

I have two complaints against Comcast.

Issue #1

Several years ago I moved to a different state and they charged me a \$200 early termination fee for my DLS, even after a phone rep had told me when I signed up for the service that this would not happen if I moved to an area where they did not offer service. They refuse to reverse the charge and I refuse to pay it. It's been in collection for years and has continued to hurt my credit.

Issue # 2.

Comcast's blatant and deceptive blocking of peer-to-peer communications is exactly the problem millions of Americans have warned would occur without Net Neutrality protections.

The FCC must take serious and immediate action to put an abrupt end to this harmful practice and prevent other Internet service providers from following Comcast's example of discriminating against the free flow of online information.

The Internet is a vital engine for economic growth, civic participation and free speech. We simply can't allow corporate gatekeepers to smother these democratic communications by discriminating against new technologies, secretly interfering with Internet traffic and stifling innovation.