

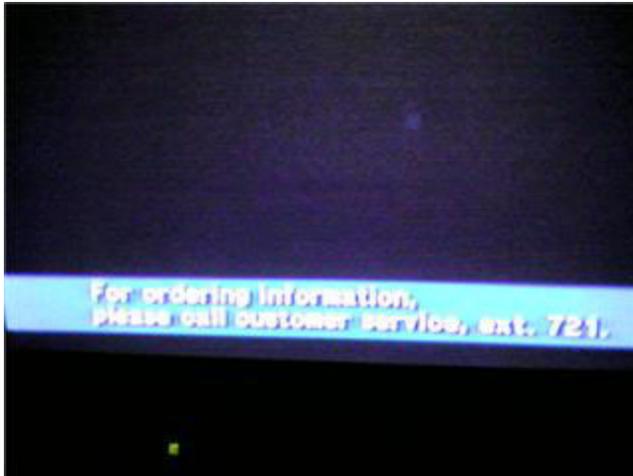
Commissioners,

This is the service we at live Oak Preserve receive from Century Communication. On April 2, 2008 we lost service for 21 minutes including local broadcast due to a storm. As you can see this can be dangerous for those watching for tornado warnings.



This is the service we receive when our local (Tampa Lighting) Hockey team is playing. We are blocked from watching local sporting events. This lasted until 10:30pm. Please note that the guide displays the game title but century does not show the game.

April 2, 2008		
9:29 PM	9:00 PM	9:30 PM
57 WFTT	<[8:00] La ley del alguacil	
68 DISNE	<[8:00] Kim Possible	That's So Raven
59 FSFL	<[7:00] MLB Baseball	
60 SUNSH	[9:15] Lightning Ice Time	
61 WCLF	Life Today	The Steve and Kathy Show
62		



This is the same Quality of service Bill from Century speaks of highly. Please ban Bulk billing arrangements,

Regards,
Zuriel Cabrera
www.BanBulkBilling.com
Live Oak Preserve Tampa FL