusive agreement. Sure I can go and get a better service but I end up paying double since I cannot get out of the bulk billing agreement. Also they have no motivation to upgrade, Century will get their money regardless of what service they provide which is 66 cable channels, 4 antenna received HD channels (they really aren't HD quality), 1mg internet. For less money from Verizon I get over 200 channels 24 HD and 10 mg internet service plus the reliability of fiber optic. If we have a thunderstorm over us Century goes off, If a tornado comes we have no TV, no emergency channels! Verizon is still on with no problems. Bulk Billing is a total monopoly and a rip off. Please add this into your ruling to end these types of arrangements. They hurt more than they help.