

This 911 center has received many false calls from pre-paid cell phones. Some were threats to the employees, some were calls reporting murders, fires and ambulance calls. It ties up valuable time since we are a small agency and only have two dispatchers on duty at a time. It also wastes precious resources when we send an ambulance miles away, only to find it was a prank call.

Dispatchers have a very stressful job under normal conditions and these prank calls only add to the stress.