

Annual 47 C.F.R. § 64.2009(e) CPNI Certificate

EB Docket 06-36

Annual 64.2009(e) CPNI Certificate for: LCW Wireless, LLC

Date filed: February 29, 2008

Name of company covered by this certificate: LCW Wireless, LLC

Form 499 Filer ID: 826368

Name of signatory: Neil Grubb

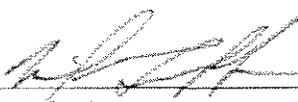
Title of signatory: President and C.E.O.

I, Neil Grubb, certify that I am an officer of LCW Wireless, LLC ("LCW"), and acting as an agent for the company, that I have personal knowledge that operating procedures are in place that are adequate to ensure compliance with the Commission's Customer Proprietary Network Information (CPNI) rules. *See* 47 C.F.R. § 64.2009(e) *et seq.*

LCW provides services under the Cricket[®] brand name and has a management services agreement with Cricket Communications, Inc. Under the management services agreement, Cricket provides certain customer service, administrative, operational and marketing support to LCW, under LCW's oversight and control. These services include operation of call centers that provide customer care to LCW's customers and maintenance and operation of the Cricket[®] website that the LCW's customers can use to obtain online information about their accounts. As part of the management services it provides, Cricket establishes and implements CPNI operating procedures that apply to both the Cricket employees/agents and the LCW employees/agents who have access to CPNI of LCW's customers. Attached to this certification is a copy of Cricket's statement outlining those CPNI operating procedures.

LCW has not taken any actions (proceedings instituted or petitions filed at state commissions, in the court system or at the Commission) against data brokers in the past year. LCW has not received any customer complaints concerning the unauthorized release of CPNI in the past year.

Signed
LCW Wireless, LLC

By: 
Neil Grubb
President & C.E.O.

Customer Proprietary Network Information (CPNI)
Procedures Statement

Cricket Communications, Inc. ("Cricket" or "Company"), by this statement, explains the internal procedures of the Company to ensure that it is in compliance with the Federal Communications Commission's ("Commission's") CPNI rules.

1. CPNI Marketing Uses

- The Company uses, discloses, and permits access to CPNI for the purpose of providing or marketing service offerings among the category/ies of service to which the customer already purchases from the Company, without customer approval. The Company does not use, disclose or permit access to CPNI for the purpose of marketing any additional services outside of the category/ies of service to which the customer already purchases from the Company.
- The Company does not share the CPNI of a customer with any affiliate or third party for purposes of marketing any services.

2. CPNI Permitted Uses

- The Company permits the use and disclosure of, and access to CPNI, either directly or indirectly through its agent, to (a) initiate, render, bill, and collect for its telecommunications services; and (b) protect the rights or property of the Company, or to protect users of those services and other service providers from fraudulent, abusive, or unlawful use of, or subscription to, such services.
- The Company permits the use and disclosure of, and access to CPNI for purpose of providing customer premise equipment ("CPE"), information services, and to market services formerly known as adjunct services, such as, but not limited to, speed dialing, computer provided directory assistance, call monitoring, call tracing, call blocking, call return, repeat dialing, call tracking, call waiting, caller ID, call forwarding and certain Centrex features.

3. CPNI Protections

- The Company does not provide customers access to Call Detail Records ("CDRs") on-line (via the internet) or over-the-phone (via its call centers). A customer may only obtain CDR information by visiting a corporate-operated retail location and completing a CDR Request Form, which must be notarized and presented with a valid photo identification. All CDR Requests Forms are approved and processed by Company

management. CDRs also may be obtained by a subpoena, search warrant or court order, which are reviewed and approved by the Company's Subpoena Compliance Department.

- The Company enables customers to view their bill and change certain account information (*i.e.*, billing address, alternative contact numbers, etc.) on-line. If and when a customer wants to create an on-line account they must log on to www.mycricket.com and create an on-line account. On-line accounts are password protected. Passwords (initial and resets) are sent to the customer's Cricket phone via a text message. This is the only way in which a customer may receive a password for on-line account access.
- In order to access non-CDR information via a Cricket call center, a customer must provide his/her Cricket telephone number and certain additional account verification information.
- The Company may disclose CPNI to a customer who, at a Company's retail location, first presents a valid photo ID matching the customer's account information.
- Anytime a customer's password is established or reset, notification is sent to the customer's Cricket phone via text message. A notification also is sent to the customer's Cricket phone via text message anytime account information (*i.e.*, address of record, alternative contact numbers, etc.) is changed.
- The Company will disclose CPNI upon affirmative written request by the customer to any person designated by the customer. All such requests for CPNI must be verified and approved by Cricket management before disclosing the requested CPNI.
- Within 7 days of a reasonable determination of breach (*i.e.*, CPNI disclosed to a third party without customer authorization), the Company will notify the US Secret Service ("USSS") and the Federal Bureau of Investigation ("FBI") of the breach via the central reporting facility www.fcc.gov/eb/cpni. After 7 days of USSS and FBI notice, if the Company has not received written direction from the USSS or the FBI, the Company will notify the customer of the breach, unless the USSS and the FBI have extend the period for such notice. For 2 years following USSS and FBI notice, the Company will maintain a record of (1) discovered breaches; (2) notifications to the USSS and the FBI; (3) USSS and FBI responses; (4) dates breaches discovered; (5) dates the Company notified the USSS and the FBI; (6) details of CPNI breached; and (7) circumstances of breaches.

4. Training and Recordkeeping

- Cricket employees are educated and trained as to the proper protection, uses and treatment of confidential customer information, including CPNI. Cricket employs appropriate remedies against those persons violating the Company's internal CPNI

policies and procedures. Remedies may include, but are not limited to, financial, legal or disciplinary actions including termination and referrals to law enforcement when appropriate.

- The Company maintains a record of sales and marketing campaigns that use CPNI, including any instances when CPNI is disclosed or provided to third parties or when third parties are allowed access to CPNI. The record is required to include a description of each campaign, the specific CPNI that was used in the campaign, what products and services were offered as part of the campaign. Such records are required to be retained for at least 1 year following the sales and marketing campaign.
- The Company maintains a supervisory review process regarding compliance with the rules for outbound marketing situations and maintains records of compliance for a minimum of 1 year following the supervisory review. Sales personnel are required to obtain supervisory approval of any proposed outbound marketing request for customer approval.