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March 3, 2008
Via ECFS

Ms. Marlene H. Dortch, FCC Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

**RE: EB Docket No. 06-36
2007 CPNI Certification Filing
Interactive Services Network, Inc d/b/a ISN Telcom.
Form 499 Filer ID 819392**

Dear Ms. Dortch:

Enclosed for filing is the 2007 CPNI Compliance Certification submitted on behalf of Interactive Services Network, Inc. d/b/a ISN Telcom. This filing is submitted pursuant to 47 C.F.R. Section 64.2009(e) and in accordance with the Public Notice DA 08-171 issued January 29, 2008.

Any questions you may have concerning this filing may be directed to me at 470-740-3005 or via email to mbyrnes@tminc.com.

Sincerely,

Monique Byrnes
Consultant to
Interactive Services Network, Inc.
d/b/a ISN Telcom

Attachments

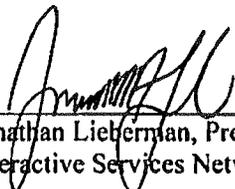
MB/sp

cc: FCC Enforcement Bureau (provided via ECFS)
Best Copy and Printing (via email to FCC@BCPIWEB.COM)
J. Lieberman - ISN
file: ISN - CPNI
tms: FCCx0801

Annual 64.2009(e) CPNI Certification for: Calendar Year 2007
Date Filed: March 3, 2008
Name of Company covered by this certification: **Interactive Services Network, Inc.
d/b/a ISN Telcom**
Form 499 Filer ID: 819392
Name of Signatory: Jonathan Lieberman
Title of Signatory: President

I, Jonathan Lieberman, certify and state that:

1. I am the President of Interactive Services Network, Inc. d/b/a ISN Telcom ("ISN") and, acting as an agent of the company, I have personal knowledge of the ISN operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications Commission regarding CPNI.
2. I hereby certify that, to the best of my knowledge, information and belief, ISN's, operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR, Subpart U.
3. Attached to this certification as Exhibit A is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.



Jonathan Lieberman, President
Interactive Services Network, Inc. d/b/a ISN Telcom
March 3, 2008

Date

Attachment A
Statement of CPNI Procedures and Compliance

Interactive Services Network, Inc. d/b/a ISN Telecom

Calendar Year 2007

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Interactive Services Network, Inc. d/b/a ISN Telcom

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE

Interactive Services Network, Inc. d/b/a ISN Telcom ("ISN" or "Company") provides local exchange and long distance services via traditional wireline and Voice over Internet Protocol (VoIP) services to residential and business customers. The Company does not use or permit access to CPNI to market any services outside of the total service approach as specified in 47 CFR §64.2005. If ISN elects to use CPNI in a manner that does require customer approval, it will follow the applicable rules set forth in 47 CFR Subpart U, including the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

ISN bills its customers directly and has taken steps to secure CPNI and call detail records, and manage the release of such information in accordance with FCC rules. The company has put into place processes to safeguard customer CPNI and call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to CPNI.

Call detail information is provided over the telephone to customers once the customer provides a 4-digit PIN to the Company's Service Representative. If the customer cannot provide the password and the customer's question does not fall into the exception where the call detail information is provided by the customer to the Customer Service Representative, then call detail can only be provided by calling the customer at the telephone number of record.

The Company maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI.

The company provides on-line access to account information, including call detail to a subset of its customers. ISN is in the process of establishing authentication and password procedures that are in compliance with the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical or account information. The Company qualifies as a small business entity under the Regulatory Flexibility Act or Small Business Act because it is a CLEC and IXC reseller with few



than 1500 employees. The company's VOIP operations revenues are less than \$6 million annually. ISN will be in full compliance including authentication procedures to safeguard the disclosure of CPNI, establishment back-up authentication procedures for lost or stolen passwords that do not prompt the customer for readily available biographical or account information, by June 8, 2008.

The Company does not have retail locations and therefore does not disclose CPNI in-store.

Company notifies customers via a previously established email address or mails to the customer address of record, all notifications regarding account changes (without revealing the changed information or sending the notification to the new account information) , password changes, change in a response to a back-up means of authentication, change to an on-line account, change or creation of an address of record other than at service initiation.

The Company does have procedures in place to notify law enforcement (United States Secret Service and FBI) of a breach of a customer's CPNI within seven (7) business days, and to notify customers of the breach. The company maintains a record of any breaches discovered and notifications made to the USSS and FBI. The customer's electronic record is updated with information regarding notifications on CPNI breaches.

The Company has not taken any actions against data brokers in the last year.

The Company has not received any complaints about unauthorized release or disclosure of CPNI for the last calendar year.

The Company has not developed any information with respect to the processes that pretexters are using to attempt to access CPNI.

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