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February 5, 2008

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket Nos. 92-256, 88-2 and 96-128

Dear Ms. Dortch:

Attached are the fourth quarter 2007 ONA Installation Maintenance and Parity Reports for Enhanced Services for Verizon East (former Bell Atlantic) and Verizon West (former GTE Telephone Operating Companies) being filed pursuant FCC Orders in above dockets. Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz". To the right of the signature is a vertical red line.

Attachments

cc: Janice Myles

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	45157	1097	2.43%	3.80
* PBX	2873	72	2.51%	7.62
* CENTREX	7803	103	1.32%	3.62
* WATS	0	0	0.00%	0.00
* Mobile	3259	10	0.31%	4.36
* Feature Group A	69	4	5.80%	7.35
* Foreign Exchange	2	0	0.00%	7.50
* Payphone Services	2474	278	11.24%	6.29
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	38	0	0.00%	13.11
* Feature Group D	3774	77	2.04%	23.03
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	155	0	0.00%	16.87
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	11	0	0.00%	5.27
TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	1444	18	1.25%	6.36
* Voice - Switched Line	1104	48	4.35%	8.38
* Voice - Switched Trunk	97	3	3.09%	14.15
* Voice & Tone - Radio Land Line	219	7	3.20%	12.13
* Data Low Speed	234	58	24.79%	15.61
* Basic Data & Voice	1277	89	6.97%	13.80

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	173	5	2.89%	14.51
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	2	0	0.00%	12.00
* Protection Relay Voice Grade	25	1	4.00%	8.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	8	1	12.50%	5.50
* Program Audio 100-5000 HZ	2	0	0.00%	5.00
* Program Audio 50-8000 HZ	3	0	0.00%	4.67
* Program Audio 50-15000 HZ	49	4	8.16%	19.41
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	312	28	8.97%	6.20
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	14	2	14.29%	5.07
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	6	0	0.00%	12.33
* Digital Data - 9.6kb/s	1189	21	1.77%	7.39
* Digital Data - 56kb/s	6852	514	7.50%	16.47
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	83784	5692	6.79%	15.75
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	30	1	3.33%	16.90
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0.00%	0.00
=====				

INSTALLATION REPORT - AFFILIATED ESP
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	90867	1942	2.14%	2.04
* PBX	2360	89	3.77%	6.27
* CENTREX	2073	19	0.92%	2.17
* WATS	0	0	0.00%	0.00
* Mobile	15570	38	0.24%	1.71
* Feature Group A	3	0	0.00%	5.00
* Foreign Exchange	5	0	0.00%	1.00
* Payphone Services	303	7	2.31%	5.30
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	3	0	0.00%	28.00
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	119	8	6.72%	9.02
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	15	2	13.33%	6.60
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	204	10	4.90%	5.22
* Voice - Switched Line	0	0	0.00%	0.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	198	48	24.24%	19.08
* Data Low Speed	66	5	7.58%	7.56
* Basic Data & Voice	515	70	13.59%	9.26

INSTALLATION REPORT - AFFILIATED ESP
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	4	0	0.00%	3.50
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	3	2	66.67%	145.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	5	1	20.00%	6.80
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	59	4	6.78%	14.66
* Digital Data - 56kb/s	86	0	0.00%	5.55
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	816	26	3.19%	9.88
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	6	0	0.00%	23.00
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0.00%	0.00
=====				

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	27468	7845	28.56%	16.50
* PBX	142	41	28.87%	15.91
* CENTREX	2098	606	28.88%	18.25
* WATS	3	1	33.33%	56.67
* Mobile	1	1	100.00%	71.00
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	9	1	11.11%	13.56
* Payphone Services	710	182	25.63%	14.45
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	95842	26098	27.23%	16.95
* PBX	1587	465	29.30%	20.94
* CENTREX	108163	27876	25.77%	15.71
* WATS	83	21	25.30%	33.06
* Mobile	21	5	23.81%	45.62
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	432	79	18.29%	13.78
* Payphone Services	2821	927	32.86%	80.32
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	12	4.06
* PBX	186	12.30
* CENTREX	217	6.73
* WATS	1	0.17
* Mobile	0	0.00
* Feature Group A	1	3.47
* Foreign Exchange	47	7.22
* Payphone Services	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	16	4.76
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	0	0.00
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	6	13.37
* Protective Relaying	9	3.26
* Control Circuit	12	6.75
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	145	12.15
* Voice - Switched Line	156	7.04
* Voice - Switched Trunk	20	3.66
* Voice & Tone - Radio Land Line	8	10.33
* Data Low Speed	194	3.73
* Basic Data & Voice	414	4.82

