

This is regarding the problem with Century communications internet and cable service at Live Oak Preserve. Century Communication's services are really bad and nowhere close to other internet and cable service providers in Tampa Bay area. They simply have no infrastructure in place to provide good services to the residents, which they promised. Most of the time they provide interrupted service for various cable channels. Internet service is very slow and gets dropped unexpectedly. Their customer service is very bad and they basically do not have any customer service at late evening hours if something goes wrong in their services. And the price tag is very high compared to the kind of service we get. As a resident I do not have much option left to subscribe services from other providers due to the fact that I still have to pay Century whether I use its services or not, as Century Communications service fee is included in our HOA. I feel cheated by this and think it as a monopoly by Century Communications.