



INDUSTRIAL COMMUNICATIONS

February 8, 2008
EB Docket No. 06-36
Name of Company covered by this filing ("Carrier"):
SAT Radio Communications, LTD.
dba Industrial Communications
Duane Poole and Hattie Poole, Partners
Address:
1019 E. Euclid, San Antonio, TX 78212
FCC Registration Number (FRN): 0001673599
Regulatory Status PMRS
Non-Interconnected Carrier

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STATEMENT

Industrial Communications ("Carrier") has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

- Industrial Communications has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.
- Industrial Communications continually educates and trains its employees regarding the appropriate use of CPNI. Industrial Communications has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.
- Industrial Communications maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Industrial Communications also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.
- Industrial Communications has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Industrial Communications' sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.

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- Employees of Industrial Communications are prohibited from releasing any customer information to third parties without the customer's written consent to release such information. In addition, if a customer does give Industrial Communications written consent to release particular information to a third party regarding their business or personal operations, the customer's written consent will be given to Industrial Communications' General Manager to keep on file. Failure of an Industrial Communications' employee to follow these company requirements is grounds for disciplinary action, up to and including termination of employment. Industrial Communications' employees are educated and trained annually regarding these requirements.
- Industrial Communications took the following actions against data brokers in 2007, including proceedings instituted or petitions filed by Industrial Communications at a state commission, in the court system, or at the Federal Communications Commission: None.
- The following is information Industrial Communications has with respect to the processes pretexters are using to attempt to access CPNI, and [if any] what steps Industrial Communications is taking to protect CPNI: Industrial Communications has determined that no pretexter has attempted to access CPNI on Industrial Communications' system.
- The following is a summary of all customer complaints received in 2007 regarding the unauthorized release of CPNI:
 - a. Number of customer complaints Industrial Communications received in 2007 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: None.
 - b. Category of complaint:
 - Number of instances of improper access by employees: None.
 - Number of instances of improper disclosure to individuals not authorized to receive the information: None.
 - Number of instances of improper access to online information by individuals not authorized to view the information: None.
 - Number of other instances of improper access or disclosure: None.
 - c. Description of instances of improper access or disclosure: None.



Duane A. Poole

Partner



INDUSTRIAL COMMUNICATIONS

Certification

I, Duane Poole, hereby certify as a company officer that I have personal knowledge that this company has established operating procedures effective during the calendar year 2007 that are adequate to ensure compliance with the Customer Proprietary Network Information rules set forth in 47 C.F.R. §§ 64.2001-2011.



Duane A. Poole
Partner
SAT Radio Communications, LTD.
dba Industrial Communications
02/08/2008



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