

FEB 19 2008

FCC Mail Room



HTC COMMUNICATIONS

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Annual 47 C.F.R. § 64.2009(e) CPNI Certificate
EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2007

Date filed: February 12, 2008

Name of company covered by this certification: Hospers Telephone Exchange, Inc.

Form 499 Filer ID: 804468

Name of signatory: David L. Raak

Title of signatory: President

I, David L. Raak, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commissions's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certificate is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* Of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed David L. Raak

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February 11, 2008

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PHONE 712-752-8100 FAX 712-752-8280

Memo to all employees

Subject: CPNI

The following safeguards are to be strictly followed to protect the CPNI of our customers.

1. All customers will be informed of their CPNI rights at the time that they establish service. They will be given the FCC Consumer Advisory on CPNI. You are to answer any questions that they may have. We have made the decision not to use our customer's CPNI for marketing purposes.
2. Records are to be kept of all sales and marketing campaigns. These records will be kept a minimum of one year.
3. You will need to get approval from the General Manager for any sales and marketing campaigns that you are proposing.
4. Annually an officer of the company will sign a compliance certificate stating that he has personal knowledge that Hospers Telephone Exchange, Inc. has established operating procedures that are adequate to ensure compliance with the rules established by the FCC. A statement will accompany the certificate explaining how the operating procedures ensure that Hospers Telephone is in compliance with the rules.
5. Written notice will be sent to the FCC within five business days of any instance where the opt-out mechanisms do not work properly. Please see the FCC file for more details on how to fill out this notice.

If you have any questions concerning CPNI, please contact the General Manager, David Raak, visit the FCC's website at www.fcc.gov or see the information kept on file concerning CPNI.

Sincerely

A handwritten signature in black ink that reads "David L. Raak".

David L. Raak
President/General Manager

Hospers Telephone Exchange, Inc.
Accompanying Statement to Annual Certification of CPNI
February 11, 2008

Company has not used CPNI except as included in 47 U.S.C. 222(d) exceptions.

- a) The Company has not sought customer approval of the use of CPNI since CPNI is not used.
- b) The Company has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has an express disciplinary process in place for any improper use of CPNI. A training session was provided by the consulting firm Kiesling Associates on 10-31-07 to all personnel.
- c) The Company has not used CPNI in any sales or marketing campaign.
- d) No outbound sales and marketing campaign can be conducted without management approval and any such campaign would require supervisory review to assure compliance with the CPNI rules.
- e) The Company does not share or sell CPNI to affiliates or others.
- f) The Company does use CPNI to monitor telephone calls for marketing purposes.


David L. Raak, President