

My name is Augusta Goldstein. I am writing because I support providing training to potential Speech-to-Speech users. I ask that California's application for telecommunications relay service (TRS) recertification include a comprehensive plan to train a majority of prospective users to use STS. I teach at City College of San Francisco and currently have a student who could benefit from Speech-to-Speech. It has made me realize that as over-worked as our own DSPS faculty are, they would be hard pressed to help instruct each potential user at City College in how to take advantage of this wonderful development. A comprehensive plan to train prospective users needs to be established.

Speech-to-Speech has been a relay service that has worked. It has aided an ever increasing number of speech disabled consumers to attain functional equivalency. It has been the best answer to fulfilling the promise of Section 225 of the Communications Act for this population. This act requires that the FCC ensure that both "interstate and intrastate telecommunications relay services are available, to the extent possible, to . . . speech-impaired individuals." Presently, the state appears to be violating the spirit of section 225

A large proportion of people with speech disabilities cannot advocate for themselves and so, I am doing that. Every speech disabled person has the right to know how to use STS. Please ensure that this state's recertification plan includes adequate funding for a comprehensive statewide training for all potential users.

Sincerely,

Augusta Goldstein