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	42	3.99
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	6	4.47
* Protection Relay Voice Grade	4	9.80
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
 TYPE D - DEDICATED PROGRAM AUDIO =====		
* Program Audio 200-3500HZ	0	0.00
* Program Audio 100-5000 HZ	1	10.35
* Program Audio 50-8000 HZ	2	0.97
* Program Audio 50-15000 HZ	0	0.00
 TYPE E - DEDICATED VIDEO =====		
* TV Channel, One Way 15kHz Audio	5	15.03
* TV Channel, One Way 5kHz Audio	0	0.00
 TYPE F - DEDICATED DIGITAL(64 kbps) =====		
* Digital Voice Circuit	84	6.45
* Digital Data - 2.4kb/s	3	1.49
* Digital Data - 4.8kb/s	7	5.20
* Digital Data - 9.6kb/s	505	4.68
* Digital Data - 56kb/s	3123	5.40
 TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) =====		
* Dedicated Digital - 1.544 MBPS	38553	4.24
 TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) =====		
* Dedicated Digital - 3.152 MBPS	0	0.00
* Dedicated Digital - 6.312 MBPS	5	9.78
* Dedicated Digital - 44.736 MBPS	777	2.06
* Dedicated Digital - 45 MBPS or >	33	1.12
 TYPE I - DEDICATED ALERT TRANSPORT =====		
	0	0.00
 TYPE J - DEDICATED DERIVED CHANNEL =====		
	0	0.00
 CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) =====		
	0	0.00

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	366	3.81
* PBX	2500	6.91
* CENTREX	1265	5.49
* WATS	3	15.05
* Mobile	0	0.00
* Feature Group A	98	5.41
* Foreign Exchange	762	6.74
* Payphone Services	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	757	7.25
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	4	3.23
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	315	5.59
* Protective Relaying	147	5.38
* Control Circuit	536	352.18
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	760	7.40
* Voice - Switched Line	845	3.78
* Voice - Switched Trunk	62	11.69
* Voice & Tone - Radio Land Line	717	7.43
* Data Low Speed	2246	4.54
* Basic Data & Voice	671	4.24

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
4th Quarter 2007 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	19	7.65
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	177	4.84
* Protection Relay Voice Grade	19	3.80
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
 TYPE D - DEDICATED PROGRAM AUDIO =====		
* Program Audio 200-3500HZ	20	5.22
* Program Audio 100-5000 HZ	15	11.68
* Program Audio 50-8000 HZ	14	5.32
* Program Audio 50-15000 HZ	68	7.41
 TYPE E - DEDICATED VIDEO =====		
* TV Channel, One Way 15kHz Audio	156	10.85
* TV Channel, One Way 5kHz Audio	6	28.11
 TYPE F - DEDICATED DIGITAL(64 kbps) =====		
* Digital Voice Circuit	1002	6.54
* Digital Data - 2.4kb/s	703	4.02
* Digital Data - 4.8kb/s	23	2.11
* Digital Data - 9.6kb/s	747	3.74
* Digital Data - 56kb/s	8852	34.07
 TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) =====		
* Dedicated Digital - 1.544 MBPS	27545	3.81
 TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) =====		
* Dedicated Digital - 3.152 MBPS	103	2.26
* Dedicated Digital - 6.312 MBPS	23	11.42
* Dedicated Digital - 44.736 MBPS	822	2.89
* Dedicated Digital - 45 MBPS or >	263	3.43
 TYPE I - DEDICATED ALERT TRANSPORT =====		
	0	0.00
 TYPE J - DEDICATED DERIVED CHANNEL =====		
	0	0.00
 CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) =====		
	0	0.00

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2007 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	77	26	33.77%	18.34
* PBX	36	6	16.67%	8.72
* CENTREX	30	8	26.67%	14.77
* WATS	0	0	0.00%	0.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	4	1	25.00%	4.75
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	2606	42	1.61%	17.09
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	0	0	0.00%	0.00
TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	2	0	0.00%	10.00
* Voice - Switched Line	0	0	0.00%	0.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	197	1	0.51%	22.07

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2007 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	1	0	0.00%	6.00
* Digital Data - 56kb/s	453	12	2.65%	14.64
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	11084	279	2.52%	13.38
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	149	1	0.67%	30.49
* Dedicated Digital - 45 MBPS or >	22	0	0.00%	36.71
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	1	0	0.00%	8.00

**INSTALLATION REPORT - AFFILIATED ESP
4th QUARTER 2007 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	285	99	34.74%	61.87
* PBX	184	51	27.72%	26.91
* CENTREX	227	93	40.97%	63.66
* WATS	1	0	0.00%	0.01
* Mobile	8	0	0.00%	4.50
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	59	21	35.59%	13.34
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	1415	17	1.20%	15.19
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	0	0	0.00%	0.00
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	2	0	0.00%	14.00
* Voice - Switched Line	2	0	0.00%	5.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	51	1	1.96%	16.55

