

Comcast bought my previous broadband provider which was Insight. Insight provided broadband saying it would be 10 megs per second and backed it up with speeds of 12 to 18 mps. Now that Comcast is the provider they only provide 6 mps with a "deal" of boosting it another 6 mps for an additional fee of \$19.95 per month on top of the \$30 to \$35 I was paying Insight. Is that fair? 1st keeping the rate at \$30 to \$35 yet cutting our original service in half but not cutting the \$30-35 in half and secondly wanting the customer to pay an additional fee to get what we already had with Insight back. Isn't about time these companies are told they are making enough profit and to stop finding ways of sticking it to the customer. The internet is the wave of the future and making it so costly in the end is only going to be a bad thing for the company and the customer.