

We are tired of paying for services that we have never received. Century should not be allowed to get away with highway robbery. We pay to have cable and high speed internet. What a joke we really feel they are not able to provide us with the services that we are paying for then they should never had offered to extend services that they had to have known they could not provide.

Companies should be held accountable for providing services that we are paying for. I dealt with them for 6 months and I knew that after the first call they had incompetent employees when they are trying to blame my TV for being the cause of not being able to see HD channels. What they fail to understand that you are now servicing folks from the North where we are use to having these services because that is what we pay for. It is totally highway robbery and here at Live Oak Preserve not one homeowner is going to disagree with my thoughts.

I have another carrier both for my TV and my internet becuae I refuse to have substandard service and therefore they should just admit to their lack of competency and walk away and let us homeowners put that money to pay for service that we should have been receiving for over 2 years.