**INSTALLATION REPORT - AFFILIATED ESP
4th QUARTER 2007 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	1	0	0.00%	11.00
* Program Audio 50-15000 HZ	1	0	0.00%	28.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	6	0	0.00%	15.17
* Digital Data - 56kb/s	245	21	8.57%	14.21
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	3918	146	3.73%	13.62
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	142	2	1.41%	24.22
* Dedicated Digital - 45 MBPS or >	46	0	0.00%	35.74
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	0	0	0.00%	0.00

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
4th QUARTER 2007 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	3707	1406	37.93%	34.57
* PBX	796	206	25.88%	15.09
* CENTREX	0	0	0.00%	0.00
* WATS	0	0	0.00%	0.00
* Mobile	76	40	52.63%	7.50
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	253	140	55.34%	14.63
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	168	93	55.36%	9.94
* DID (Line and Trunk)	127	71	55.91%	8.14
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	1	0	0.00%	2.53
* Packet Asynch. Access Line	11078	1560	14.08%	30.74
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	14	8	57.14%	6.70
* Protective Relaying	2	2	100.00%	11.69
* Control Circuit	61	37	60.66%	10.43
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	36	15	41.67%	4.07
* Voice - Switched Line	7	4	57.14%	16.11
* Voice - Switched Trunk	2	2	100.00%	9.50
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	627	303	48.33%	5.70

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
4th QUARTER 2007 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	1	1	100.00%	0.57
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	1	0	0.00%	2.38
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	2	2	100.00%	18.27
* Program Audio 100-5000 HZ	1	1	100.00%	19.10
* Program Audio 50-8000 HZ	1	1	100.00%	3.57
* Program Audio 50-15000 HZ	8	3	37.50%	4.05
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	113	83	73.45%	12.36
* Digital Data - 2.4kb/s	1	0	0.00%	2.52
* Digital Data - 4.8kb/s	1	1	100.00%	5.08
* Digital Data - 9.6kb/s	30	12	40.00%	2.94
* Digital Data - 56kb/s	1268	546	43.06%	3.80
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	12647	6035	47.72%	4.56
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	64	31	48.44%	3.62
* Dedicated Digital - 45 MBPS or >	42	21	50.00%	6.61
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	11	8	72.73%	15.52
=====				

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
4th QUARTER 2007 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	4859	2236	46.02%	45.71
* PBX	1567	539	34.40%	28.29
* CENTREX	0	0	0.00%	0.00
* WATS	4	2	50.00%	4.44
* Mobile	44	23	52.27%	6.73
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	102	65	63.73%	9.15
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	88	40	45.45%	12.60
* DID (Line and Trunk)	59	34	57.63%	6.95
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	1	1	100.00%	3.57
* Packet Asynch. Access Line	13454	2116	15.73%	32.57
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	14	12	85.71%	10.12
* Protective Relaying	1	0	0.00%	1.95
* Control Circuit	51	30	58.82%	8.55
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	5	1	20.00%	2.59
* Voice - Switched Line	20	11	55.00%	6.61
* Voice - Switched Trunk	3	1	33.33%	1.77
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	366	176	48.09%	4.58

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
4th QUARTER 2007 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	6	5	83.33%	10.93
* Protection Relay Voice Grade	1	0	0.00%	4.32
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	4	1	25.00%	20.77
* Program Audio 100-5000 HZ	2	2	100.00%	8.64
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	19	14	73.68%	6.90
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	10	1	10.00%	2.17
* Digital Data - 56kb/s	647	259	40.03%	3.95
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	4633	2132	46.02%	4.08
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	39	17	43.59%	3.12
* Dedicated Digital - 45 MBPS or >	20	10	50.00%	3.94
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	0	0	0.00%	0.00

**MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
4th QUARTER 2007 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
4th QUARTER 2007 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile	NA	NA
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	NA	NA
* TV Channel, One Way 5kHz Audio	NA	NA
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 4.8kb/s	NA	NA
* Digital Data - 9.6kb/s	NA	NA
* Digital Data - 56kb/s	NA	NA
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	NA	NA
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 6.312 MBPS	NA	NA
* Dedicated Digital - 44.736 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or >	NA	NA
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	NA	NA

**MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
4th QUARTER 2007 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
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SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile	NA	NA
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	NA	NA
* TV Channel, One Way 5kHz Audio	NA	NA
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 4.8kb/s	NA	NA
* Digital Data - 9.6kb/s	NA	NA
* Digital Data - 56kb/s	NA	NA
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	NA	NA
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 6.312 MBPS	NA	NA
* Dedicated Digital - 44.736 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or >	NA	NA
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	NA	NA